



City Council Report

Date: December 1, 2020
To: City Council
Through: Michael Kennington, Deputy City Manager/Chief Financial Officer
From: Edward Quedens, Business Services Director
Matt Bauer, Procurement Administrator
Subject: Purchase of a Dispatch Audio Recording System (Upgrade/Replacement) for the Mesa Police Department (Sole Source) (Funded by Department of Innovation and Technology Lifecycle Funds) **(Citywide)**

Recommendation

Council is requested to approve the award as recommended.

The Department of Innovation and Technology, Mesa Police Department and Purchasing recommend authorizing the purchase with Goserco, Inc., at \$250,000, based on estimated requirements.

Background / Discussion

The Police Department's dispatch audio recording system last updated in 2012 is nearing end of life and requires new equipment and software. The system maintains call recordings for the 911 Center and will integrate with the new Computer Aided Dispatch (CAD) system to include CAD screen activity recordings, provide call service quality assessment to aid in employee training and development. This upgrade will provide three new servers, new application software, and system installation and conversion.

Goserco, Inc. is the authorized and certified Verint reseller for Verint Americas Inc., Verint Media Recorder products in Arizona.

Purchase Information

Action: Award
Procurement Type: Sole Source
Contract Number: 2021082
Local Consideration: Policy did not apply to this procurement method
Funding Source: Department of Innovation and Technology budget through FY 2021
Application Lifecycle Funds

AWARD RECOMMENDATION

Mesa Police Department Dispatch Audio Recording System – Hardware and Software Upgrade to 15.2 per Contract No. 2021082, Quote No. 009701 v1 10/29/2020

Equipment/Hardware	\$61,540.00
Software	\$74,518.40
First Year Maintenance	\$6,715.32
Professional Services	\$58,825.00
8.3% Sales Tax (on equipment only)	<u>\$11,292.85</u>
Sub Total	\$212,891.57
Contingency*	<u>\$37,108.43</u>
Total Amount Requested	<u>\$250,000.00</u>

*Contingency funds for additional professional services/implementation services or hardware that may be needed during the project.