



City Council Report

Date: July 11, 2022
To: City Council
Through: Michael Kennington, Deputy City Manager/Chief Financial Officer
From: Edward Quedens, Business Services Director
Kristy Garcia, Procurement Administrator
Subject: Dollar Limit Increase to the Term Contract for Hosted Event Booking Solution for the Parks, Recreation and Community Facilities Departments
(Competition Not Practical or Advantageous) (Citywide)

Recommendation

Council is requested to approve the award as recommended.

The Parks, Recreation and Community Facilities Department (PRCF), Department of Innovation and Technology (DoIT) and Purchasing recommend increasing the dollar limit with Ungerboeck Systems International, Inc., Year 7 by \$61,065, from \$63,000 to \$124,065 annually; and thereafter, by \$25,560, from \$63,000 to \$88,560 annually, based on estimated requirements.

Background / Discussion

In 2015, Council approved the purchase of a fully integrated Hosted Event Booking Solution and since then, Mesa Arts Center has been using the solution from Ungerboeck. Utilizing a hosted environment means that Ungerboeck assumes responsibility for the system infrastructure, eliminating the need for additional City investments in server/storage hardware. The City is currently in Year 7 of the contract with the ongoing annual software subscription (maintenance) services.

PRCF's facility, room, and resource reservation management solution FastBook for the Convention Center, Amphitheatre and The Post has reached end of life. The Fastbook solution has become unstable, and the vendor is no longer providing updates to the software. After reviewing the Mesa Arts Center's facility reservation management system, Ungerboeck, the PRCF/DoIT team has determined that the solution meets PRCF's requirements and wants to move forward with purchasing an instance of the solution.

Competition is not practical for this purchase as the City already has the Ungerboeck solution in use and an annual maintenance contract. Additionally, with the purchase of the new instance the City will realize cost savings over other "like" solutions due to volume discounts on licensing and maintenance.

Ungerboeck quoted the hosted subscription cost of \$61,065 (one-time) for the booking solution for the Convention Center, Amphitheatre and The Post; and thereafter, the cost of ongoing annual maintenance services at \$25,560 annually. The dollar limit increase is needed to purchase the hosted subscription in Year 7 and the annual maintenance services thereafter. DoIT will continue to include the ongoing annual software subscription (maintenance) estimated at \$25,560 in their budget.

Purchase Information

Action: Amendment
 Procurement Type: Competition Not Practical or Advantageous
 Contract Number: 2014004
 Local Consideration: Policy did not apply to this procurement method
 Protests Received: None
 Funding Source: Operating budgets of Arts and Culture, PRCF, and DoIT

Dollar Limit History

Original Council Award (Ongoing Annual Maintenance) – 3/23/2015:	\$63,000.00
Dollar Limit Increase Request (Year 7) – 7/11/2022:	*\$61,065.00
New Annual Contract Value (Year 7):	<u>\$124,065.00</u>
Original Council Award – 3/23/2015:	\$63,000.00
Dollar Limit Increase Request - 7/11/2022	**\$25,560.00
New Annual Contract Value	<u>\$88,560.00</u>

*For the Convention Center, Amphitheater and The Post’s initial implementation. Hosted Event Booking System to include Software Subscription, Implementation and Training Services, First-Year Support, Travel Expenses and applicable Use Tax.

** For the Convention Center, Amphitheater and The Post’s ongoing annual software subscription (maintenance) funded by DoIT budget.