



Mesa CARES

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Utility Assistance Program Mission

To provide utility assistance to Mesa residents negatively affected by COVID-19.

Utility Assistance Program

- Partner with Mesa CAN
- Providing them with \$1.0M in additional funds through Mesa CARES
- Expand our existing utility assistance program to meet the increased community need due to the pandemic.

Existing Utility Assistance Program

- \$125,000 per fiscal year
- Administered by Mesa CAN
- Mesa Residents for Mesa Utilities
- Mesa CAN's Application, Evaluation and Award Criteria

Existing Utility Assistance Program

- Individuals apply for assistance through Mesa CAN
- Mesa CAN sends award information to the City and we post the funds to the customer's account



Mesa CARES Utility Assistance Program

- Criteria for Mesa CARES funds modified to COVID-19 related financial hardship requirements
- Open to Mesa residents for Mesa, SRP and Southwest Gas utilities

Mesa CARES Utility Assistance Program

- Mesa Utilities - Mesa CAN sends award information and Mesa posts the funds to the customer's account
- SRP & Southwest Gas – Mesa CAN sends award information and check and SRP/SWG posts the funds to the customer's account

Other Assistance Programs

- Mesa CAN Utility Assistance Program
 - Normal funding sources/program (Non-COVID)
 - Non-Mesa CARES COVID-19 funding from CARES/DES
- Mesa Utility Assistance Program (\$125K) (Non-COVID)
- Low, Income Senior Program
- Other wraparound services and programs

Other Assistance Programs

- Mesa Summer Energy (Electric) Assistance Program (Energy Resources)

Next Steps

- Finalize Program with Mesa CAN
 - Resource needs and ramp-up
 - Hours and Location(s)



Mesa CARES

QUESTIONS?