



City Council Report

Date: May 21, 2012
To: City Council
Through: Alex Deshuk, Manager of Technology and Innovation
From: Edward Quedens, MPA, CPM, CPPO, Business Services Director
John Albin, CPPO, CPPB, Acting Purchasing Administrator
Subject: Purchase of a Radio Console Recording Interface License and Integration Services for Police Public Safety Communications
(Sole Source Agreement #2012166)
"Citywide" Contract

Purpose and Recommendation

Council is requested to approve the Purchase of a Radio Console Recording Interface License and Integration Services as recommended. Pricing from the sole source vendor was evaluated by the Police Department and the Purchasing Division.

The Purchasing Division recommends awarding a professional service contract to Goserco, Inc. (a Mesa business) at \$53,420.00, based on the Scope of Work.

Background and Discussion

Communications will be replacing the Public Safety Console systems through Capital Improvement Project #06-061, TOPAZ Wireless Network Lifecycle Planning. This project will require the Public Safety Communications Verint Digital Voice Logging Recording system and software to be upgraded to integrate with the replacement consoles.

This contract will provide the Verint Audiolog license for the integration to our Motorola radio system and the professional services to install the license and upgraded software, provide system verification of functionality and encryption programming to decode the audio ensuring the functionality of the public safety radio system.

On January 11, 2010, Council approved the purchase of a Verint Audiolog recording system (replacing recorders approaching end of life purchased in March 2004) (\$295,100) for the Police Department. The system is used to record all public safety radio and telephone audio in the Public Safety Communications center. Goserco, Inc. was awarded the contract and installed the recorders in March 2010, and has been the maintenance provider since then. A conversion to a new software or transition to another vendor would require significant time and resources that would disrupt normal operations.

Goserco is the authorized vendor in Arizona for the installation of Verint recording products.

Alternatives

If the requested license and related services is not approved, PSC will lose the capability of recording 76 radio audio sources and the related user information. These recordings and user information are regularly used in court for prosecution purposes; by the City Attorney's office for litigation defense; Mesa Police for internal investigations; and Communications for

troubleshooting purposes.

Fiscal Impact

The entire cost of \$53,420 for the license and associated professional services are not eligible for bond funding in Mesa TOPAZ Wireless Network Lifecycle Planning bond project and will be available through the Police Department FY 2011/12 operating funds. No additional costs are anticipated.

Coordinated With

Communications Department
Police Department

**CITY OF MESA
 AWARD RECOMMENDATION
PURCHASE OF VERINT AUDIOLOG LICENSE AND INTEGRATION SERVICES
 (SOLE SOURCE AGREEMENT #2012166)**

Goserco, Inc.
Mesa, AZ

Description	Pricing
Quantity 1 - Verint Audiolog license for integration to Motorola Astro P25 IP (MCC7500 Consoles, via AIS – required for proper communication/recording of Motorola Radio system, due to Motorola upgrade. (Note: this includes the Verint license for the integration only. The required Motorola licensing to support this integration is not included.)	\$40,000.00
Quantity 1 - Intel-Pro/1000GT Dual Port Server Adapter	\$0.00
Quantity 1 - Audiolog Premium Maintenance. This is paid directly to Verint for support.	\$1,800.00
Quantity 1 - Professional services including: Installation services; Training and all project management. (Telecom and electrical wiring is not included.)	<u>\$8,000.00</u>
Sub-Total	\$49,800.00
6.6% Use Tax	<u>\$3,620.00</u>
Total Amount	\$53,420.00