JOSEPH F. LISITANO III, CPA, MBA

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PROFESSIONAL EXPERIENCE

NOVEMBER 2018 – PRESENT

DEPUTY CITY AUDITOR, CITY OF MESA

- Assist in planning and performing risk assessment for annual audit plan.
- Present audit reports and annual audit plan to Audit, Finance & Enterprise Committee and City Council.
- Supervise in developing scope, performing testing, and developing findings for City audits.
- Communicate with department management and staff audit issues and recommendations.
- Perform independent investigations as needed based on tips received from the City's fraud hotline.
- Manage department staff and budget.

OCTOBER 2007 - NOVEMBER 2018

FINANCIAL AUDITOR SENIOR, ARIZONA OFFICE OF THE AUDITOR GENERAL

- Planned and performed financial statement and federal compliance audits of multiple counties, community colleges, State agencies, and Statewide.
- Effectively planned, organized, and assigned audit work to staff and provided feedback to team members.
- Interact with Governing Board Members, Chief Financial Officers, Directors, and Financial staff concerning audit findings and recommendations, financial reporting, regulatory compliance, and suggested audit procedures.
- Taught division-wide training courses to help auditors enhance skills in interviewing, tests of controls, tests of compliance, and financial reporting.
- Researched federal and local laws and regulations and accounting or auditing standards to resolve audit issues or develop audit findings.
- Participated on committee to address division-wide communication and audit issues.
- Assist in projects for auditor general presentation to the Arizona State legislature and Federal agencies.

FINANCIAL AUDITOR II, ARIZONA OFFICE OF THE AUDITOR GENERAL

- Performed segments of financial statement and federal compliance audits of multiple counties, community colleges, and State agencies.
- Consistently met audit deadlines and budget hours in order to achieve audit objectives.
- Developed positive working relationships with clients and audit staff.
- Assisted in developing analytical procedures to improve audit efficiency and focus audit work on financial statement line items determined to be more at risk for material misstatement.

FINANCIAL AUDITOR I, ARIZONA OFFICE OF THE AUDITOR GENERAL

 Performed audits of accounts payable, revenue, and expenditure line items of financial statements for a large State agency and counties.

- Performed federal compliance audits of major programs for a large State agency and counties.
- Assisted in special project to establish a benchmark for the Office of the Auditor General's online presence in comparison to other state auditor's offices around the country.
- Developed audit procedures including substantive tests, tests of internal controls, tests of compliance with state and federal laws and regulations.

SEPTEMBER 2002 - SEPTEMBER 2007

CUSTOMER SERVICE SUPERVISOR, ING LIFE INSURANCE AND ANNUITY CO.

- Coached customer service representatives in delivering quality client relationship services and processing investment transactions for client accounts.
- Managed several Department financial reports to ensure accuracy and comply with securities requirements.
- Led committee to research, analyze, and implement new ideas into the operation's processes.
- Performed phone screening and in-person interviews of potential candidates for the customer service associate position.
- Resolved heightened client issues in a timely manner while meeting customer needs and following relevant regulations.

CUSTOMER SERVICE SUPERVISOR, ING LIFE INSURANCE AND ANNUITY CO.

- Provided clients with general information regarding retirement accounts.
- Researched internal mutual fund information for customers regarding investment performance and fees.

EDUCATION

DECEMBER 2006

MASTER OF BUSINESS ADMINISTRATION (MBA), UNIVERSITY OF CONNECTICUT

MAY 1999

BACHELOR OF ARTS IN POLITICAL SCIENCE, ALLEGHENY COLLEGE

CERTIFICATIONS

Certified Public Accountant - State of Arizona Certificate #17438

Candidate - Certified Internal Auditor

National Association of Securities Dealers (NASD) (now FINRA) Series 26 (6/2004) – Investment Company Products/Variable Contracts Principal Examination (not active)

NASD Series 6 (10/2002) – Investment Company Products/Variable Contracts Representative Examination (not active)