File #: 22-0645, **Version:** 1

48-Month Term Contract for the Purchase of Demographic Verification Software for the Business Services Department (Sole Source) **(Citywide)**

ZOLL AR Boost is a subscription software product developed specifically for the medical billing industry that queries multiple databases (major health insurance providers, USPS, consumer reporting agencies, and others) to help locate address, billing, health insurance, consumer credit, and other information critical in successfully issuing and collecting medical bills. AR Boost aggregates multiple database queries into a single 'button click', thus greatly reducing time, effort, and cost in developing medical bills for individual patients and reducing the likelihood of billing errors and delays.

The Business Services Department and Purchasing recommend awarding the contract to the sole source vendor, ZOLL Data Systems, Inc., at $39,000 annually.