



City Council Report

Date: May 20, 2013
To: City Council
Through: Alex Deshuk, Manager of Technology and Innovation
From: Edward Quedens, MPA, C.P.M., CPPO, Business Services Director
Alyce Benge, C.P.M., CPPO, Purchasing Administrator
Subject: Three-Year Term Contract for Computer Security Tokens (Replacement and New) and Licenses for Police Secure Network Off-Site Access **(Single Bid) (Citywide)**

Purpose and Recommendation

Council is requested to approve the Term Contract for Replacement Computer Security Tokens and Licenses as recommended.

Police and Purchasing recommend awarding the contract to the single bidder, Enterprise Technology Services, LLC at \$75,000 annually, including applicable sales tax, based on estimated requirements.

Background / Discussion

The Police Department uses a multi-factor authentication system for connections that extend beyond their buildings' physical security perimeters. This is applicable to all officers in patrol vehicles and individuals accessing the Police network from remote systems. The Department has been using RSA SecurID tokens for approximately 7 to 8 years due to the products' ability to tightly integrate into the network's secure infrastructure for secure remote access and authentication.

The RSA SecurID token and authentication system are specified because it meets the security requirements as defined in the CJIS Security Policy. This system is tightly integrated into Police's network infrastructure and is a major component of all remote access and authentication. Part of the security mechanism of these devices is a hard expiration date, where the tokens fail to display an authentication code.

Police is at the point where 505 of their tokens (June 2013) and 336 tokens (September 2013) are near the end of service and need replacement. In addition, the Department is nearing their seat count, based on the number of officer academies and the increase in civilian use. A second component of the RSA system is licensing devices and connections. Police has projected the following usage of tokens and seats:

June 2013 – 600 (505 replacement and 95 new)
September 2013 – 425 (replacement of 336 expiring and 89 new)
November 2014 – replacements plus 250 to 300 new

The bulk of the purchases will be made by September 2013, and the second-year award (November 2014) is an estimate. Because of varying expiration dates, purchases of

various quantities will be made over a three-year period (replacement program). The annual contract amount of \$75,000 allows the Department capacity for their purchases.

17 vendors were invited to submit a response, in addition to the standard advertising in the Arizona Republic, Bid Net, Record Reporter and the City of Mesa Purchasing website. 12 vendors downloaded the solicitation from the Purchasing website. A single response was received.

The initial contract period will be three years with two, one-year renewal options possible subject to future Council consideration. Future price increases are capped by the Producer Price Index.

Alternatives

Council may choose not to authorize the purchase and new responses will be solicited.

Fiscal Impact

The total amount of \$75,000 is available in the Police operating budget.

Coordinated With

Police and Purchasing

PURCHASING INFORMATION

Action: Initial Award

Procurement Type: Invitation for Bids

Solicitation Number: 2013068

Vendors Registered on Bid List: 17 (0 Mesa)

Advertising: Arizona Republic, Bid Net, Record Reporter, Purchasing Website

Downloads: 12

Protests Received: None

Initial Contract Term: Three years

Possible Renewals: Two, one-year renewal options subject to future Council consideration

Prices: Future price increases are capped by the Producer Price Index

Cooperative: Pricing available to other public agencies

April 17, 2013 Response:

Enterprise Technology Services, LLC
Phoenix, AZ

\$38,335.00 (Recommended)

AWARD RECOMMENDATION
Enterprise Technology Services, LLC
Phoenix, AZ

Description
RSA SecureID 3-Year Hardware Token @ \$46.00/each
RSA Authentication Manager Base Edition License @ \$70.00/each
30-Month, 24/7 Tech Support for RSA Authentication Manager Base Edition @ \$43.00/each
Annual Contract Amount: <u>\$75,000</u>