

From: [Matt Bauer](#)
To: info@planbfacilityservices.com
Subject: 2019165 Protest Response
Date: Tuesday, June 18, 2019 12:46:29 PM
Attachments: [DOC061819-06182019123252.pdf](#)
[image001.png](#)
Importance: High

Dear Mr. Danny Gonzales and Mr. Rick Lehman,

Please see the attached document. This letter is also being forwarded to you by fax and certified letter.

Sincerely,

Matt Bauer MBA, CPPO, CPPB, CPSM

Procurement Administrator

(480) 644-2543



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mesaaz.gov

20 E Main St Suite 400
PO Box 1466
Mesa, Arizona 85211-1466

CERTIFIED MAIL # 91 7199 9991 7038 3067 6574

June 18, 2019

Danny Gonzales / Rick Lehman
Plan B Facility Services, LLC
PO Box 7758
Surprise, AZ 85374
info@planbfacilityservices.com
Fax: (602) 391-2443

RE: Response to Protest of RFP #2019165

Dear Mr. Danny Gonzales and Mr. Rick Lehman,

This letter will serve as the City of Mesa's ("City") response to your letter received on June 12, 2019 in which Plan B Facility Services, LLC ("Plan B") protests Request for Proposal #2019165 for Custodial Services for Parks and Sports Field Facilities ("Solicitation").

This letter is being submitted to you in accordance with the City of Mesa Procurement Rules ("Procurement Rules") Section 6.3. After review of the Protest letter and investigation of the claims, the Protest is denied for the reasons outlined below.

Plan B's Claim: "We are protesting that the intended awardee (Carnation Building Services) does not nor did not have an established local office in the state of Arizona. This was confirmed when we called the corporate office in Denver. They stated that they do not have an office in Arizona. The special terms and conditions state that this is a requirement in order to be awarded. SPECIAL TERMS AND CONDITIONS 6. CONTRACTOR/CITY COMMUNICATIONS: 6.1 Local Office. Throughout the period of this contract, the Contractor shall establish and maintain a local office and an authorized managing agent. The local office shall be within a one (1) hour drive time from the contract area. Contractor's local managing agent shall serve as the point of contact for dealing and communicating with the City. Upon City request, the General Manager, President or their designee shall meet with City representatives within twenty-four (24) hours of receiving notice."

City's Response: The City reviewed your claim and verified that the intended awardee, Carnation Building Service, LLC ("Carnation") does have an office location that meets the requirements of the Solicitation. Per section 6.3 (B) of the Procurement Rules, the City provided a copy of the written protest to the intended awardee, Carnation, and allowed them to provide a written response. Based on the response submitted by Carnation on June 14th, Carnation identified that they have "an established office in Arizona which is located at 625 W. Southern Ave Suite E-118 Mesa, AZ 85210. CBS has been located at this location in Arizona for several years." The address identified in their protest response letter (see the below attachment) matches the local office location that was referenced in their original proposal submission. Furthermore, the City contacted the building's owner, Plaza Executive Suites, and they validated that Carnation currently maintains an office at their building and has done so since December of 2012.

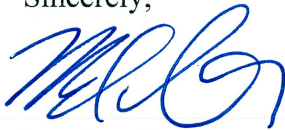
Pursuant to the Procurement Rules Section 6.4, you may appeal this decision within seven (7) calendar days to the Chief Procurement Officer.

The City of Mesa Procurement Rules are available at <http://www.mesaaz.gov/business/purchasing> under Policy Documents.

Please address all correspondence to:

Chief Procurement Officer
City of Mesa
20 E. Main Street, Suite 450
Mesa, AZ 85201

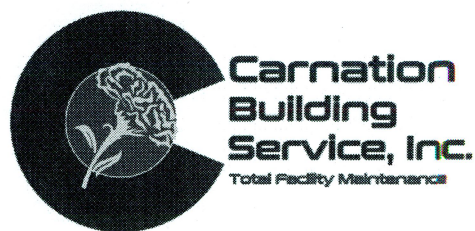
Sincerely,



Matthew Bauer
Procurement Administrator

Attachment: Carnation Building Services Protest Response Letter
Carnation Building Service, Inc. Proposal Cover Page

Carnation Building Services Protest Response Letter



June 14, 2019

Mr. Matt Bauer
City of Mesa
20 E. Main St
Mesa, AZ 85201

RE: Rebuttal regarding intent to Award Protest 2019165

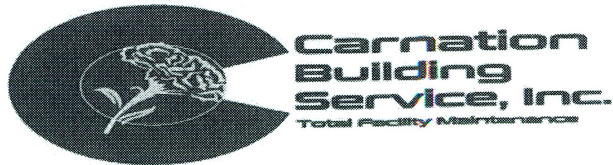
About the protest ("does not nor did not have an established local office in the state of Arizona. This was confirmed when we called the corporate office in Denver. They stated that they do not have an office in Arizona.") against Carnation Building Service, Inc. from Plan B Facility. Carnation Building Service, Inc. has an established office in Arizona which is located at 625 W. Southern Ave Suite E-118 Mesa, AZ 85210. CBS has been located at this location in Arizona for several years. Furthermore, there is no record at our Corporate office in Denver of any person/company calling to verify or dispute any of the protested information.

Best Regards,

Mandy Bertram

Business Development
Carnation Building Service, Inc.
6666 E 47th Avenue Drive
Denver, CO 80216
303-340-4828

Carnation Building Service, Inc. Proposal Cover Page



Custodial Services for Parks and Sports Facilities
RFP No. 2019165

Contact Person:
Purchasing Specialists

Prepared by:
Mandy Bertram
Business Development Specialist
Carnation Building Service, Inc.
6666 E. 47th Ave Drive
Denver, CO 80216
303-340-4828

Local Office:

Carnation Building Service, Inc.
Phoenix Area Offices
625 W. Southern Ave
Mesa, AZ 85210
(877) 255-9958

Plan B Facility Services, LLC

PO Box 7758

Surprise, AZ 85374

June 12, 2019

City of Mesa

Jess Romney

20 E. Main St

Mesa, AZ 85201

RE: Official Protest to Intent to Award Solicitation 2019165

We are protesting that the intended awardee (Carnation Building Services) does not nor did not have an established local office in the state of Arizona. This was confirmed when we called the corporate office in Denver. They stated that they do not have an office in Arizona.

The special terms and conditions state that this is a requirement in order to be awarded.

SPECIAL TERMS AND CONDITIONS

6. CONTRACTOR/CITY COMMUNICATIONS:

6.1 Local Office. Throughout the period of this contract, the Contractor shall establish and maintain a local office and an authorized managing agent. The local office shall be within a one (1) hour drive time from the contract area.

Contractor's local managing agent shall serve as the point of contact for dealing and communicating with the City. Upon City request, the General Manager, President or their designee shall meet with City representatives within twenty-four (24) hours of receiving notice.

Regards,

Danny Gonzales/ Rick Lehman

Managing Partners

Plan B Facility Services, LLC