#### Sanctum Of Horror Haunted Attraction Event Specific Operating Plan

#### **Safety and Maintenance**

Before opening each night, the staff owner and operators walk both mazes to ensure there are no trip hazards, loose props and/or decorations and that all exits are clear and unobstructed and exit signs are functional.

We test our emergency evacuation system each night before we open.

We walk the parking lot after each show to collect any trash or articles that may have been left by our guest.

#### Security

We have hired the same professional security company, AZ Property Assurance, (attached) for 7 years and have had zero issues and/or complaints. Their responsibility is to patrol the interior parameter and parking lot to ensure our guest behave in a safety and respectable manner.

After hour security is managed with the help of mall security making several drives nightly around the event. We also have a travel trailer that one of the owners will stay overnight. A chain link fence (attached) surrounds the parameter of the entire event and is locked nightly after hours.

Crowd Control is managed with line barricades for both our ticket sales both and for managing the lines before entering and existing both haunted houses.

#### **Impact to Surrounding Areas**

The parking lot is constructed of asphalt not gravel or dirt that might create dust or pollutants.

We do not employ any live music in our show therefore our noise level is well below 70 decibels outside of the event parameter.



### A to Z Property Assurance

Security Solutions www.GotAToZSecurity.com 480-588-0208

1111 N Gilbert Rd Suite 208A Gilbert AZ 85234 Info@AtoZPropertyAssurance.com

Shawn and Sheri Kaul Mesa, AZ Sanctumofhorroraz@gmail.com

CLIENT RELATIONS	CLIENT	SERVICES REQUESTED			
Jamie Betro	Sanctum Of Horror	Security Patrol			

QTY	DESCRIPTION	UNIT PRICE	TOTAL
1 Armed Guard	3 Hour Armed Guard Shift	\$26/Hour	\$78.00
1 Unarmed Guard	3 Hour Unarmed Guard Shift	\$21/Hour	\$63.00
1 Armed Guard	4 + Hour Armed Guard Shift	\$25/Hour	\$100.00 +
1 Unarmed Guard	4 + Hour Unarmed Guard Shift	\$20/Hour	\$80.00+

Women Owned and Veteran Operated
We get Involved and We take It Personal.

Customized Security Solutions Tailored to fit your Property's needs.



2131 W. Roosevelt St Phoenix, AZ 85009 602-253-5006

Sales Representative Info:

Prepared By: DIVINA ABEJUELA

E-mail Address: dabejuela@rentnational.com

Fax Signed Quote To: 602-253-0166

#### **QUOTATION FOR SERVICES**

	Compar	v Name:	SANCTUM OF	HORROF	+	-		E-mail:				
Bid Requested By: SHARI KAUL				Other Phone:								
Company Phone: 480-227-7873				Fax Number:								
			HAUNTED HO	USE			Site C	ontact Name:				
	Job	Address:	6555 E SOUTH	ERN AVE			Site Co	ntact Phone:				
			60 AND POWE					Other Info:				
	Job City/S	State/Zip:	MESA		AZ	85206	Existi	ng Account #: 30	064929-	0003		
		ct Length	1	elivery/lr	stall D	ate	Removal Date	e Payı	ment Te	rms	** Prevailing Wage?	
	SPECIA	AL EVENT		Fri. Aug	16, 2019	9	Mon. Nov 18, 20	19	COD			No
#	Quantity	UOM				Descrip	tion		Taxa	ble	Jnit Price	Amount
1	1,392	LF	6X12 TEMP PAN	IELS ON S	TANDS					~	\$1.79	\$2,491.68
2	525	LF	4X7 BARRICADE	5						~	\$1.59	\$834.75
3		T										
4												
5		7									-	
6												
7		7										
8		$\overline{\mathbf{v}}$	-									
9												
10		V	-									
11												
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13												
14												
15		7		department of the second								
N	otes:									total		\$3,326.43
									-	s Tax	( 8.6 )	\$286.07
									Tota	al .		\$3,612.50
P	lease provio	de	Address:						-	hic hi	d ovnince i	n 20 days
billing information. City:				State:	Zip:	This bid expires in 30 days.						
						D !!	/Installation and		/0	-1		

paid either in advance or upon delivery prior to installation. Orders with driven post(s) will require 3-5 business days to complete the underground markings. Remove and Relocate charges are billed at the same rate as the installation price.

\*\* In the event that the above services are subject to prevailing wage laws, any penalties or increased wages not included in this estimate will be paid by the Lessee. Certified payroll is available upon request.

Customer's Signature:	Date:
Print Customer Name:	PO#:



2131 W. Roosevelt St Phoenix, AZ 85009 602-253-5006 Sales Representative Info:

Prepared By: DIVINA ABEJUELA

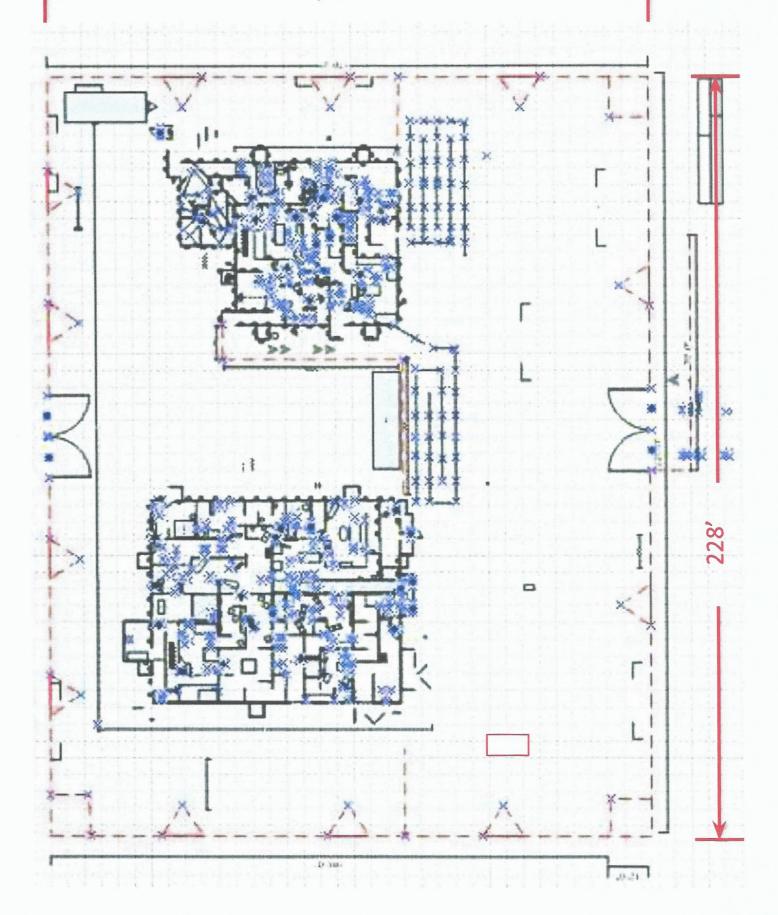
E-mail Address: dabejuela@rentnational.com

Fax Signed Quote To: 602-253-0166

#### **QUOTATION FOR SERVICES**

NOTE: Installation CANNOT be confirmed until signed quote is returned and received.

									Date	: 07/09	9/2019
	Compar	y Name:	SANCTU	M OF HORROR		1	E-mai	1:			
Bid Requested By: SHARI KAUL					Other Phone	2:					
Company Phone: 480-227-7873						Fax Numbe	r:				
Job/Event Name: HAUNTED HOUSE					Sit	te Contact Name	2:				
	Job	Address:	6555 E S	OUTHERN AVE		Site	e Contact Phone	2:			
	Cro	ss Street:	60 AND	POWER	CARROLL MAN AND AND AND AND AND AND AND AND AND A		Other Info	):			
	Job City/S	State/Zip:	MESA		AZ 85206	6 Ex	isting Account	: 30064929-	-0003		
	Contra	ct Length		Delivery/Ins	tall Date	Removal (	Date	Payment Te	yment Terms ** Prevailing V		
	SPECIA	AL EVENT		Fri. Aug 16	, 2019	Mon. Nov 18	3, 2019	COD	COD No		
#	Quantity	UOM			Desc	ription		Taxa	ble	Unit Price	Amount
1	1	EACH	PORTABL	E TOILET RENTAL					~	\$290.00	\$290.0
2	1	EACH	HAND WA	ASH STATION	Thereto will be seen to be seen t				V	\$290.00	\$290.0
3											
4		~									
5			9-24-19 T	0 11-4-19							
6	3	EACH	PORTABL	E TOILETS					~	\$150.00	\$450.0
7	1	EACH	HANDICA	HANDICAP TOILET					1	\$160.00	\$160.0
8	1	EACH	HAND W	ASH STATION					V	\$150.00	\$150.0
9		V									
10				ONE TIME PUMP							
11	4	EACH	ONE TIME	ONE TIME PUMP FOR REGULAR PORTABLE TOILETS \$20.00						\$20.00	\$80.0
12	1	EACH	ONE TIME PUMP FOR HANDICAP TOILET \$20.00						\$20.0		
13	2	EACH	ONE TIME	ONE TIME PUMP FOR HAND WASH STATION				0	\$20.00	\$40.0	
14		7	-								
15				-						-	44 100 0
N	otes:								total		\$1,480.0
									s Tax	( 8.6 )	\$127.2
								Tota	al		\$1,607.2
P	ease provid	le	Address	:				т	hic h	id ovnirac i	20 days
billing information. City: State: Zip:						id expires ii	i 30 days.				
			All	Prices include a o	ne-time Deliv	very/Installation a	nd a one-time Pic	k-up/Remove	al.		
					/linimum fo	r Order \$45	0.00				
						se note, deliveries/in					
						ity. Additional charge iven post(s) will requi					
				Relocate	charges are bil	led at the same rate a	as the installation pr	ice.		_	
	** In the even	t that the ab	ove service	es are subject to pre	vailing wage lav Certified pa	ws, any penalties or ir ayroll is available upo	ncreased wages not on request.	included in this	estima	ate will be paid b	y the Lessee.
		ustomer's	Signature:				Date:				
	F	rint Custor	ner Name:				PO#:				



# Sanctum of Horror Fright Team Safety Handbook

#### Safety / Fire Codes / Security!

When addressing the issue of safety, enough cannot be said about the importance of this topic. Accidents can and may happen; however, you can do much to decrease the odds of such occurrences. To express our concern for safety, we provided documentation to the Fire Department, the Building Inspector and the CRPD Board members including a safety Emergency Action Plan (EAP), our standard operating procedure (SOP) for a safety inspection, a worker's release of liability and damage waiver that is required to be read and signed by all crew members, as well as the house rules which are clearly displayed for patrons visiting the attraction. We included all of this information in our Fright Team Handbook, which we distributed to each of our staff members. I am providing this information so that you can review it and it is my hope and desire that you would implement these safety practices as well. This is information that puts a smile on the face of your insurance agent's face as well.

## Sanctum of Horror Haunted House EMERGENCY ACTION PLAN

\*\*\*This Emergency Action Plan and the Safety Team Handbook was developed to be a comprehensive introduction and training manual for the team members who would be participating in the Sanctum of Horror haunted attraction.

Attraction Location:

6555 E Southern Ave. Mesa, AZ 85206

#### Table of Contents:

- Introduction & Purpose
- Definitions
- Staff Responsibilities
- Communications
- Fire Prevention Plan
- Fire Emergency Plan
- Medical Emergency Plan
- Power Failure Emergency Plan
- Bomb Threat Emergency Plan
- EAP Training Statement

#### **INTRODUCTION & PURPOSE:**

This plan sets forth the policy and procedures to be followed in various types of emergencies. The plan purpose is to prevent and minimize loss of life, injury, and property damage, which may result from emergency situations.

#### **DEFINITIONS:**

"Haunted House" shall mean the haunted attraction located in the Power Square Outlet Mall. "Staff" shall mean the persons constructing, operating, performing in, or otherwise supporting the haunted house production, and includes volunteer/employees. "SOH" indicated a staff member of the Sanctum of Horror haunted house.

"Visitors" shall mean members of the general public attending the haunted house.

"Attraction Maze" or "Facility" shall mean the space located at the Power Square Outlet Mall, Mesa, AZ. for a purpose or producing the haunted house amusement event. "Fire Department" shall mean the Mesa Fire Department. "Police Department" shall mean the Mesa police.

#### **Box Office Manager**

For each public performance, Sanctum of Horror Staff member or adult volunteer shall be designated to serve as Box Office Manager. Box Office Manager shall be provided with a two-way radio. In the event of a fire or other emergency requiring outside assistance, the House Manager or Safety/Security Staff will notify (in person or by radio) the Box Office Manager, who will then call for such assistance.

#### STAFF RESPONSIBILITIES:

#### House Manager

For each public performance, Sanctum of Horror Staff member or adult volunteer shall be designated to serve as House Manager. The House Manager shall be present on the premises for the duration of the time the haunted house is open to the public. If the House Manager must leave the premises (even for a brief period), he/she shall delegate responsibilities to another Staff member or another adult volunteer. The House Manager shall have overall responsibilities for the safe operation of the House and for the implementation of the Emergency Action Plan.

#### Safety/Security Staff

For each public performance, SOH staff Employees and Adult Volunteers shall be designated as Safety/Security Staff. Safety/Security Staff shall conduct frequent safety inspections of the public and non-public areas of the facility. Unsafe conditions (fire hazards, electrical hazards, tripping hazards, etc.) shall be corrected immediately, if

possible, or reported to the House Manager. Safety/Security Staff members will each be equipped with two-way radios. At least one uniformed security officer will also serve as a Safety/Security Staff member. He/She will also be equipped with a two-way radio and will call for any outside assistance, or notify the Box Office Manager to do the same.

#### **COMMUNICATIONS:**

At all times when the Haunted House is open to the public, the following Staff shall remain in contact via two-way radios:

- -House Manager
- -Box Office Manager
- -Safety/Security Staff, including any uniformed security officers Emergency instructions and announcements shall be made by word of mouth

#### Lighting/Sound Technician

For each public performance, SOH Employee shall be designated to serve as the Lighting/Sound Technician. In the event of an emergency requiring an evacuation and as directed by the House Manager or Safety/Security Staff, the Lighting/Sound Technician shall initiate the emergency evacuation process by activating anyone of 8 emergency control panel switches located throughout both haunted attractions, (please see Emergency Control Panel Schematic attached). The push button switches will activate the automated voice announcement to evacuate the haunt and will automatically shutdown/activate the following:

- 1. -Turn ON house lights
- 2. -Turn OFF all house music and sound effects
- 3. -Turn OFF all scene lighting and power
- 4. -Make Announcements to Calmly Evacuate the Attraction

#### Staff and Volunteers

All Haunted House Staff shall take responsibility for their own safety and for the safety of those in their immediate vicinity. Observations of unsafe conditions shall be immediately brought to the attention of the Safety/Security Staff or other responsible persons. Staff shall familiarize themselves with the Haunted House layout, exits and emergency EGRESS corridors, and the path to primary and alternate exits from the particular location in which they are working.

#### **Portable Fire Extinguishers**

The House shall be equipped with at least one multi-purpose dry chemical fire extinguisher per emergency exit. House Staff shall be instructed that the portable fire extinguishers have been placed for use by trained individuals and for FD use. Staff shall not be permitted to use the portable fire extinguishers unless they have been trained to do so.

#### **Emergency Exits & Means of Egress**

The attraction maze Sanctum of horror has a total of 5 exits located on either side of the Haunted House and the Breach has 4. The Haunted House set (walls, scenes, mazes, etc.) shall be designed and constructed in such a way to ensure that each point along the public pathway through the House has an accessible route to the primary exits.

**Emergency Lighting System** 

The attraction emergency lighting has a back-up battery-power, which will activate in the event of a total power failure. Proper functioning of the system shall be demonstrated to the satisfaction of the FD prior to first opening of the House to the public.

#### FIRE PREVENTION PLAN:

Emergency Exits & Means of Egress, cont.

The attraction maze emergency exit signage shall be supplemented with battery back-up exit signs and directional signage to clearly identify corridor access to the emergency exits. At no time shall access to the attractions exits be obstructed by construction, props, or stored materials. Pathways to the exits shall be unobstructed and free from tripping hazards.

#### **Electrical Hazards**

All electrical equipment, lighting fixtures, extension cords, outlet strips, motors, display devices, and accessories, operating at 120 VAC or greater, shall be UL approved and inspected prior to use. Electrical cords and extension cords which are worn or frayed, have cut or pinched insulation, or exposed conductors, or which have three-pronged plugs with removed or faulty ground prongs, shall not be used. All electrical equipment and cords shall be inspected by qualified person prior to use, and shall be re-inspected periodically. Damaged or otherwise unsafe electrical equipment shall be tagged and removed from service to be repaired or discarded. Temporary power for lighting and powering displays and accessories shall be supplied as follows:

- 1. Power will be supplied to corridors and scene rooms by means of "spines" made up of ISO grounded extension cords with molded plugs and fused outlet strips with three-prong grounded receptacles. The spines shall be connected to existing building electrical panels. Care shall be taken to distribute the load to several building circuits.
- 2. The spines shall be routed along the top of the eight-foot high House partitions and shall be secured by non-conductive means.
- 3. Connections to a spine outlet or outlet strip may be by means of the electrical devices cord or by an extension cord (2 or 3 wire, as appropriate).

  The electrical system and lighting shall be designed in such a way so as to minimize the device-to-spine distance (preferably less than 6 feet).

4. At no time shall any 120 VAC or greater electrical cord by run behind or under any rugs, fabric, decorations or other highly combustible materials in such a manner that the cord may be damaged, pinched, or abraded by contact with persons or objects.

#### Combustible Materials

Combustible waste materials shall not be allowed to accumulate in the building. During construction and operation, trash shall be removed and placed in the dumpster daily. As feasible, combustible scenery, props, and decorations shall be appropriately treated with fire retardant materials and maintained out-of-reach of visitors as they pass through the House. Combustibility shall be a consideration of the selection of props and decorating materials. All wall partitions, wood, and fabric shall be treated with an appropriate fire retardant. All foam sculptures shall be either treated or covered with a non-flammable seal coat (i.e., hydrocal).

#### **Smoking**

Smoking shall be prohibited inside the House at all times. All visitors will be prohibited from bringing smoking paraphernalia into the building.

#### MSDS

Material Safety Data Sheets will be kept in the Manager's Office.

#### FIRE EMERGENCY PLAN:

In the event of a fire:

- 1. Staff members discovering a fire or smoke shall immediately activate the nearest alarm pull box or notify Safety/Security Staff.
- 2. Upon sound of the fire alarm, or as instructed by the House Manager, the Lighting & Sound techs shall turn on the house lights, turn off scene and lighting power, turn off music and sound effects, and make announcements over the public address system as instructed.
- 3. All Staff and Visitors shall evacuate the building via primary exit for their location.
- 4. If the primary exit is blocked or unsafe, proceed to the nearest alternate exit.
- 5. If smoke makes it difficult to breathe or see, get on your hands and knees and crawl to the nearest exit.
- 6. Once out of the building, proceed to the nearest designated assembly area (whichever exit you go out of) and await further instructions.
- 7. Staff and Visitor shall not re-enter the building until the "all clear" is given by the FD.

**Accountability Procedure** 

If possible to do so safely, the House Manager or Safety/Security Staff shall retrieve the cast assignment board shall be taken to each assembly area and used to account for each staff member present in the building. The House Manager shall inform the FD of any Staff or Visitors not accounted for.

#### R.A.C.E.

The "RACE" method of fire response shall be followed in this order:

#### RESCUE

Rescue those in immediate danger.

#### ALARM

Notify others by word of mouth or by activating pull box.

#### CONFINE

If the fire is in an enclosed office or room, confine it by closing doors upon exiting. **EXTINGUISH** 

- -Attempt to extinguish the fire only if it is safe to do so.
- -Use the portable fire extinguishers only if you have been trained in their use.
- -Extinguishers are located near the exits. This permits you to proceed towards the exit, and return with an extinguisher when it is safe to do so.
- -ALWAYS keep a clear path to the exit behind you.
- -NEVER allow the fire to come between you and the exit.

#### P.A.S.S.

P.A.S.S. is an acronym for remembering the procedure for using a portable fire extinguisher.

P= pull the pin and completely remove it from the extinguisher handle.

A=aim the extinguisher nozzle towards the base of the flame.

S=squeeze the handle to discharge extinguisher material.

S=sweep the spray of extinguisher material back and forth across the base of the flames.

#### MEDICAL EMERGENCY PLAN:

In the event of a medical emergency:

- -Staff discovering a medical emergency shall immediately notify the House Manager or Safety/Security Staff.
- -House Manager shall instruct the Police Officer or Box Office Manager to call for assistance.
- -Persons unconscious or seriously injured should not be removed or repositioned.

-Injured or ill persons who are ambulatory should be assisted to the front door to wait for outside assistance.

#### POWER FAILURE EMERGENCY PLAN:

In the event of a power failure:

- -The emergency lighting system will activate in the event of a total power failure.
- -The House Manager and Safety/Security Staff shall circulate through the House and ensure the visitors to be calm.
- -Each room in the House will be equipped with a flashlight to safely exit the haunt and to help visitor exit as necessary.
- -No one shall enter the House until light has been restored.

#### BOMB THREAT EMERGENCY PLAN:

In the event that a bomb threat is received:

- -Any Staff member receiving a bomb threat shall immediately notify the House Manager. Staff members shall not exercise judgments regarding the validity of any such threat.
  -Upon notification of a bomb threat, the House Manager shall instruct the Box Office Manager to inform the FD and PD, and immediately initiate an evacuation of the building.
- -Clearance to reoccupy the building shall be obtained from the FD and/or PD only.

#### EAP TRAINING:

All Haunted House Staff shall be trained on the contents of this Emergency Action Plan. Prior to each performance, just before admitting the public, the House Manager and Safety/Security Staff shall circulate through the House and ensure that staff is familiar with the means of egress from the particular location in which they are working. Each Staff member will receive a copy of the Emergency Action Plan and will have to sign a statement confirming that they personally received a copy of it.

#### Sanctum of Horror SAFETY INSPECTION

We perform a safety inspection every night one-hour before we open, again halfway through the night (plus this gives the workers a little break), and one more one-hour after we close. The following listed items will be checked:

- 1. Floors clear of snags and trip hazards
- 2. Walls clear of snags and sharp objects
- 3. Fire extinguishers clearly marked
- 4. Wires and switches out of reach and hidden
- 5. AC outlets covered
- 6. All lighting and effects properly working
- 7. Exits clearly marked and visible
- 8. Flammable materials located off site
- 9. Exterior lights working
- 10. Condition of masks, costumes

- 11. Plug-in and turn on all fog machines and EFX lighting prior to opening
- 12. Turn-off and unplug all fog machines and EFX lighting before closing
- 13. Pick-up litter around the haunted house
- 14. Take out all garbage
- 15. Check battery life on 2-way radios
- 16. Put juice in fog machines
- 18. Check flashlights for operability
- 19. Main power off at end of night
- 20. Sound systems and effects working properly
- 21. Check for hot spots (one-hour after closing)
- 22. Both Stairwells will be completely lit at all times and without any obstruction
- 23. At no time will guest line up or stand in any stairwell.
- 24. Lock and close all doors.

## SUPERSTITION SPRINGS CENTER

August 8, 2019

#### To Whom It May Concern:

This letter is to verify that Shawn and Shari Kaul are authorized to apply for any applications, licenses and permits with the City of Mesa pertaining to their ongoing Special Use Permit for their Sanctum of Horror Haunted House attraction at East Mesa Mall, LLC, commonly known as Superstition Springs Center, located at 6555 E. Southern Avenue, Mesa, Arizona 85206.

If you have any questions or concerns, please contact me at (480) 924-5050.

Sincerely,

Stephen P. Wood

Sr. Manager, Property Management

1 closel

**Superstition Springs Center** 

SPW:rg

Shawn Hanks contractor License 172120 B as contractor liais 19TMP-014558.	tum of Horror Haunted House has acquired on in all construction requirements under
have agreed to act as contributed in 19TMP-014558, as well as provide consulting and/ounder Registrar of Contractors License 172120 B.	ractor liaison in all construction activities or inspection during the building process
Construction Permit Applicant	Contractor Name
Alm What	Shawn Hanks
Date 5-16-19	Date 5-16-30/8

#### Sanctum of Horror hours and estimated Attendance 2019

Construction begins mid-August and continues daily until opening night

Open days and times vary slightly year to year. Open Friday-Sundays until the last week of October and then open a few more week days typically open 20 days/approximate hours are 7-11pm

Date Open	Hours	Est attendance
27-Sep	7pm-10pm	125
28-Sep	7pm-10pm	150
4-Oct	7pm-10pm	200
5-Oct	7pm-10pm	250
11-Oct	7pm-11pm	250
12-Oct	7pm-11pm	300
13-Oct	7pm-10pm	150
18-Oct	7pm-12am	300
19-Oct	7pm-12am	350
20-Oct	7pm-10pm	200
24-Oct	7pm-10pm	200
25-Oct	7pm-12am	375
26-Oct	7pm-12am	400
27-Oct	7pm-10pm	200
29-Oct	7pm-11pm	200
30-Oct	7pm-11pm	275
31-Oct	7pm-12am	450
1-Nov	7pm-11pm	300
2-Nov	7pm-11pm	350
		5025

Breakdown starts the day after our last open day, typically first weekend in November and lasts for two weeks leaving the mall's parking lot in the same condition as it was before construction started in August