



# Love Your Neighborhood Pilot Program

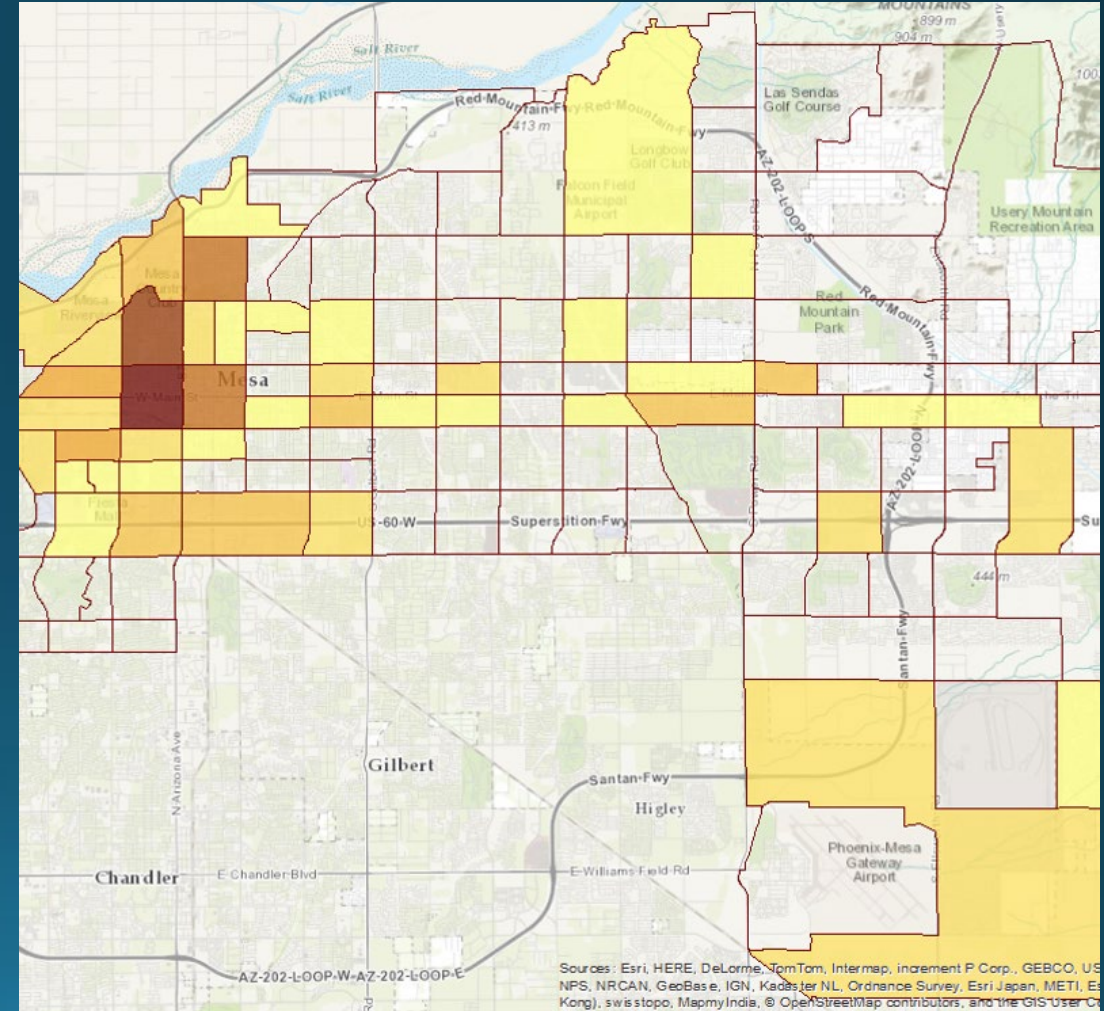
Community Services Department  
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# BACKGROUND

## *Love Your Neighborhood (LYN)*

To assist and educate Mesa residents in order to:

- Beautify the neighborhood
- Develop new knowledge and resources
- Create positive changes in the neighborhood and leadership



# CITYWIDE EFFORTS

- Community Services
- Code Enforcement
- Transportation
- Solid Waste
- Police
- Fire
- Energy Resources



# WHAT WORKS CITIES INITIATIVE

## *Results Driven Contract*

Goal to adopt results driven contracting strategies and other best practices in procurement for a vendor to implement LYN.

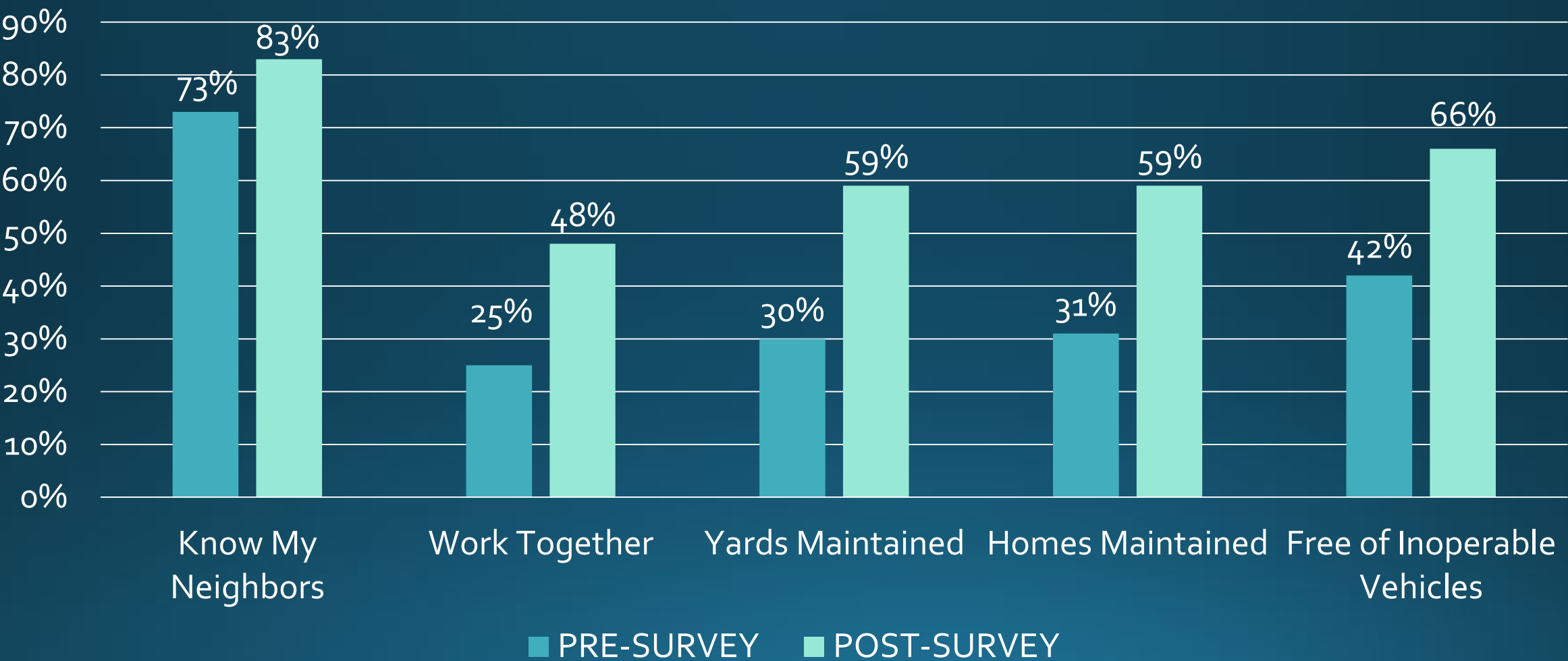


**HARVARD** Kennedy School

Government Performance Lab



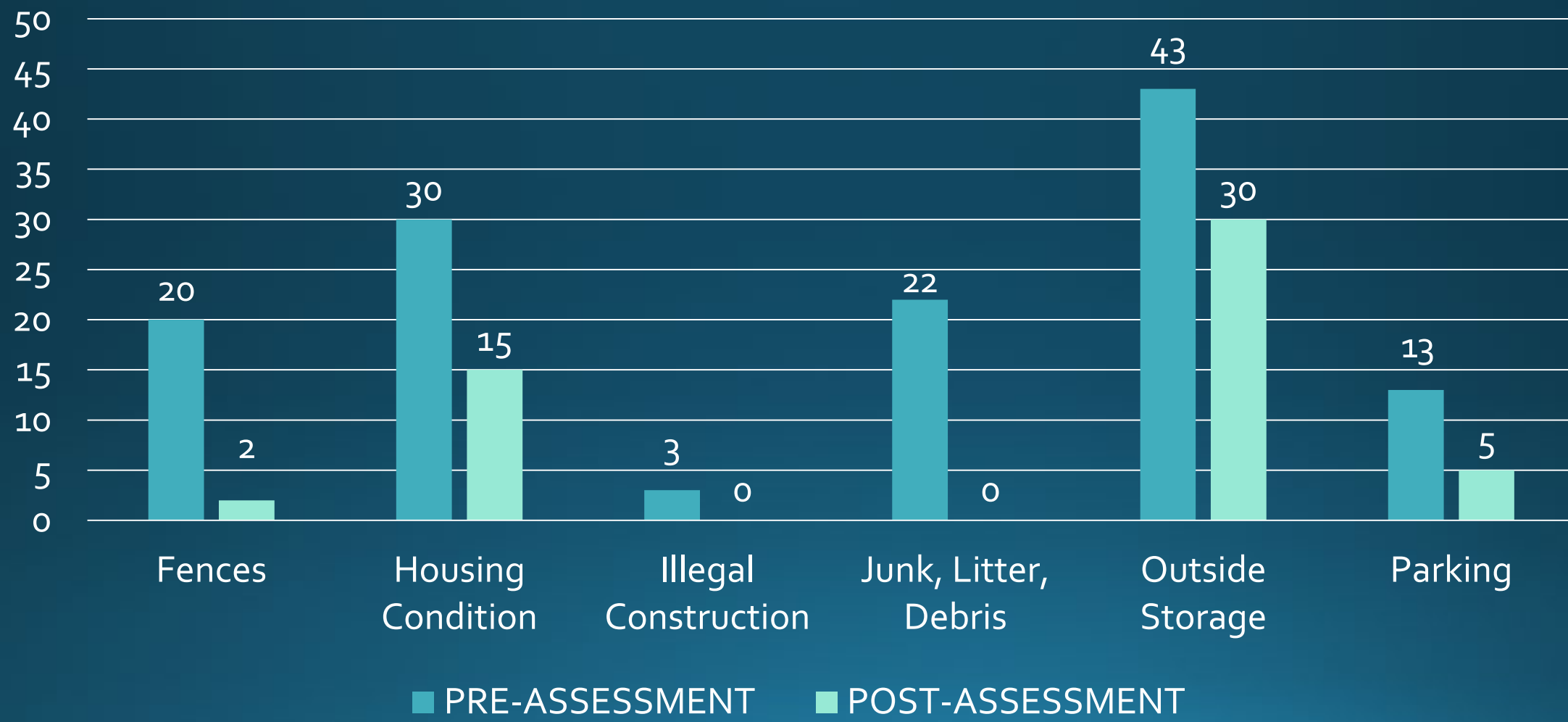
# SURVEY RESULTS





# CITY OF MESA CODE COMPLIANCE

## *Property Assessments*



# IMPLEMENTATION OF LYN

## *Educational Events*





# IMPLEMENTATION OF LYN

## *Rehab Projects – Before and After*





# IMPLEMENTATION OF LYN

## *Neighborhood Improvements*





# IMPLEMENTATION OF LYN

## *Neighborhood Projects*





# LESSONS LEARNED

1. Relationships and Trust
2. Resident Support
3. HFH Partner
4. Neighborhood Leadership





# Questions?