

COUNCIL MINUTES

April 21, 2022

The City Council of the City of Mesa met in a Study Session in the lower-level meeting room of the Council Chambers, 57 East 1st Street, on April 21, 2022, at 7:30 a.m.

COUNCIL PRESENT

John Giles
Jennifer Duff
Mark Freeman
Francisco Heredia
David Luna
Julie Spilsbury
Kevin Thompson

COUNCIL ABSENT

None

OFFICERS PRESENT

Christopher Brady
Holly Moseley
Jim Smith

Mayor Giles conducted a roll call.

1-a. Hear a presentation, discuss, and provide direction on Citywide fiber optics efforts, including an update on the Request for Information (RFI).

Assistant to the City Manager Ian Linssen displayed a PowerPoint presentation to provide an update on the Request for Information (RFI) for fiber services in Mesa. **(See Attachment 1)**

Mr. Linssen reviewed the RFI goals and said the best approach to accomplish this objective is to add fiber optics to every residence and business within the City of Mesa (COM). He commented having innovative public and private partnerships provides the opportunity for the City not to undertake the project alone. He added considering the uncertainty regarding the internet or fiber 30 years from now, open access provides the greatest degree of flexibility. (See Page 2 of Attachment 1)

Mr. Linssen discussed the seven companies that submitted responses to the RFI and have the ability to build an open access network or citywide open access network, as well as assist in overall planning and development of a fiber network for the COM. (See Pages 3 and 4 of Attachment 1)

Mr. Linssen stated he is evaluating the responses and reviewing the right-of-way (ROW) processes to maximize the opportunity for as many private sector companies to seamlessly work with and deploy their services throughout Mesa. (See Page 5 of Attachment 1)

In response to multiple questions from Councilmember Luna, Mr. Linssen stated throughout Mesa there is fiber and conduit; however, there is not a full ring of fiber that surrounds the whole City. He mentioned Mesa is covered with their own facilities, and providers are seeking to ensure every premise is covered by fiber. He explained using an open access model allows a provider to lay

dark fiber and leave the access open and available for another provider to come in and offer residents fiber services.

City Manager Christopher Brady commented the COM wants to use their access to the ROW to encourage minimal impact to the City's infrastructure.

In response to multiple questions from Councilmember Thompson regarding return on investment and hiring reputable companies, Mr. Linssen stated the potential providers are committed for the long term and believe there is a return on their investment in Mesa. He emphasized the providers were asked for significant fiduciary information to ensure financial backing, bonds, and insurance if a license is entered into with the COM. He explained Mesa receives compensation, a per linear foot fee, for providers using the ROW.

Mr. Brady clarified there are restrictions on what Mesa can do based on state law, and Mesa has been pre-empted by legislature on the amount the City can manage. He emphasized Mesa's main goal is to have fiber in the ground as soon as possible, which gives Mesa and the region a competitive advantage.

Discussion ensued relative to providing fiber throughout the COM, internet providers, and the return on investment.

Mayor Giles thanked staff for the presentation.

1-b. Hear a presentation, discuss, and provide direction on the Fire and Medical Department budget.

Fire Chief Mary Cameli introduced Deputy Fire Director Tara Acuna, Assistant Fire Chief John Locklin, Assistant Fire Chief Cori Hayes, Battalion Chief Forrest Smith, and Assistant Fire Chief Mike Dunn, and displayed a PowerPoint presentation. **(See Attachment 2)**

Chief Cameli reviewed the department's purpose and emphasized every member of the department strives to serve the COM residents with care on every call. (See Page 2 of Attachment 2)

Assistant Chief Locklin provided a brief overview of the performance measures related to response times. He stated the Code 3 response times are shown at the 50th, 75th, and 90th percentiles to provide a better understanding. He explained the response times are calculated from the time a call is answered until the emergency trucks arrive at the scene. (See Page 3 of Attachment 2)

Assistant Chief Locklin discussed fluctuating response time trends and expects lower response times as new stations are added. He mentioned Station 22, the Northeast Public Safety Facility, will be breaking ground soon and will improve response times in the Power Road corridor. (See Page 4 of Attachment 2)

Assistant Chief Hayes summarized the performance measures for the Transportation Program, which has not been measured since the pilot program began in 2018. She stated the response times are based on Code 3 responses only, which are for critical patients requiring ambulance lights and sirens. She mentioned a Certificate of Necessity (CON) is required by the Department of Health Services to provide transportation services in the state of Arizona. She commented upon receiving the CON in 2015, the City decided to ensure Mesa's response time requirements were

met or exceeded. She emphasized MFMD has achieved excellent outcomes since the Transportation Division came into service. (See Page 5 of Attachment 2)

Battalion Chief Smith provided an overview of the performance measures related to the Social Services Division, which is comprised of an administrator, two full-time employees, and interns from Arizona State University (ASU) and Northern Arizona University (NAU). He commented the social services team reviewed data to determine where high call volumes exist by means of low acuity type calls and calls in which individuals suffer preventable type of injuries, and then conduct a visit to identify the patient's needs and any barriers. He pointed out that the year-to-date (YTD) numbers for 2022 indicate zero volunteer hours, reflecting a shift from volunteers to interns who apply their skills to assist patients and the community. He explained after fire crews leave the scene, some residents may require additional assistance and volunteers and interns can assist by providing resources through community partners and apply those resources back to individuals in need. (See Page 6 of Attachment 2)

In response to a question posed by Councilmember Luna regarding services for the homeless, Battalion Chief Smith explained collaborative efforts made among the fire crews, social service staff, and the City's resources to identify the individual and best resources available.

Battalion Chief Smith discussed high utilizer 911 calls and individuals who called 911 or used the service more than three times within a three-month period. He stated based on the data, the MFMD realized that there may be individuals who have service needs that are not being met by other resources. He mentioned the department was able to identify the source of calls and conduct regular visits to assess the individual's needs and provide home safety education to create a safer home environment. He noted the goal was to reduce calls by 35% over several months, and MFMD has achieved a reduction of 70%. (See Page 7 of Attachment 2)

In response to a question from Councilmember Freeman, Battalion Chief Smith clarified when fire crews respond to calls and identify that an individual requires additional services, the social services team is notified. He explained the social services team consists of two civilian personnel with backgrounds in behavioral health and social services. He commented in order to reduce unnecessary 911 calls for firefighters, the social services team works with the individual, their family, and any other support network in place to educate or remove any barriers to living a healthier lifestyle. He added the goal is to provide prevention education, services, and appropriate resources to reduce 911 calls.

Assistant Chief Dunn provided a brief overview of the performance measures related to diversity. He stated MFMD's goal is to be 23% diversified to reflect the diversity of the community. He mentioned the Fire Department is typically a male-dominated profession, and MFMD has exceeded the 4% national average of female employees with a 6.2% average. He emphasized MFMD has two female Fire Chiefs who serve as great examples of leadership in the community and within Mesa's Fire Department. (See Page 8 of Attachment 2)

In response to an inquiry from Vice Mayor Duff regarding female firefighters, Assistant Chief Dunn stated the 20% metrics for MFMD workforce includes only minority females.

Assistant Chief Dunn mentioned the implementation of a new national hiring practice. He noted the COM has partnered with National Testing Network, which enables candidates to test remotely or from a local testing facility. He commented the new process has resulted in approximately a 32% diverse pool of candidates with 10% being female.

In response to multiple questions from Councilmember Freeman and Councilmember Luna, Assistant Chief Dunn stated that the intern academy would have approximately 150 candidates and takes place over a two-weekend period. He added the intern academy has been a great success and allows the opportunity to observe the candidates in a team environment to experience what firefighters face daily. He commented once the process is over, the final selection for the August Academy is made.

In response to multiple questions from Councilmember Spilsbury regarding firefighter candidates, Assistant Chief Dunn stated in August there will be approximately 40 candidates entering the academy. He indicated from the 1,000 candidates who took the test, 110 viable candidates will remain on a two-year list. He added there are several opportunities for volunteering for younger students that may be interested in the Fire Service.

Chief Cameli added all Fire Departments in the Valley are pulling from the same candidate list because they are testing for several departments at the same time.

Ms. Acuna reviewed financials for the mid-year adjustments and contingencies. She explained the General Fund received a grant of \$500,000 and the City provided \$50,000 to cover the costs of all the exhaust extrication systems in the 16 stations. She commented \$396,242 was allocated for safety adjustments on the bay doors at five stations to address the bifold door safety concerns. She indicated medical supplies have skyrocketed, resulting in an increase to the contract by \$600,000. (See Page 9 of Attachment 2)

In response to an inquiry posed by Mayor Giles regarding the \$2.2 million total, Mr. Brady stated adjustments were made during the year to account for inflation.

Ms. Acuna reviewed the approved budget adjustment requests. She mentioned the deputy chief position was moved from the civilian public information officer (PIO) to operations, which will require the department to hire a civilian PIO. She stated the item for Recruit Academy was broken down into two different funds, and the Public Safety Sales Tax fund is covering 12 positions for Station 222. (See Page 10 of Attachment 2)

In response to a question posed by Mr. Brady regarding the Recruit Academy, Deputy Director Acuna stated the costs for the Recruit Academy include instructors, recruits, equipment, and overtime for trainers and staff. She mentioned the costs are included in the adopted budget.

In response to a question from Vice Mayor Duff regarding sworn positions, Chief Cameli stated for the past 15 years MFMD has been incrementally changing some of the sworn positions to civilian positions, including inspectors and investigators in the Fire Prevention Division, Fire and Life Safety Education Division, Public Education Division, PIO, staffing, deputy chief position for tech services, videographer, and Emergency Medical Services (EMS). She added at this point, MFMD is approximately 30% civilian.

In response to an inquiry from Mr. Brady, Chief Cameli stated the Transport Department is approximately 56% civilian.

Ms. Acuna reviewed the lifecycle replacement costs. She indicated the MFMD software cost is high due to the implementation of a new records management system. (See Page 11 of Attachment 2)

Ms. Acuna stated the Public Safety Sales Tax is funding approximately 43 sworn positions and two civilian positions, and an additional 12 positions for the Northeast Public Safety facility. She pointed out the General Fund is forecasted to be approximately \$5 million over budget due to the 5% merit increase; \$600,000 in the mid-year Fire catch-up; \$700,000 in vacation and retirement payouts; overtime in, operations, dispatch, and EMS mostly due to COVID. She commented there is a \$2.7 million increase for the additional Public Safety Personnel Retirement System (PSPRS) payment. She noted for the FY 20/21 year-end actuals, the MesaCARES expenditures should not be a separate item, but are part of the Incident Response and is approximately \$70 million. (See Page 12 of Attachment 2)

Discussion ensued relative to expenditure items and the budget.

Mayor Giles thanked staff for the presentation.

2. Current events summary including meetings and conferences attended.

Vice Mayor Duff –	Solari tour
Councilmember Luna –	Child Crisis Celebration Dedication event Source Global tour
Councilmember Spilsbury –	Solari tour JAG ribbon cutting
Councilmember Thompson –	JAG ribbon cutting

Vice Mayor Duff discussed the receipt of a \$300,000 grant to replace the crumbling colonnades in downtown Mesa.

3. Scheduling of meetings.

City Manager Christopher Brady stated that the schedule of meetings is as follows:

Thursday, April 28, 2022, 7:30 a.m. – Study Session

4. Adjournment.

Without objection, the Study Session adjourned at 9:21 a.m.

JOHN GILES, MAYOR

ATTEST:

HOLLY MOSELEY, CITY CLERK

I hereby certify that the foregoing minutes are a true and correct copy of the minutes of the Study Session of the City Council of Mesa, Arizona, held on the 21st day of April 2022. I further certify that the meeting was duly called and held and that a quorum was present.

HOLLY MOSELEY, CITY CLERK

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(Attachments – 2)

Mesa Fiber RFI Update



RFI GOALS

- ▶ **Future Proof Mesa**
- ▶ **Generate interest in deploying fiber across Mesa**
- ▶ **Increase Mesa's familiarity with national fiber providers**
- ▶ **Citywide deployment**
- ▶ **Public Private Partnerships**
- ▶ **Open Access**

MESA FIBER RFI UPDATE

RFI RESPONSES

- ▶ **Aecom Technical Services**
- ▶ **Cox Communications**
- ▶ **Generate-Ubiquity Services**
- ▶ **Google Fiber**
- ▶ **Sifi Networks**
- ▶ **The Spear Group**
- ▶ **Wyverd Connect**

MESA FIBER RFI UPDATE

RESPONSE CATEGORIES

Internet Service Providers

- ▶ Cox Communications
- ▶ Google Fiber
- ▶ Wyverd Connect

Construction Consultants

- ▶ Aecom Technical Services
- ▶ The Spear Group

Open Access

- ▶ Generate-Ubiquity Services
- ▶ Sifi Networks

MESA FIBER RFI UPDATE

NEXT STEPS

- ▶ Continue to evaluate RFI responses
- ▶ Review Right of Way Processes
 - ▶ Look to maximize opportunity for private sector investment
 - ▶ Minimize disruption
 - ▶ Facilitate citywide coverage
- ▶ Begin work on draft license agreements

MESA FIBER RFI UPDATE

Questions?

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Mesa Fire & Medical

Fiscal Year 22/23 Proposed Budget

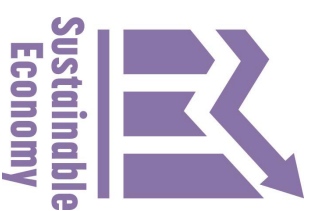
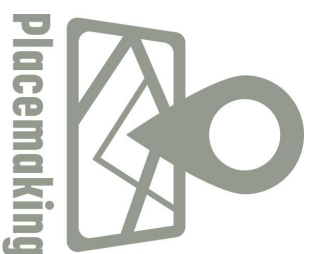
APRIL 21, 2022

MARY CAMELI

Department's Purpose

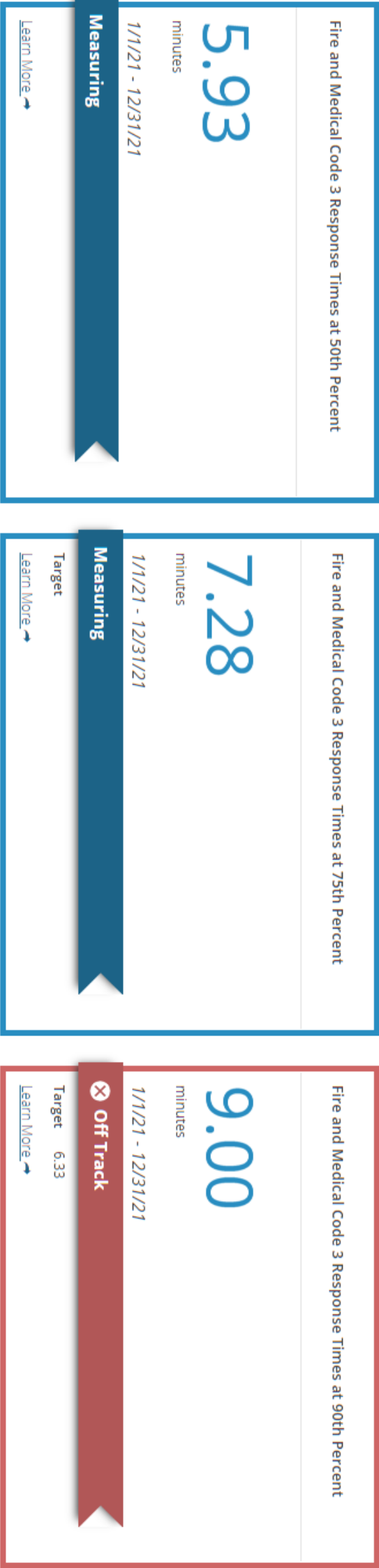
To serve with CARE:

Compassion, Accountability, Respect and Excellence

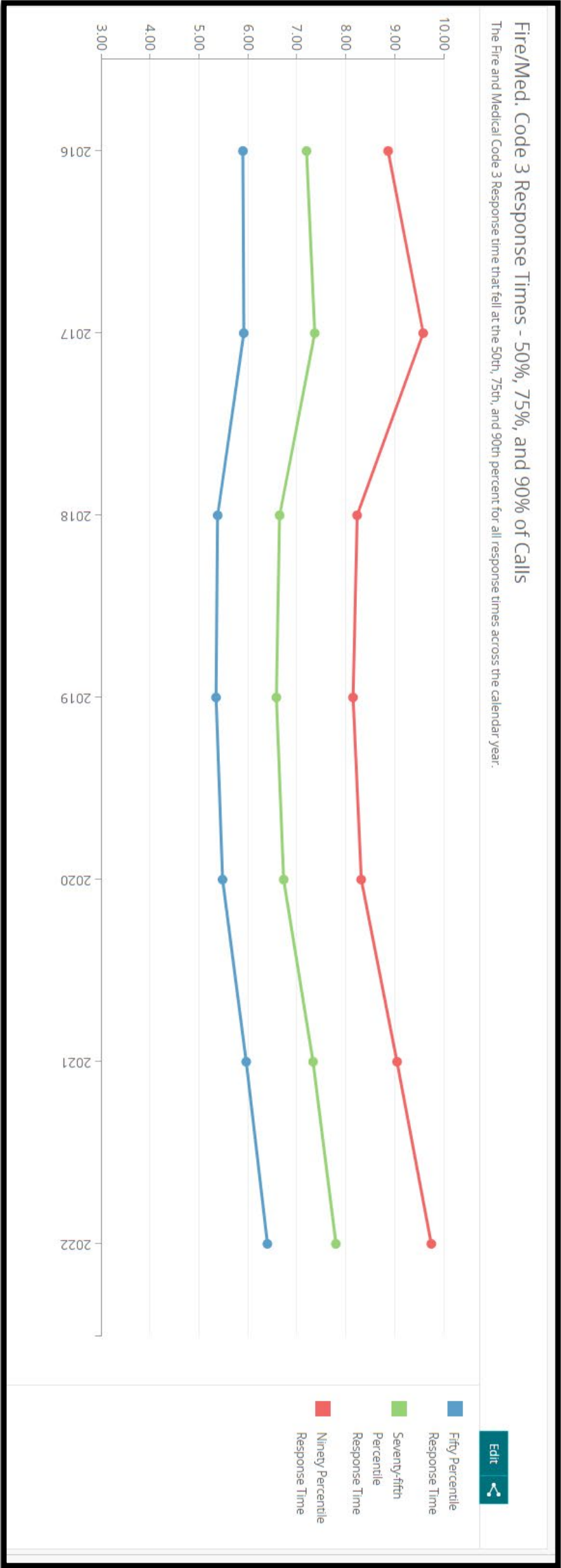


Performance Measures Related to Purpose – Response Times

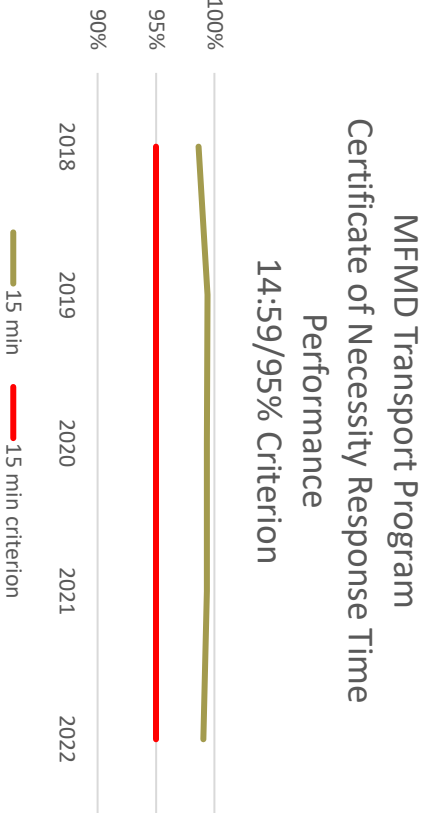
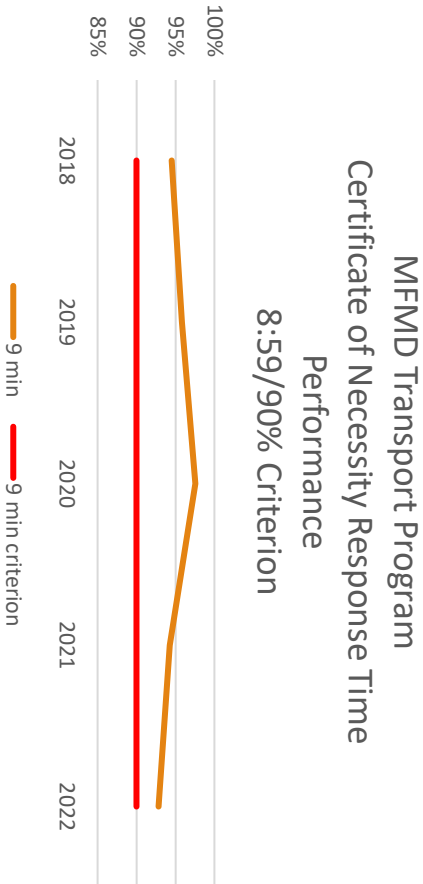
Performance Measures



Trendline(s)



Performance Measures Related to Purpose – Transportation



Performance Measures Related to Purpose – Social Services

Social Services Division

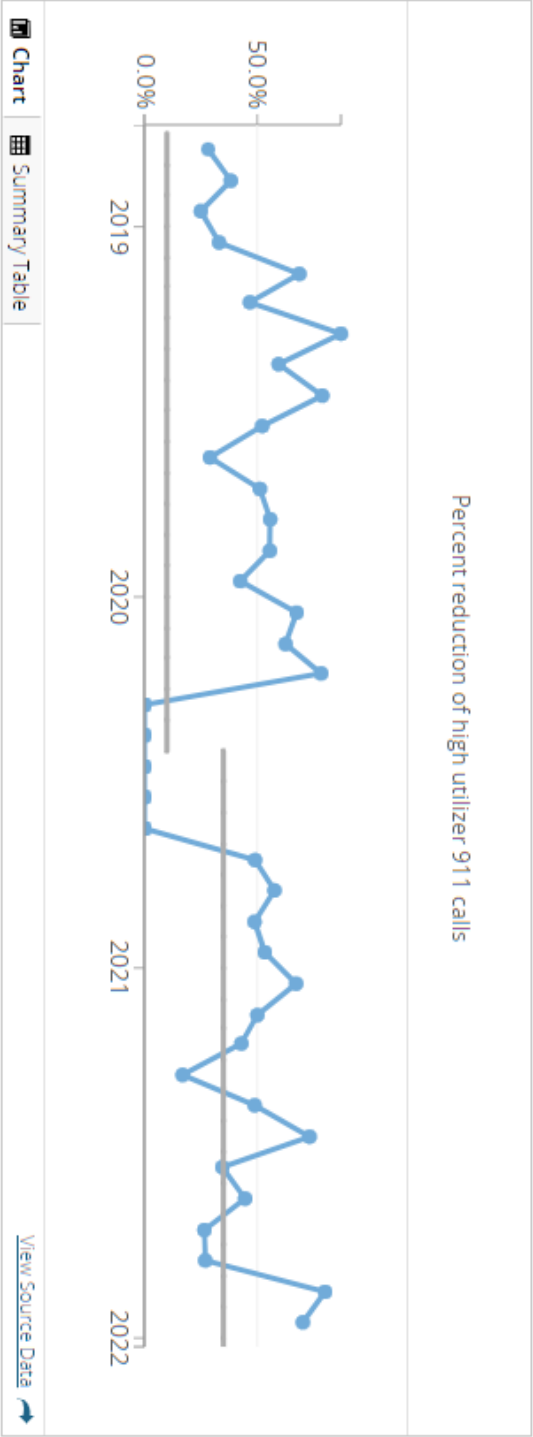
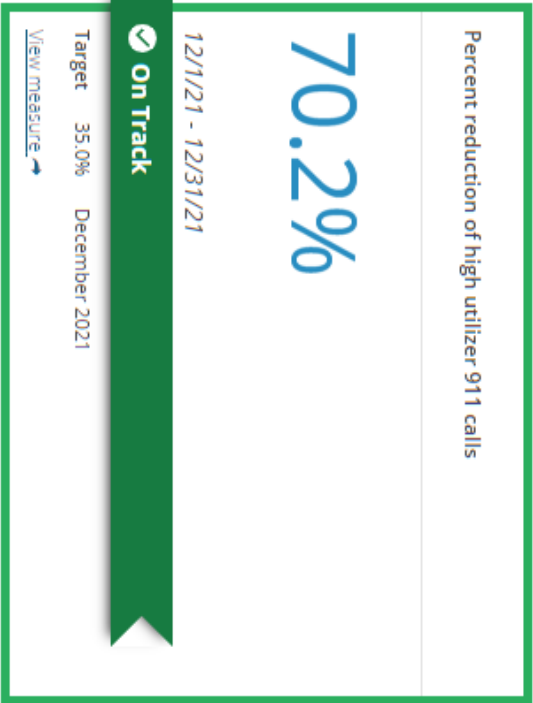
The Social Services Division manages three programs: Social Services, Home Safety Education, and Connector Volunteer Program.

Social Services Program:

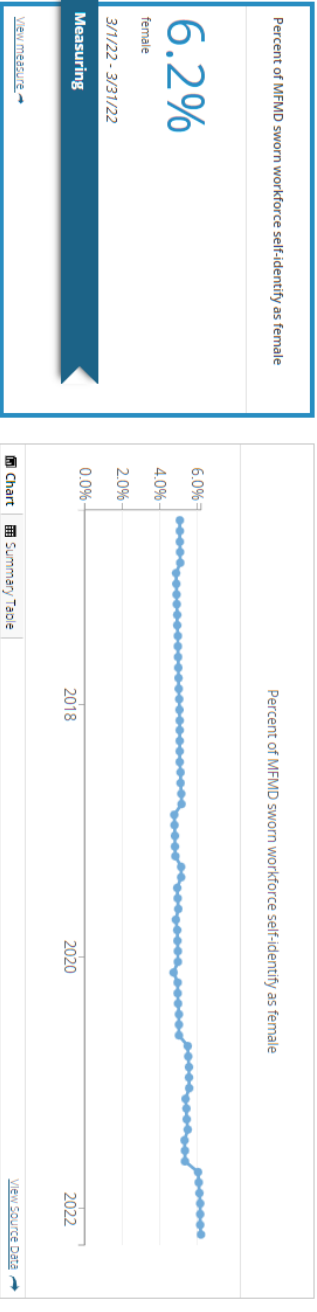
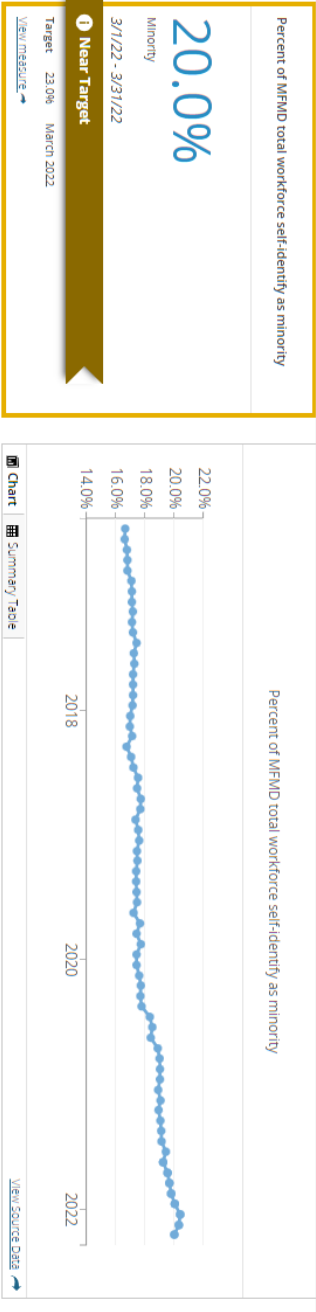
- Crew referrals
- Query 911 calls
- Home visits
- Identify patient needs and/or barriers
- Connect to community resource(s)

2019	751 referrals	633 visits	600 volunteer hours	445 intern hours
2020	578 referrals	507 visits	168 volunteer hours	448 intern hours
2021	822 referrals	836 visits	177 volunteer hours	1043 intern hours
2022 YTD	207 referrals	250 visits	0 volunteer hours	305 intern hours

Performance Measures Related to Purpose – Social Services



Performance Measures Related to Purpose – Diversity



Mid-year adjustments/contingencies

Date	Amount	Reason
Public Safety Sales Tax		
7/12/2021	\$225,000	Employee development
8/9/2021	\$654,912	B204 Volunteer Center Remodel
Total	\$879,912	
General Fund		
7/29/2021	\$281,700	Exhaust extraction systems (outside of grant)
8/9/2021	\$28,000	Fire & Life Safety Education Specialist/hybrid vehicle
8/16/2021	\$166,045	Restoration and addition of training/travel funds to various activities
9/8/2021	\$40,950	Invoices for CPR services for July & August
9/23/2021	\$100,000	Security at station 202, investigation invoices, and extrication turnouts
9/23/2021	\$396,242	Safety adjustments to 21 total bay doors at 5 stations
12/20/2021	\$36,000	Ford Escape (EM)
1/19/2022	\$24,500	OMICRON rapid COVID tests
2/10/2022	\$290,000	Galleri blood test
3/30/2022	\$227,937	Fuel
3/17/2022	\$600,000	Bound Tree medical supplies (contract increasing by \$600,000)
Total	\$2,191,374	

Operational Sustainability and/or Improvements

Approved budget requests for FY 22/23			
Item	Funding Source	Ongoing Cost	One-Time Cost
Civilianize PIO/convert to Operations Deputy Chief	Gen Fund	\$183,616	\$48,637
Recruit Academy	PSST	\$11,640	\$521,223
Recruit Academy	Gen Fund	\$27,160	\$1,732,705
Total		\$222,416	\$2,302,565

Operational Sustainability and/or Improvements

Lifecycle replacements

Item	One-Time Cost
MFMD Software (LF0368)	\$878,127
Small Vehicle Replacement (LF0195)	\$398,356
Dispatch Consoles & Chairs (LF0285)	\$147,637
Thermal Imaging Cameras (LF0286)	\$450,000
Extrication Equipment (LF0286)	\$80,000
Assorted Firehose (LF0286)	\$160,000
Secure Media Storage (LF0287)	\$100,000
CPAP/Ventilators- Maint. (LF0288)	\$40,000
Mannequins (LF0288)	\$40,000
City-Wide AED Program (LF0424)	\$23,622
Total	\$2,317,742

Expenditure Summary

Public Safety Sales Tax

	FY 20/21 Year End Actuals	FY 21/22 Revised Budget	FY 21/22 Year End Estimate	FY 22/23 Proposed Budget
Expenditures				
Mesa Fire and Medical				
Departmental Support	\$0.7	\$2.4	\$2.1	\$0.9
Incident Response	\$6.2	\$9.9	\$9.2	\$11.9
Expenditures Total	\$6.9	\$12.4	\$11.4	\$12.8
General Fund/Capital/Grants/Transportation/QoFL/Falcon				
	FY 20/21 Year End Actuals	FY 21/22 Revised Budget	FY 21/22 Year End Estimate	FY 22/23 Proposed Budget
Expenditures				
Mesa Fire and Medical				
Community Involvement	\$3.2	\$4.2	\$3.9	\$4.4
Departmental Support	\$16.1	\$21.8	\$22.3	\$22.4
Incident Response	\$42.8	\$80.3	\$83.1	\$81.1
MesaCARES - F200	\$27.4	\$0.0	\$0.0	\$0.0
Expenditures Total	\$89.4	\$106.3	\$109.3	\$107.9
All Funds Total	\$96.3	\$118.7	\$120.7	\$120.7
	FTE: 629.75		639.25	652.25

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