

MFMD Proposed Fees and Charges

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Update: Rural Metro Mutual Aid

- Mutual Aid agreement signed on September 13th between the City of Mesa and Rural/Metro
 - *This is not a fee/charge, rather a contractual agreement between both entities*
- MFMD responds on average, at the request of Rural/Metro, 20-25 times a month
- Projected Revenue each year will vary based on number of requests by Rural/Metro but historical data would suggest revenue near \$100,000/year
 - *Reimbursement structure is consistent with mutual aid agreements between Rural/Metro and other municipalities*





Public Safety Training Facility



- Currently, the City of Mesa is not charging for any rentals at the Public Safety Training Facility
- Our market rate analysis compared rental prices between the City of Chandler and the City of Glendale training facilities
- Partner Cities/Organizations will not be charged these rental fees

Driving Track	\$100 \$600	Per Hour Per Day	Minimum 2 hours
Burn Building	\$100 \$600	Per Hour Per Day	Minimum 2 hours
Grinder	\$100 \$600	Per Hour Per Day	Minimum 2 hours
Apparatus	\$100 \$600	Per Hour Per Day	Minimum 2 hours
Multi-Purpose Room (seats 160)	\$100 \$600	Per Hour Per Day	Minimum 2 hours
Auditorium (seats 340)	\$200 \$1200	Per Hour Per Day	Minimum 2 hours
Fire Hydrant	\$50	Per Connection	



False Alarms

- Currently, the City of Mesa is not charging for any fire false alarm responses; In calendar year 2016, there were 467 billable false alarms where the Fire crew arrived on scene
- Most false alarms are due to device malfunction as a result of lack of maintenance and servicing
- Rate recommendation is based off of a cost recovery model consisting of crew costs, O&M on the vehicle, and the regional dispatch fee
- Proposed false alarm charges are not applicable for calls canceled en route



Proposed Charge:
\$100 per commercial false alarm when crew arrives on scene



Gas Leaks due to Damaged Utility Lines

- Currently, Energy Resources responds to damaged gas lines and charges the responsible party for its personnel time and the materials used to fix the damaged utility line
- In order to mitigate the inherent danger of a gas leak, MFMD responds to these same leaks but has not been recovering any costs
- Rate recommendation is based off of a cost recovery model consisting of crew costs, O&M on the vehicle, and the regional dispatch fee
- Due to the variability of time on scene, the proposed charge will be variable as well
- Initially, we will begin billing with COM Energy Resources; Developing a relationship with Southwest Gas is underway

*Example: If a 4-person crew/engine/ladder responds to a call which the “dispatch → back in-service” time was 60 minutes, the responsible party would be charged **\$249.29***



Update: Assisted Living / Nursing Homes

- MFMD identified the top elderly care facilities using 911 emergency services for calls deemed “Lift Assists”
 - “Lift Assist” – Solely moving resident from point A to point B. No medical attention needed
- Updating training and educational material for elderly care facilities is a focus of EMS and Community Outreach to determine if “Lift Assist” call volumes can be reduced
 - Facility Trainings will be offered
 - Additional resources will be provided to these facilities to help educate on when calling 911 is appropriate
- Cost recovery options are still being evaluated – future charges may be proposed to council based on the impact of the education and training done by our EMS and Community Outreach staff



Thank You!

