



City Council Report

Date: August 17, 2026
To: City Council
Through: Michael Kennington, Deputy City Manager/Chief Financial Officer
From: Edward Quedens, Business Services Director
Kristy Garcia, Procurement Administrator
Subject: Three-Year Term Contract for Tungsten TotalAgility for the Department of Innovation and Technology (Sole Source) **(Citywide)**

Recommendation

Council is requested to approve the award as recommended.

The Department of Innovation and Technology and Procurement Services recommend awarding the contract to the sole source vendor, enChoice, in an amount not to exceed \$150,000.00 for Year 1, which includes subscription cost and installation services, and an amount not to exceed \$100,000 annually for subscription renewal for Years 2-3, with an annual increase allowance of up to 5% or the adjusted Consumer Price Index.

Background / Discussion

This purchase will replace the City's existing enterprise document scanning platform, which is used to capture, process, and manage document images within the City's enterprise document repository. The upgraded solution is a key component in advancing the City's Climate Action Plan and supporting broader digital transformation initiatives. The procurement includes the first year of subscription and professional implementation support services, followed by two additional years of subscription renewals.

The existing platform will reach end of life in December 2026, after which it will no longer receive vendor support, security updates, or product enhancements. The enterprise document management system is heavily utilized by the Mesa Municipal Court, Human Resources, Engineering, Financial Services, and Business Services departments. enChoice is the developer of this software and is the sole source provider for all licensing, updates, upgrades, support, and maintenance services.

Purchase Information

Action: Award
Procurement Type: Sole Source
Contract Number: 2027008
Local Consideration: Policy did not apply to this procurement method
Protests Received: None
Initial Contract Term: Three years
Possible Renewals: None
Funding Source: DoIT Applications Lifecycle and Maintenance Funds