



Legislation Text

File #: 20-1174, **Version:** 1

Purchase of a Dispatch Audio Recording System (Upgrade/Replacement) for the Mesa Police Department (Sole Source) **(Citywide)**

The Police Department's dispatch audio recording system last updated in 2012 is nearing end of life and requires new equipment and software. The system maintains call recordings for the 911 Center and will integrate with the new Computer Aided Dispatch (CAD) system to include CAD screen activity recordings, and provide call service quality assessment to aid in employee training and development. This upgrade will provide three new servers, new application software, and system installation and conversion.

The Department of Innovation and Technology, Mesa Police Department, and Purchasing recommend authorizing the purchase with Gosserco, Inc., at \$250,000, based on estimated requirements. This purchase is funded by Department of Innovation and Technology Lifecycle Funds.