



City Council Report

Date: April 15, 2019
To: City Council
Through: Michael Kennington, Chief Financial Officer
From: Edward Quedens, Business Services Director
Matt Bauer, Procurement Administrator
Subject: Purchase of a Case Management System (Replacement) for the Police Department **(Funded by Fusion Center Shared Funds) (Sole Source) (Citywide)**

Recommendation

Council is requested to approve the award as recommended.

The Police Department and Purchasing recommend awarding the contract to the sole source vendor, Kaseware, Inc., at \$31,200 annually, based on estimated requirements.

Background / Discussion

This purchase is for Kaseware software for the Police Department, Fusion Center. This software is an investigative case management system that will provide operational support, store and search bulletins, conduct social media queries, and quickly and automatically link information into a chart. This system will provide enhanced technology, as well as provide a platform for the East Valley Gang and Criminal Information Fusion Center to evolve and grow.

The EVFC currently uses Smartforce software purchased in 2016 that was supposed to provide an information sharing platform for all Valleywide partner agencies. This program has not been utilized in this manner. An issue identified after purchasing the program was Smartforce utilizes a standalone Sharepoint platform. Smartforce requires users from agencies currently using a Sharepoint platform to log out of their City Sharepoint account and log back in under the Smartforce program.

The Kaseware product is the only case management system that can integrate records management, dispatch and conduct advanced social media searches to store, map and query relationships. Fusion Center personnel evaluated other products; however, no other program was able to provide the same functionality requirements.

Kaseware is the sole manufacturer and distributor of the Kaseware product globally.

Purchase Information

Action: Award
Procurement Type: Sole Source
Contract Number: 2019174
Local Consideration: Policy did not apply to this procurement method

Protests Received: None

Initial Term: One year

Possible Renewals: Up to a maximum of two years, renewals subject to Administrative review and approval

Funding Source: Police Department operating budget through Fusion Center Shared Funds

AWARD RECOMMENDATION

10 – Kaseware Annual Subscription at \$1,200/each, \$12,000; 8 – SocialNet Annual Subscription at \$1,625/each, \$13,000; 1 – Kaseware Set-up at \$3,000; 3 – On-Site Training at \$1,600/each, \$4,800; and Discount at (\$3,000); per Contract No. 2019174, Estimate #1029 dated 3/25/2019

Base	\$29,800.00
Estimated Tax	<u>\$1,400.00</u>
Annual Contract Amount	\$31,200.00