

Community Services

April 24, 2025

Ruth Giese, Director

Lindsey Balinkie, Deputy Director

Mischelle Durkovic, Senior Fiscal Analyst

Strengthening our community by providing housing assistance, animal advocacy and control, community engagement and support of essential community needs for Mesa residents.

Support ~ Educate ~ Engage





Administration handles Finance & Budget, Data & Performance, Employee Engagement, Marketing and Contract Management

Animal Control

- Community Outreach & Education
- Calls for Service and Enforcement
- Trap, Neuter & Return Program
- Multi-Department/ Agency Collaboration

Community Engagement

- Resident & Neighborhood Outreach
- Together Mesa
- Citywide Volunteer Program
- Community Clean-Up Program
- Multi-Department Collaboration

Human Services

- Office of Homeless Solutions
- Off the Streets Program
- Heat Safety
- Street Outreach & Navigation
- Opioid Community Grants

Housing Authority

- Housing Vouchers and rent payments
- Landlord Program and housing inspections
- Family Self-Sufficiency Program

Community Development

- Federal Funding Allocation & Agency Monitoring
- Supporting Community Assistance Programs
- Emergency Homeowner Rehab Program

Support Self-Sufficiency
and Housing Stability

Educate and Engage
the Community

Community Services Department
is Operated 'The Mesa Way'

Homeowner Emergency Rehabilitation Program



FY 24/25
Year to Date

\$2,117,066
rehabilitating Mesa homes


127
projects completed

 **94%**
Elderly

 **62.2%**
Female Head of Household

 **44.9%**
Disabled



Before



After

Housing Authority



***Celebrating 13 years as a
High Performing Agency***



Monthly Impact:



1,857 housing vouchers leased

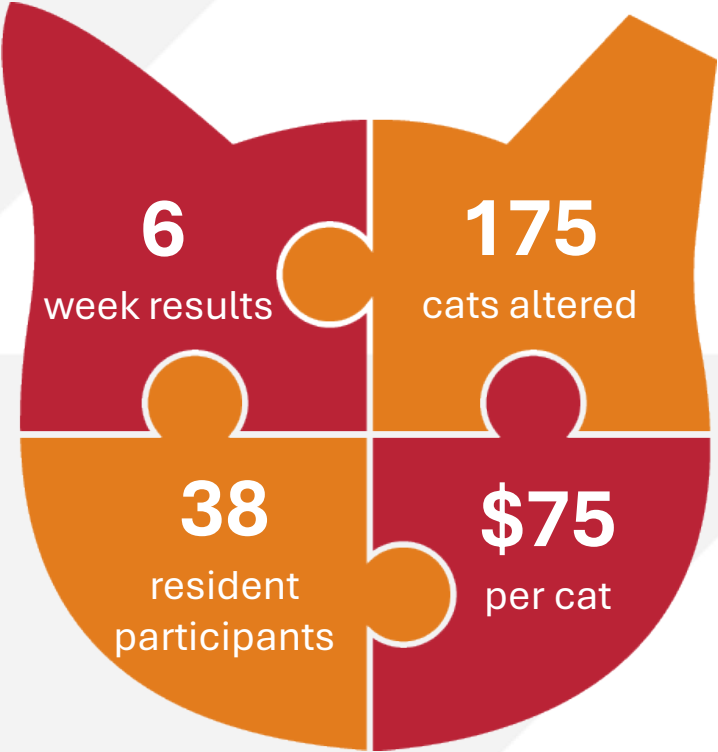


\$2M in rent payments



4,085 persons served

Trap Neuter and Return (TNR) Program



2 Participating Veterinarians

AZ Spay & Neuter Clinic
Mesa

Brookview Spay & Neuter Clinic
Gilbert



Community Services Financial Summary



Core Business Process	FY 23/24 Year End Actuals	FY 24/25 Revised Budget	FY 24/25 Year End Estimate	FY 25/26 Proposed Budget
GENERAL FUNDS*				
Community Services Administration	\$1.4	\$1.7	\$1.7	\$1.7
Animal Control	\$1.0	\$1.4	\$1.5	\$1.6
Community Engagement	\$0.7	\$0.7	\$0.7	\$0.7
Human Services	\$2.7	\$3.2	\$2.5	\$5.6
FEDERAL FUNDS				
Community Development	\$11.5	\$27.1	\$8.6	\$24.8
Housing Services	\$24.9	\$26.3	\$26.3	\$30.8
Total	\$42.2	\$60.4	\$41.3	\$65.2

Figures in Millions, rounded.

* Encompasses 14.7% of total budget.

Community Services Oversight

City American Rescue Plan Act (ARPA) Funding

- \$12M Bridge Housing
- \$3.1M Off the Streets Program

One Arizona Distribution Settlement Fund

- \$4.5M Opioid Funding



Total fund reduction target: \$86,762

Division	Administrative Reductions	FTE	Reduction Amount	Fund
Community Engagement	Other services		-\$7,400	General Fund
Community Services Administration	Other services and commodities		-\$14,362	General Fund
Animal Control	TNR Program savings		-\$15,000	General Fund
Human Services Applications	Shifting 0.25 FTE position costs to Grant Funds	-0.25	-\$50,000	General Fund
	Total	-0.25	-\$86,762	

Heat Relief One-Time \$89,800

- ✓ Continuous demand for heat safety services
 - Dangerously high temperatures
 - Increased heat related deaths summer 2023 (51) to 2024 (65)
 - Reduced 211 heat transportation services in region
- ✓ Continue 3-year IGA
 - Central Mesa heat relief center
 - County ARPA for summer 2024, 2025, 2026
- ✓ Establish summer 2026 funding
 - Portable AC Loan Program
 - Dedicated heat safety transportation service
 - Continue collaboration with heat relief partners



Street Outreach One-Time \$273,806 (\$301k CDBG)

- ✓ Supports Heat Relief, Public Safety, Mesa Libraries
- ✓ Continue successful Street Outreach Navigation Contract
 - FY 24/25 one-time funding approved
 - 6 navigators, vehicles, tool kits



Off the Streets Program Background

- ✓ 5 years of community impact
- ✓ Supports Public Safety
- ✓ Up to 90-days of shelter
- ✓ Rules and requirements
- ✓ Case Management
- ✓ Dedicated police presence onsite
- ✓ Mesa's most vulnerable are served
- ✓ Only Mesa shelter for families/women
- ✓ Closed campus – no walk-ups allowed
- ✓ Pet friendly



Off the Streets Program

Today at Windemere

Windemere
\$98.65

Price per room/day
with services

Windemere
\$3.1M
85 Rooms

Beginning 2026 Sunaire opens

Sunaire
\$85.27

Price per room/day
with services*

Sunaire
\$2.0M + \$0.5M
64 Rooms + Grab-n-go meals

*Excludes grab-n-go meals.

Off the Streets Program

Today:

Windemere
\$3.1M
85 Rooms

== \$3.1M

Prior
Discussions:

Windemere
\$1.5M
Reduced to 40 Rooms



Sunaire
\$2.5M
64 Rooms

== \$4.0M

Staff
Recommendation:

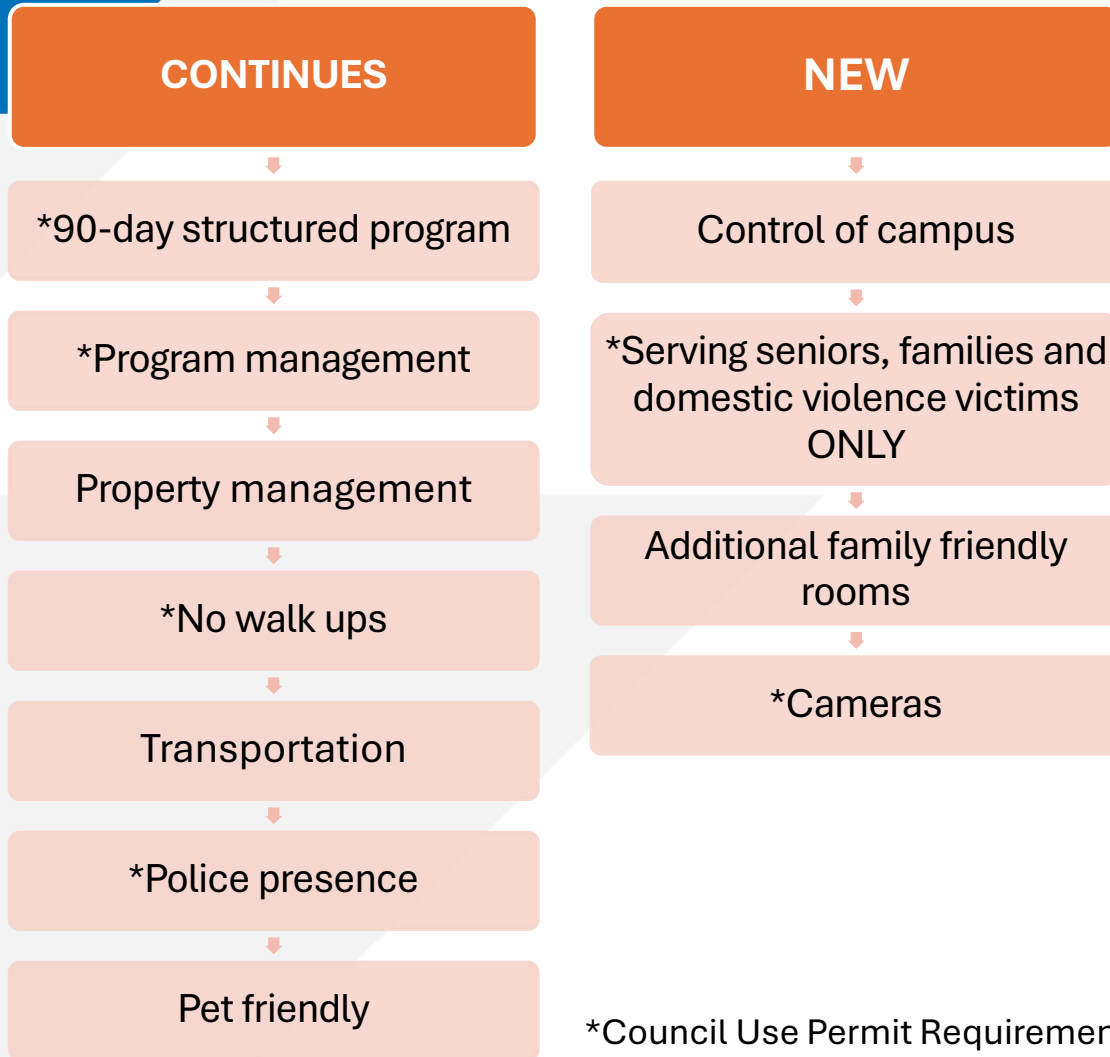
Sunaire
\$2.5M
64 Rooms

== \$2.5M

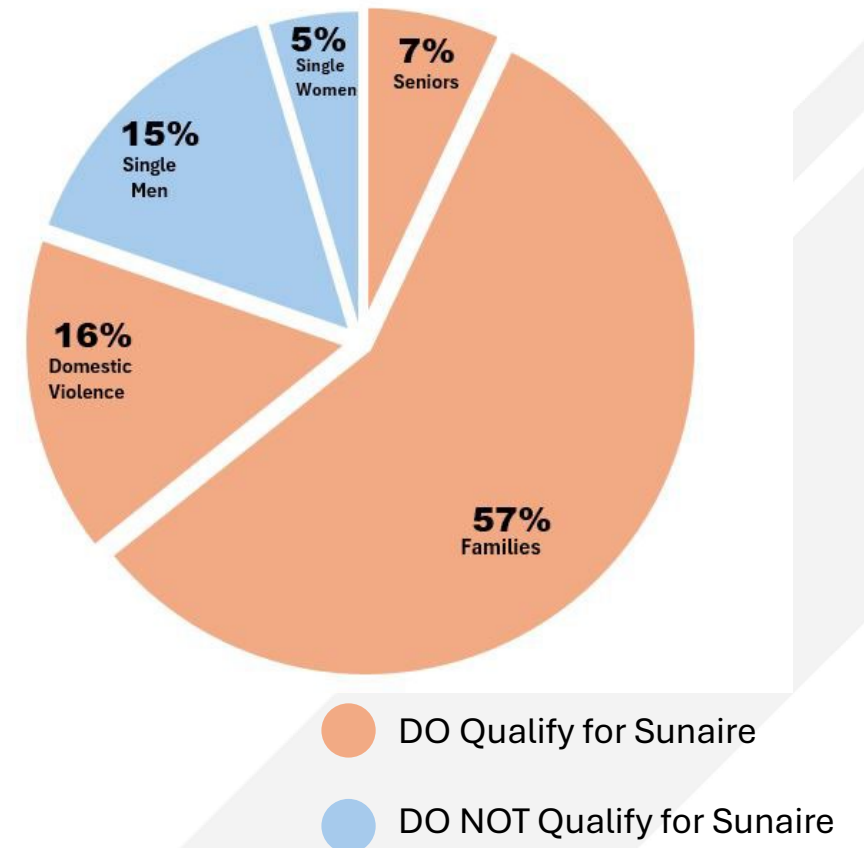
- Windemere ends as Sunaire begins.
- Any unspent funds from Windemere contracts will offset Sunaire budget.

- FY 25/26 impact is \$900k

Off the Streets Program at Sunaire



2024 Off the Streets Program Participants

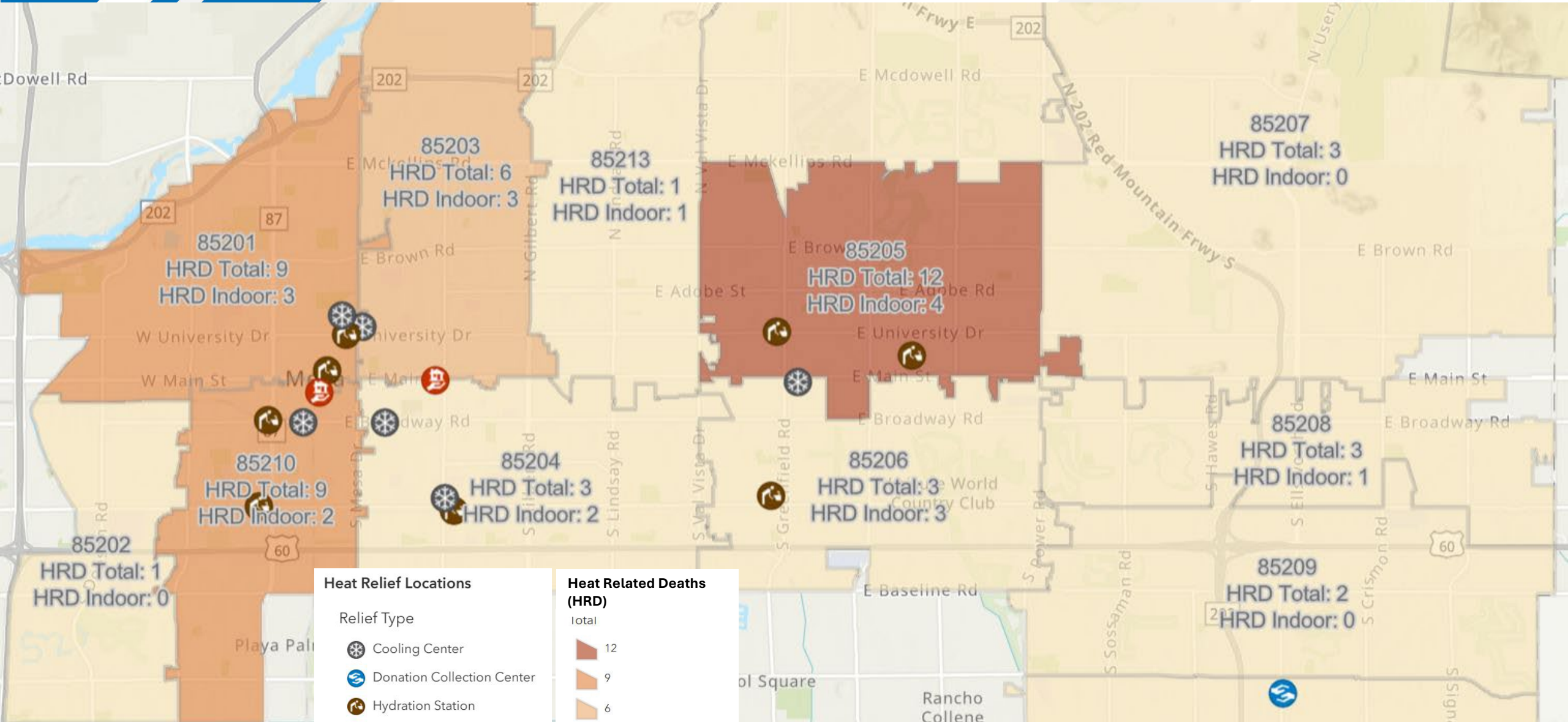














mesa·az

Heat Safety



Heat Relief Locations		Heat Related Deaths (HRD)	
Relief Type		Total	
	Cooling Center		12
	Donation Collection Center		9
	Hydration Station		6
	Respite Center		1-3

Heat Safety

