

Code Compliance Department

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Fiscal Year 2025/26

To Preserve, Strengthen, and Maintain the Integrity of our Community and Neighborhoods by Means of Education, Voluntary Compliance, and Community Engagement.

Ensure Code Compliance

Increase voluntary compliance through education and outreach

Increase proactive code compliance

Reduce complaints response time

Community Engagement

Team Up to Cleanup events

Social media education

Community education mailers, postcards & newsletters

Employee Engagement

Implement new employee training program

Updated train the trainer program

Employee engagement activities



Mesa City Code
violation for tall
weeds and grass



Team Up to Clean Up

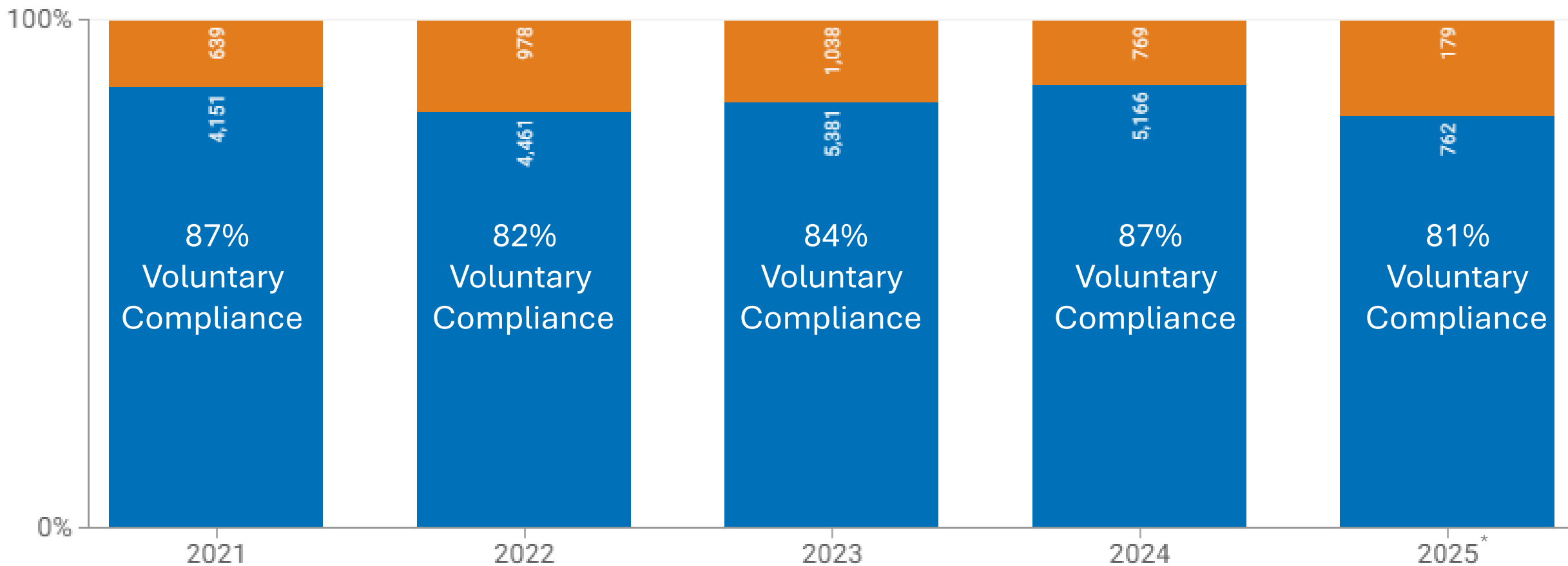




Before and After

Mesa City Code Violations for Auto-repair Non-permitted Use, Inoperable Vehicle, and Prohibited Outside Storage

Voluntary Compliance per Calendar Year

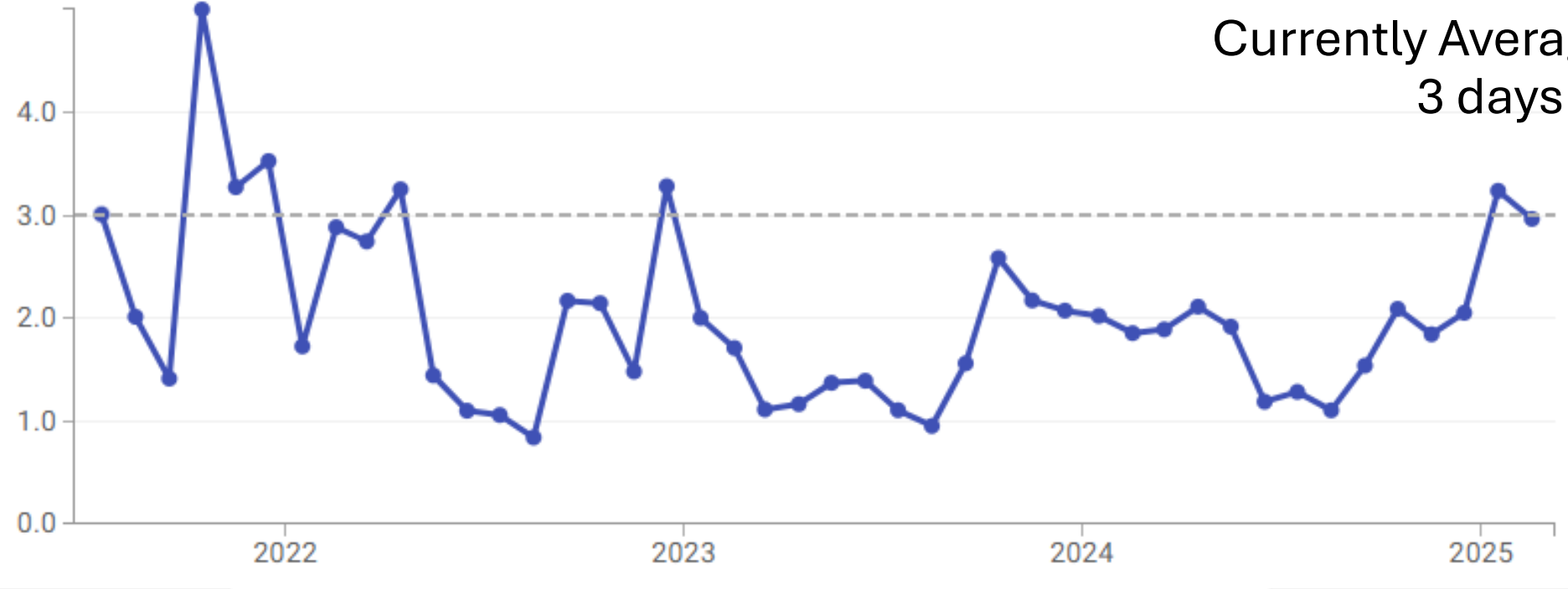


*Figures are year-to-date.

Response Time to Code Complaints



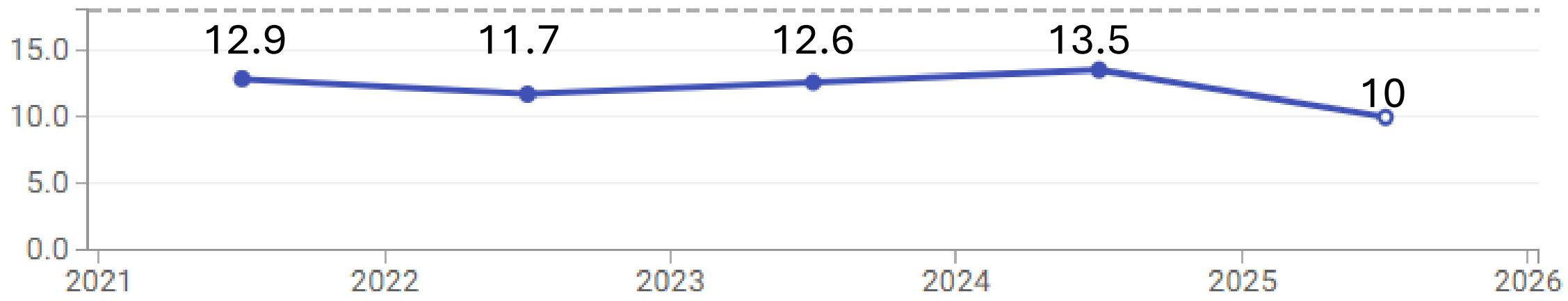
Target:
3 Days



Compliance Turnaround Time



Code Case Turnaround Time (Days)



Financial Summary



Core Business Process	FY 23/24 Year End Actuals	FY 24/25 Revised Budget	FY 24/25 Year End Estimate	FY 25/26 Proposed Budget
Code Compliance	\$ 2.0	\$ 2.4	\$ 2.3	\$2.5
Total	\$ 2.0	\$ 2.4	\$ 2.3	\$ 2.5

Figures rounded in millions

- Majority of Process Service performed by Code Officers
 - Budget savings and improved customer service
- Integration between CityLink and DIMES
 - Eliminates manual entry of complaints into DIMES
 - Quality Control checks by Supervisors
- Training: Consistency in case handling



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