

# State of the Court

John Tatz

Presiding Magistrate

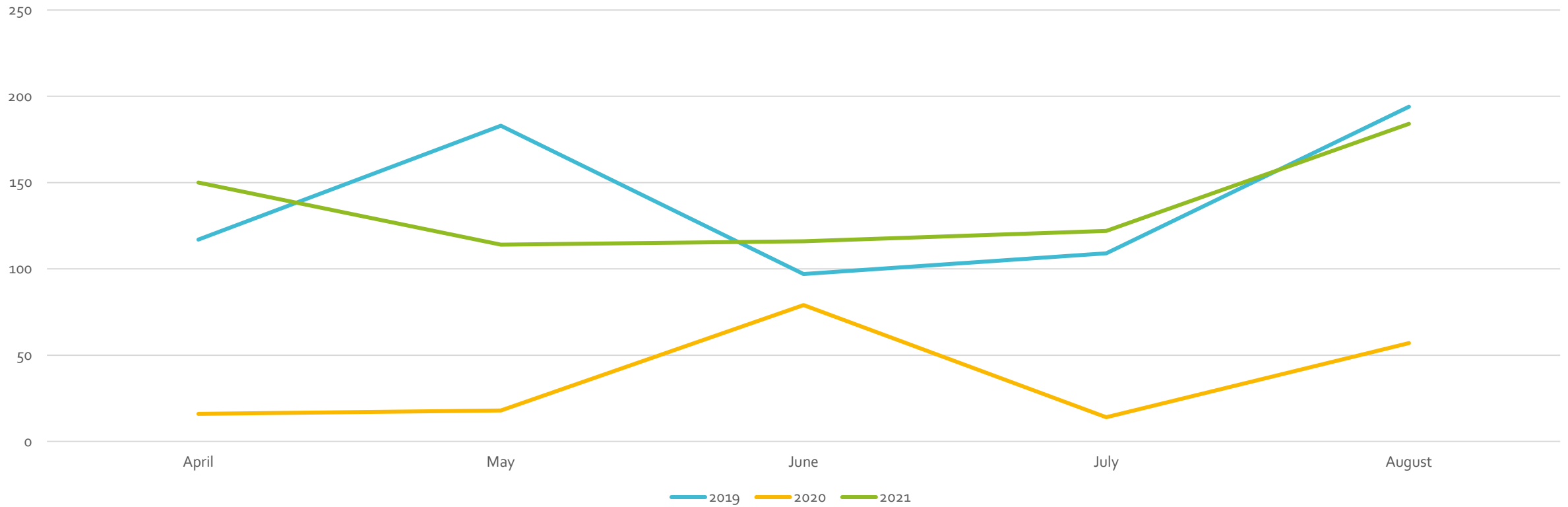
# Highlights

- Recruiting for new magistrate after retirement of Judge Valerye Boyer-Wells
- Employee satisfaction survey in August showed 78% of court employees believe morale has significantly improved in the last six months
- Completed 19 jury trials to verdict since April 2021
- Veterans Court and Rule 11 (competency) Court are going strong
- Obtained grant funding to tint the windows – addresses security concern and doing our part for the City's Climate Action Plan

# Court filings

	2019	2020	2021
April	10,464	6,786	6,678
May	9,412	3,971	6,435
June	9,096	7,852	8,287
July	9,199	5,098	6,523
August	8,485	5,315	8,603

## DUI



DUI's resolved

# Customer service

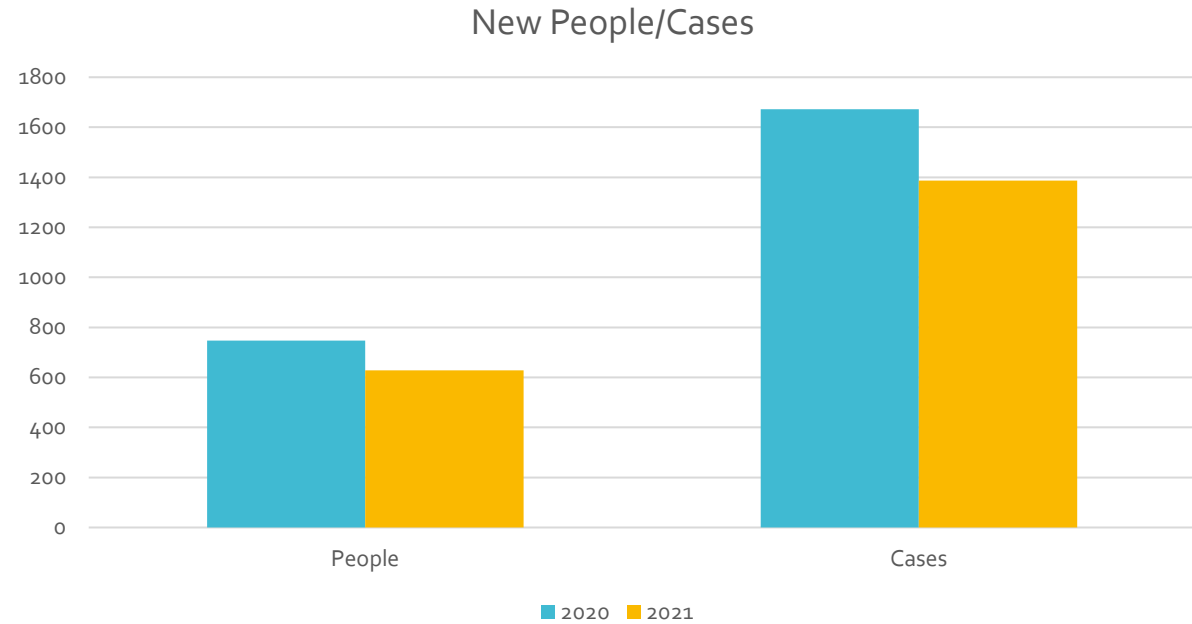
## ❖ Chatbot - Go live Feb 2022

- Provide customer with answers to FAQs and eliminate wait times
- Improve citizen interaction
- Free up Customer Service Agents to complete other tasks

## ❖ Payment Kiosks – Project planning is underway

- Convenient access for the public to make cash payments outside of business hours.

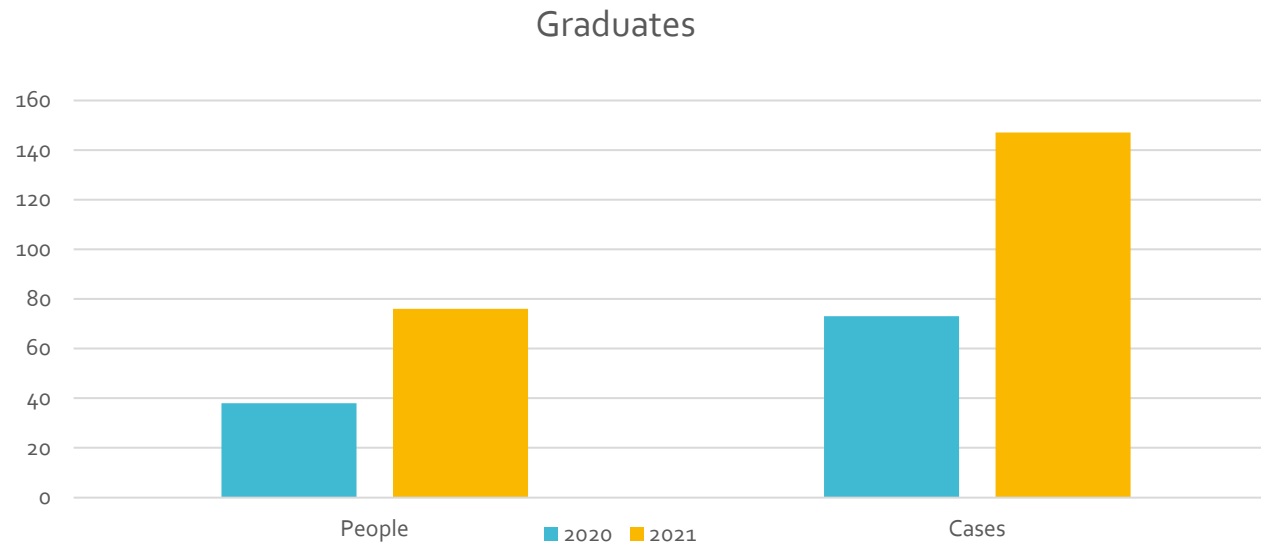
# Community Court



January – December 2020: 747 people and 1672 cases

January – July 2021: 628 people and 1387 cases

# Community Court



January – December 2020 graduates: 38 people and 73 cases

January – July 2021 graduates: 76 people and 147 cases

## Community Court – SMI docket

- ❖ January 2021 - added two additional Community Court dockets per month
- ❖ Recognizes unique challenges faced by those who also have serious mental health issues
- ❖ Work directly with assigned clinics and case managers



# Domestic Violence Court

- ❖ 9/14/21 – Helped coordinate and attended a training put on by Tucson Domestic Violence Court team
- ❖ 10/12/21 – Kickoff meeting to begin implementation of a Domestic Violence Court in Mesa

Questions?



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