



City Council Report

Date: September 9, 2019

To: City Council

Through: Christopher J. Brady, City Manager, or
John Pombier/Deputy City Manager

From: Mary Cameli, Fire Chief
Mike Dunn, Assistant Fire Chief

Subject: Mesa Fire and Medical Department Regional Dispatch System
Intergovernmental Agreement (IGA) for Dispatch and Technical
Services (Citywide)

Purpose and Recommendation

The purpose of this report is to request Council approval to continue the Intergovernmental Agreement (IGA) with the partners to the Mesa Fire and Medical Department (MFMD) Regional Dispatch System to provide more effective fire and medical dispatch and technical services. The recommendation is to enter into a updated IGA to provide dispatch and technical services to our partner agencies.

Background

MFMD provides dispatch services for the City of Mesa and four partner agencies: Superstition Fire and Medical District, Rio Verde Fire District, Queen Creek Fire and Medical Department, and Gilbert Fire and Rescue Department under an IGA signed in 2008. This IGA defines dispatch services provided by MFMD to partner agencies. However, the IGA did not fully define the technical support that would be provided to ensure equipment specification met dispatch requirements.

Discussion

Under the revised IGA, MFMD will continue dispatching and providing services for our partner agencies. In the previous IGA, MFMD incurred some of the costs to ensure partner agencies met dispatch and equipment requirements. Updates in the proposed agreement align services with current dispatch practices and define full cost recovery for both dispatch and technical services provided. In addition, the revised IGA defines technical assessment and installation services MFMD will provide partner agency for equipment needs. The intent is to enhance the effectiveness and consistency in emergency dispatch of fire department resources throughout the region.

Alternatives

The City could choose to not enter into the revised IGA with partner agencies which could force partners to look elsewhere for dispatch services.

Fiscal Impact

The service fee structure of the revised IGA is based upon a one hundred percent cost recovery model so the City of Mesa is fully compensated for the dispatch and related technical services provided to partner agencies.

Coordinated With

The current proposal was reviewed and updated by staff from Mesa Fire and Medical Department, City Attorney's Office, and partner agencies.