



Legislation Text

File #: 16-0747, **Version:** 1

Two-Year Term Contract for a Hosted Triage Software Solution for the Fire and Medical Department (Citywide)

Telehealth triage is a new and an effective process for directing patients to the appropriate level of health care. Under its Centers for Medicare Innovation Award, the Community Care program utilizes a registered nurse in the 911 Dispatch Center as part of the Telehealth service within the 911 system. The nurse is charged with triaging low level calls, and providing either advice, or dispatching the appropriate fire and/or medical service, to the caller's home. This purchase will provide a vendor-hosted software solution that will support the Telehealth Triage program.

The evaluation committee recommends awarding a two-year contract to the highest-scored proposal from LVM Systems, Inc., at \$77,947 in the first year, and \$8,509 in the second year, based on estimated requirements. This purchase is funded by the Medicare and Medicaid Services - CMS Grant.