

**RESOLUTION NO. 12124**

**RESOLUTION OF THE CITY COUNCIL OF THE CITY OF MESA, ARIZONA,  
DECLARING AS A PUBLIC RECORD  
PROPOSED TITLES AND SCHEDULES OF TERMS, RATES, FEES AND CHARGES FOR  
CITY-OWNED UTILITY SERVICE FEES**

BE IT RESOLVED by the City Council of the City of Mesa, Arizona as follows:

Section 1: That the following Titles and Schedules of Terms, Rates, Fees and Charges for City-Owned Utilities, a true and correct copy of which is attached hereto as exhibits and incorporated herein by references, is declared to be a public record pursuant to A.R.S. §9-801, *et seq.*, three copies of which shall be filed in the Office of the City Clerk and kept available for public use and inspection.

<u>TITLE</u>	<u>SCHEDULE NO.</u>
Utility Service Fees	USF

Additions to the text in the attachments are shown in bold: **Abc**

Deletions to the text in the attachments are shown as strike-outs: ~~Abc~~

PASSED AND ADOPTED by the City Council of the City of Mesa, Arizona, this 20th day of November, 2023.

ATTEST:

APPROVED

\_\_\_\_\_  
City Clerk

\_\_\_\_\_  
Mayor

UTILITY SERVICE FEE SCHEDULE

Utility service fees work in conjunction with utility rates and charges to offset the cost of delivering public services. The utility service fee schedule is organized into two sections. First, fees in the customer relationship management section recover the costs of using existing facilities. Second, fees in the land management section recover the cost of adding new or modified facilities to the utility system, including upgraded services and meter size and meter relocations. Utility service fees are listed for new connection and metering facilities. Other fees to recover the cost of growth are listed by cross reference to system development agreements and impact fees. Fees are aggregated and may include those in one or more of the categories below as applicable.

I. CUSTOMER RELATIONSHIP MANAGEMENT

1. Security Deposit

1. Residential

- a. Electric \$265
- b. Natural Gas \$125
- c. Solid Waste \$60
- d. Wastewater \$50
- e. Water \$100

2. Commercial 2.5 x highest monthly usage in previous two years

3. Hydrant Meter \$1,500

4. Credit Check fee. The fee will be to verify a customer's credit when a utility deposit waiver is requested by a customer. \$3

2. Basic Charges, Account Establishment and Reconnection Fees. The total fee will be the sum of the administrative charge, standard next day charge for one or more metered utility services (e.g., electric, natural gas, water, and hydrant meter), and same day or after hours surcharge if applicable. Administrative, Standard and Same Day or After Hours charges and surcharges may otherwise be applicable as set forth in this Schedule. Additional rates, fees, charges not included in this Schedule (permitting, system extension, etc.) may also apply.

1. Administrative Charge \$11

2. Standard Next Day Charge

a. Turn On and Turn Off

1. Electric ~~\$16~~ **\$20**

2. Natural Gas ~~\$32~~ **\$40**

3. Water ~~\$16~~ **\$20**

4. Hydrant Meter Installation ~~\$150~~ **\$185**

5. Hydrant Meter Relocation ~~\$150~~ **\$185**

3. Same Day or After Hours Surcharge (subject to availability) ~~\$45~~ **\$55**

3. Unauthorized Use (per occurrence)

a. Single Family Residential \$100

b. Commercial, Multifamily, and Construction \$1,000

4. Late Fee

a. The late fee will be applied to an account with an unpaid balance of ~~\$20.00~~ **\$25.00** or more.

b. The late fee amount will be the greater of either five dollars or two percent of the unpaid balance.

5. Returned Payment (e.g., check, credit card) \$25

6. Account History Research (per hour). Historical information is available for the latest 36 months. \$26

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|---|--|--|
| 7. Disconnection Letter   |  | \$3  |
| 8. Pre-Disconnect Multi-Unit Notice Fee, \$2 per unit, with a \$50 minimum and \$200 maximum fee per complex  |  | \$50/min<br>\$200/max                        |
| 9. Commercial <b>Door</b> Hanger fee to notify business of scheduled disconnect date  |  | \$50   |
| 10. Trip Charge. The fee will recover the cost of unscheduled trips and is in addition to applicable charges and surcharges.  |  | <del>\$17</del> <b>\$21</b>                  |
| 11. Termination of Service Disconnection Fee (Reconnection subject to applicable fees, charges and surcharges)  |  | \$17   |
| 12. Unauthorized Use <b>or After-Action</b> Investigation. The fee will recover the cost of gathering evidence of unauthorized use, <b>unauthorized service work, or any other scenario the City has determined has damaged infrastructure.</b> |  | \$58   |
|   | <b>Electric</b>  | <del>\$408</del> <b>\$408</b>                |
|   | <b>Natural Gas</b>   | <del>\$408</del> <b>\$408</b>                |
|   | <b>Water</b>   | <del>\$72</del> <b>\$72</b>                  |
| 13. Secure Damaged Service  |  |  |
| 1. Electric Locking Ring Replacement  |  | <del>\$36</del> <b>\$45</b>                  |
| 2. Natural Gas Locking Device Replacement   |  | <del>\$30</del> <b>\$35</b>                  |
| 3. Natural Gas Valve Replacement  |  | <del>\$170</del> <b>\$210</b>                |
| 4. Water Angle Valve Replacement  |  | <del>\$300</del> <b>\$375</b>                |
| 5. Water Locking Device Replacement   |  | <del>\$32</del> <b>\$40</b>                  |
| 6. Water Reseter (Riser) Replacement  |  | <del>\$84</del> <b>\$105</b>                 |
| 7. Portable Locking Device Replacement (e.g., padlock).   |  | <del>\$36</del> <b>\$45</b>                  |
| 14. Damaged Meter and Service Repair and Replacement*   |  |  |
| 1. Electric   | Time and Materials; Standard, Same Day or After Hours charges; and Surcharges apply. |  |
| 2. Natural Gas  | Time and Materials; Standard, Same Day or After Hours charges; and Surcharges apply. |  |
| 3. Water  | Time and Materials; Standard, Same Day or After Hours charges; and Surcharges apply. |  |
| 4. Wastewater   | Time and Material; Standard, Same Day or After Hours charges; and Surcharges apply.  |  |
| * Meter replacement based on availability of replacement metering equipment. Meter size may also be adjusted at City's sole discretion based on customer connected and/or projected load.   |  |  |
| 15. Disconnection and Reconnection of Service at Main. All charges below in addition to Standard, Same Day or After Hours charges; and Surcharges.  |  |  |
| 1. Electric   |  |  |
| a. Standard Next Day Charge   |  |  |
| 1. Single Phase   |  | <del>\$116</del> <b>\$145</b>                |
| 2. Three Phase  |  | <del>\$203</del> <b>\$253</b>                |
| b. Same Day or After Hours Charge   |  |  |
| 1. Single Phase   |  | <del>\$164</del> <b>\$205</b>                |
| 2. Three Phase  |  | <del>\$287</del> <b>\$358</b>                |
| 2. Natural Gas  |  | <del>\$5,378</del> <b>Time and Materials</b> |
| 3. Wastewater   |  |  |
| a. Local Roadway  |  | <del>\$5,434</del> <b>Time and Materials</b> |
| b. Collector Roadway  |  | <del>\$7,296</del> <b>Time and Materials</b> |
| c. Arterial Roadway   |  | <del>\$9,333</del> <b>Time and Materials</b> |
| 4. Water  |  | <del>\$2,072</del> <b>Time and Materials</b> |

16. Meter Accuracy Test (per customer request subject to Terms and Conditions for the Sale of Utilities SD01)		
1. Electric		
a. 200 AMP		<del>\$89</del> <b>\$111</b>
b. 400 AMP		<del>\$224</del> <b>\$280</b>
2. Natural Gas		
a. <u>    </u> Diaphragm style meter (800 class and below)		<del>\$126</del> <b>\$158</b>
b. <u>    </u> Rotary meter (8C – 2M size)		<del>\$190</del> <b>\$238</b>
c. <u>    </u> Rotary meter (3M and larger)		<del>\$267</del> <b>\$334</b>
d. Other		Time and Material
3. Water		
a. 0.75 Inch		<del>\$185</del> <b>\$231</b>
b. 1.00 Inch		<del>\$185</del> <b>\$231</b>
c. 1.50 Inch		<del>\$249</del> <b>\$311</b>
d. 2.00 Inch		<del>\$249</del> <b>\$311</b>
e. 3.00 Inch		<del>\$527</del> <b>\$659</b>
f. 4.00 Inch		<del>\$527</del> <b>\$659</b>
g. 6.00 Inch		<del>\$527</del> <b>\$659</b>
h. 8.00 Inch		<del>\$527</del> <b>\$659</b>
i. 10.00 Inch		<del>\$893</del> <b>\$1,116</b>
17. Backflow Compliance Late fee		<del>\$100</del> <b>\$125</b>
18. Single family residential service lateral from public sewer main blockage removal		<del>\$150</del> <b>\$185</b>
19. Industrial Pretreatment. The fees will be applied in accordance with the Sanitary Sewer Regulations to all categorical and non-categorical industries, institutions, and business establishments located inside and outside the incorporated area of the city limits. See Title 8, Chapter 4 of the Mesa City Code.		
1. Commercial and Industrial		
a. Administrative Charge (quarterly)		
1. 1 to 5,000 gpd		<del>\$358</del> <b>\$448</b>
2. 5,001 to 50,000 gpd		<del>\$358</del> <b>\$448</b>
3. 50,001 to 100,000 gpd		<del>\$501</del> <b>\$626</b>
4. > 100,000 gpd		<del>\$572</del> <b>\$715</b>
b. Compliance Monitoring Charge (quarterly)		
1. 1 to 5,000 gpd		<del>\$580</del> <b>\$725</b>
2. 5,001 to 50,000 gpd		<del>\$893</del> <b>\$1,116</b>
3. 50,001 to 100,000 gpd		<del>\$1,200</del> <b>\$1,500</b>
4. > 100,000 gpd		<del>\$1,506</del> <b>\$1,883</b>
2. Hospitals		
a. Administrative Charge (quarterly)		
1. 1 to 5,000 gpd		<del>\$358</del> <b>\$448</b>
2. 5,001 to 50,000 gpd		<del>\$358</del> <b>\$448</b>
3. 50,001 to 100,000 gpd		<del>\$501</del> <b>\$626</b>
4. > 100,000 gpd		<del>\$572</del> <b>\$715</b>
3. Non-Compliance (per occurrence)		
a. Re-Inspection		<del>\$116</del> <b>\$145</b>
b. Main Blockage		<del>\$1,548</del> <b>\$1,935</b>
20. Temporary Turn Off/On of Master Water Meter. The fee will recover the cost to turn on and turn off service to master water meters.		
1. Street Valve (per valve)		
a. Normal Next Day Charge		<del>\$154</del> <b>\$193</b>
b. Same Day or After Hours		<del>\$209</del> <b>\$261</b>
2. Vault (per vault)		
a. Normal Next Day Charge		<del>\$215</del> <b>\$269</b>
b. Same Day or After Hours		<del>\$298</del> <b>\$373</b>

21. Temporary Turn Off/On of Water Service. The fee will recover the cost to turn off and turn on service to all water meters except master meters.

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|--|-------------------------------|
| 1. Small Service (0.75 to 2.00 Inch Service) |                               |
| a. Normal Next Day Charge                    | <del>\$49</del> <b>\$61</b>   |
| b. Same Day or After Hours                   | <del>\$94</del> <b>\$118</b>  |
| 2. Large Service (3.00 Inch or Larger)       |                               |
| a. Normal Next Day Charge                    | <del>\$208</del> <b>\$260</b> |
| b. Same Day or After Hours                   | <del>\$253</del> <b>\$316</b> |

22. Temporary Electric Power

- |   |   |
|---|---|
| 1. Installation and Removal   |   |
| a. Overhead Single Phase. Single phase service, self-contained meter, 100 Amp or less switch size, wire span 100 feet or less, existing transformer in place. | <del>\$205</del> <b>Time and Material</b> |
| b. Overhead Three Phase   | Time and Material                         |
| c. Underground Single or Three Phase  | Time and Material                         |

**23. Expedited Electric Disconnection and Reconnection Fee** **\$362**

## II. LAND MANAGEMENT

### 1. Electric

- 1. Connection and Metering Facilities and upgrades Quote
- 2. Other Fees. System development agreements will recover the cost of facilities supporting utility system growth. Agreements will be administered by the Energy Resources Department.

### 2. Irrigation Quote

### 3. Natural Gas

- 1. Connection and Metering Facilities
  - a. Residential Quote
  - b. Commercial Quote
  - c. Relocation of Meters or Services Quote
  - d. Change of Meter Size Quote
- 2. Other Fees. System development agreements will recover the cost of facilities supporting utility system growth (e.g., main extension). Agreements will be administered by the Energy Resources Department.

### 4. Wastewater

- 1. Connection Facilities
  - a. Service Line and Main Extension. Customer will be responsible for all costs of extending public mains as necessary to be directly adjacent to the real property receiving service. Service lines will be installed by customer.
- 2. Other Fees. Impact fees will recover the cost of facilities supporting utility system growth (e.g., wastewater reclamation plant). Impact fees will be collected in addition to utility service fees. For more information on impact fees, go to the website [www.mesaaz.gov/budget/](http://www.mesaaz.gov/budget/) and look under the schedule of fees and charges section.

5. Water

1. Main Extension and Metering Facilities

a. Customer will be responsible for all costs of extending public mains as necessary to be directly adjacent to the real property receiving service. Service lines will be installed by customer.

b. Meter Installation

1. 0.75 Inch**		<del>\$374</del> <b>\$460</b>
2. 1.00 Inch**		<del>\$374</del> <b>\$460</b>
3. 1.50 Inch**		<del>\$632</del> <b>\$790</b>
4. 2.00 Inch**		<del>\$728</del> <b>\$910</b>
5. 3.00 Inch		Quote
6. 4.00 Inch and larger	Meter will be installed by customer	N/A

**\*\*Meter sets involving service laterals will require a Quote.**

c. Meter Sale

1. 4.00 Inch	Reference Mesa Standard Details M-27.1 Fire System and M-28.1 Non-Fire System rated meters	<del>\$4,340</del> <b>Quote</b>
2. 6.00 Inch	Reference Mesa Standard Details M-27.1 Fire System and M-28.1 Non-Fire System rated meters	<del>\$5,300</del> <b>Quote</b>
3. 8.00 Inch	Reference Mesa Standard Details M-27.1 Fire System and M-28.1 Non-Fire System rated meters	<del>\$7,050</del> <b>Quote</b>

d. Landscape Meter Same price as domestic water meters (Items 5.1.a.-5.1.c.)

e. Relocation or Adaptation of Water Services **\$534Quote**

2. Other Fees. Impact fees will recover the cost of facilities supporting utility system growth (e.g., wastewater reclamation plant). Impact fees will be collected in addition to utility service fees. For more information on impact fees, go to the website [www.mesaaz.gov/budget/](http://www.mesaaz.gov/budget/) and look under the schedule of fees and charges section.

6. Pavement Repair and Replacement

1. Connection and Metering Facilities

a. Local Roadway		<del>\$1,339</del> <b>Time and Materials</b>
b. Collector Roadway		<del>\$1,621</del> <b>Time and Materials</b>
c. Arterial Roadway		<del>\$2,024</del> <b>Time and Materials</b>

### III. GENERAL

1. Meters. All meters installed shall be units supplied by the City of Mesa, and such installation shall be subject to payment of the applicable fees. Meters shall be owned by the City of Mesa.
2. Permanent Facilities. All utility service fees identified in the Utility Service Fee Schedule pertain to permanent facilities unless otherwise specifically provided herein.
3. Meter Accuracy Test Fees. Meter accuracy test fees shall be waived by the City in the event the meter for which testing has been requested fails the applicable meter test or is deemed in the City's sole discretion to be appropriate for lifecycle replacement.
4. Transaction Processing Charge. All fees listed in the Land Management Section II include a \$50.00 transaction processing charge.
5. State and Local Taxes. Transaction privilege tax shall be added to all utility service fees where applicable.
6. Time and Material. The City reserves the right to charge for all services provided by City and not specifically covered in Utility Service Fee Schedule on a time and material basis.
7. Rates, Terms and Conditions. In addition to the fees set forth in Utility Service Fee Schedule, all City utilities are subject to the applicable and current rate schedules and Terms and Conditions of Service.