

# Mesa Fire and Medical Department

Home Safety Education and Social Services Program

# HOME SAFETY EDUCATION

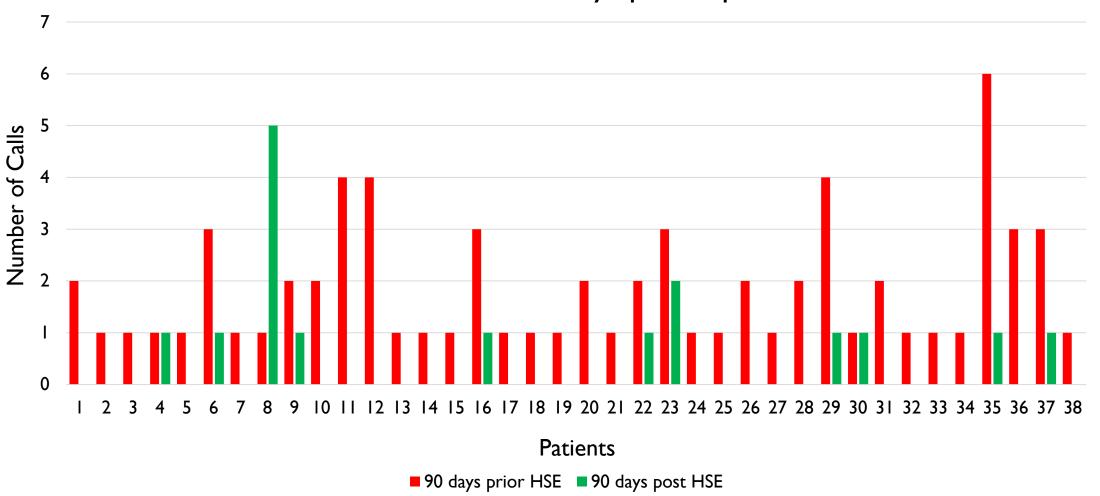


- Number of Staff: 1
- Number of Volunteers: 9
- Grab Bars Installed 2019 YTD: 224
- Smoke Alarms Installed 2019 YTD: 405
- Number of Visits 2019 YTD: 228

### HOME SAFETY EDUCATION

- The HSE Program focuses on fall prevention for older adults
- Visits are generated by those utilizing the 911 system after a fall
- Grab bars and smoke alarms are installed where needed
- Residents are also educated on fall and fire prevention in the home
- The program averages a **70**% or more reduction in fall related 911 calls after 90 days

#### Number of 911 calls 90 days prior / post HSE



# SOCIAL SERVICES PROGRAM



- Number of staff: 1
- Number of volunteers: 7
- Number of Visits 2019 YTD: 483

### SOCIAL SERVICES PROGRAM

- The Social Services program is a crew referral system for individuals who have called 911
- Visits in the home are made by the Social Services team in the hopes of connecting patients with resources to promote safe and healthy living
- The Social Services team coordinates with other health-related and community agencies
- The program averages a 49% reduction in 911 calls

