

# Council Use Permit Application – Social Service Facility

Crossroads, Inc. – 244 North Extension Road

CUP Case No. ZON 18-00361

July 30, 2018

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## Introduction

Crossroads, Inc. (“Crossroads”) is the owner of the approximate 3 acres of property located at 244 North Extension Road within the City of Mesa (“City”), also known as Maricopa County Assessor’s Parcel Number 135-55-013 (“Property”) as shown on the below [Aerial Map](#).

Crossroads is a State of Arizona (“State”) licensed non-profit outpatient and residential inpatient behavioral health care treatment provider that has been offering an array of clinical, educational, and community-based programs since 1960. Crossroads currently operates six different facilities in Mesa and Phoenix helping men and women affected by Substance Use Disorder (SUD). As the City has grown to be the third largest city in the State and as the greater Phoenix area becomes one of the largest cities in the United States, the need for social service facilities to help those affected by SUD has grown. The need for additional social service facilities has become apparent.

This application (“Application”) requests approval of a Council Use Permit (CUP) to allow a Social Service Facility for a behavioral health care treatment facility on the Property (“Proposed Facility”). **No detoxification** is proposed as part of this Application. A Special Use Permit has been submitted for concurrent review of a request for parking modification.

## Property Overview

The Property is located approximately 700 feet south of the southwest corner of Extension Road and University Drive. The Property is zoned RM-2 Multiple Residence (Ordinance No. 3250, Z96-73) and subject to a Special Use Permit (SUP) for an assisted living facility approved in 1996 (ZA96-142). The Mesa 2040 General Plan (“General Plan”) designates the Property as Neighborhood Suburban land use, which allows for a mix of residential uses and densities as well as limited commercial and services uses.

The Property has operated as an assisted living facility for more than 20 years up until Crossroads acquired it earlier this year. The Property is improved with a 32,017 square-foot single-story building, landscaping, large fully-enclosed courtyards, parking, and other associated site improvements. The Property is fully fenced, including block walls along the north, south, and west property lines and a wrought iron fence along the east property line adjacent to Extension Road. Access to the Property is provided via two gated driveways from Extension Road. Gates will be generally locked from 10 PM to 5 AM daily. An internal drive aisle provides vehicular access around the perimeter of the building with parking provided in the front and rear of the building. No exterior building or other site improvements requiring Site Plan, Design Review, and/or Substantial Conformance Improvement Permit (SCIP) approval are proposed.

Surrounding properties include a nearly 9-acre commercial/retail center to the north zoned Limited Commercial, existing single-residences to the east across Extension Road zoned RS-6 Single Residence, and condominiums (multiple-residences) to the south and west zoned RM-2.

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Aerial Map

### Crossroads Proposed Facility

Crossroads is proposing to operate their seventh – and second female-only – inpatient behavioral health care treatment facility on the Property. Crossroads' treatment programs are designed to empower clients to facilitate the change and growth necessary to succeed in treatment and in life. The proposed female-only Social Service Facility will follow Crossroads' programming model that has been successfully implemented for decades at their other locations.

Crossroads has long been a pioneer for helping women recover from SUD. Since opening their first female-only location in 2005, Crossroads has helped thousands of women regain their sobriety, families, children, and independence. Crossroads believes that every person deserves a chance to recover regardless of financial standing. Crossroads is the largest organization of its kind in the southwest that serves the underserved population.

There are no other similar female-only facilities within one mile of the Property. Existing social service facilities that do exist in the vicinity are depicted on the **Other Social Service Facilities Maps** provided at **Tab A**. There is a significant number of women suffering from SUD who have no access to treatment and/or are

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currently underserved in the City and greater Phoenix area. As such, there is a real need for this proposed Social Service Facility.

### Crossroads Programming Model

Crossroads' residential treatment programming consists of an intensive 24/7 clinically managed structure of daily living activities intended to address SUD. Following an off-site assessment and determination of appropriate treatment, most all clients are transported to the facility by a licensed transportation company, family member, or friend. On rare occasion, clients may drive themselves to the facility if they are determined to be sober and have valid driver's license, registration, and insurance. It is not desirable, however, for clients to leave their vehicle parked or stored on-site during their stay, since they are not permitted to leave the Property until properly discharged. For the few clients that choose to drive themselves to the facility, Crossroads will ask that they arrange to have a family member or friend pick up their vehicle and moved off-site.

Clients reside full-time on the premises during their treatment, which includes daily group education, weekly individual counseling, weekly discharge planning, accountability and therapeutic community service, ongoing 12-step facilitation therapy, assistance in the self-administration of medication, intensive case management, and discharge planning and care coordination. Treatment generally lasts an average of 45 to 90 days, followed either by a discharge plan or continued residency during transition to fully establish a foundation for independent living skills.

Common goals of treatment are to attain abstinence, learn to recognize and cope with triggers and cravings, manage post-acute withdrawal symptoms, develop a foundation of a daily living structure of activities conducive to a sober lifestyle, engage with 12 steps or other values that promotes recovery, establish a clinical after-care plan of ongoing services needed (mental health counseling, medication management services), learn the importance of adhering to treatment, develop a foundation of healthy social relationships, and establish a foundation for independent living skills (budgeting, employment, nutrition, job readiness, etc.).

Following treatment, clients may choose to remain at Crossroads for continued treatment services where they benefit from the ongoing support of the community in order to actively work on a solid transition plan for independent living. Clients at this stage are able to work and gain exposure to the principles of independent living, while still having access to the support of the therapeutic community. Clients' average length of stay for the continued treatment service phase varies from an additional 30 to 60 days.

Crossroads implements a Resident Discharge Policy that establishes policies and procedures for clients who have completed their inpatient treatment program. The purpose of the following policy is to ensure a smooth and safe transition from the facility into the next stage of the client's individualized treatment program:

*A Resident Discharge will be prepared for each resident as a way to ensure continuity of service.*

*a. Accommodating transportation needs:*

*i. Bus passes;*

*ii. Family; and*

*iii. Personal vehicle.*

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### *b. Referrals for treatment and ancillary services.*

The goal above all else is for clients to be successful in their treatment program and then transition into an independent lifestyle. Unfortunately, there are rare occurrences when an individual may choose to terminate treatment prior to completing the program. Crossroads has a policy in place to handle such occasions as clients are not permitted to come and go freely from the facility. In their continuing efforts to be a good neighbor, a staff member will securely escort the individual to a safe mode of transportation, such as a bus stop, to ensure that the individual does not wander into the neighborhoods.

Discharge planning is ongoing during the entire treatment cycle and aims to involve the client in developing a rationale for a final discharge from Crossroads. The discharge plan may include transition to a less intensive outpatient treatment provider or to a community living environment with no need for ongoing clinical support.

### **Crossroads Proposed Facility Operations**

In order to even be considered for admittance to the proposed Social Service Facility, individuals must: **complete detoxification at an off-site facility**, such as Community Bridges; be medically cleared, which includes an extensive mental and physical (drug and alcohol screening) health evaluation and exam, by a physician or licensed professional; and meet with a Crossroads admissions coordinator for evaluation and placement. Individuals under the influence at the time of admittance or at any time during treatment will be prohibited from entering or will be removed from the proposed Social Service Facility. Admitted clients are randomly tested, if not daily, for illegal substances and alcohol. Any violation of Crossroads' policies will result in discharge from the program.

The proposed Social Service Facility will be a secured, all-female, 102-bed behavioral health care treatment center. The proposed Social Service Facility will be staffed with one staff member for every 3 patients (1:3), 24 hours a day, 7 days a week to provide clients treatment and their families' encouragement, help and other resources to promote sobriety, strength and wellness, and positive and healthy relationships. During their stay, clients' schedules are strictly regimented and all activities are supervised. Day-to-day activities generally include breakfast, mid-morning treatment and rehabilitation classes and counseling, lunch, mid-afternoon treatment and rehabilitation classes and counseling, dinner, and nightly chores and other similar activities. To ensure a safe environment for all clients and Crossroads staff, intimate relationships or comradery is strictly prohibited.

Crossroads has also established an official position on emergency plans and procedures. (See **Tab B – Emergency Plans and Procedures**)



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### Compliance with CUP Approval Criteria in Section 11-70-6

A Social Service Facility is permitted in the RM-2 zoning district, subject to approval of a CUP. This Application has been prepared pursuant to Section 11-70-6 of the City Code, which requires the City Council find:

1. Approval of the proposed project will advance the goals and objectives of and is consistent with the policies of the General Plan and any other applicable City plan and/or policies.

**Response: Complies.** The General Plan designates the Property's land use as Neighborhood Suburban. The RM-2 zoning on the Property is consistent with the Neighborhood Suburban land use designation, which supports limited services uses, such as Social Service Facilities.

Specifically, this Application advances the following goal and objective from the General Plan related to social service facilities:

*It is also important that we do not have an over concentration of uses that require a conditional use permit in neighborhoods. These uses include group homes, social service agencies, and businesses that are typically considered incompatible with and detrimental to the surrounding neighborhood. General Plan Chapter, Section B.4.*

There are no other female-only inpatient residential SUD treatment facilities within one mile of the Property. In fact, the nearest female-only facility is the Women's Treatment Facility of Arizona located more than one mile beyond the proposed Social Services Facility. (See **Tab A – Other Social Service Facilities Maps**) Existing Social Service Facilities that do exist in the vicinity of the Proposed Facility include the following:

- a) Evolution Way, an outpatient treatment facility located at 724 West University Drive approximately 800 feet northeast of the Property across University Drive, performs assessments and diagnosis, in-take appointments, and short-term outpatient detoxification.
- b) Total Life Change Treatment Center, an outpatient treatment facility located at 32 South MacDonald Street, nearly 1-mile southeast of the Property. This facility is a religious-based treatment center offering short and long-term treatments for adults dealing with alcohol and drug abuse.
- c) Dana Center Halfway House, located more than ½-mile south of the Property, is a religious-based halfway house/facility providing counseling and transitional housing for recovering substance abusers.

Importantly, the General Plan recognizes that Social Service Facility uses are needed in the City for persons who are striving to get back to self-sufficiency and live as independently as possible. Crossroads has carefully considered this location for the proposed Social Service Facility, recognizing that it is possible to have supportive social services in the City, while avoiding an overconcentration of similar facilities in the area.

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Crossroads has long been a pioneer for helping women recover from substance use disorders. Since opening their first female location in 2005, Crossroads has helped thousands of women regain their families, children, self-dignity, and independence. Crossroads believes that every person deserves a chance to recover regardless of financial standing. Crossroads is the largest organization of its kind in the Southwest that serves the underserved population.

Crossroads is sensitive to its neighbors and is committed to providing the community and City with materials that inform the public about the need for this type of service and the rules and regulations governing its use, operation, and placement. (See **Tab C – Good Neighbor Policy**)

2. The location, size, design, and operating characteristics of the proposed project are consistent with the purposes of the district where it is located and conforms with the General Plan and any other applicable City plan or policies.

**Response: Complies.** The purpose of the RM zoning districts is to provide areas for multiple-residence housing, as well as to *“also provide for residential care facilities . . . limited and small-scale residential support activities . . . that are appropriate in a residential environment”*.

In 1996, the City Council found a Special Use Permit (SUP) for an assisted living facility on the Property was consistent with the RM-2 zoning district and within the mix of land uses (commercial, multiple-residence, and single-residence) that surrounded the Property at that time. The operating characteristics of the proposed Social Service Facility are nearly identical to the former assisted living facility, including being licensed by the State. Accordingly, the proposed Social Service Facility is consistent with the RM-2 zoning district, and is appropriate on the Property given the mix of surrounding land uses.

The proposed Social Service Facility is in conformance with and advances the goals and objectives of the General Plan and the Neighborhood Suburban land use designation. The RM-2 zoning on the Property is consistent with the Neighborhood Suburban land use, which supports limited services uses, such as Social Service Facilities.

Importantly, the existing building and site improvements have a residential appearance, including architecture, sizable setbacks, limited building height, abundant landscaping, fencing, appropriately located parking, and other perimeter improvements, consistent with the single-family residential character of the area to the east across Extension Road. No modifications are proposed to the exterior of the building or site that would alter the residential appearance or character of the Property.

The proposed Social Service Facility is also subject to the City’s Social Service Facilities Guidelines. Compliance with these “Social Service Facilities Guidelines” is addressed at **Tab D – Social Service Facility Guidelines**.

3. The proposed project will not be injurious or detrimental to the adjacent or surrounding properties in the area of the proposed project or improvements in the neighborhood or to the general welfare of the City.

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**Response: Complies.** Crossroads will operate the proposed Social Service Facility in a manner that will not interfere with the use and enjoyment of surrounding properties. Crossroads is sensitive to its neighbors and has adopted policies and acceptable measures to ensure ongoing compatibility with adjacent uses. (See **Tab C – Good Neighbor Policy**)

The assisted living facility, which generally provided residential care for persons of limited ability for self-care or other services, operated for more than 20 years on the Property with no known impacts on the surrounding mix of land uses. The proposed Social Service Facility will function and operate very similar to the former assisted living facility, including being licensed by the State, resulting in no injurious or detrimental impacts to the adjacent or surrounding properties.

Crossroads is one of the largest and oldest residential inpatient behavioral health care treatment providers in the southwestern United States, with proven expertise in serving those with SUD through the provision of high-quality, successful, and affordable outpatient and residential inpatient programs. Crossroads currently operates six State licensed facilities in Mesa and Phoenix. Of these six existing facilities, five are located within or adjacent to residentially zoned areas, similar to the proposed Social Service Facility at this location. Crossroads has successfully operated these facilities with no impact on adjacent properties or the general welfare of the cities in which they operate, and no complaints have been filed regarding any of their day-to-day operations. Crossroads will operate this proposed Social Service Facility in the same manner to ensure it will not be injurious or detrimental to the adjacent neighbors, surrounding properties, or to the general welfare of the City.

4. Adequate public services, public facilities and public infrastructure are available to serve the proposed project.

**Response: Complies.** The proposed Social Service Facility is nearly identical to the former assisted living facility that operated on the Property since 1996. Accordingly, adequate public services, public facilities and public infrastructure are available to service the proposed use.

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### Compliance with CUP Approval Criteria in Section 11-31-26 – Social Service Facility

This request has been prepared pursuant to Section 11-31-26 of the City Code, which requires the City Council find:

1. The use is found to be in compliance with the General Plan, Sub Area Plans and other recognized development plans or policies, including the Social Service Facility Guidelines and will be compatible with surrounding uses.

**Response: Complies.** As stated above, the proposed Social Service Facility is in conformance with and advances the goals and objectives of the General Plan. The General Plan designates the Property Neighborhood Suburban land use. The RM-2 zoning on the Property is consistent with the Neighborhood Suburban land use designation, which supports limited services uses, such as Social Service Facilities.

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Importantly, the General Plan recognizes that Social Service Facility uses are needed in the City for persons who are striving to get back to self-sufficiency and live as independently as possible. Crossroads has carefully considered this location for the proposed Social Service Facility, recognizing that it is possible to have supportive social services in the City and avoid an overconcentration of similar facilities in the area.

Compliance with the City’s “Social Service Facilities Guidelines” is addressed at **Tab D – Social Service Facility Guidelines**.

2. A finding that a plan of operation has been submitted, which includes, but is not limited to, acceptable evidence of compliance with all zoning, building, and fire safety regulations.

**Response: Complies.** Approval of this Application will allow Crossroads to operate the proposed Social Service Facility in compliance with all applicable City zoning regulations. Crossroads will comply with all applicable building and fire safety regulations. Plans for improvements requiring a building permit will be submitted to the City for review and approval. Additionally, Crossroads will comply with all applicable State licensing requirements.

3. A finding that a "good neighbor policy" in narrative form has been submitted, which includes, but is not limited to, descriptions of acceptable measures to ensure ongoing compatibility with adjacent uses. Such policies shall include, but are not limited to, the name and telephone number of the manager or person responsible for the operation of the facility; complaint response procedures, including investigation, remedial action, and follow-up; and litter control measures.

**Response: Complies.** Crossroads’ “Good Neighbor Policy” is provided at **Tab C – Good Neighbor Policy**.

4. Evidence that acceptable documentation is present demonstrating that the building or site proposed for the use is in, or will be brought into, substantial conformance with all current City Development Standards, including, but not limited to, landscaping, parking, screen walls, signage, and design guidelines.

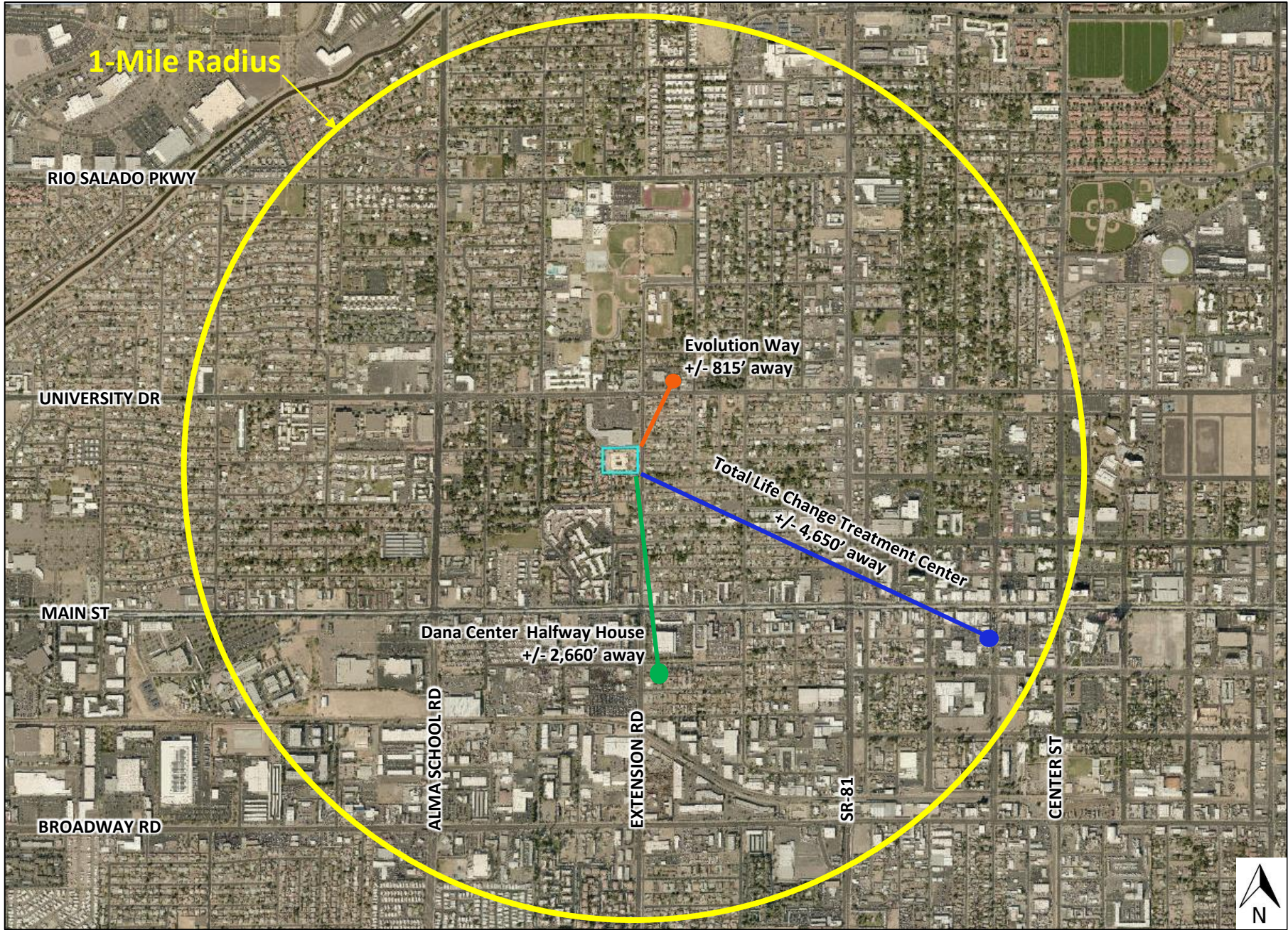
**Response: Complies.** No exterior building or other site improvements requiring Site Plan, Design Review, and/or SCIP approval are proposed. A Special Use Permit has been submitted for concurrent review of a request for parking modification.

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This Application to operate a Social Service Facility at 244 North Extension Road complies with all applicable approval criteria in the City Code and will provide for much needed inpatient behavioral health care treatment for women in Mesa and the greater Phoenix area.

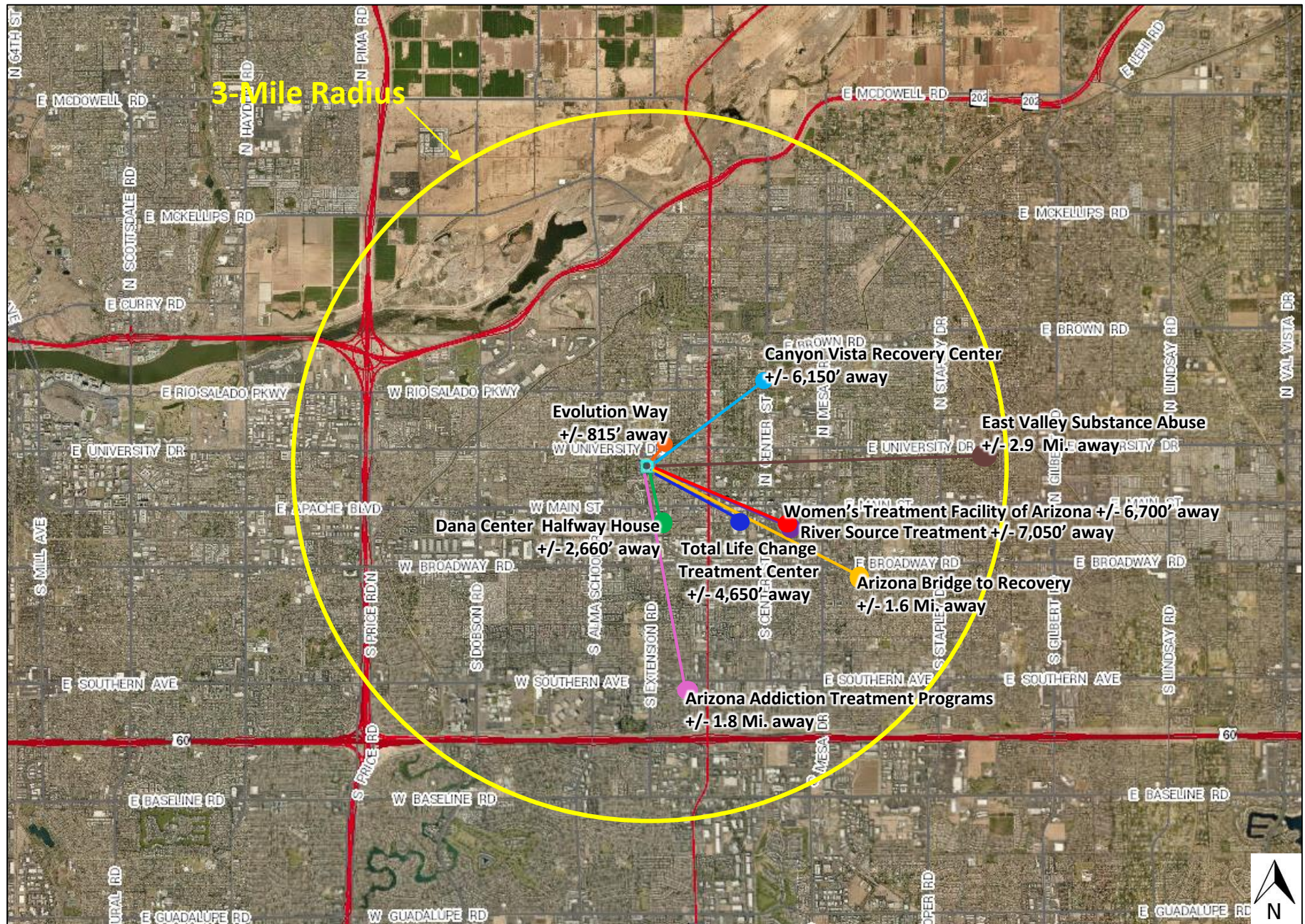


TAB A – OTHER SUD TREATMENT FACILITIES WITHIN 1-MILE





# TAB A – OTHER SUD TREATMENT FACILITIES WITHIN 3-MILES





## **Tab B – Emergency Plans and Procedures**

Crossroads, Inc. – 244 North Extension Road

Pre-Submittal Case No.: PRS18-00190

April 30, 2018

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### **Emergency Plans and Procedures**

**PURPOSE:** To establish Crossroads' official position on emergency plans and procedures and to assign specific responsibility for implementation of the policy.

**POLICY:** As part of its commitment to providing a healthy and safe environment for residents, employees, and visitors, it is policy that emergency plans and procedures will be developed and implemented to address a variety of emergency situations.

**PROCEDURE:** The following general guidelines and procedures for emergencies apply at all Crossroads facilities:

1. Workplace Threats/Violence

a. Threats/ Violence

- In the event of workplace threats and violence such as hostage situations, individuals presenting with firearms/other weapons, etc., the following procedures apply:

- i. Employees will call 911 immediately for assistance and direction and if possible, stay on the line to keep communications open with authorities;
- ii. Employees in the immediate area will take steps to isolate the person, and calm him/her down without endangering residents, visitors, or other employees;
- iii. If de-escalation attempts are not successful, efforts will be made to move the individual from the immediate area (especially if there are other residents present or the environment is not safe);
- iv. Employees should position themselves closest to the door to facilitate a safe and quick exit;
- v. If a Program Coordinator or assistant is readily available, he/she will calmly attempt early intervention SATORI techniques, including verbal techniques;
- vi. Employees in charge shall direct others, as needed, to enhance the safety of the residents, visitors, and employees;
- vii. The employees in charge shall either notify, or direct other employees to notify, the Executive Director as soon as possible; and
- viii. An incident report shall be filed within 24 hours in accordance with policy.



## **Tab C – Good Neighbor Policy**

Crossroads, Inc. – 244 North Extension Road

Pre-Submittal Case No.: PRS18-00190

June 5, 2018

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### **Purpose**

The purpose of this Policy is to establish the Good Neighbor guidelines for all Crossroads' facilities.

### **Core Values**

Crossroads has been serving Arizona residents for over 50 years and currently operates six substance abuse treatment facilities in Phoenix and Mesa. Five of these six facilities are located in neighborhoods, one of which is located across the street from an elementary school. Crossroads is very sensitive to the surrounding neighbors. Crossroads will have staff available on-site 24 hours a day. At Crossroads, we:

- Honor and emphasize 12-step recovery programs in our services to residents and the community.
- Believe in the dignity and worth of all human beings and are committed to serving individuals towards living a life free of substance addiction.
- Are committed to delivering high quality, comprehensive, empathic, hopeful, effective, and affordable services tailored to the needs of those we serve and our community.
- Are committed to providing services that enable individuals to reintegrate into society with enhanced recovery, social, life, and emotional skills, and with the highest degree of self-sufficiency and self-worth.
- Are committed to being a good neighbor and serving the community by sharing our resources and providing services based on the values of 12-step recovery programs.
- Are committed to integrity, ethical practices, professionalism, and fiscal responsibility.
- Value relationships with alumni, donors, volunteers, colleagues, and community members.

### **Contact:**

Karem Garcia, Facility Manager

(Cell) 623-910-1523

(Office) 602-263-5242 x1510

(Email) [karem.garcia@thecrossroadsinc.org](mailto:karem.garcia@thecrossroadsinc.org)

### **Complaint Response Policy**

The following situations, conditions, and or circumstances may be reported to the Chief Compliance Officer and will be resolved accordingly:

- a. Lawn maintenance;
- b. Graffiti cover-up;
- c. Smoking outside of designated smoking areas;
- d. Excessive noise;
- e. Burnt-out parking lot or street lights; and
- f. Trash pick-up.

## **Tab C – Good Neighbor Policy**

Crossroads, Inc. – 244 North Extension Road

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The facility will be staffed with janitorial staff that will police any litter. All employees are responsible for conformance with this policy.

If any neighbor at any time wishes to voice a concern they will be given the contact information of the manager in charge and be offered an opportunity to meet with that person within 24 hours.

### **Incident Reporting Policy**

**PURPOSE:** To establish Crossroads' official policy on incident reporting and to assign specific responsibility for operational implementation of the policy.

**POLICY:** Accurate and timely reporting of significant events involving residents, employees, facilities, or community reputation and that occur either on or off Crossroads' premises is of paramount importance. It is policy that all significant events will be expeditiously reported to the Executive Director and to the Bureau of Residential Facilities Licensing (BRFL), as required.

**PROCEDURE:** The following procedures guide the incident reporting policy:

1. The following situations, conditions, and/or circumstances must be reported using an Incident Report Form under this policy:
  - a. Incidents involving restraint or injury;
  - b. Communicable diseases and infection control;
  - c. Violence or aggression;
  - d. Unauthorized absence of resident that has been court ordered to treatment;
  - e. Sentinel events (incidents involving death, injury, significant property destruction, etc.);
  - f. Vehicular accidents involving employees conducting official business on behalf of the organization;
  - g. Bio-hazardous accidents;
  - h. Actual incidents of suspected abuse, neglect, exploitation, or any violation of resident rights;
  - i. Accidents and injuries;
  - j. Medical emergencies;
  - k. Behavioral and psychiatric emergencies;
  - l. Illegal or violent behavior;
  - m. Release of confidential information without resident consent;
  - n. Fire and other natural disasters;
  - o. The use of seclusion (which is a practice specifically prohibited by Crossroads)
  - p. Death of an active resident/participant (on or off program site); and
  - q. Other situations, conditions, or circumstances that are required by BRFL/AZDHS rules or regulations to be reported via the incident reporting system.

## **Tab C – Good Neighbor Policy**

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2. Incident reports will document:
  - a. What happened (detail of incidents);
  - b. How it happened (sequence of events);
  - c. When it happened (exact or approximate date and time);
  - d. Where it happened (exact or approximate location);
  - e. Individuals involved;
  - f. Action taken;
  - g. What happened to the resident; and
  - h. The time and date the report is written with all appropriate signatures.
3. Program Coordinators will immediately notify the Compliance Officer of significant incident and the Compliance Officer is responsible for determining:
  - a. Potential causes;
  - b. If the event represents part of an ongoing trend;
  - c. Actions for improvement;
  - d. Results of performance plans;
  - e. Necessary education and training for employees;
  - f. Prevention of recurrence; and
  - g. Compliance with internal and external reporting requirements.
4. Debriefings will follow all significant incident reports and will include all employees involved to:
  - a. Discuss the incident and its antecedents;
  - b. Identify any procedural and/or policy changes that need to be made to prevent a reoccurrence of the incident; and
  - c. To ensure that employees have an opportunity to discuss and disclose their feelings, emotions, and reactions to the incident.
5. BRFL will be notified of investigations regarding neglect, exploitation, or other violations of resident rights.
6. Actual incidents of suspected abuse, neglect, exploitation, or other violations of resident rights shall be reported accordingly in specified time frame:
  - a. Immediately, but no later than 24 hours of such notification by employees, a verbal report shall be made of all allegations by the Compliance Officer to BRFL;
  - b. If the allegation involves the Executive Director, it shall be reported directly to the Board and BRFL investigations department; and
  - c. The person who reported the incident will submit a written incident report to the Compliance Officer within 24 hours.
7. The Compliance Officer will submit a written report to BRFL within two (2) working days after receiving notification, and the report will include:
  - a. Name of the resident;
  - b. Name of person the allegations are against;
  - c. A copy of the incident report; and

## **Tab C – Good Neighbor Policy**

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- d. List of other individuals, organizations, and law enforcement officials notified regarding the incident.
- 8. The Compliance Officer will also notify the legal consentor, if applicable.
- 9. If the resident is the legal consentor, family and significant other(s) may be notified only if the resident gives written consent.
- 10. Crossroads will investigate all incident reports and take appropriate action unless otherwise directed by the BRFL Investigation Department.
- 11. Crossroads will:
  - a. Document investigations, result of actions, and keep the documentation in a secured central file;
  - b. Enforce policies and procedures; and
  - c. Provide appropriate sanctions for confirmed violations.
- 12. The following will be reported to BRFL investigation department immediately upon discovery:
  - a. Violation of laws;
  - b. Violation of rules;
  - c. Violation of employee's professional and ethical codes of conduct;
  - d. Fires and natural disasters;
  - e. Suicide attempt by an active resident or participant (on or off the program site);
  - f. Substantial disruption of program operation; and
  - g. Death of an active resident/participant (on or off the program site).

All employees are responsible for conformance with this policy.

## Tab D – Social Service Facility Guidelines

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### Compliance with General Policies for Social Service Facilities

- A. New social service facilities should be located in a manner consistent with existing zoning and land use. Over time, a social service facility location plan should be designed by and approved by, social service providers and the City Council.

**Response: Complies.** The proposed Social Service Facility is in conformance with and advances the goals and objectives of the General Plan and the Neighborhood Suburban land use designation. The RM-2 zoning on the Property is consistent with the Neighborhood Suburban land use, which supports limited services uses, such as Social Service Facilities.

In 1996, the City Council found a SUP for an assisted living facility for self-care or other services on the Property was consistent with the RM-2 zoning district and within the mix of land uses (commercial, multiple-residence, and single-residence) that surrounded the Property at that time. The assisted living facility operated for more than 20 years on the Property with no known impacts on the surrounding mix of land uses. The operating characteristics of the proposed Social Service Facility are nearly identical to the former assisted living facility, including being licensed by the State. As such, the proposed Social Service Facility is consistent with the existing zoning and land uses and surrounding land uses and zoning.

- B. Social service facilities should be designed in such a way as to provide patrons with basic amenities such as restrooms, drinking water, and seating areas.

**Response: Complies.** The proposed Social Service Facility will provide patrons with fully furnished units complete with restrooms and showers. In addition, the facility includes two existing internal fully-enclosed outdoor courtyards, a commercial kitchen and dining room, laundry facilities, community/training room, staff offices and conference rooms, as well as a play room for children to visit and spend quality time with their mothers to engage in private, comfortable meetings with Child Protective Services to assist with reunification.

- C. Proposed new services should be supportive of existing services and should avoid being duplicative of similar programs already in operation. There should also be administrative cooperation among existing service providers.

**Response: Complies.** The proposed facility is not duplicative of similar programs already in operation because it will provide gender-specific (female) residential substance abuse treatment services within this area of the City.

- D. In general, social services providing homeless shelters, charity dining facilities, and similar uses should not be located along Main Street in the DC zone.

**Response: Complies.** The proposed Social Service Facility is not considered a homeless shelter or a charity dining facility, and is not located along Main Street or within the Downtown Core zone.

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### Compliance with Operational Guidelines for Social Service Facilities

- A. Shelters, charity dining facilities, and similar communal facilities should be operated in a manner which ensures that all guests are treated with dignity and are provided a sanitary, healthy, and safe environment.

**Response: Complies.** The proposed Social Service Facility will be operated in a manner which ensures that all guests are treated with dignity and are provided a sanitary, healthy, and safe environment, including obtaining and maintaining Arizona Department of Health Services Behavioral Health Facility licensure and compliance with all other State and City applicable laws and requirements.

- B. Shelters must provide information to the City on the hours of operation, number of beds to be provided, and at the time of application, whether this is a permanent or temporary location (e.g. indicate length of lease or property ownership).

**Response: Complies.** The proposed facility will be a permanent location that provides 100 beds for female clients. Crossroads is a 24-hour facility with a 1:3 staff client ratio. The site is fully fenced gates will be locked each day from 10 pm to 5 am.

- C. Shelters should be limited in size to contain no more than fifty (50) beds.

**Response: Complies.** The proposed Social Service Facility is not homeless shelter, rather it is a State-licensed, clinically managed SUD treatment facility for registered clients. As such, the proposed facility is will be appropriately staffed and operated to safely and effectively manage the proposed 100-beds.

- D. Shelters offering overnight sleeping facilities should provide at least thirty (30) sq. ft. of useable open space per each bed. When services will regularly be provided for children, at least forty (40) sq. ft. of open space per bed should be provided. This open space must be enclosed by appropriate screening such as a fence or landscaping.

**Response: Complies.** The proposed Social Service Facility will provide overnight sleeping facilities for its adult, female-only clients. The presence of children at the facility will be limited to pre-scheduled, supervised visitation with clients (parents). The Property includes two existing internal fully-enclosed courtyards,

The property is approximately 130,000 square feet (+/-3 acres) with a building footprint of approximately 32,000 square feet (25% lot coverage). The remaining lot area, approximately 98,000 square feet, is comprised of vehicular driveways, parking, and landscaped yards and courtyards. The usable on-site open space, therefore, exceeds the minimum 30 s.f./bed requirement, and because the site is fully fenced and gated, the proposed facility complies with this criteria.

- E. Shelters providing overnight sleeping facilities should contain restroom facilities meeting requirements set forth in Appendix C of the Uniform Plumbing Code, as amended (e.g. one (1) urinal for each twelve (12) men; one (1) toilet for each eight (8) women; one (1) toilet for each ten (10) men, etc.).

## Tab D – Social Service Facility Guidelines

Crossroads, Inc. – 244 North Extension Road

Pre-Submittal Case No.: PRS18-00190

April 30, 2018

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**Response: Complies.** The proposed Social Service Facility will comply with all applicable Uniform Building Code requirements.

- F. Facilities providing food at minimal or no cost, including charity dining services, must serve such meals within buildings or in enclosed courtyards or patio areas. When meals are served outside, screening must be provided through construction of a wall or landscaping around the eating area.

**Response: Complies.** The proposed facility will include a fully enclosed commercial kitchen and dining room. All meals prepared on-site will be served within buildings or enclosed courtyards or patios.

- G. Charity dining services and other facilities providing food at minimal or no cost must provide to the City a schedule and guidelines of their operations (including such things as days, hours, loitering control policy, and security provisions).

**Response: Complies.** Meals at the proposed Social Service Facility will generally be served daily from 6 AM to 8 AM, 11 AM to 1 PM, and 5 PM to 6 PM. Crossroads has established an Emergency Plans and Procedures. (See **Tab B – Emergency Plans and Procedures**). Additionally, Crossroads is committed to providing the City and the community with materials that inform the public about the rules and regulations that govern the facility's use and operation.

- H. Social service facilities, other than shelters, must provide handicapped-accessible restrooms on site, including lavatories, with at least one toilet for men and one for women. Such restrooms facilities must be available for use by guests for a period beginning one-half hour before food is served until one-half hour the posted closing time or the final meal is served, whichever is later.

**Response: Complies.** The proposed Social Service Facility will comply with all applicable ADA requirements, as well as restrooms facilities will be available for use by guests for a period beginning one-half hour before food is served until one-half hour the posted closing time or the final meal is served, whichever is later.

- I. Shelters providing overnight sleeping facilities for stays of more than one (1) night must provide secure storage for guests' personal property such as sleeping bags and suitcases.

**Response: Complies.** The proposed Social Service Facility will provide individual locked storage for residents' personal possessions.

- J. Facilities which frequently have people waiting outside for services must provide an adequate waiting area which must be screened by a fence or landscaping.

**Response: Complies.** The proposed Social Service Facility will not have people waiting outside for services. The waiting area for incoming residents and visitors will be located within the building.

- K. Facilities providing food or drink in disposable containers or which use disposable utensils should provide at least one trash container of not less than thirty (30) gallons for each fifty (50) meals served. Such trash containers must also gather litter within seventy-five (75) feet of all entrances and exits to the facility after each meal.



## Tab D – Social Service Facility Guidelines

Crossroads, Inc. – 244 North Extension Road

Pre-Submittal Case No.: PRS18-00190

April 30, 2018

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**Response: Not applicable.** All meals will be served on reusable dining ware.

- L. All social service facilities must show compliance with all building and fire safety regulations either by issuance of a Certificate of Occupancy or Certificate of Completion by the City. Any existing facility proposed to accommodate dining, sleeping, or assembly services should first be assessed by a registered architect to determine compliance with requirements for building construction and safety.

**Response: Complies.** The proposed Social Service Facility will comply with all applicable building and fire safety regulations either by issuance of a Certificate of Occupancy or Certificate of Completion by the City. A registered architect or other licensed professional will determine compliance with requirements for building construction and safety, as necessary.

- M. All facilities providing meals must provide at least one seat for each two guests served during the meal period.

**Response: Complies.** The proposed Social Service Facility will provide at least one seat for each two guests served during the meal dining period.

- N. Homeless shelters must have on-site security personnel during the hours of operation. Operation must also ensure that neither guests nor others are sleeping in areas not within the designated and approved locations.

**Response: Not applicable.**

- O. Shelters must have at least one (1) telephone available for guest use during the normal hours of operation. Food services facilities should have at least one (1) telephone available.

**Response: Complies.** The proposed Social Service Facility will have at least one telephone available for guest use during the normal hours of operation.

## Special Use Permit – Parking Modification

Crossroads, Inc. – 244 North Extension Road  
CUP & SUP Case No. ZON 18-00361

July 30, 2018

### INTRODUCTION

Crossroads, Inc. (“Crossroads”) is the owner of the approximate 3-acre parcel located at 244 North Extension Road within the City of Mesa (“City”), also known as Maricopa County Assessor’s Parcel Number 135-55-013 (“Property”) as shown on the Aerial Map below.



Aerial Map

This Special Use Permit (SUP) request is submitted concurrently with the Council Use Permit (CUP) application (ZON 18-00361) filed on April 30, 2018, for a proposed Social Service Facility. Crossroads is proposing to operate their seventh – and second female-only – residential inpatient behavioral health care treatment facility on the Property (“Project”).

The Property is zoned RM-2 Multiple Residence (Ordinance No. 3250, Z96-73) and subject to a Special Use Permit (SUP) for an assisted living facility approved in 1996 (ZA96-142). The Mesa 2040 General Plan (“General Plan”) designates the Property as Neighborhood Suburban land use. The Project is consistent with the General Plan and the proposed use is permitted in the RM-2 district with approval of a CUP.

This SUP has been prepared pursuant to Section 11-32-6 of the Zoning Ordinance and is filed to request a modification to the parking standards.

## Special Use Permit – Parking Modification

Crossroads, Inc. – 244 North Extension Road

CUP & SUP Case No. ZON 18-00361

July 30, 2018

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### BACKGROUND

In 1996, the City Council found a Special Use Permit (SUP) for an assisted living facility on the Property was consistent with the RM-2 zoning district and within the mix of land uses (commercial, multiple-residence, and single-residence) that surrounded the Property at that time.

The Property has operated as an assisted living facility for more than 20 years up until Crossroads acquired it earlier this year. The Property is improved with a 32,017 square-foot single-story building, landscaping, large fully-enclosed courtyards, 45 parking spaces, and other associated site improvements. The Property is fully fenced, including block walls along the north, south, and west property lines and a wrought iron fence along the east property line adjacent to Extension Road. Access to the Property is provided via two gated driveways from Extension Road. Gates will be generally locked from 10 PM to 5 AM daily. An internal drive aisle provides vehicular access around the perimeter of the building with parking provided in the front and rear of the building.

### PARKING MODIFICATION

A request for a parking modification requires a Special Use Permit and is required to address the criteria provided in Section 11-32-6 Parking Reductions of the Zoning Ordinance. Each of the criteria are addressed below.

- 1. Special conditions—including but not limited to the nature of the proposed operation; proximity to frequent transit service; transportation characteristics of persons residing, working, or visiting the site—exist that will reduce parking demand at the site;*

**Response:** Table A, Section 11-32-3 of the Zoning Ordinance specifies the minimum parking spaces required for each permitted use. Parking requirements for social service facilities are not expressly listed in this Section. Rather, the City applies the “Hospitals, hospices, nursing, and convalescent home” requirement of 1 parking spaces per 400 square-feet. This is a “blanket” parking requirement that the City applies to all types of hospitals, hospices, nursing, and convalescent home, and social service facilities, regardless of the floor plan (units, common areas, dining and other communal areas, administrative areas, hallways, storage and mechanical areas, etc.) and the operational and functional characteristics of the actual use and user. This “blanket” parking requirement may be an acceptable method of calculating parking for: (1) hospitals providing traditional inpatient and outpatient treatments, with morning to evening visitation hours on a daily basis; or (2) clinics where patients are not admitted for overnight treatment or observation (in other words, they commute to/from the clinic). Applying the “Hospitals, hospices, nursing, and convalescent home” parking requirement to the proposed Social Service Facility – which does not function or operate like a hospital, hospice, nursing, and convalescent home – constitutes a special condition.

**Staff Parking:** Crossroads proposes to utilize the 45 existing parking spaces primarily for Crossroads’ staff parking. More specifically, Crossroads estimates that approximately one-third or 15 parking spaces of the existing 45 parking spaces will be used by Crossroads staff on a day-to-day basis, with an additional 5 parking spaces allocated to Crossroads staff for any overlap occurring during shift changes, etc. (for a total of 20 parking spaces). The proposed parking is a more appropriate ratio based on Crossroad’s nearly 60 years of experience operating residential inpatient facilities and the actual function and operation of the proposed Social Service Facility.

## Special Use Permit – Parking Modification

Crossroads, Inc. – 244 North Extension Road

CUP & SUP Case No. ZON 18-00361

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The proposed Social Service Facility will generally provide one staff member for every 3 clients (1:3), which based on 102-bed facility, could result in 34 Crossroads' staff on the Property at any given time. However, it is unreasonable to assume that each and every one of these 34 Crossroads' staff would commute to/from work via their own vehicle (i.e., 34 Crossroads' staff on the Property will not result in 34 vehicles being parked on the Property). To require one parking space per employee is not the intent of the Zoning Ordinance, nor is it an accurate method of calculating parking for such use. Importantly, Crossroads' staff has access to public transit, including Valley Metro Light Rail and Bus Route No. 40 along Main Street approximately 1,600-feet to the south and Valley Metro Bus Route No. 30 just north along University Drive, as well as other modes of transportation, such as ride sharing services (Uber, Lyft, etc.), carpooling, bicycle, etc.

**Admitting & Discharging:** Following an off-site assessment and determination of appropriate treatment, most all clients are transported to the facility by a licensed transportation company, family member, or friend. On rare occasion, clients may drive themselves to the facility if they are determined to be sober and have valid driver's license, registration, and insurance. It is not desirable, however, for clients to leave their vehicle parked or stored on-site during their stay, since they are not permitted to leave the Property until properly discharged. For the few clients that choose to drive themselves to the facility, Crossroads will ask that they arrange to have a family member or friend pick up their vehicle and moved off-site.

Crossroads implements a Resident Discharge Policy that establishes policies and procedures for clients who have completed their inpatient treatment program. The purpose of the following policy is to ensure a smooth and safe transition from the facility into the next stage of the client's individualized treatment program:

*A Resident Discharge will be prepared for each resident as a way to ensure continuity of service.*

- a. Accommodating transportation needs:*
  - i. Bus passes;*
  - ii. Family; and*
  - iii. Personal vehicle.*
- b. Referrals for treatment and ancillary services.*

**Visitor Parking:** Visitations are strictly regimented, scheduled, and supervised and are limited to 1-hour visitations on Saturdays from Noon to 6 PM. Based on the proposed 102-bed facility, Crossroads anticipates that approximately 30-visitations will occur from Noon to 6 PM, which equates to merely 5 visitations per hour. The remaining 6-days of the week, parking spaces are mainly utilized by Crossroads' staff.

Crossroads, as an experience behavioral healthcare provider, has a vested interest in ensuring adequate parking exists for its staff, clients, and visitors and strongly believes that the existing 45 parking spaces is sufficient to meet the needs of the Project, including parking for staff, clients, and visitors.

**Complies:** This is a special condition.

- 2. The use will adequately be served by the proposed parking; and*

## Special Use Permit – Parking Modification

Crossroads, Inc. – 244 North Extension Road

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July 30, 2018

**Response:** Crossroads is one of the largest and oldest outpatient and residential inpatient substance abuse treatment providers in the southwestern United States, with proven expertise in serving those with dependency issues through the provision of high-quality, successful, and affordable programs. Crossroads currently operates six State licensed facilities in Mesa and Phoenix with varying levels of on-site parking available per the table below.

Parking Table for Crossroads' Residential Inpatient Care Facilities				
Facility	Address	Maximum No. of Beds	Existing Parking Spaces	Existing Ratio of Parking Spaces per Bed
Crossroads Flower for Women	1632 E. Flower Street, Phoenix	60	14	0.23
Crossroads Midtown for Men	3702 N. 13 <sup>th</sup> Avenue, Phoenix	32	8	0.25
Crossroads Red Mountain for Men	143 S. Center Street, Mesa	38	14	0.37
Proposed Crossroads for Women	244 North Extension Road, Mesa	102	45	0.44
Crossroads Arcadia for Men	5116 E. Thomas Road, Phoenix	72	35	0.49
Crossroads East for Men	1845 E. Ocotillo Road, Phoenix	48	64	1.33
Crossroads West for Men	7523 N. 35 <sup>th</sup> Avenue, Phoenix	56	84	1.50
<b>TOTAL</b>		<b>306</b>	<b>219</b>	<b>0.66 Average</b>

Of the six other facilities, three have a higher parking ratio and three have a lower parking ratio than the current proposal. The proposed 0.44 parking spaces/bed ratio lies in the mid-range of the parking standards that have proven sufficient for Crossroads' other residential inpatient facilities. Crossroads has successfully operated these facilities with no impact on adjacent properties or the general welfare of the cities in which they operate, and no complaints have been filed related to parking. Facilities with more than the required parking were already in place when Crossroads began operating at those sites. While, ample parking is provided at these sites, not all spaces are utilized.

**Complies:** The existing 45 parking spaces is more than adequate to serve the proposed residential inpatient facility due to employee shifts, proximity of transit, and popularity of ride share services.

*3. Parking demand generated by the project will not exceed the capacity of or have a detrimental impact on the supply of on-street parking in the surrounding area.*

## Special Use Permit – Parking Modification

Crossroads, Inc. – 244 North Extension Road

CUP & SUP Case No. ZON 18-00361

July 30, 2018

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**Response:** No on-street parking is proposed. All parking will be provided on-site within the fenced and gated Property. Access to the Property is provided via two gated driveways from Extension Road, which will be generally locked from 10 PM to 5 AM daily, thereby securing the facility and prohibiting nighttime vehicular ingress and/or egress. As explained above, parking demand for the proposal is limited to employees who will staff the facility 24 hours 7 days a week, and visitations that are limited to Saturdays from Noon to 6:00 PM.

**Complies:** Parking demand will not exceed the on-site parking capacity and will have no impact to on-street parking.

### SPECIAL USE PERMIT

A request for a parking modification requires a Special Use Permit and is required to address the criteria provided in Section 11-70-5.E Special Use Permit of the Zoning Ordinance. Each of the criteria are addressed below.

***Required Findings.** A SUP shall only be granted if the approving body determines that the project as submitted or modified conforms to all of the following criteria. It if is determined that it is not possible to make all of the required findings, the application shall be denied. The specific basis for denial shall be established in the record.*

*1. Approval of the proposed project will advance the goals and objectives of and is consistent with the policies of the General Plan and any other applicable City plan and/or policies;*

**Response: Complies.** The General Plan designates the Property's land use as Neighborhood Suburban. The RM-2 zoning on the Property is consistent with the Neighborhood Suburban land use designation, which supports limited services uses, such as Social Service Facilities.

Specifically, this Application advances the following goal and objective from the General Plan related to social service facilities:

*It is also important that we do not have an over concentration of uses that require a conditional use permit in neighborhoods. These uses include group homes, social service agencies, and businesses that are typically considered incompatible with and detrimental to the surrounding neighborhood. General Plan Chapter, Section B.4.*

There are no other female-only residential SUD treatment facilities within one-mile of the Property. In fact, the nearest female-only facility is the Women's Treatment Facility of Arizona located more than 1-mile beyond the proposed Social Services Facility. Existing social service facilities that do exist in the vicinity of the Proposed Facility include the following:

- a) Evolution Way, an outpatient treatment facility located at 724 West University Drive approximately 800 feet northeast of the Property across University Drive, performs

## Special Use Permit – Parking Modification

Crossroads, Inc. – 244 North Extension Road

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assessments and diagnosis, in-take appointments, and short-term outpatient detoxification.

- b) Total Life Change Treatment Center, an outpatient treatment facility located at 32 South MacDonald Street, nearly 1-mile southeast of the Property. This facility is a religious-based treatment center offering short and long-term treatments for adults dealing with alcohol and drug abuse.
- c) Dana Center Halfway House, located more than ½-mile south of the Property, is a religious-based halfway house/facility providing counseling and transitional housing for recovering substance abusers.

Importantly, the General Plan recognizes that social service uses are needed in the City for persons who are striving to get back to self-sufficiency and live as independently as possible. Crossroads has carefully considered this location for the proposed Social Service Facility, recognizing that it is possible to have supportive social services in the City, while avoiding an overconcentration of similar facilities in the area.

Crossroads has long been a pioneer for helping women recover from substance use disorders. Since opening their first female location in 1985, Crossroads has helped tens of thousands of women regain their families, children, self-dignity, and independence. Crossroads believes that every person deserves a chance to recover regardless of financial standing. Crossroads is the largest organization of its kind in the Southwest that serves the underserved population.

Crossroads is sensitive to its neighbors and is committed to providing the community and City with materials that inform the public about the need for this type of service and the rules and regulations governing its use, operation, and placement.

*2. The location, size, design, and operating characteristics of the proposed project are consistent with the purposes of the district where it is located and conform with the General Plan and with any other applicable City plan or policies;*

**Response: Complies.** The purpose of the RM zoning districts is to provide areas for multiple-residence housing, as well as to *“also provide for residential care facilities . . . limited and small-scale residential support activities . . . that are appropriate in a residential environment”*.

In 1996, the City Council found a Special Use Permit (SUP) for an assisted living facility on the Property was consistent with the RM-2 zoning district and within the mix of land uses (commercial, multiple-residence, and single-residence) that surrounded the Property at that time. The assisted living facility, which generally provided residential care for persons of limited ability for self-care or other services, operated for more than 20 years on the Property with no known impacts on the surrounding mix of land uses. The proposed Social Service Facility, which shares many of the same operating characteristics of the former assisted living facility, including being licensed by the State, will result in no injurious or detrimental impacts to the adjacent or surrounding properties. The proposed Social Service Facility is consistent with the RM-2 zoning district, and is appropriate on the Property given the current mix of surrounding land uses.

The proposed Social Service Facility is in conformance with and advances the goals and objectives of the General Plan and the Neighborhood Suburban land use designation. The RM-2 zoning on the Property is



## Special Use Permit – Parking Modification

Crossroads, Inc. – 244 North Extension Road

CUP & SUP Case No. ZON 18-00361

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consistent with the Neighborhood Suburban land use, which supports limited services uses, such as Social Service Facilities.

*3. The proposed project will not be injurious or detrimental to the adjacent or surrounding properties in the area, nor will the proposed project or improvements be injurious or detrimental to the neighborhood or to the general welfare of the City; and*

**Response: Complies.** Approval of this parking modification will allow Crossroads to operate the proposed Social Service Facility in a manner that will not interfere with the use and enjoyment of surrounding properties. Crossroads is sensitive to its neighbors and has adopted policies and acceptable measures to ensure ongoing compatibility with adjacent uses.

Crossroads is one of the largest and oldest residential outpatient substance abuse treatment providers in the southwestern United States, with proven expertise in serving those with SUD through the provision of high-quality, successful, and affordable residential and outpatient programs. Crossroads currently operates six State licensed facilities in Mesa and Phoenix. Of these six existing facilities, five are located within or adjacent to residentially zoned areas, similar to the proposed Social Service Facility at this location. Crossroads has successfully operated these facilities with no impact on adjacent properties or the general welfare of the cities in which they operate, and no complaints have been filed regarding any of their day-to-day operations. Crossroads will operate this proposed Social Service Facility in the same manner to ensure it will not be injurious or detrimental to the adjacent neighbors, surrounding properties, or to the general welfare of the City.

*4. Adequate public services, public facilities and public infrastructure are available to serve the proposed project.*

**Response: Complies.** The proposed Social Service Facility is similar to the former assisted living facility that operated on the Property since 1996. Accordingly, adequate public services, public facilities and public infrastructure are available to service the proposed use.

### CONCLUSION

Based on the foregoing analysis, we respectfully request approval of this Special Use Permit for a parking modification for the Crossroads Social Services Facility finding that: (1) a special condition exists; (2) the development will be adequately served by the proposed parking; and (3) the parking demand generated will not exceed the capacity of, or have a detrimental impact on, the supply of on-street parking. Additionally, the proposal satisfies the requisite criteria for granting approval of a Special Use Permit.

# Council Use Permit Application – Citizen Participation Plan

Crossroads, Inc. – 244 North Extension Road

Pre-Submittal Case No.: PRS18-00190

June 5, 2018

## **Introduction**

Crossroads, Inc. (“Crossroads”) is the owner of the approximate 3-acres of property located at 244 North Extension Road within the City of Mesa (“City”), also known as Maricopa County Assessor Parcel Number 135-55-013 (“Property”) as shown on the below Aerial Map. This Citizen Participation Plan is submitted concurrently with a Council Use Permit application (“Application”) to allow a Social Service Facility on the Property.



Aerial Map

## **Notification**

Property owners within 500 feet, according to current Maricopa County Assessor tax rolls, should receive notification of the Application. (See attached list of addresses and map showing radius of property owners.) These property owners will be notified of the Application through an informational notification mailing that will include a general description of the Application and an invitation to a neighborhood meeting. The informational notification mailing will be sent a minimum 7 days before the neighborhood meeting by first-class mail. (See attached copy of the notification letter.)

## **Council Use Permit Application – Citizen Participation Plan**

Crossroads, Inc. – 244 North Extension Road

Pre-Submittal Case No.: PRS18-00190

June 5, 2018

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### **Response Procedures**

Crossroads will respond to citizens who express interest. Individual meetings may be conducted upon specific request. The City will be available to answer questions regarding the review and public hearing process.

### **Status Procedures**

Crossroads will keep the City informed of the status of its citizen participation efforts, including providing the City copies of notices prior to meetings with citizens and contact lists used for such notices. A copy of the Application containing the complete details of the request shall be kept on file with the City.

### **Inquiries**

Inquiries will be documented in the Citizen Participation Report.

### **Schedule for Implementation**

Pre-Application Meeting:	April 2, 2018
Application Filed:	April 30, 2018
Amended Application Filed:	June 5, 2018
Informational Mailing:	June 5, 2018
Neighborhood Meeting:	June 13, 2018
Public Hearing Notification for Planning and Zoning Board:	TBD
Citizen Participation Report Submitted:	TBD
Planning and Zoning Board:	TBD
City Council:	TBD

## **EXHIBIT A**

### **Neighborhood Open House Meeting Notification**

# GAMMAGE & BURNHAM, PLC

ATTORNEYS AT LAW

TWO NORTH CENTRAL AVENUE

15TH FLOOR

PHOENIX, ARIZONA 85004

TELEPHONE (602) 256-0566  
FACSIMILE (602) 256-4475

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WRITER'S DIRECT LINE  
(602) 256-4471

June 5, 2018

## NEIGHBORHOOD OPEN HOUSE MEETING NOTIFICATION

Dear Property Owner, Resident, or Interested Citizen:

We represent Crossroads, Inc. ("Crossroads"), the owner of the approximately 3 acres of property located at 244 North Extension Road ("Property") as shown on the enclosed Aerial Map. Crossroads is a State of Arizona licensed non-profit residential and outpatient behavioral healthcare treatment provider that has been offering an array of clinical, educational, and community-based programs to the Valley for nearly 60-years. Crossroads currently operates six different facilities throughout metro-Phoenix helping men and women affected by Substance Use Disorder ("SUD"). As the City of Mesa has grown to be the third largest city in the State and as the greater Phoenix area becomes one of the largest cities in the United States, the need for social service facilities to help those affected by SUD has grown. Crossroads is the largest organization of its kind in the southwest that serves this much-underserved population.

The purpose of this correspondence is to inform you that Crossroads filed with the City of Mesa: (1) a Council Use Permit (CUP) for a social service facility to allow for a female-only behavioral healthcare treatment center ("Facility") on the Property; and (2) a Special Use Permit (SUP) for a parking modification to provide parking that is consistent with the operational and functional characteristics of the proposed Facility. Crossroads has long been a pioneer for helping women recover from SUD. Since opening their first female location in 2005, Crossroads has helped thousands of women regain their sobriety, families, children, and independence. The Property, where the proposed Facility will be located, was operated as an assisted living facility for more than 20 years up until Crossroads acquired it earlier this year. The proposed Facility will function and operate very similar to the former assisted living facility, including being licensed and regulated by the State. Crossroads is not proposing any modifications to the exterior of the existing building and existing parking that would alter the residential appearance or character of the Property or surrounding properties.

The proposed Facility will be a 24/7 secured, all-female behavioral healthcare treatment center. In order to even be considered for assignment to the proposed Facility, all individuals must first apply at the Crossroads main office in Phoenix and undergo extensive medical and physical health evaluations, including drug and alcohol testing, by a physician or licensed professional and meeting with a Crossroads admissions coordinator for evaluation and placement. Individuals under the influence at the time of application or upon arriving at or at any time during the course of their treatment at the proposed Facility are either not considered for or removed from treatment at the proposed Facility. Crossroads strictly enforces that all detoxification must occur at an off-site facility. Individuals must complete the formal intake process to gain entry to the proposed Facility (i.e., an individual cannot just show-up for treatment).

Once admitted, clients will be tested regularly for illegal substances and alcohol. Any violation of Crossroads' policies will result in immediate discharge from the program. During their stay, clients' schedules are strictly regimented and all activities are supervised. Day-to-day activities generally include treatment and rehabilitation classes and counseling, mealtimes, daily chores and other similar activities. Common goals of treatment are to teach clients the importance of adhering to treatment, to develop healthy social relationships and establish a foundation for independent living skills (budgeting, employment, nutrition, job readiness, etc.). Clients will reside full-time on the premises during their treatment (i.e.,

June 5, 2018

Page 2

clients will not be coming-and-going to and from the facility all day), which generally lasts 45 to 90 days, with a discharge plan to fully establish a foundation for a sober lifestyle.

As part of our community outreach, we are hosting a neighborhood open house meeting where you will have an opportunity to meet the development team and learn about the project. Because this meeting will be an open house, that means you are welcome to arrive anytime between 6:00 PM and 7:00 PM. Please come at a time that is convenient for you. This meeting will be held as follows:

June 13, 2018 at 6:00 PM – 7:00 PM  
Emerson Elementary School – Multi-Purpose Room  
415 North Westwood

If you are unable to attend the neighborhood meeting or if you have any questions regarding this proposal, please contact me at **(602) 256-4471** or **lschube@gblaw.com**. Thank you.

Sincerely,  
GAMMAGE & BURNHAM

A handwritten signature in black ink, appearing to read "LCSchube".

By  
Lindsay C. Schube

LCS  
Enclosure



## AERIAL PHOTOGRAPH





## **EXHIBIT B**

### **Map - Property Owners Within 500 Feet**

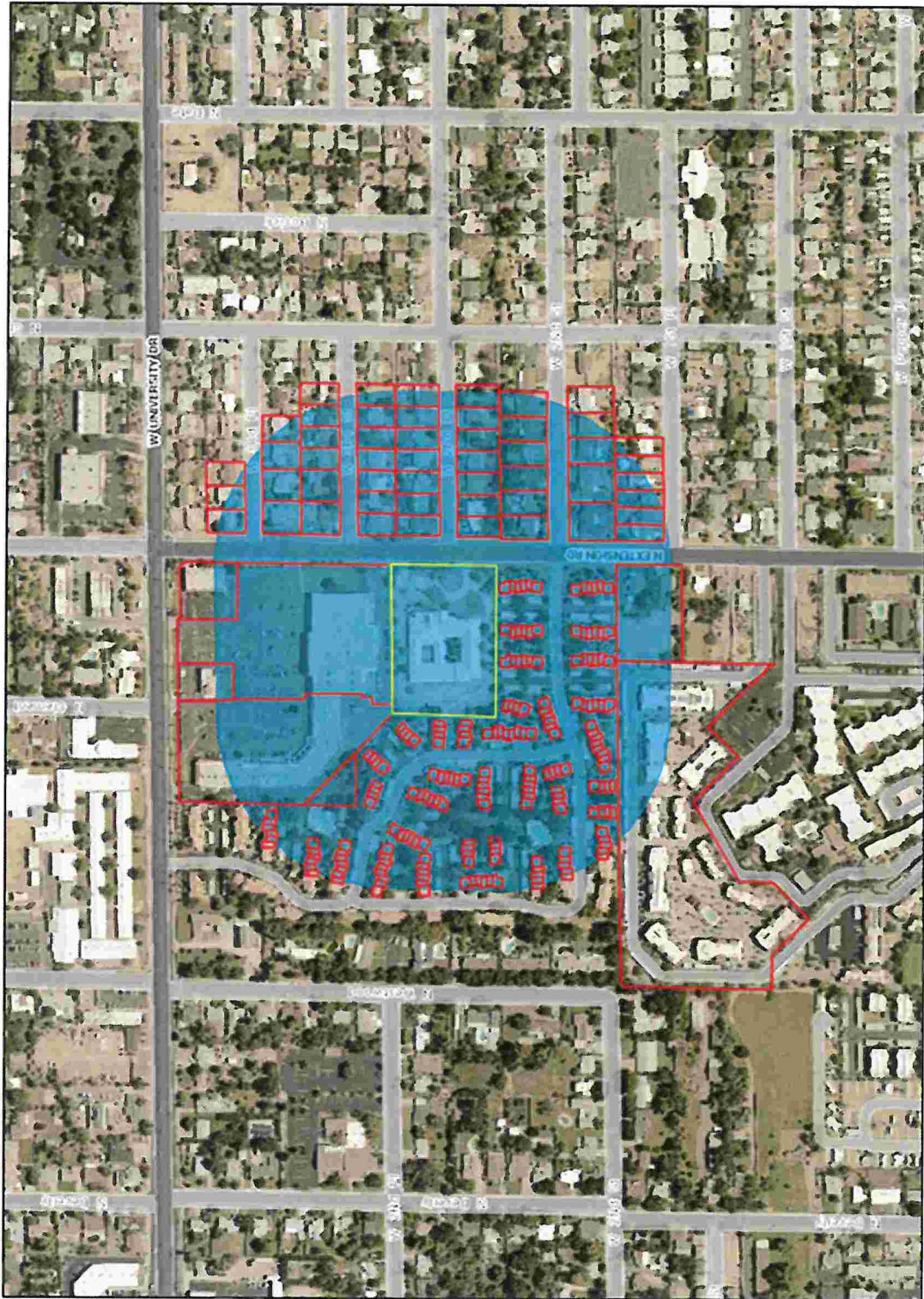
## Council Use Permit Application – Citizen Participation Plan

Crossroads, Inc. – 244 North Extension Road

Pre-Submittal Case No.: PRS18-00190

June 5, 2018

**PROPERTY OWNERS WITHIN 500-FEET OF 244 NORTH EXTENSION ROAD**



# **EXHIBIT C**

## **Mailing List**

Property Owners within 500-Feet of 244 North Extension Road				
Owner	Mailing Address	City	State	ZIP
JEG-FIT UNIVERSITY & EXTENSION PARTNERS LLC	2800 SOUTH HAMPTON RD	PHILADELPHIA	PA	19154
CALIFORNIA ASSET PORTFOLIO INC	811 WILSHIRE BLVD SUITE 1020	LOS ANGELES	CA	90017
KNOWLTON FORREST/DUNN PAULA	2902 W PORTER RD	SAN DIEGO	CA	92106
CEDAR TREE INVESTMENTS LLC	465 W MAIN ST STE Q	MESA	AZ	85201
CROSSROADS INC	1700 E THOMAS RD	PHOENIX	AZ	85016
LONGTERM LAND LP	PO BOX 15524	PHOENIX	AZ	85060
KHAN TAREK/ SHAMSA T	2170 E HULET DR	CHANDLER	AZ	85225
MAHONE BYRON	921 W UNIVERSITY DR UNIT 1105	MESA	AZ	85201-5545
COX JENNIFER A	921 W UNIVERSITY DR NO 1106	MESA	AZ	85201
STAPLES KRISTIN M	921 W UNIVERSITY DR 1107	MESA	AZ	85201
VELICHKOV VESSEL N/PETIA K	48 BURBANK ST APT 1	BOSTON	MA	2115
SANDOVAL DAVID R/TANYA R	406 W GARY AVE	GILBERT	AZ	85233
WOLFORD STEVEN	921 W UNIVERSITY DR UNIT 1101	MESA	AZ	85201
MARTINEZ CHRISTOPHER M	921 W UNIVERSITY DR NO 1111	MESA	AZ	85201
KAPRELIAN BERGE/DOREEN	1519 W LAUREL AVE	GILBERT	AZ	85233
PRIETO JORGE E/GARCIA ELISA G MOJICA	921 W UNIVERSITY DR UNIT 1113	MESA	AZ	85201
LANG LOUISE	3180 S NEBRASKA ST	CHANDLER	AZ	85254
QUINN MARTIN F	921 W UNIVERSITY DR UNIT 1115	MESA	AZ	85201
MIGDAL SONIA MAY/SHOEMAKER THOMAS P	921 W UNIVERSITY DR UNIT 1116	MESA	AZ	85201
MCBETH ERICA	921 W UNIVERSITY DR 1117	MESA	AZ	85201
NUNN CATHERINE E	921 W UNIVERSITY DR #1118	MESA	AZ	85201
MACKAY CURTIS/KATIE	921 W UNIVERSITY DR UNIT 1119	MESA	AZ	85201
STOTHART TREVOR	921 W UNIVERSITY DR UNIT 1120	MESA	AZ	85201-5546
JONES JAYNA P/SAKAMOTO DALE T	921 W UNIVERSITY DR UNIT 1121	MESA	AZ	85201
SCHALL TODD A/SHELLY R	921 W UNIVERSITY DR 1122	MESA	AZ	85201
BRYANT DONALD R	921 W UNIVERSITY DR #1123	MESA	AZ	85201
JOHNSON DENISE	921 W UNIVERSITY	MESA	AZ	85201
DEMPSAY REBECCA A/MCMINN HUBERT W	2621 N SALEM	MESA	AZ	85215-1487
JESSUP KELLY	921 W UNIVERSITY DR	MESA	AZ	85201
GUTIERREZ-ASTORGA REVOCABLE LIVING TRUST	921 W UNIVERSITY DR UNIT 1127	MESA	AZ	85201
HANNAMAN BRANDON J	921 W UNIVERSITY DR UIT 1128	MESA	AZ	85201
SARKO GENOWEFA H	921 W UNIVERSITY DR	MESA	AZ	85201
HATCH RICHARD/JESSICA	450 W SMOKE TREE RD	GILBERT	AZ	85233
TROSTLE RONALD P/DANIELS VICTORIA KAY	921 W UNIVERSITY DR	MESA	AZ	85201
KENT STRATTON TR	331 E 6TH NORTH	SNOWFLAKE	AZ	85937-5158
DEFOE DOUGLAS O/JULIE ANN	9468 CHERRY HILLS LN	SAN RAMON	CA	94583

Property Owners within 500-Feet of 244 North Extension Road (Continued)				
Owner	Mailing Address	City	State	ZIP
PEREZ MANUEL C	921 W UNIVERSITY DR UNIT 1134	MESA	AZ	85201-5547
ASCENT ONE LLC	943 N BROADWAY STE 101	LOS ANGELES	CA	90012
GUTIERREZ RUBEN	921 W UNIVERSITY	MESA	AZ	85201
CARLQUIST JAMES K/DEBORAH A	921 W UNIVERSITY DR NO 1137	MESA	AZ	85201
CHRISTIAN MACAULAY	921 W UNIVERSITY DR UNIT 1138	MESA	AZ	85201
HANSEN MARK/ARLEEN	1010 S ACOMA	LAKE HAVASU CITY	AZ	86406
BAIRD ANDREW/BRITTANY	921 W UNIVERSITY DR UNIT 1141	MESA	AZ	85201
CASTRO MARCOS	921 W UNIVERSITY DR UNIT 1142	MESA	AZ	85201-5548
PALICH MICAH	921 W UNIVERSITY DR UNIT 1143	MESA	AZ	85201
LAMORDER LORAINA A	921 W UNIVERSITY DR 1144	MESA	AZ	85201
JENNIFER L FUNICELLO REVOCABLE TRUST	921 W UNIVERSITY DR UNIT 1145	MESA	AZ	85201
LUDEN BRIANNE	921 W UNIVERSITY DR UNIT 1146	MESA	AZ	85201
PATTERSON LESLIE/REYNOLDS DARRYL	921 W UNIVERSITY DR UNIT 1147	MESA	AZ	85201-5548
BRENNAN MARGARET A/D MICHAEL TR	1541 W MILAGRO AVE	MESA	AZ	85202
DUPRE HARRY R/SHERRY TR	4002 W WETHERSFIELD RD	PHOENIX	AZ	85029
RAMIREZ FRANKIE/SAMANTHA	921 W UNIVERSITY DR UNIT 1150	MESA	AZ	85201
NORMAN HENRY III	921 W UNIVERSITY DR UNIT 1151	MESA	AZ	85201-5548
ROSNER FAMILY TRUST/ROSNER TIMOTHY ROY	10 VICKSBURG STA	SAINT CHARLES	MO	63303
HAYMORE RONALD LYNN	921 W UNIVERSITY STE 1153	MESA	AZ	85201
NICKLA ROBERT	921 W UNIVERSITY DR NO 1154	MESA	AZ	85201
URIBE ROBIN GAYLE	1120 S LYN RAE SQ	MESA	AZ	85204
HOLM ROBERT PETER & M THERESA	921 W UNIVERSITY DR #1156	MESA	AZ	85201
HERIE SANDRA M/KEHLER WILHELM	584 BRONX AVE	WINNIPEG	MB	R2K0Z2
GLASS MARGARET	555 N DATE	MESA	AZ	85201-5637
HUANG CHIEN TENG	921 W UNIVERSITY DR UNIT 1159	MESA	AZ	85201
KLEITZ P REX	704 N SAN JOSE CIR	MESA	AZ	85201
ONG SAM	921 W UNIVERSITY DR	MESA	AZ	85201
OBELNICKI B STANISLOVAS	1546 E SOLANO DR	PHOENIX	AZ	85014
RAMIREZ FRANKIE/SAMANTHA R	921 W UNIVERSITY DR UNIT 1150	MESA	AZ	85201-5548
HUI CHUN T/XIAOLING LU	11259 E SHERIDAN AVE	MESA	AZ	85212
BUCHANAN JASON M	1836 N STAPLEY DR UNIT 76	MESA	AZ	85203
EVANS PATRICIA	921 W UNIVERSITY DR UNIT 1166	MESA	AZ	85201
JOHNSON DONNA JEAN	921 W UNIVERSITY DR UNIT 1167	MESA	AZ	85201
MORRIS ASHLEY M/DANIEL W	921 W UNIVERSITY DR UNIT 1168	MESA	AZ	85201-5549
HENSLEE KELLY MARIE/COY R/EVELYN J	921 W UNIVERSITY UNIT 1169	MESA	AZ	85201
MCGOWAN ORPHA ELLEN	870 GENEVA DR	PRESCOTT	AZ	86305



Property Owners within 500-Feet of 244 North Extension Road (Continued)				
Owner	Mailing Address	City	State	ZIP
BOROK VENTURES LP	16820 E LA MONTANA DR UNIT 108	FOUNTAIN HILLS	AZ	85268
BARTELSE PATRICIA LYNN	921 W UNIVERSITY DR UNIT 1172	MESA	AZ	85201
CARLSON RAY R TR/ CARLSON JANICE E TR	709 WOODLAND DR E	ST JOSEPH	IL	61873
WALLACE MARIA P & DIA M	15626 N 54TH PL	SCOTTSDALE	AZ	85254
ALLISON RANDY/LOLA	921 W UNIVERSITY DR 1175	MESA	AZ	85201
GOSCHIE FAMILY LIVING TRUST	1033 W HEARNE WAY	GILBERT	AZ	85233
JARCZYK ELIZABETH JEAN/CRAIG RANDALL	921 W UNIVERSITY DR NO 1177	MESA	AZ	85201
MORRIS DEBRA ANN	2960 E PARK AVE	GILBERT	AZ	85234
VOZNIAK CARL W JR	921 W UNIVERSITY DR #1196	MESA	AZ	85201
JOHNSON LAWRENCE E/JILL A	1109 W HOWARD ST	WINONA	MN	55987
HOLGUIN MICHELLE	921 W UNIVERSITY DR UNIT 1198	MESA	AZ	85201
MOORE TERESA L	4202 E BROADWAY RD NO 84	MESA	AZ	85206
BERGER GREGORY/AMY	531 W PALO VERDE ST	GILBERT	AZ	85233
COYLE DOUGLAS L/BARBARA J	1060 PLEASANT ST	BISMARCK	ND	58504
BOBB MICHELLE/ALEX	921 W UNIVERSITY DR UNIT 1202	MESA	AZ	85201-5550
COOK TIMOTHY/THUY	921 W UNIVERSITY DR 1203	MESA	AZ	85201
GG&R LLC	116 N LINDSAY NO 14	MESA	AZ	85213
BEDWELL ANNA	14310 MUSGROVE FARM CT	GLENWOOD	MD	21738
BUFFINGTON MARY S	3239 W COUNTY 17 3/4 ST	SOMERTON	AZ	85350
PHILLIPS DORINDA J	9001 N 53RD DR	GLENDALE	AZ	85302
DETERVILLE TYLER J	2534 N 69TH PL	SCOTTSDALE	AZ	85257
LOUSIGNONT TERRY R/THERESA C	921 W UNIVERSITY DR # 1209	MESA	AZ	85201
THIHER LEE	921 W UNIVERSITY DR UNIT 1210	MESA	AZ	85201
AMBADIPUDI CHANDRA S	3821 E SAN MATEO WY	CHANDLER	AZ	85249
SULLI FAMILY LIVING TRUST	3958 E VILLA CASSANDRA WY	CAVE CREEK	AZ	85331
DORER GARY/DAVID A	921 W UNIVERSITY DR UNIT 1213	MESA	AZ	85201
KLEIN CHERYL D/RIEDY JOHN M	4608 E GLENROSA AVE	PHOENIX	AZ	85018-4324
SMITH JAMES PHILLIP	921 W UNIVERSITY DR UNIT 1215	MESA	AZ	85201
OCHOA TRUST	1089 KANSAS AVE	NAPA	CA	94559
SPERONI SOFIA	921 W UNIVERSITY DR UNIT 1217	MESA	AZ	85201
DEATHERAGE BEREN W	921 W UNIVERSITY DR UNIT 1218	MESA	AZ	85201
HANS AND IRENE ALISON FINKBEINER REVOCABLE TR	921 W UNIVERSITY DR UNIT 1219	MESA	AZ	85201-5551
MORGAN DAVID	921 W UNIVERSITY UNIT 1222	MESA	AZ	85201
CHOI IRENE WAI FONG TR	33 GENOA ST #C	ARCADIA	CA	91006
CASTILLO SYLVIA M	921 W UNIVERSITY DR #1224	MESA	AZ	85201
ZERAFA NATHALIE	921 W UNIVERSITY DR UNIT 1225	MESA	AZ	85201

Property Owners within 500-Feet of 244 North Extension Road (Continued)				
Owner	Mailing Address	City	State	ZIP
CLELAND MEISHA	921 W UNIVERSITY DR UNIT 1226	MESA	AZ	85201
BATES BRANDON	PO BOX 10833	TEMPE	AZ	85284
KHAN JEHAN	4463 FENDER RD	LISLE	IL	60532
BMF UNIVERSITY LLC	8911 WHISPERING WIND RD	LINCOLN	NE	68512
HAGER BRIAN D	921 W UNIVERSITY DR NO 1033	MESA	AZ	85201
ANDERSON CHRISTINE	921 W UNIVERSITY DR UNIT 1034	MESA	AZ	85201
PARRY JONES ALISON/GARETH	5626 E MONTE CRISTO AVE	SCOTTSDALE	AZ	85254
PETERSON TYLER	921 W UNIVERSITY DR UNIT 1036	MESA	AZ	85201
OLVERA JOHAN W ALCAZAR	921 W UNIVERSITY DR UNIT 1037	MESA	AZ	85201
UNIVERSITY LADY LLC	3672 E SAN CARLOS PL	CHANDLER	AZ	85249
SIMONS CY F	921 W UNIVERSITY DR NO 1039	MESA	AZ	85201
MURSCH LLC	8040 E 4TH AVE	MESA	AZ	85208
MOMMYS LITTLE INVESTMENTS III LLC	1404 N BEL AIR DR	MESA	AZ	85201
MYERS DEBORAH	921 W UNIVERSITY NO 1042	MESA	AZ	85201
OLVERA JOHAN W ALCAZAR	921 W UNIVERSITY DR 1040	MESA	AZ	85201
MENDEZ KARLA/RASCON KARLA A	921 W UNIVERSITY NO 1044	MESA	AZ	85201
ROCCO PETER/DEVIASSO GEORGINA	921 W UNIVERSITY DR UNIT 1045	MESA	AZ	85201-5541
MOMMYS LITTLE INVESTMENTS IV LLC	1404 N BEL AIR DR	MESA	AZ	85201
JOHNSON RACHAEL MARIE/MICHAEL/KAREN	921 W UNIVERSITY DR UNIT 1047	MESA	AZ	85201-5542
CURTICE PAUL S	921 W UNIVERSITY DR UNIT 1048	MESA	AZ	85201
JOHNSON CHRIS T/PATRICIA DIANNE TR	7000 N 16TH ST 120-605	PHOENIX	AZ	85020
LEON PAULINE N	921 W UNIVERSITY DR NO 1050	MESA	AZ	85201
HAYES CHRISTOPHER J	921 W UNIVERSITY DR 1051	MESA	AZ	85201
LAURISCH KIMBERLY A	921 W UNIVERSITY DR NO 1052	MESA	AZ	85201
MARTINEZ MELISSA N	2051 E ASPEN AVE	MESA	AZ	85204
MOORE DENYSE S	921 W UNIVERSITY DR 1054	MESA	AZ	85201
SARGENT WILLIAM DAVID	921 E UNIVERSITY DR UNIT 1055	MESA	AZ	85201
BUWOLDA JOSEPH PAUL	921 W UNIVERSITY DR UNIT 1056	MESA	AZ	85201
KILGORE SHELLEY	921 W UNIVERSITY DR 1057	MESA	AZ	85201
CAMPBELL RENEE M	921 W UNIVERSITY DR UNIT 1058	MESA	AZ	85201
SNEERINGER ALEXANDER/TANARDI ELIZABETH	1775 E REDFIELD RD	GILBERT	AZ	85234
JONES REESE DAYLEN/CHRISTINA RUSH	921 W UNIVERSITY UNIT 1060	MESA	AZ	85201
STECKEL JAMES P	2149 S CATARINA	MESA	AZ	85202
CLA ORGANIZATIONAL SOLUTIONS LLC	PO BOX 2656	SURF CITY	NC	28445
SERRANO JESSICA D	921 W UNIVERSITY DR UNIT 1063	MESA	AZ	85201-5543
DALLAS FLETCHER AND SHARON	9526 W PINERIDGE DR	SUN CITY	AZ	85351

Property Owners within 500-Feet of 244 North Extension Road (Continued)				
Owner	Mailing Address	City	State	ZIP
MHHH FINANCIAL LLC	1354 E GRAND CANYON DR	CHANDLER	AZ	85249
PACE BROOKE A	921 W UNIVERSITY DR NO 1066	MESA	AZ	85201
SKULSTAD JANE CAROLINE/BARNABAS DESIREE L	1802 S ASHBROOK	MESA	AZ	85204
PERALTA SIMON A/MARIA	921 W UNIVERSITY DR NO 1068	MESA	AZ	85201
BARNABAS DESIREE/SKULSTAD JANE	1802 S ASHBROOK	MESA	AZ	85204
WATKINS JAMES R/SANDRA J	921 W UNIVERSITY NO 1070	MESA	AZ	85201
ROWELL TONYA	6929 N HAYDEN RD STE C4-486	SCOTTSDALE	AZ	85250-7986
KING ANGELIQUE	921 W UNIVERSITY DR UNIT 1072	MESA	AZ	85201
JUMPER JOSHUA	225 N STANDAGE	MESA	AZ	85201
GREEN ACRES CAPITAL LLC	29 E BROADWAY RD	MESA	AZ	85210
OCONNELL FAMILY RECOCABLE TRUST	921 W UNIVERSITY DR UNIT 1075	MESA	AZ	85201
EGBERT LISA	921 W UNIVERSITY DR UNIT 1076	MESA	AZ	85201
921 WEST UNIVERSITY PROPERTY LLC	6614 E GOLD DUST AVE	SCOTTSDALE	AZ	85253
BARNES RUSS M/LIBBY K	921 W UNIVERSITY DR UNIT 1078	MESA	AZ	85201-5544
ERICKSON THOR E	921 W UNIVERSITY DR UNIT 1079	MESA	AZ	85201
OLSON CAROL	4938 W PUGET AVE	GLENDALE	AZ	85302
STRATFORD 5 INVESTMENTS LLC	2051 S DOBSON RD STE 11-273	MESA	AZ	85202
DENHAM MARLEEN H	921 W UNIVERSITY DR UNIT	MESA	AZ	85201
TURK JAMES/KATHRYN	4026 N TERRA MESA CIR	MESA	AZ	85207
BARE JUDITH A	921 W UNIVERSITY DR	MESA	AZ	85201
BLOCK EMELIA A	921 W UNIVERSITY DR UNIT 1085	MESA	AZ	85201
ASSAF OMAR	921 W UNIVERSITY UNIT 1086	MESA	AZ	85201
SHOTLOW FREDERICK BLAIR/FREDDIE B/LOIS M	3305 N MARENGO AVE	ALTADENA	CA	91001
OCONNELL TIMOTHY WILLIAM	921 W UNIVERSITY DR UNIT 1088	MESA	AZ	85201-5544
ROSCHER KRISTINA	921 W UNIVERSITY DR UNIT 1089	MESA	AZ	85201
SUZANNE CHEATHAM DEMSKI REV LIV TRUST	1420 N DESOTO ST	CHANDLER	AZ	85224
SLADE AMMON LO	921 W UNIVERSITY DR UNIT 1091	MESA	AZ	85201
LANZA KENNETH	PO BOX 4658	SAN CLEMENTE	CA	92674
TAH 2015-1 BORROWER LLC	PO BOX 6660	FOLSOM	CA	95763
BUCHANAN TERESA A	1836 N STAPLEY DR UNIT 185	MESA	AZ	85203-2682
MORGAN MATTHEW	921 W UNIVERSITY DR UNIT 1095	MESA	AZ	85201
BRADSTOCK AMIE L	1894 E GEMINI DR	TEMPE	AZ	85283
RAMSEY MARY C	581 PARKER PL	BLYTHE	CA	92225
SNYDER DARLENE P	921 W UNIVERSITY DR NO 1098	MESA	AZ	85201
SCHELSTRATE JAY	921 W UNIVERSITY DR UNIT 1099	MESA	AZ	85201
MCINTOSH GLORIA LISA/BARTOSZ YAREK	60 MT KIDD POINT SOUTHEAST	CALGARY	AB	T2Z3C5



Property Owners within 500-Feet of 244 North Extension Road				
Owner	Mailing Address	City	State	ZIP
BRYSKI ROBIN CAROL	97-52039 RANGE ROAD 213	SHERWOOD PARK	AB	T8G 1B4
LORENZANA CARMINA	921W UNIVERSITY DR UNIT 110	MESA	AZ	85201
SKULSTAD JANE C/BARNABAS DESIREE	1802 S ASHBROOK	MESA	AZ	85204
LUCERO LEON	921 W UNIVERSITY DR	MESA	AZ	85201
MCLARKEY PATRICK E	921 W UNIVERSITY 1179	MESA	AZ	85201
CULVER DAVID	921 W UNIVERSITY DR UNIT 1180	MESA	AZ	85201-5554
NALUKENGE GRACE	921 W UNIVERSITY DR 1181	MESA	AZ	85201
ASYMMETRIC PUBLICATIONS LLC	921 W UNIVERSITY DR NO 1182	MESA	AZ	85201
BLONDIN JOYCE E/KARL MICHAEL	1034 E KRISTAL WY	PHOENIX	AZ	85024
ROGERS SHANE/SHERRIE	PO BOX 360	TAYLOR	BC	VOC2K0
DENG YONG/HUANG LILY	938 E AQUARIUS PL	CHANDLER	AZ	85249
R4 PROPERTIES X LLC	2205 WARWICK WY STE 200	MARRIOTTSVILLE	MD	21104
FERGUSON SURVIVOR TRUST	921 W UNIVERSITY DR UNIT 1187	MESA	AZ	85201
REIMER JILL D	921 W UNIVERSITY DR NO 1188	MESA	AZ	85201
TURLEY GEORGE B/KAREN R	921 W UNIVERSITY	MESA	AZ	85201
MANDEL INVESTMENTS V LLC	921 W UNIVERSITY DR NO 1028	MESA	AZ	85201
LOEPPKY CARL/KATHARINE	9627 87TH ST	FORT ST JOHN	BC	V1J 4Y6
PICKENS JUDITH M	921 W UNIVERSITY 1229	MESA	AZ	85201
HLAVINKA DAVID M	921 W UNIVERSITY DR	MESA	AZ	85201
CONLEY MICHAEL	921 W UNIVERSITY DR UNIT 1231	MESA	AZ	85201
KAMPRUD BRENT J	921 W UNIVERSITY DR UNIT 1232	MESA	AZ	85201
HERBERT S HOLLAND AND SANDEE L HOLLAND REV TR	686 S PARKCREST ST	GILBERT	AZ	85296
RODELAS JESUS	632 N ROBSON	MESA	AZ	85201
LEGACY PARTNERS II LP	3 CHARTER OAK PL	HARTFORD	CT	6106
DURAN GALE J F/JULIE A WILLIAMS	740 W FIRST PL	MESA	AZ	85201
CLYBURN LARRY J/CAVE-CLYBURN TAMARA A	201 E MINTON DR	TEMPE	AZ	85282
BORGERSEN TRENT L/MADDOX SHANA D	750 W 1ST PL	MESA	AZ	85201
HETRICK LEROY W/STEVEN M	748 W 1ST PL	MESA	AZ	85201
SANCHEZ MIGUEL/HINOJOSA MOISES	744 W 1ST PL	MESA	AZ	85201
HOLTZ BERNADINE L/GRAY WALTER W	738 W 1ST PL	MESA	AZ	85201
LESLIE A BROWN MATA TRUST	2630 E DOLPHIN AVE	MESA	AZ	85204
TAYLOR DALE	851 W 11TH ST	MESA	AZ	85201
DALY LINDA ROSE	728 W 2ND PL	MESA	AZ	85201
VIDANA MANUEL	734 W 2ND PL	MESA	AZ	85201
HARRELL BOYSTER FAMILY TRUST	740 W 2ND PL	MESA	AZ	85210
SALAS OFELIA	746 W 2ND PL	MESA	AZ	85201

Property Owners within 500-Feet of 244 North Extension Road (Continued)				
Owner	Mailing Address	City	State	ZIP
PARRA ESTRADA FERNANDO	760 W 2ND PL	MESA	AZ	85201
ZAPIEN JORGE ARMANDO GARIBAY	751 W 2ND PL	MESA	AZ	85201
URIARTE MARIO N	739 W 2ND PL	MESA	AZ	85201
MONTAGUE W DEA/MARICA L	553 N ORANGE ST	MESA	AZ	85201
ZUNIGA MOISES/MONICA	727 W 2ND PL	MESA	AZ	85201
GILES JORGE L/HERSH KATHERINE I	723 W 2ND PL	MESA	AZ	85201
WEBBER MARK/PAMELA	717 W 2ND PL	MESA	AZ	85201
ZAPATA HIRAM	752 W 3RD PL	MESA	AZ	85201
WYSE TODD DAVID	PO BOX 86688	TUCSON	AZ	85754
CHARLES J SLACK JR AND ELIZABETH SLACK JT REV	1575 W LAUREL AVE	GILBERT	AZ	85233
AVALOS SYLVIA M	721 W 3RD PL	MESA	AZ	85201
DANSCO LLC	811 KENNEDY ST	MOSCOW	ID	83843
KELLY SEAN CHRISTOPHER/PETTIFER AUTUMN MAE	739 W 3RD PL	MESA	AZ	85021
LUELLA BURK TRUST	751 W 3RD PL	MESA	AZ	85201
JAMPA 1 LLC	326 W BRISA DR	GILBERT	AZ	85233
MORALES JESUS A	740 W 3RD ST	MESA	AZ	85201
VASQUEZ ALEXSANDRIA	734 W 3RD ST	MESA	AZ	85201
LEAL JOSEPH M/HOLLY K	728 W 3RD ST	MESA	AZ	85202
JAUREGUI CARMEN	722 W 3RD ST	MESA	AZ	85201
RESENDEZ KEVIN/CHERYL	1617 E BROWN RD	MESA	AZ	85203
DAVIDSON BERNADETTE	715 W 3RD ST	MESA	AZ	85201
KELLEY KATHLEEN M	721 W 3RD ST	MESA	AZ	85201
DE VRIES IVAN/TRISTA	701 EDSON ST	LYNDEN	WA	98264
TOFOLLOW	PO BOX 90607	PHOENIX	AZ	85066
AUDREY S YOUNG TRUST	1533 W 12TH LN	YUMA	AZ	85364
ORTA MARIO S SR/EVA M	1043 W 5TH ST	MESA	AZ	85201
MCDOWELL WILLIAM/SUSAN	651 E Kael CIR	MESA	AZ	85203
WORST MARTY J	720 W 2ND ST	MESA	AZ	85201
GREER TERRANCE A	728 W 2ND ST	MESA	AZ	85201
CHRISTENSEN GARY RAY	736 W 2ND ST	MESA	AZ	85201
BURATOVICH NICK D	742 W 2ND ST	MESA	AZ	85201
RITKO DAVID/TANIA	750 W 2ND ST	MESA	AZ	85201
BALLESTEROS ALDRIN J	756 W 2ND ST	MESA	AZ	85201
EDWARD C HARRIS TRUST	755 W 2ND ST	MESA	AZ	85201
ROCKIE LEE SUTTLE LIVING TRUST ETAL	445 E HUBER ST	MESA	AZ	85203
MODLIN BRENDA E	733 W 2ND ST	MESA	AZ	85201

Property Owners within 500-Feet of 244 North Extension Road (Continued)				
Owner	Mailing Address	City	State	ZIP
HINOJOS BERTA	725 W 2ND ST	MESA	AZ	85201
FLORES STEPHEN/EVELYN	719 W 2ND ST	MESA	AZ	85201

# Council Use Permit & Special Use Permit Applications – Citizen Participation Report

Crossroads, Inc. – 244 North Extension Road

CUP & SUP Case No.: ZON18-00361

July 3, 2018

## Introduction

Crossroads, Inc. (“Crossroads”) is the owner of the approximate 3-acres of property located at 244 North Extension Road within the City of Mesa (“City”), also known as Maricopa County Assessor Parcel Number 135-55-013 (“Property”) as shown on the below Aerial Map. This Citizen Participation Report is submitted for Council Use Permit and Special Use Permit applications (“Applications”) filed to allow a Social Service Facility on the Property.



Aerial Map

## Notification

Property owners within 500 feet, according to current Maricopa County Assessor tax rolls, were notified of the Applications through an informational mailing that included a general description of the Applications and an invitation to a neighborhood meeting open house. (See *Exhibit A Radius Map* and *Exhibit B Mailing Notification List*) The informational mailing was mailed on June 5, 2018 by first-class mail. (See *Exhibit C Neighborhood Meeting Notification*)

# Council Use Permit & Special Use Permit Applications – Citizen Participation Report

Crossroads, Inc. – 244 North Extension Road

CUP & SUP Case No.: ZON18-00361

July 3, 2018

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## **Neighborhood Meeting**

A neighborhood open house meeting was held on June 13, 2018 at 6:00 PM at the Emerson Elementary School. Twenty-five (25) people signed the Sign-In Sheet, including two (2) neighboring property owners. The other attendees were a mix of Crossroads employees, and alumni and board members of the Crossroads program, all of whom attended to support the proposal and to answer specific questions. (See *Exhibit D Sign-in Sheet*) Additionally, members of the development team, including representatives from Gammage & Burnham PLC and Kyle Moyer & Company, attended.

The meeting was set up in an open house format with exhibit boards, including aerial images of the site, photographs of the site, pictures of other Crossroads facilities, and a looped video which spotlighted Crossroads' services.

## **Summary of Meeting**

Comments were overwhelmingly positive as people expressed enthusiasm about Crossroads' aesthetic improvements to the building and upgrades to the landscaping. All of the inquiries were positive in nature and supportive. Questions were generally related (a) length of stay, (b) activities conducted at the facility, (c) number of clients, (d) visitations, and (e) vendors coming to the facility to offer personal services. One (of the two) neighboring property owners expressed an interest in working with Crossroads' clients to provide professional services (massage therapy). Contact information was shared with the two neighboring property owners and they were assured they would be notified of the upcoming public hearings.

## **Comments**

One comment was received via email on June 25, 2018. (See *Exhibit E Comment Letter*) As of July 3, 2018 no other formal inquiries, letters, petitions, or other written comments have been received.

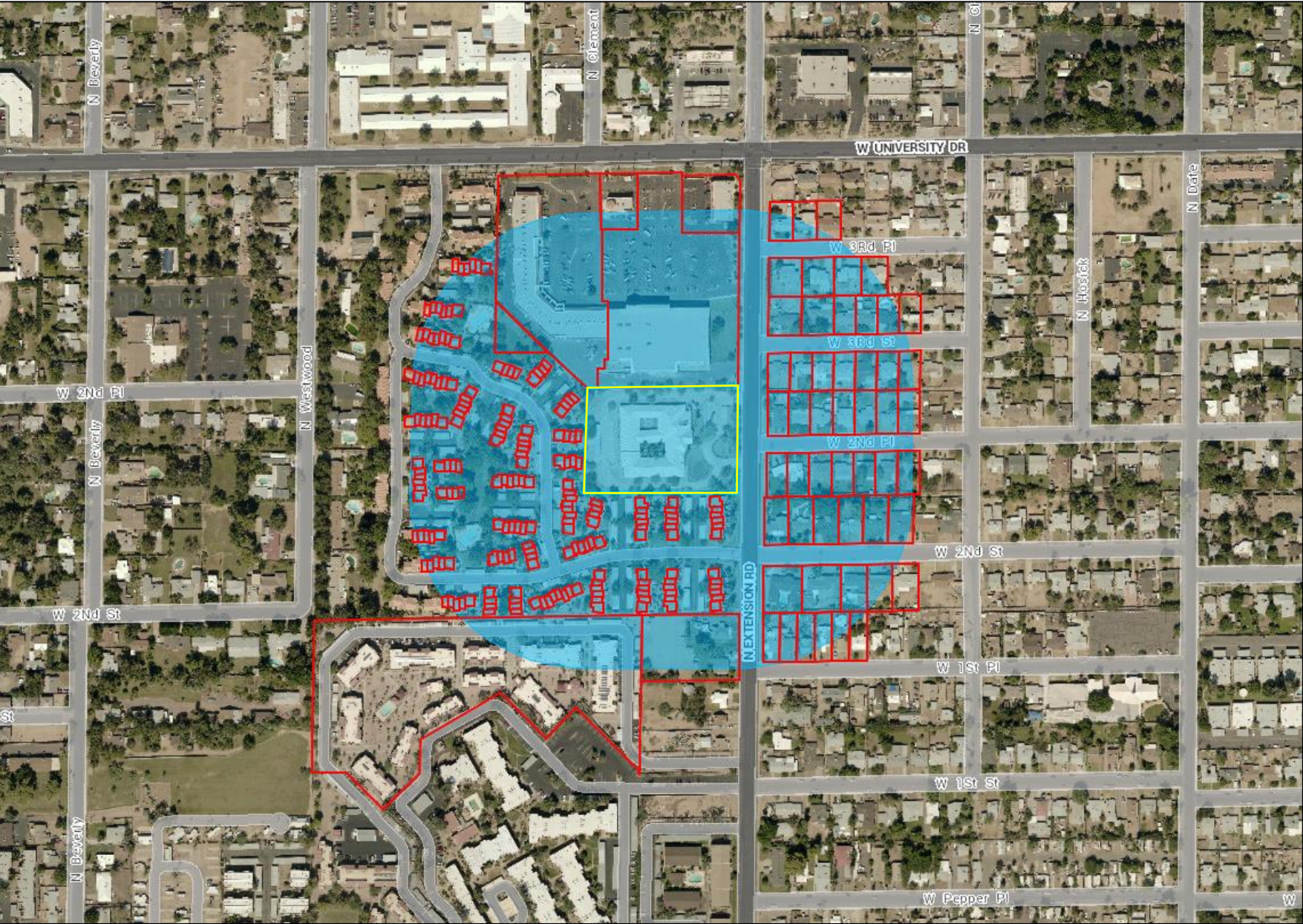
## **Schedule for Implementation**

Pre-Application Meeting:	April 2, 2018
CUP Application Filed:	April 30, 2018
Amended CUP Application Filed:	June 5, 2018
SUP Application Filed:	June 5, 2018
Informational Mailing:	June 5, 2018
Neighborhood Meeting:	June 13, 2018
Citizen Participation Report Submitted:	July 3, 2018
Amended SUP Application Filed:	July 3, 2018
Public Hearing Notification for P&Z Board:	On or before August 1, 2018 (subject to change)
Planning and Zoning Board Public Hearing:	August 15, 2018 (subject to change)
City Council Public Hearing:	September 17, 2018 (subject to change)

**EXHIBIT A**  
**Radius Map – Property Owners within 500 Feet**



PROPERTY OWNERS WITHIN 500-FEET OF 244 NORTH EXTENSION ROAD



**EXHIBIT B**  
**Mailing Notification List**



Property Owners within 500-Feet of 244 North Extension Road				
Owner	Mailing Address	City	State	ZIP
JEG-FIT UNIVERSITY & EXTENSION PARTNERS LLC	2800 SOUTHAMPTON RD	PHILADELPHIA	PA	19154
CALIFORNIA ASSET PORTFOLIO INC	811 WILSHIRE BLVD SUITE 1020	LOS ANGELES	CA	90017
KNOWLTON FORREST/DUNN PAULA	2902 W PORTER RD	SAN DIEGO	CA	92106
CEDAR TREE INVESTMENTS LLC	465 W MAIN ST STE Q	MESA	AZ	85201
CROSSROADS INC	1700 E THOMAS RD	PHOENIX	AZ	85016
LONGTERM LAND LP	PO BOX 15524	PHOENIX	AZ	85060
KHAN TAREK/ SHAMSA T	2170 E HULET DR	CHANDLER	AZ	85225
MAHONE BYRON	921 W UNIVERSITY DR UNIT 1105	MESA	AZ	85201-5545
COX JENNIFER A	921 W UNIVERSITY DR NO 1106	MESA	AZ	85201
STAPLES KRISTIN M	921 W UNIVERSITY DR 1107	MESA	AZ	85201
VELICHKOV VESSEL N/PETIA K	48 BURBANK ST APT 1	BOSTON	MA	2115
SANDOVAL DAVID R/TANYA R	406 W GARY AVE	GILBERT	AZ	85233
WOLFORD STEVEN	921 W UNIVERSITY DR UNIT 1101	MESA	AZ	85201
MARTINEZ CHRISTOPHER M	921 W UNIVERSITY DR NO 1111	MESA	AZ	85201
KAPRELIAN BERGE/DOREEN	1519 W LAUREL AVE	GILBERT	AZ	85233
PRIETO JORGE E/GARCIA ELISA G MOJICA	921 W UNIVERSITY DR UNIT 1113	MESA	AZ	85201
LANG LOUISE	3180 S NEBRASKA ST	CHANDLER	AZ	85254
QUINN MARTIN F	921 W UNIVERSITY DR UNIT 1115	MESA	AZ	85201
MIGDAL SONIA MAY/SHOEMAKER THOMAS P	921 W UNIVERSITY DR UNIT 1116	MESA	AZ	85201
MCBETH ERICA	921 W UNIVERSITY DR 1117	MESA	AZ	85201
NUNN CATHERINE E	921 W UNIVERSITY DR #1118	MESA	AZ	85201
MACKAY CURTIS/KATIE	921 W UNIVERSITY DR UNIT 1119	MESA	AZ	85201
STOTHART TREVOR	921 W UNIVERSITY DR UNIT 1120	MESA	AZ	85201-5546
JONES JAYNA P/SAKAMOTO DALE T	921 W UNIVERSITY DR UNIT 1121	MESA	AZ	85201
SCHALL TODD A/SHELLY R	921 W UNIVERSITY DR 1122	MESA	AZ	85201
BRYANT DONALD R	921 W UNIVERSITY DR #1123	MESA	AZ	85201
JOHNSON DENISE	921 W UNIVERSITY	MESA	AZ	85201
DEMPSAY REBECCA A/MCMINN HUBERT W	2621 N SALEM	MESA	AZ	85215-1487
JESSUP KELLY	921 W UNIVERSITY DR	MESA	AZ	85201
GUTIERREZ-ASTORGA REVOCABLE LIVING TRUST	921 W UNIVERSITY DR UNIT 1127	MESA	AZ	85201
HANNAMAN BRANDON J	921 W UNIVERSITY DR UIT 1128	MESA	AZ	85201
SARKO GENOWEFA H	921 W UNIVERSITY DR	MESA	AZ	85201
HATCH RICHARD/JESSICA	450 W SMOKE TREE RD	GILBERT	AZ	85233
TROSTLE RONALD P/DANIELS VICTORIA KAY	921 W UNIVERSITY DR	MESA	AZ	85201
KENT STRATTON TR	331 E 6TH NORTH	SNOWFLAKE	AZ	85937-5158
DEFOE DOUGLAS O/JULIE ANN	9468 CHERRY HILLS LN	SAN RAMON	CA	94583

Property Owners within 500-Feet of 244 North Extension Road (Continued)				
Owner	Mailing Address	City	State	ZIP
PEREZ MANUEL C	921 W UNIVERSITY DR UNIT 1134	MESA	AZ	85201-5547
ASCENT ONE LLC	943 N BROADWAY STE 101	LOS ANGELES	CA	90012
GUTIERREZ RUBEN	921 W UNIVERSITY	MESA	AZ	85201
CARLQUIST JAMES K/DEBORAH A	921 W UNIVERSITY DR NO 1137	MESA	AZ	85201
CHRISTIAN MACAULAY	921 W UNIVERSITY DR UNIT 1138	MESA	AZ	85201
HANSEN MARK/ARLEEN	1010 S ACOMA	LAKE HAVASU CITY	AZ	86406
BAIRD ANDREW/BRITTANY	921 W UNIVERSITY DR UNIT 1141	MESA	AZ	85201
CASTRO MARCOS	921 W UNIVERSITY DR UNIT 1142	MESA	AZ	85201-5548
PALICH MICAH	921 W UNIVERSITY DR UNIT 1143	MESA	AZ	85201
LAMORDER LORAINA A	921 W UNIVERSITY DR 1144	MESA	AZ	85201
JENNIFER L FUNICELLO REVOCABLE TRUST	921 W UNIVERSITY DR UNIT 1145	MESA	AZ	85201
LUDEN BRIANNE	921 W UNIVERSITY DR UNIT 1146	MESA	AZ	85201
PATTERSON LESLIE/REYNOLDS DARRYL	921 W UNIVERSITY DR UNIT 1147	MESA	AZ	85201-5548
BRENNAN MARGARET A/D MICHAEL TR	1541 W MILAGRO AVE	MESA	AZ	85202
DUPRE HARRY R/SHERRY TR	4002 W WETHERSFIELD RD	PHOENIX	AZ	85029
RAMIREZ FRANKIE/SAMANTHA	921 W UNIVERSITY DR UNIT 1150	MESA	AZ	85201
NORMAN HENRY III	921 W UNIVERSITY DR UNIT 1151	MESA	AZ	85201-5548
ROSNER FAMILY TRUST/ROSNER TIMOTHY ROY	10 VICKSBURG STA	SAINT CHARLES	MO	63303
HAYMORE RONALD LYNN	921 W UNIVERSITY STE 1153	MESA	AZ	85201
NICKLA ROBERT	921 W UNIVERSITY DR NO 1154	MESA	AZ	85201
URIBE ROBIN GAYLE	1120 S LYN RAE SQ	MESA	AZ	85204
HOLM ROBERT PETER & M THERESA	921 W UNIVERSITY DR #1156	MESA	AZ	85201
HERIE SANDRA M/KEHLER WILHELM	584 BRONX AVE	WINNIPEG	MB	R2K0Z2
GLASS MARGARET	555 N DATE	MESA	AZ	85201-5637
HUANG CHIEN TENG	921 W UNIVERSITY DR UNIT 1159	MESA	AZ	85201
KLEITZ P REX	704 N SAN JOSE CIR	MESA	AZ	85201
ONG SAM	921 W UNIVERSITY DR	MESA	AZ	85201
OBELNICKI B STANISLOVAS	1546 E SOLANO DR	PHOENIX	AZ	85014
RAMIREZ FRANKIE/SAMANTHA R	921 W UNIVERSITY DR UNIT 1150	MESA	AZ	85201-5548
HUI CHUN T/XIAOLING LU	11259 E SHERIDAN AVE	MESA	AZ	85212
BUCHANAN JASON M	1836 N STAPLEY DR UNIT 76	MESA	AZ	85203
EVANS PATRICIA	921 W UNIVERSITY DR UNIT 1166	MESA	AZ	85201
JOHNSON DONNA JEAN	921 W UNIVERSITY DR UNIT 1167	MESA	AZ	85201
MORRIS ASHLEY M/DANIEL W	921 W UNIVERSITY DR UNIT 1168	MESA	AZ	85201-5549
HENSLEE KELLY MARIE/COY R/EVELYN J	921 W UNIVERSITY UNIT 1169	MESA	AZ	85201
MCGOWAN ORPHA ELLEN	870 GENEVA DR	PRESCOTT	AZ	86305

Property Owners within 500-Feet of 244 North Extension Road (Continued)				
Owner	Mailing Address	City	State	ZIP
BOROK VENTURES LP	16820 E LA MONTANA DR UNIT 108	FOUNTAIN HILLS	AZ	85268
BARTELSE PATRICIA LYNN	921 W UNIVERSITY DR UNIT 1172	MESA	AZ	85201
CARLSON RAY R TR/ CARLSON JANICE E TR	709 WOODLAND DR E	ST JOSEPH	IL	61873
WALLACE MARIA P & DIA M	15626 N 54TH PL	SCOTTSDALE	AZ	85254
ALLISON RANDY/LOLA	921 W UNIVERSITY DR 1175	MESA	AZ	85201
GOSCHIE FAMILY LIVING TRUST	1033 W HEARNE WAY	GILBERT	AZ	85233
JARCZYK ELIZABETH JEAN/CRAIG RANDALL	921 W UNIVERSITY DR NO 1177	MESA	AZ	85201
MORRIS DEBRA ANN	2960 E PARK AVE	GILBERT	AZ	85234
VOZNIAK CARL W JR	921 W UNIVERSITY DR #1196	MESA	AZ	85201
JOHNSON LAWRENCE E/JILL A	1109 W HOWARD ST	WINONA	MN	55987
HOLGUIN MICHELLE	921 W UNIVERSITY DR UNIT 1198	MESA	AZ	85201
MOORE TERESA L	4202 E BROADWAY RD NO 84	MESA	AZ	85206
BERGER GREGORY/AMY	531 W PALO VERDE ST	GILBERT	AZ	85233
COYLE DOUGLAS L/BARBARA J	1060 PLEASANT ST	BISMARCK	ND	58504
BOBB MICHELLE/ALEX	921 W UNIVERSITY DR UNIT 1202	MESA	AZ	85201-5550
COOK TIMOTHY/THUY	921 W UNIVERSITY DR 1203	MESA	AZ	85201
GG&R LLC	116 N LINDSAY NO 14	MESA	AZ	85213
BEDWELL ANNA	14310 MUSGROVE FARM CT	GLENWOOD	MD	21738
BUFFINGTON MARY S	3239 W COUNTY 17 3/4 ST	SOMERTON	AZ	85350
PHILLIPS DORINDA J	9001 N 53RD DR	GLENDALE	AZ	85302
DETERVILLE TYLER J	2534 N 69TH PL	SCOTTSDALE	AZ	85257
LOUSIGNONT TERRY R/THERESA C	921 W UNIVERSITY DR # 1209	MESA	AZ	85201
THIHER LEE	921 W UNIVERSITY DR UNIT 1210	MESA	AZ	85201
AMBADIPUDI CHANDRA S	3821 E SAN MATEO WY	CHANDLER	AZ	85249
SULLI FAMILY LIVING TRUST	3958 E VILLA CASSANDRA WY	CAVE CREEK	AZ	85331
DORER GARY/DAVID A	921 W UNIVERSITY DR UNIT 1213	MESA	AZ	85201
KLEIN CHERYL D/RIEDY JOHN M	4608 E GLENROSA AVE	PHOENIX	AZ	85018-4324
SMITH JAMES PHILLIP	921 W UNIVERSITY DR UNIT 1215	MESA	AZ	85201
OCHOA TRUST	1089 KANSAS AVE	NAPA	CA	94559
SPERONI SOFIA	921 W UNIVERSITY DR UNIT 1217	MESA	AZ	85201
DEATHERAGE BEREN W	921 W UNIVERSITY DR UNIT 1218	MESA	AZ	85201
HANS AND IRENE ALISON FINKBEINER REVOCABLE TR	921 W UNIVERSITY DR UNIT 1219	MESA	AZ	85201-5551
MORGAN DAVID	921 W UNIVERSITY UNIT 1222	MESA	AZ	85201
CHOI IRENE WAI FONG TR	33 GENOA ST #C	ARCADIA	CA	91006
CASTILLO SYLVIA M	921 W UNIVERSITY DR #1224	MESA	AZ	85201
ZERAFA NATHALIE	921 W UNIVERSITY DR UNIT 1225	MESA	AZ	85201

Property Owners within 500-Feet of 244 North Extension Road (Continued)				
Owner	Mailing Address	City	State	ZIP
CLELAND MEISHA	921 W UNIVERSITY DR UNIT 1226	MESA	AZ	85201
BATES BRANDON	PO BOX 10833	TEMPE	AZ	85284
KHAN JEHAN	4463 FENDER RD	LISLE	IL	60532
BMF UNIVERSITY LLC	8911 WHISPERING WIND RD	LINCOLN	NE	68512
HAGER BRIAN D	921 W UNIVERSITY DR NO 1033	MESA	AZ	85201
ANDERSON CHRISTINE	921 W UNIVERSITY DR UNIT 1034	MESA	AZ	85201
PARRY JONES ALISON/GARETH	5626 E MONTE CRISTO AVE	SCOTTSDALE	AZ	85254
PETERSON TYLER	921 W UNIVERSITY DR UNIT 1036	MESA	AZ	85201
OLVERA JOHAN W ALCAZAR	921 W UNIVERSITY DR UNIT 1037	MESA	AZ	85201
UNIVERSITY LADY LLC	3672 E SAN CARLOS PL	CHANDLER	AZ	85249
SIMONS CY F	921 W UNIVERSITY DR NO 1039	MESA	AZ	85201
MURSCH LLC	8040 E 4TH AVE	MESA	AZ	85208
MOMMYS LITTLE INVESTMENTS III LLC	1404 N BEL AIR DR	MESA	AZ	85201
MYERS DEBORAH	921 W UNIVERSITY NO 1042	MESA	AZ	85201
OLVERA JOHAN W ALCAZAR	921 W UNIVERSITY DR 1040	MESA	AZ	85201
MENDEZ KARLA/RASCON KARLA A	921 W UNIVERSITY NO 1044	MESA	AZ	85201
ROCCO PETER/DEVIASSO GEORGINA	921 W UNIVERSITY DR UNIT 1045	MESA	AZ	85201-5541
MOMMYS LITTLE INVESTMENTS IV LLC	1404 N BEL AIR DR	MESA	AZ	85201
JOHNSON RACHAEL MARIE/MICHAEL/KAREN	921 W UNIVERSITY DR UNIT 1047	MESA	AZ	85201-5542
CURTICE PAUL S	921 W UNIVERSITY DR UNIT 1048	MESA	AZ	85201
JOHNSON CHRIS T/PATRICIA DIANNE TR	7000 N 16TH ST 120-605	PHOENIX	AZ	85020
LEON PAULINE N	921 W UNIVERSITY DR NO 1050	MESA	AZ	85201
HAYES CHRISTOPHER J	921 W UNIVERSITY DR 1051	MESA	AZ	85201
LAURISCH KIMBERLY A	921 W UNIVERSITY DR NO 1052	MESA	AZ	85201
MARTINEZ MELISSA N	2051 E ASPEN AVE	MESA	AZ	85204
MOORE DENYSE S	921 W UNIVERSITY DR 1054	MESA	AZ	85201
SARGENT WILLIAM DAVID	921 E UNIVERSITY DR UNIT 1055	MESA	AZ	85201
BUWOLDA JOSEPH PAUL	921 W UNIVERSITY DR UNIT 1056	MESA	AZ	85201
KILGORE SHELLEY	921 W UNIVERSITY DR 1057	MESA	AZ	85201
CAMPBELL RENEE M	921 W UNIVERSITY DR UNIT 1058	MESA	AZ	85201
SNEERINGER ALEXANDER/TANARDI ELIZABETH	1775 E REDFIELD RD	GILBERT	AZ	85234
JONES REESE DAYLEN/CHRISTINA RUSH	921 W UNIVERSITY UNIT 1060	MESA	AZ	85201
STECKEL JAMES P	2149 S CATARINA	MESA	AZ	85202
CLA ORGANIZATIONAL SOLUTIONS LLC	PO BOX 2656	SURF CITY	NC	28445
SERRANO JESSICA D	921 W UNIVERSITY DR UNIT 1063	MESA	AZ	85201-5543
DALLAS FLETCHER AND SHARON	9526 W PINERIDGE DR	SUN CITY	AZ	85351

Property Owners within 500-Feet of 244 North Extension Road (Continued)				
Owner	Mailing Address	City	State	ZIP
MHHH FINANCIAL LLC	1354 E GRAND CANYON DR	CHANDLER	AZ	85249
PACE BROOKE A	921 W UNIVERSITY DR NO 1066	MESA	AZ	85201
SKULSTAD JANE CAROLINE/BARNABAS DESIREE L	1802 S ASHBROOK	MESA	AZ	85204
PERALTA SIMON A/MARIA	921 W UNIVERSITY DR NO 1068	MESA	AZ	85201
BARNABAS DESIREE/SKULSTAD JANE	1802 S ASHBROOK	MESA	AZ	85204
WATKINS JAMES R/SANDRA J	921 W UNIVERSITY NO 1070	MESA	AZ	85201
ROWELL TONYA	6929 N HAYDEN RD STE C4-486	SCOTTSDALE	AZ	85250-7986
KING ANGELIQUE	921 W UNIVERSITY DR UNIT 1072	MESA	AZ	85201
JUMPER JOSHUA	225 N STANDAGE	MESA	AZ	85201
GREEN ACRES CAPITAL LLC	29 E BROADWAY RD	MESA	AZ	85210
OCONNELL FAMILY RECOCABLE TRUST	921 W UNIVERSITY DR UNIT 1075	MESA	AZ	85201
EGBERT LISA	921 W UNIVERSITY DR UNIT 1076	MESA	AZ	85201
921 WEST UNIVERSITY PROPERTY LLC	6614 E GOLD DUST AVE	SCOTTSDALE	AZ	85253
BARNES RUSS M/LIBBY K	921 W UNIVERSITY DR UNIT 1078	MESA	AZ	85201-5544
ERICKSON THOR E	921 W UNIVERSITY DR UNIT 1079	MESA	AZ	85201
OLSON CAROL	4938 W PUGET AVE	GLENDALE	AZ	85302
STRATFORD 5 INVESTMENTS LLC	2051 S DOBSON RD STE 11-273	MESA	AZ	85202
DENHAM MARLEEN H	921 W UNIVERSITY DR UNIT	MESA	AZ	85201
TURK JAMES/KATHRYN	4026 N TERRA MESA CIR	MESA	AZ	85207
BARE JUDITH A	921 W UNIVERSITY DR	MESA	AZ	85201
BLOCK EMELIA A	921 W UNIVERSITY DR UNIT 1085	MESA	AZ	85201
ASSAF OMAR	921 W UNIVERSITY UNIT 1086	MESA	AZ	85201
SHOTLOW FREDERICK BLAIR/FREDDIE B/LOIS M	3305 N MARENGO AVE	ALTADENA	CA	91001
OCONNELL TIMOTHY WILLIAM	921 W UNIVERSITY DR UNIT 1088	MESA	AZ	85201-5544
ROSCHER KRISTINA	921 W UNIVERSITY DR UNIT 1089	MESA	AZ	85201
SUZANNE CHEATHAM DEMSKI REV LIV TRUST	1420 N DESOTO ST	CHANDLER	AZ	85224
SLADE AMMON LO	921 W UNIVERSITY DR UNIT 1091	MESA	AZ	85201
LANZA KENNETH	PO BOX 4658	SAN CLEMENTE	CA	92674
TAH 2015-1 BORROWER LLC	PO BOX 6660	FOLSOM	CA	95763
BUCHANAN TERESA A	1836 N STAPLEY DR UNIT 185	MESA	AZ	85203-2682
MORGAN MATTHEW	921 W UNIVERSITY DR UNIT 1095	MESA	AZ	85201
BRADSTOCK AMIE L	1894 E GEMINI DR	TEMPE	AZ	85283
RAMSEY MARY C	581 PARKER PL	BLYTHE	CA	92225
SNYDER DARLENE P	921 W UNIVERSITY DR NO 1098	MESA	AZ	85201
SCHELSTRATE JAY	921 W UNIVERSITY DR UNIT 1099	MESA	AZ	85201
MCINTOSH GLORIA LISA/BARTOSZ YAREK	60 MT KIDD POINT SOUTHEAST	CALGARY	AB	T2Z3C5

Property Owners within 500-Feet of 244 North Extension Road				
Owner	Mailing Address	City	State	ZIP
BRYSKI ROBIN CAROL	97-52039 RANGE ROAD 213	SHERWOOD PARK	AB	T8G 1B4
LORENZANA CARMINA	921W UNIVERSITY DR UNIT 110	MESA	AZ	85201
SKULSTAD JANE C/BARNABAS DESIREE	1802 S ASHBROOK	MESA	AZ	85204
LUCERO LEON	921 W UNIVERSITY DR	MESA	AZ	85201
MCLARKEY PATRICK E	921 W UNIVERSITY 1179	MESA	AZ	85201
CULVER DAVID	921 W UNIVERSITY DR UNIT 1180	MESA	AZ	85201-5554
NALUKENGE GRACE	921 W UNIVERSITY DR 1181	MESA	AZ	85201
ASYMMETRIC PUBLICATIONS LLC	921 W UNIVERSITY DR NO 1182	MESA	AZ	85201
BLONDIN JOYCE E/KARL MICHAEL	1034 E KRISTAL WY	PHOENIX	AZ	85024
ROGERS SHANE/SHERRIE	PO BOX 360	TAYLOR	BC	V0C2K0
DENG YONG/HUANG LILY	938 E AQUARIUS PL	CHANDLER	AZ	85249
R4 PROPERTIES X LLC	2205 WARWICK WY STE 200	MARRIOTTSVILLE	MD	21104
FERGUSON SURVIVOR TRUST	921 W UNIVERSITY DR UNIT 1187	MESA	AZ	85201
REIMER JILL D	921 W UNIVERSITY DR NO 1188	MESA	AZ	85201
TURLEY GEORGE B/KAREN R	921 W UNIVERSITY	MESA	AZ	85201
MANDEL INVESTMENTS V LLC	921 W UNIVERSITY DR NO 1028	MESA	AZ	85201
LOEPPKY CARL/KATHARINE	9627 87TH ST	FORT ST JOHN	BC	V1J 4Y6
PICKENS JUDITH M	921 W UNIVERSITY 1229	MESA	AZ	85201
HLAVINKA DAVID M	921 W UNIVERSITY DR	MESA	AZ	85201
CONLEY MICHAEL	921 W UNIVERSITY DR UNIT 1231	MESA	AZ	85201
KAMPRUD BRENT J	921 W UNIVERSITY DR UNIT 1232	MESA	AZ	85201
HERBERT S HOLLAND AND SANDEE L HOLLAND REV TR	686 S PARKCREST ST	GILBERT	AZ	85296
RODELAS JESUS	632 N ROBSON	MESA	AZ	85201
LEGACY PARTNERS II LP	3 CHARTER OAK PL	HARTFORD	CT	6106
DURAN GALE J F/JULIE A WILLIAMS	740 W FIRST PL	MESA	AZ	85201
CLYBURN LARRY J/CAVE-CLYBURN TAMARA A	201 E MINTON DR	TEMPE	AZ	85282
BORGERSEN TRENT L/MADDOX SHANA D	750 W 1ST PL	MESA	AZ	85201
HETRICK LEROY W/STEVEN M	748 W 1ST PL	MESA	AZ	85201
SANCHEZ MIGUEL/HINOJOSA MOISES	744 W 1ST PL	MESA	AZ	85201
HOLTZ BERNADINE L/GRAY WALTER W	738 W 1ST PL	MESA	AZ	85201
LESLIE A BROWN MATA TRUST	2630 E DOLPHIN AVE	MESA	AZ	85204
TAYLOR DALE	851 W 11TH ST	MESA	AZ	85201
DALY LINDA ROSE	728 W 2ND PL	MESA	AZ	85201
VIDANA MANUEL	734 W 2ND PL	MESA	AZ	85201
HARRELL BOYSTER FAMILY TRUST	740 W 2ND PL	MESA	AZ	85210
SALAS OFELIA	746 W 2ND PL	MESA	AZ	85201



Property Owners within 500-Feet of 244 North Extension Road (Continued)				
Owner	Mailing Address	City	State	ZIP
PARRA ESTRADA FERNANDO	760 W 2ND PL	MESA	AZ	85201
ZAPIEN JORGE ARMANDO GARIBAY	751 W 2ND PL	MESA	AZ	85201
URIARTE MARIO N	739 W 2ND PL	MESA	AZ	85201
MONTAGUE W DEA/MARICA L	553 N ORANGE ST	MESA	AZ	85201
ZUNIGA MOISES/MONICA	727 W 2ND PL	MESA	AZ	85201
GILES JORGE L/HERSH KATHERINE I	723 W 2ND PL	MESA	AZ	85201
WEBBER MARK/PAMELA	717 W 2ND PL	MESA	AZ	85201
ZAPATA HIRAM	752 W 3RD PL	MESA	AZ	85201
WYSE TODD DAVID	PO BOX 86688	TUCSON	AZ	85754
CHARLES J SLACK JR AND ELIZABETH SLACK JT REV	1575 W LAUREL AVE	GILBERT	AZ	85233
AVALOS SYLVIA M	721 W 3RD PL	MESA	AZ	85201
DANSCO LLC	811 KENNEDY ST	MOSCOW	ID	83843
KELLY SEAN CHRISTOPHER/PETTIFER AUTUMN MAE	739 W 3RD PL	MESA	AZ	85021
LUELLA BURK TRUST	751 W 3RD PL	MESA	AZ	85201
JAMPA 1 LLC	326 W BRISA DR	GILBERT	AZ	85233
MORALES JESUS A	740 W 3RD ST	MESA	AZ	85201
VASQUEZ ALEXSANDRIA	734 W 3RD ST	MESA	AZ	85201
LEAL JOSEPH M/HOLLY K	728 W 3RD ST	MESA	AZ	85202
JAUREGUI CARMEN	722 W 3RD ST	MESA	AZ	85201
RESENDEZ KEVIN/CHERYL	1617 E BROWN RD	MESA	AZ	85203
DAVIDSON BERNADETTE	715 W 3RD ST	MESA	AZ	85201
KELLEY KATHLEEN M	721 W 3RD ST	MESA	AZ	85201
DE VRIES IVAN/TRISTA	701 EDSON ST	LYNDEN	WA	98264
TOFOLLOW	PO BOX 90607	PHOENIX	AZ	85066
AUDREY S YOUNG TRUST	1533 W 12TH LN	YUMA	AZ	85364
ORTA MARIO S SR/EVA M	1043 W 5TH ST	MESA	AZ	85201
MCDOWELL WILLIAM/SUSAN	651 E Kael CIR	MESA	AZ	85203
WORST MARTY J	720 W 2ND ST	MESA	AZ	85201
GREER TERRANCE A	728 W 2ND ST	MESA	AZ	85201
CHRISTENSEN GARY RAY	736 W 2ND ST	MESA	AZ	85201
BURATOVICH NICK D	742 W 2ND ST	MESA	AZ	85201
RITKO DAVID/TANIA	750 W 2ND ST	MESA	AZ	85201
BALLESTEROS ALDRIN J	756 W 2ND ST	MESA	AZ	85201
EDWARD C HARRIS TRUST	755 W 2ND ST	MESA	AZ	85201
ROCKIE LEE SUTTLE LIVING TRUST ETAL	445 E HUBER ST	MESA	AZ	85203
MODLIN BRENDA E	733 W 2ND ST	MESA	AZ	85201

Property Owners within 500-Feet of 244 North Extension Road (Continued)				
Owner	Mailing Address	City	State	ZIP
HINOJOS BERTA	725 W 2ND ST	MESA	AZ	85201
FLORES STEPHEN/EVELYN	719 W 2ND ST	MESA	AZ	85201

**EXHIBIT C**  
**Neighborhood Meeting Notification**

# GAMMAGE & BURNHAM, PLC

ATTORNEYS AT LAW

TWO NORTH CENTRAL AVENUE

15TH FLOOR

PHOENIX, ARIZONA 85004

TELEPHONE (602) 256-0566  
FACSIMILE (602) 256-4475

---

WRITER'S DIRECT LINE  
(602) 256-4471

June 5, 2018

## NEIGHBORHOOD OPEN HOUSE MEETING NOTIFICATION

Dear Property Owner, Resident, or Interested Citizen:

We represent Crossroads, Inc. ("Crossroads"), the owner of the approximately 3 acres of property located at 244 North Extension Road ("Property") as shown on the enclosed Aerial Map. Crossroads is a State of Arizona licensed non-profit residential and outpatient behavioral healthcare treatment provider that has been offering an array of clinical, educational, and community-based programs to the Valley for nearly 60-years. Crossroads currently operates six different facilities throughout metro-Phoenix helping men and women affected by Substance Use Disorder ("SUD"). As the City of Mesa has grown to be the third largest city in the State and as the greater Phoenix area becomes one of the largest cities in the United States, the need for social service facilities to help those affected by SUD has grown. Crossroads is the largest organization of its kind in the southwest that serves this much-underserved population.

The purpose of this correspondence is to inform you that Crossroads filed with the City of Mesa: (1) a Council Use Permit (CUP) for a social service facility to allow for a female-only behavioral healthcare treatment center ("Facility") on the Property; and (2) a Special Use Permit (SUP) for a parking modification to provide parking that is consistent with the operational and functional characteristics of the proposed Facility. Crossroads has long been a pioneer for helping women recover from SUD. Since opening their first female location in 2005, Crossroads has helped thousands of women regain their sobriety, families, children, and independence. The Property, where the proposed Facility will be located, was operated as an assisted living facility for more than 20 years up until Crossroads acquired it earlier this year. The proposed Facility will function and operate very similar to the former assisted living facility, including being licensed and regulated by the State. Crossroads is not proposing any modifications to the exterior of the existing building and existing parking that would alter the residential appearance or character of the Property or surrounding properties.

The proposed Facility will be a 24/7 secured, all-female behavioral healthcare treatment center. In order to even be considered for assignment to the proposed Facility, all individuals must first apply at the Crossroads main office in Phoenix and undergo extensive medical and physical health evaluations, including drug and alcohol testing, by a physician or licensed professional and meeting with a Crossroads admissions coordinator for evaluation and placement. Individuals under the influence at the time of application or upon arriving at or at any time during the course of their treatment at the proposed Facility are either not considered for or removed from treatment at the proposed Facility. Crossroads strictly enforces that all detoxification must occur at an off-site facility. Individuals must complete the formal intake process to gain entry to the proposed Facility (i.e., an individual cannot just show-up for treatment).

Once admitted, clients will be tested regularly for illegal substances and alcohol. Any violation of Crossroads' policies will result in immediate discharge from the program. During their stay, clients' schedules are strictly regimented and all activities are supervised. Day-to-day activities generally include treatment and rehabilitation classes and counseling, mealtimes, daily chores and other similar activities. Common goals of treatment are to teach clients the importance of adhering to treatment, to develop healthy social relationships and establish a foundation for independent living skills (budgeting, employment, nutrition, job readiness, etc.). Clients will reside full-time on the premises during their treatment (i.e.,

June 5, 2018

Page 2

clients will not be coming-and-going to and from the facility all day), which generally lasts 45 to 90 days, with a discharge plan to fully establish a foundation for a sober lifestyle.

As part of our community outreach, we are hosting a neighborhood open house meeting where you will have an opportunity to meet the development team and learn about the project. Because this meeting will be an open house, that means you are welcome to arrive anytime between 6:00 PM and 7:00 PM. Please come at a time that is convenient for you. This meeting will be held as follows:

June 13, 2018 at 6:00 PM – 7:00 PM  
Emerson Elementary School – Multi-Purpose Room  
415 North Westwood

If you are unable to attend the neighborhood meeting or if you have any questions regarding this proposal, please contact me at **(602) 256-4471** or **lschube@gblaw.com**. Thank you.

Sincerely,  
GAMMAGE & BURNHAM

A handwritten signature in black ink, appearing to read "LCSchube".

By  
Lindsay C. Schube

LCS  
Enclosure

# AERIAL PHOTOGRAPH





**EXHIBIT D**  
**Sign-In Sheet**

**Crossroads Neighborhood Meeting 13-June-18**

<u>First Name</u>	<u>Last Name</u>	<u>Address</u>	<u>Email/Phone</u>
Diana	Peterson	5402 E Sandra Ter.	480-457-0876
Corey	Peterson	5402 E Sandra Ter.	480-457-0876
Tamara	Allen	4420 E Hopi Trl.	623-680-7236
Paige	McDonald	2913 Indian School	602-769-4479
Sarah	Padilla	561 W Pantera	602-473-2530
Brett	Weeks	1632 E Flower St	<a href="mailto:brettweeks1994@gmail.com">brettweeks1994@gmail.com</a>
Kayla	Good	244 N Extension Rd	<a href="mailto:kagood1990@gmail.com">kagood1990@gmail.com</a>
Jennifer	Crawley	3826 W Fallen Leaf	<a href="mailto:jennifercrawley860@gmail.com">jennifercrawley860@gmail.com</a>
Teresa	Bittner	1632 E Flower St	<a href="mailto:bittnerteresa@gmail.com">bittnerteresa@gmail.com</a>
Colleen	McNally	GlendaleAz	<a href="mailto:judge.mcnally.ret@gmail.com">judge.mcnally.ret@gmail.com</a>
Vlonda	Old Coyote	1360 W Isabella Ave	<a href="mailto:vlanimonroe@gmail.com">vlanimonroe@gmail.com</a>
Shannon	Casazza	13601 S 44th St #3044	<a href="mailto:sdr3461@gmail.com">sdr3461@gmail.com</a>
Libby	Barnes	921 W University	<a href="mailto:libbybarneslmt@gmail.com">libbybarneslmt@gmail.com</a>
Carla	Miller	6961 W Juniper	<a href="mailto:carla.miller@yahoo.com">carla.miller@yahoo.com</a>
Julie	Butera	5209 E Virginia Ave	<a href="mailto:juliebutera08@hotmail.com">juliebutera08@hotmail.com</a>
Sophia	Henderson	2509 W Acoma Dr	602-615-5080
Donna	Alexander	4226 W Royal Palm	602-769-5321
Ashley	Hamman	244 N Extension Rd	480-859-0186
Donna	Johnson	921 W University	<a href="mailto:anarizonadj@cox.net">anarizonadj@cox.net</a>
Diana	Patino	14652 N 64th Ave	<a href="mailto:dianeams@yahoo.com">dianeams@yahoo.com</a> & 602-999-2699
Brooke	Martinez	1020 E Redfield	<a href="mailto:bymart123@yahoo.com">bymart123@yahoo.com</a>
Edie	Mestas	2911 N 47th Dr	<a href="mailto:mestas.edie@gmail.com">mestas.edie@gmail.com</a> & 602-518-4912
Kelsey	Thomas	6201 N 16th St	<a href="mailto:kelseythomas99@gmail.com">kelseythomas99@gmail.com</a>
Nicole	Sutherland	200 W Coolidge St	575-910-4931 & <a href="mailto:dodrich@asu.edu">dodrich@asu.edu</a>
Amanda	Rivkin	244 N Extension Rd	<a href="mailto:amanda.rivkins@gmail.com">amanda.rivkins@gmail.com</a>

**EXHIBIT E**  
**Comment Letter**

## Nicholas A. Sobraske

---

**From:** Lindsay C. Schube  
**Sent:** Monday, June 25, 2018 10:18 PM  
**To:**  
**Cc:** Nicholas A. Sobraske; Jo M. Ryan, AICP  
**Subject:** Fwd: Your "Crossroads" Letter of 5 June 2018

**Lindsay C. Schube**  
**Gammage & Burnham**  
[602.256.4471](tel:602.256.4471) Direct | [480.225.4400](tel:480.225.4400) Mobile

Begin forwarded message:

**From:** <[dmhlavinka@cox.net](mailto:dmhlavinka@cox.net)>  
**Date:** June 25, 2018 at 5:08:42 PM MST  
**To:** <[lschube@gblaw.com](mailto:lschube@gblaw.com)>  
**Subject:** Your "Crossroads" Letter of 5 June 2018

Hello,

I reside near the "Crossroads" property at 244 North Extension Road in Mesa, AZ, and received your mailed letter of 5 June 2018 regarding the neighborhood open house meeting.

I am writing only to express my thanks for providing such a superbly written and informative letter. Your client is well served by the courtesy and professionalism it conveys, and of course a quality letter such as this reflects quite nicely upon your office. My best wishes for your continued success.

Sincerely,

David Hlavinka  
Resident, Mesa AZ

**From:** H. Micheal Wright  
**To:** [Ryan McCann](#)  
**Subject:** Substance abuse facility applications  
**Date:** Wednesday, August 15, 2018 8:25:19 AM  
**Attachments:** [image001.png](#)

---

Dear Mr. McCann: I understand there are applications under consideration for substance abuse treatment facilities at Extension south of University, which I understand is an assisted living facility. Also, there is a substance recovery operation at the commercial building on University adjacent to the Walgreens at Extension. And there is some sort of facility at Westwood Plaza, just down the street. A map of abuse recovery centers shows that they dot West Mesa heavily, not even including halfway houses, group homes. Please note that as a resident and owner of a business in this area I am greatly concerned that such operations, albeit necessary to serve those in need, should be spread throughout the City and not concentrated so much in West Mesa, especially in this neighborhood as it tends to keep property values and attraction to business suppressed. Please consider this in any deliberations at the City.

**H. Micheal Wright**

Certified Specialist - Personal Injury & Wrongful Death  
Shareholder



480.461.5347 Direct | 480.461.5300 Main | 480.833.9392 Fax  
1138 North Alma School Road, Suite 101 | Mesa, Arizona 85201  
[hmw@udallshumway.com](mailto:hmw@udallshumway.com) | [www.udallshumway.com](http://www.udallshumway.com)



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Although this e-mail and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by Udall Shumway PLC for any loss or damage arising in any way from its

**From:** jackson@larryjohnwright.com  
**To:** [Ryan McCann](#)  
**Cc:** [Councilmember Freeman](#)  
**Subject:** RE: Substance Abuse Facility on Extension & Second Place  
**Date:** Wednesday, August 15, 2018 8:51:17 AM

---

Mr. McCann,

I am writing to share my displeasure with the possibility of the Substance Abuse Facility being placed on Extension Road and Second Place.

The biggest issue with this type of center is they hold people until "sober" and then just release them into our neighborhoods. Meth, Alcohol, other drugs.

I agree there are uses and needs for facilities such as this, but there is already one on Country Club, one on University and Alma School, and another on University and Extension not far from this place (just East of Walgreens) ALL of these effect the surrounding areas in a negative way and are all in my backyard... I live just off of Date and University and work on Alma School and University. We constantly have to kick drug users off of our office property (nearly daily) and find used syringes in abundance throughout our parking lot. We also have seen a huge increase in vagrant pedestrian and bike traffic in our neighborhood and there are times it becomes unsafe.

These facilities are TOO heavily concentrated in OUR neighborhood and they need to find a new place to go. I have spoken with doctors and many nurses who deal with the types of patients and addictions and have said "some" of these people who are "frequent offenders" are the worst of the worst.

We have enough issues with Light rail increased traffic, increased vagrancy, homeless and more in our backyard... we don't need another place for them to be let loose this close to home.

I am hoping to attend the meeting, but if not – Please allow this email and my thoughts above to speak for me and I could give you a list of 20-30 others who have echoed these remarks.

Thanks!

**Jackson Wright**

Larry John Wright Advertising  
[jackson@larryjohnwright.com](mailto:jackson@larryjohnwright.com)  
480-833-8111



**From:** Ellie Brundige  
**To:** [Ryan McCann](#)  
**Cc:** [Lindsay C. Schube](#); [Nicholas A. Sobraske](#)  
**Subject:** Letters of Support for ZON18-361  
**Date:** Friday, September 14, 2018 5:47:07 PM  
**Attachments:** [Letters of Support ZON18-00361.pdf](#)

---

Ryan,

Attached please find twenty-one (21) letters of support for zoning case ZON18-00361. I would appreciate it if you could include this e-mail and the attached letters as part of the case file.

Thank you,  
Ellie

**Ellie Brundige**

Planning Assistant

602.256.4409 Direct

[ebrundige@gbllaw.com](mailto:ebrundige@gbllaw.com) | [www.gbllaw.com](http://www.gbllaw.com)



2 North Central Ave., 15th Floor | Phoenix, AZ 85004

This message and any of the attached documents contain information from the law firm of Gammage & Burnham, P.L.C. that may be confidential or privileged. If you are not the intended recipient, you may not read, copy, distribute, or use this information, and no privilege has been waived by your inadvertent receipt. If you have received this transmission in error, please notify the sender by reply e-mail and then delete this message.



**Statement of Support**

Name Tom Valenzuela

Address 2244 W North Circle

Email tvalenzuela@cox.net

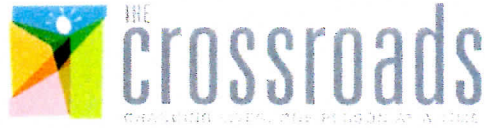
Date 8/28/2018

**Statement:**

"I support Mesa zoning case ZON 18-00361 for the property located at 224 North Extension Rd. Mesa, AZ 85201. The proposed Crossroads treatment center will be an excellent addition to the neighborhood by providing the highest of quality care to local women in recovery from within our community. The proposed high-quality treatment center provides top of the line care to women and allows them a space to work with others who are going through, or have gone through, the same issues."

Signature Tom Valenzuela

Please consider sending an email to Mesa City Planner Ryan McCann in support of the Crossroads zoning application at [ryann.mccann@mesaaz.gov](mailto:ryann.mccann@mesaaz.gov)



### **Statement of Support**

Name Nicholas Valenzuela


Address 2119 W. Nopal Avenue Mesa AZ 85202

Email ACLSiccNicc11@yahoo.com

Date 08/28/2018

#### **Statement:**

"I support Mesa zoning case ZON 18-00361 for the property located at 224 North Extension Rd. Mesa, AZ 85201. The proposed Crossroads treatment center will be an excellent addition to the neighborhood by providing the highest of quality care to local women in recovery from within our community. The proposed high-quality treatment center provides top of the line care to women and allows them a space to work with others who are going through, or have gone through, the same issues."

Signature 

Please consider sending an email to Mesa City Planner Ryan McCann in support of the Crossroads zoning application at [ryann.mccann@mesaaz.gov](mailto:ryann.mccann@mesaaz.gov)



### **Statement of Support**

Name Mattie Valenzuela

Address 2119 W. Royal Ave Mesa, AZ 85202

Email Mattielouise7@MSN.com

Date 8/28/18

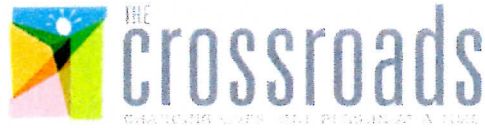
#### **Statement:**

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Signature Mattie Valenzuela

Please consider sending an email to Mesa City Planner Ryan McCann in support of the Crossroads zoning application at [ryann.mccann@mesaaz.gov](mailto:ryann.mccann@mesaaz.gov)





### **Statement of Support**

Name Jonah Kanavel

Address 2834 S. Extension Rd. Apt 1077

Email JKavslayer@yahoo.com

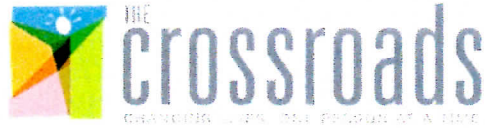
Date 8/28/18

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Signature Jonah Kanavel

Please consider sending an email to Mesa City Planner Ryan McCann in support of the Crossroads zoning application at [ryann.mccann@mesaaz.gov](mailto:ryann.mccann@mesaaz.gov)



### **Statement of Support**

Name Ryan Jongeward

Address 2834 S EXTENSION rd #1077

Email ryan.jongeward@theriversource.org

Date 08/28/18

#### **Statement:**

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Signature 

Please consider sending an email to Mesa City Planner Ryan McCann in support of the Crossroads zoning application at [ryann.mccann@mesaaz.gov](mailto:ryann.mccann@mesaaz.gov)





### **Statement of Support**

Name Ruben Cota

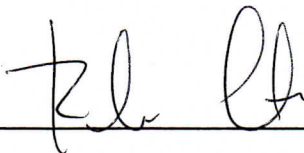
Address 24 N. Ashland Dr.

Email ~~rubencota22~~ rubencota22@hotmail.com

Date 8/28/18

#### **Statement:**

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Signature 

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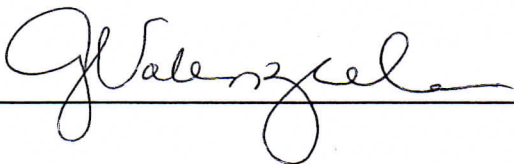


**Statement of Support**

Name Virginia Valenzuela  
Address 2244 W. Nopal Cir Mesa 85202  
Email tvalenzuela@cox.net  
Date 8/28/18

**Statement:**

"I support Mesa zoning case ZON 18-00361 for the property located at 224 North Extension Rd. Mesa, AZ 85201. The proposed Crossroads treatment center will be an excellent addition to the neighborhood by providing the highest of quality care to local women in recovery from within our community. The proposed high-quality treatment center provides top of the line care to women and allows them a space to work with others who are going through, or have gone through, the same issues."

Signature 

Please consider sending an email to Mesa City Planner Ryan McCann in support of the Crossroads zoning application at [ryann.mccann@mesaaz.gov](mailto:ryann.mccann@mesaaz.gov)



### **Statement of Support**

Name PAT UECKE

Address 7915 E. CABALLERO ST. MESA AZ

Email PATRICKUECKESR@YAHOO.COM

Date 9-5-18

#### **Statement:**

"I support Mesa zoning case ZON 18-00361 for the property located at 224 North Extension Rd. Mesa, AZ 85201. The proposed Crossroads treatment center will be an excellent addition to the neighborhood by providing the highest of quality care to local women in recovery from within our community. The proposed high-quality treatment center provides top of the line care to women and allows them a space to work with others who are going through, or have gone through, the same issues."

Signature 

Please consider sending an email to Mesa City Planner Ryan McCann in support of the Crossroads zoning application at [ryann.mccann@mesaaz.gov](mailto:ryann.mccann@mesaaz.gov)





### **Statement of Support**

Name JASON ENAELMAN

Address 4203 E CAMINO ST

Email \_\_\_\_\_

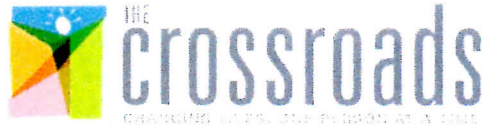
Date 9-5-18

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Signature [Handwritten Signature]

Please consider sending an email to Mesa City Planner Ryan McCann in support of the Crossroads zoning application at [ryann.mccann@mesaaz.gov](mailto:ryann.mccann@mesaaz.gov)



### **Statement of Support**

Name Kevin Wresler

Address 6308 E. Fairfield St.

Email \_\_\_\_\_

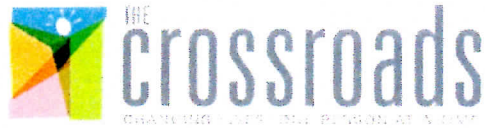
Date 8/5/2018

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Signature Kevin Wresler

Please consider sending an email to Mesa City Planner Ryan McCann in support of the Crossroads zoning application at [ryann.mccann@mesaaz.gov](mailto:ryann.mccann@mesaaz.gov)



### **Statement of Support**

Name Kevin Gill

Address 17916 E Wonders Ave Mesa AZ 85209

Email Kevin.Hill23@gmail.com

Date 9/5/18

#### **Statement:**

"I support Mesa zoning case ZON 18-00361 for the property located at 224 North Extension Rd. Mesa, AZ 85201. The proposed Crossroads treatment center will be an excellent addition to the neighborhood by providing the highest of quality care to local women in recovery from within our community. The proposed high-quality treatment center provides top of the line care to women and allows them a space to work with others who are going through, or have gone through, the same issues."

Signature 

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### **Statement of Support**

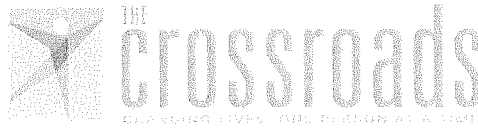
Name Arron S. Liggett  
Address 1010 N. Grand Mesa AZ  
Email a.samaniezo89@gmail.com  
Date 9/11/2018

#### **Statement:**

"I support Mesa zoning case ZON 18-00361 for the property located at 224 North Extension Rd. Mesa, AZ 85201. The proposed Crossroads treatment center will be an excellent addition to the neighborhood by providing the highest of quality care to local women in recovery from within our community. The proposed high-quality treatment center provides top of the line care to women and allows them a space to work with others who are going through, or have gone through, the same issues."

Signature Arron S. Liggett

Please consider sending an email to Mesa City Planner Ryan McCann in support of the Crossroads zoning application at [ryann.mccann@mesaaz.gov](mailto:ryann.mccann@mesaaz.gov)



### **Statement of Support**

Name Joseph LeCompte  
Address 3856 E Holmes Ave Mesa Az 85206  
Email JoePaulBoee@gmail.com  
Date 9-5-18

#### **Statement:**

"I support Mesa zoning case ZON 18-00361 for the property located at 224 North Extension Rd. Mesa, AZ 85201. The proposed Crossroads treatment center will be an excellent addition to the neighborhood by providing the highest of quality care to local women in recovery from within our community. The proposed high-quality treatment center provides top of the line care to women and allows them a space to work with others who are going through, or have gone through, the same issues."

Signature Joseph LeCompte

Please consider sending an email to Mesa City Planner Ryan McCann in support of the Crossroads zoning application at [ryann.mccann@mesaaz.gov](mailto:ryann.mccann@mesaaz.gov)



### **Statement of Support**

Name HECTOR LOPEZ CASTILLO

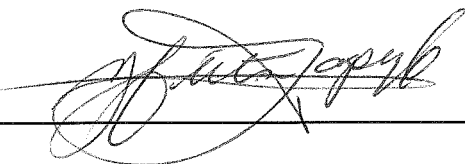
Address 475 E ERIE ST LOT 45 CHANDLER AZ 85225

Email hplcv@hotmail.com

Date Sept / 06 / 18

#### **Statement:**

"I support Mesa zoning case ZON 18-00361 for the property located at 224 North Extension Rd. Mesa, AZ 85201. The proposed Crossroads treatment center will be an excellent addition to the neighborhood by providing the highest of quality care to local women in recovery from within our community. The proposed high-quality treatment center provides top of the line care to women and allows them a space to work with others who are going through, or have gone through, the same issues."

Signature 

Please consider sending an email to Mesa City Planner Ryan McCann in support of the Crossroads zoning application at [ryann.mccann@mesaaz.gov](mailto:ryann.mccann@mesaaz.gov)



### **Statement of Support**

Name Mark Freymann

Address 1010 N. Grand, Mesa, AZ

Email markfreymann@gmail.com

Date 9/5/18

#### **Statement:**

"I support Mesa zoning case ZON 18-00361 for the property located at 224 North Extension Rd. Mesa, AZ 85201. The proposed Crossroads treatment center will be an excellent addition to the neighborhood by providing the highest of quality care to local women in recovery from within our community. The proposed high-quality treatment center provides top of the line care to women and allows them a space to work with others who are going through, or have gone through, the same issues."

Signature 

Please consider sending an email to Mesa City Planner Ryan McCann in support of the Crossroads zoning application at [ryann.mccann@mesaaz.gov](mailto:ryann.mccann@mesaaz.gov)



### **Statement of Support**

Name Nick Sanders

Address 1269 S Aaron St Mesa 85209 #323

Email NICKtastic54@gmail.com

Date 9/4/18

#### **Statement:**

"I support Mesa zoning case ZON 18-00361 for the property located at 224 North Extension Rd. Mesa, AZ 85201. The proposed Crossroads treatment center will be an excellent addition to the neighborhood by providing the highest of quality care to local women in recovery from within our community. The proposed high-quality treatment center provides top of the line care to women and allows them a space to work with others who are going through, or have gone through, the same issues."

Signature 

Please consider sending an email to Mesa City Planner Ryan McCann in support of the Crossroads zoning application at [ryann.mccann@mesaaz.gov](mailto:ryann.mccann@mesaaz.gov)



### **Statement of Support**

Name Ryan Brnak  
Address 6828 N. 3<sup>rd</sup> Place Phoenix, AZ 85012  
Email rbrnak2187@gmail.com  
Date 9/5/2018

#### **Statement:**

"I support Mesa zoning case ZON 18-00361 for the property located at 224 North Extension Rd. Mesa, AZ 85201. The proposed Crossroads treatment center will be an excellent addition to the neighborhood by providing the highest of quality care to local women in recovery from within our community. The proposed high-quality treatment center provides top of the line care to women and allows them a space to work with others who are going through, or have gone through, the same issues."

Signature 

Please consider sending an email to Mesa City Planner Ryan McCann in support of the Crossroads zoning application at [ryann.mccann@mesaaz.gov](mailto:ryann.mccann@mesaaz.gov)





### **Statement of Support**

Name COREY STEINKE

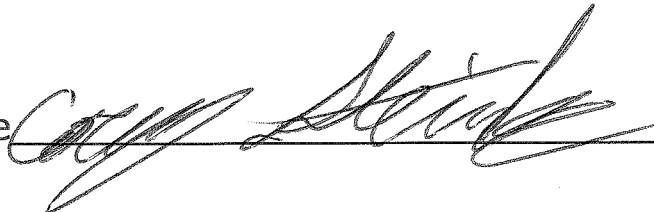
Address 150 N. Harris Dr. Mesa, AZ. 85203

Email csteinke@b@gmail.com

Date 9/8/18

#### **Statement:**

"I support Mesa zoning case ZON 18-00361 for the property located at 224 North Extension Rd. Mesa, AZ 85201. The proposed Crossroads treatment center will be an excellent addition to the neighborhood by providing the highest of quality care to local women in recovery from within our community. The proposed high-quality treatment center provides top of the line care to women and allows them a space to work with others who are going through, or have gone through, the same issues."

Signature 

Please consider sending an email to Mesa City Planner Ryan McCann in support of the Crossroads zoning application at [ryann.mccann@mesaaz.gov](mailto:ryann.mccann@mesaaz.gov)



### **Statement of Support**

Name Bartha A. Gonzalez


Address 436 E. Glade Av. Mesa Az. 85204

Email alicia1306@icloud.com

Date 09/08/18

#### **Statement:**

"I support Mesa zoning case ZON 18-00361 for the property located at 224 North Extension Rd. Mesa, AZ 85201. The proposed Crossroads treatment center will be an excellent addition to the neighborhood by providing the highest of quality care to local women in recovery from within our community. The proposed high-quality treatment center provides top of the line care to women and allows them a space to work with others who are going through, or have gone through, the same issues."

Signature 

Please consider sending an email to Mesa City Planner Ryan McCann in support of the Crossroads zoning application at [ryann.mccann@mesaaz.gov](mailto:ryann.mccann@mesaaz.gov)



### **Statement of Support**

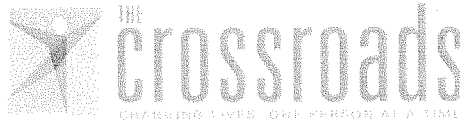
Name Debbie Garcia  
Address 1643 S. Roca Mesa AZ 85204  
Email debogarcia60@gmail.com  
Date 9-8-18

#### **Statement:**

"I support Mesa zoning case ZON 18-00361 for the property located at 224 North Extension Rd. Mesa, AZ 85201. The proposed Crossroads treatment center will be an excellent addition to the neighborhood by providing the highest of quality care to local women in recovery from within our community. The proposed high-quality treatment center provides top of the line care to women and allows them a space to work with others who are going through, or have gone through, the same issues."

Signature D Garcia

Please consider sending an email to Mesa City Planner Ryan McCann in support of the Crossroads zoning application at [ryann.mccann@mesaaz.gov](mailto:ryann.mccann@mesaaz.gov)



## **Statement of Support**

Name Michael Zweifel

Address 1318 S Helms, Mesa, AZ 85204

Email Michael@archwaysrecoverycenters.com

Date 9/4/18

Statement:

"I support Mesa zoning case ZON 18-00361 for the property located at 224 North Extension Rd. Mesa, AZ 85201. The proposed Crossroads treatment center will be an excellent addition to the neighborhood by providing the highest of quality care to local women in recovery from within our community. The proposed high-quality treatment center provides top of the line care to women and allows them a space to work with others who are going through, or have gone through, the same issues."

Signature Michael Zweifel

Please consider sending an email to Mesa City Planner Ryan McCann in support of the Crossroads zoning application at [ryann.mccann@mesaaz.gov](mailto:ryann.mccann@mesaaz.gov)

**From:** Ellie Brundige  
**To:** [Ryan McCann](#)  
**Cc:** [Lindsay C. Schube](#); [Nicholas A. Sobraske](#)  
**Subject:** Additional Letters of Support ZON18-361  
**Date:** Friday, September 21, 2018 8:05:43 AM  
**Attachments:** [image001.png](#)  
[LOS-9-21-2018.pdf](#)

---

Ryan,

Attached please find twenty-nine (29) additional letters of support for zoning case ZON18-361. I would appreciate it if you could include this e-mail and the attached letters as part of the case file.

Thank you,  
Ellie

**Ellie Brundige**  
Planning Assistant  
602.256.4409 Direct  
[ebrundige@gblaw.com](mailto:ebrundige@gblaw.com) | [www.gblaw.com](http://www.gblaw.com)

## **GAMMAGE & BURNHAM**

2 North Central Ave., 15th Floor | Phoenix, AZ 85004

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### **Statement of Support**

Name Kevin McFetridge  
Address 54 E 9th Mesa, AZ 85201  
Email Kmcfte@hotmail.com  
Date 9/23/18

Statement:

"I support Mesa zoning case ZON 18-00361 for the property located at 224 North Extension Rd. Mesa, AZ 85201. The proposed Crossroads treatment center will be an excellent addition to the neighborhood by providing the highest of quality care to local women in recovery from within our community. The proposed high-quality treatment center provides top of the line care to women and allows them a space to work with others who are going through, or have gone through, the same issues."

Signature Kevin McFetridge

Please consider sending an email to Mesa City Planner Ryan McCann in support of the Crossroads zoning application at [ryann.mccann@mesaaz.gov](mailto:ryann.mccann@mesaaz.gov)





### **Statement of Support**

Name CHRIS BROWN

Address 54 E. 9 Ave Mesa, AZ 85210

Email Cbrown@gmail.com

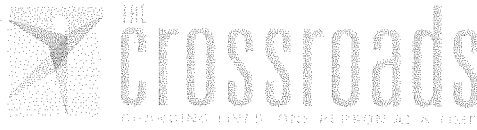
Date 9/18/18

#### **Statement:**

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Signature Chris Brown

Please consider sending an email to Mesa City Planner Ryan McCann in support of the Crossroads zoning application at [ryann.mccann@mesaaz.gov](mailto:ryann.mccann@mesaaz.gov)



### **Statement of Support**

Name TIM ZELKOWICZ JR.


Address 1010 N. GRAND AVE. MESA 85201

Email T.Zelkowitzjr@gmail.com

Date 09-18-18

#### **Statement:**

"I support Mesa zoning case ZON 18-00361 for the property located at 224 North Extension Rd. Mesa, AZ 85201. The proposed Crossroads treatment center will be an excellent addition to the neighborhood by providing the highest of quality care to local women in recovery from within our community. The proposed high-quality treatment center provides top of the line care to women and allows them a space to work with others who are going through, or have gone through, the same issues."

Signature 

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### **Statement of Support**

Name FRED A FERRIS

Address 919 E. BROADWAY

Email FrederickFerris@Gmail.com

Date 09-14-18

#### **Statement:**

"I support Mesa zoning case ZON 18-00361 for the property located at 224 North Extension Rd. Mesa, AZ 85201. The proposed Crossroads treatment center will be an excellent addition to the neighborhood by providing the highest of quality care to local women in recovery from within our community. The proposed high-quality treatment center provides top of the line care to women and allows them a space to work with others who are going through, or have gone through, the same issues."

Signature 

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### **Statement of Support**

Name Robert W. Walters

Address 1010 N. Grand Ave Mesa 85201

Email Walters.Rob@44400.com

Date 9-17-18

#### **Statement:**

"I support Mesa zoning case ZON 18-00361 for the property located at 224 North Extension Rd. Mesa, AZ 85201. The proposed Crossroads treatment center will be an excellent addition to the neighborhood by providing the highest of quality care to local women in recovery from within our community. The proposed high-quality treatment center provides top of the line care to women and allows them a space to work with others who are going through, or have gone through, the same issues."

Signature Robert W. Walters 9-17-18

Please consider sending an email to Mesa City Planner Ryan McCann in support of the Crossroads zoning application at [ryann.mccann@mesaaz.gov](mailto:ryann.mccann@mesaaz.gov)



### **Statement of Support**

Name

Jeremie Wheeler

Address

919 E. Broadway Rd

Email

NA

Date

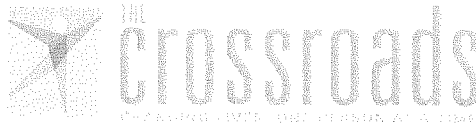
9.14.18

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Signature

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### **Statement of Support**

Name STEPHEN POOR

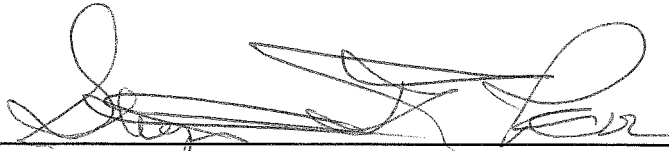
Address 919 E. BROADWAY

Email STEPHEN.POOR@YAHOO.COM

Date 9-14-2018

#### **Statement:**

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Signature 

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### **Statement of Support**

Name Nathan Martinson


Address 33 E. Inglewood

Email ndm233357@gmail.com

Date 9-14-2018

Statement:

"I support Mesa zoning case ZON 18-00361 for the property located at 224 North Extension Rd. Mesa, AZ 85201. The proposed Crossroads treatment center will be an excellent addition to the neighborhood by providing the highest of quality care to local women in recovery from within our community. The proposed high-quality treatment center provides top of the line care to women and allows them a space to work with others who are going through, or have gone through, the same issues."

Signature 

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### **Statement of Support**

Name ARON LIGGETT

Address 1010 N. GRAND

Email a.samaniego89@gmail.com

Date 9/14/2018

Statement:

"I support Mesa zoning case ZON 18-00361 for the property located at 224 North Extension Rd. Mesa, AZ 85201. The proposed Crossroads treatment center will be an excellent addition to the neighborhood by providing the highest of quality care to local women in recovery from within our community. The proposed high-quality treatment center provides top of the line care to women and allows them a space to work with others who are going through, or have gone through, the same issues."

Signature ARON S. LIGGETT

Please consider sending an email to Mesa City Planner Ryan McCann in support of the Crossroads zoning application at [ryann.mccann@mesaaz.gov](mailto:ryann.mccann@mesaaz.gov)



### **Statement of Support**

Name John Murray

Address 1010 N Grand

Email Jlmurray121@gmail.com

Date 9/14/18

Statement:

"I support Mesa zoning case ZON 18-00361 for the property located at 224 North Extension Rd. Mesa, AZ 85201. The proposed Crossroads treatment center will be an excellent addition to the neighborhood by providing the highest of quality care to local women in recovery from within our community. The proposed high-quality treatment center provides top of the line care to women and allows them a space to work with others who are going through, or have gone through, the same issues."

Signature John Murray

Please consider sending an email to Mesa City Planner Ryan McCann in support of the Crossroads zoning application at [ryann.mccann@mesaaz.gov](mailto:ryann.mccann@mesaaz.gov)



### **Statement of Support**

Name Benjamin Dueland

Address 1036 W. 9<sup>th</sup> St., Mesa, AZ 85201

Email bendueland@gmail.com

Date 9/19/18

Statement:

"I support Mesa zoning case ZON 18-00361 for the property located at 224 North Extension Rd. Mesa, AZ 85201. The proposed Crossroads treatment center will be an excellent addition to the neighborhood by providing the highest of quality care to local women in recovery from within our community. The proposed high-quality treatment center provides top of the line care to women and allows them a space to work with others who are going through, or have gone through, the same issues."

Signature 

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### **Statement of Support**

Name BENJAMIN WAGLER

Address 1030 W 9th ST

Email twagner52996@gmail.com

Date 9/19/18

Statement:

"I support Mesa zoning case ZON 18-00361 for the property located at 224 North Extension Rd. Mesa, AZ 85201. The proposed Crossroads treatment center will be an excellent addition to the neighborhood by providing the highest of quality care to local women in recovery from within our community. The proposed high-quality treatment center provides top of the line care to women and allows them a space to work with others who are going through, or have gone through, the same issues."

Signature 

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### **Statement of Support**

Name Chris Clark

Address 10316 N 9th St Mesa AZ 85201

Email Sept 17, 2018

Date Sept 17, 2018

#### **Statement:**

"I support Mesa zoning case ZON 18-00361 for the property located at 224 North Extension Rd. Mesa, AZ 85201. The proposed Crossroads treatment center will be an excellent addition to the neighborhood by providing the highest of quality care to local women in recovery from within our community. The proposed high-quality treatment center provides top of the line care to women and allows them a space to work with others who are going through, or have gone through, the same issues."

Signature Chris Clark

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**Statement of Support**

Name MICHAEL A. Dowd

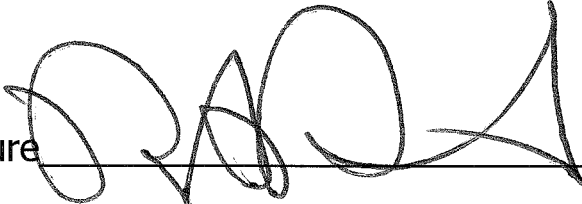
Address 1036 W 9th ST

Email dowd783@gmail.com

Date 9/19/18

Statement:

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Signature 

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### **Statement of Support**

Name James Hill

Address 3371 E Virgil Dr Gilbert AZ

Email ~~James.Hill@mesaaz.gov~~ jahill1305@gmail.com

Date 9-19-18

#### **Statement:**

"I support Mesa zoning case ZON 18-00361 for the property located at 224 North Extension Rd. Mesa, AZ 85201. The proposed Crossroads treatment center will be an excellent addition to the neighborhood by providing the highest of quality care to local women in recovery from within our community. The proposed high-quality treatment center provides top of the line care to women and allows them a space to work with others who are going through, or have gone through, the same issues."

Signature 

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### **Statement of Support**

Name Thomas Lanquist

Address 511 N Center St

Email lanquistthomas@gmail.com

Date 9/17/18

Statement:

"I support Mesa zoning case ZON 18-00361 for the property located at 224 North Extension Rd. Mesa, AZ 85201. The proposed Crossroads treatment center will be an excellent addition to the neighborhood by providing the highest of quality care to local women in recovery from within our community. The proposed high-quality treatment center provides top of the line care to women and allows them a space to work with others who are going through, or have gone through, the same issues."

Signature Tom Lanquist

Please consider sending an email to Mesa City Planner Ryan McCann in support of the Crossroads zoning application at [ryann.mccann@mesaaz.gov](mailto:ryann.mccann@mesaaz.gov)



### **Statement of Support**

Name KYLE LEBOURDAIS

Address 511 N. CENTER ST. MESA, AZ 85201

Email GOMERRN@YAHOO.COM

Date 09/19/2018

#### **Statement:**

"I support Mesa zoning case ZON 18-00361 for the property located at 224 North Extension Rd. Mesa, AZ 85201. The proposed Crossroads treatment center will be an excellent addition to the neighborhood by providing the highest of quality care to local women in recovery from within our community. The proposed high-quality treatment center provides top of the line care to women and allows them a space to work with others who are going through, or have gone through, the same issues."

Signature 

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### **Statement of Support**

Name Craig Kapsner  
Address 511 N. Center St. Mesa, AZ 85201  
Email CraigKap27@yahoo.com  
Date 9-18-2018

#### **Statement:**

"I support Mesa zoning case ZON 18-00361 for the property located at 224 North Extension Rd. Mesa, AZ 85201. The proposed Crossroads treatment center will be an excellent addition to the neighborhood by providing the highest of quality care to local women in recovery from within our community. The proposed high-quality treatment center provides top of the line care to women and allows them a space to work with others who are going through, or have gone through, the same issues."

Signature Craig Kapsner

Please consider sending an email to Mesa City Planner Ryan McCann in support of the Crossroads zoning application at [ryann.mccann@mesaaz.gov](mailto:ryann.mccann@mesaaz.gov)



**Statement of Support**

Name Dino Vincent  
Address 511 N. Center St. Mesa, AZ 85201  
Email hvacdino@gmail.com  
Date 4/19

Statement:

"I support Mesa zoning case ZON 18-00361 for the property located at 224 North Extension Rd. Mesa, AZ 85201. The proposed Crossroads treatment center will be an excellent addition to the neighborhood by providing the highest of quality care to local women in recovery from within our community. The proposed high-quality treatment center provides top of the line care to women and allows them a space to work with others who are going through, or have gone through, the same issues."

Signature 

Please consider sending an email to Mesa City Planner Ryan McCann in support of the Crossroads zoning application at [ryann.mccann@mesaaz.gov](mailto:ryann.mccann@mesaaz.gov)





### **Statement of Support**

Name Henley Bostick  
Address 919 E. Broadway Rd  
Email bighenzo18003@gmail.com  
Date 9-20-18

#### **Statement:**

"I support Mesa zoning case ZON 18-00361 for the property located at 224 North Extension Rd. Mesa, AZ 85201. The proposed Crossroads treatment center will be an excellent addition to the neighborhood by providing the highest of quality care to local women in recovery from within our community. The proposed high-quality treatment center provides top of the line care to women and allows them a space to work with others who are going through, or have gone through, the same issues."

Signature Henley Bostick

Please consider sending an email to Mesa City Planner Ryan McCann in support of the Crossroads zoning application at [ryann.mccann@mesaaz.gov](mailto:ryann.mccann@mesaaz.gov)



### **Statement of Support**

Name Patrick Fumarola  
Address 919 E Broadway Rd, Mesa, AZ 85204  
Email patfumarola@gmail.com  
Date 9/20/18

#### **Statement:**

"I support Mesa zoning case ZON 18-00361 for the property located at 224 North Extension Rd. Mesa, AZ 85201. The proposed Crossroads treatment center will be an excellent addition to the neighborhood by providing the highest of quality care to local women in recovery from within our community. The proposed high-quality treatment center provides top of the line care to women and allows them a space to work with others who are going through, or have gone through, the same issues."

Signature Pat Fumarola

Please consider sending an email to Mesa City Planner Ryan McCann in support of the Crossroads zoning application at [ryann.mccann@mesaaz.gov](mailto:ryann.mccann@mesaaz.gov)



### **Statement of Support**

Name ROBERT CAPUTO

Address 919 E. BROADWAY

Email \_\_\_\_\_

Date 9.20.18

Statement:

"I support Mesa zoning case ZON 18-00361 for the property located at 224 North Extension Rd. Mesa, AZ 85201. The proposed Crossroads treatment center will be an excellent addition to the neighborhood by providing the highest of quality care to local women in recovery from within our community. The proposed high-quality treatment center provides top of the line care to women and allows them a space to work with others who are going through, or have gone through, the same issues."

Signature Robert Caputo

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### **Statement of Support**

Name PATRICK ENGLISH

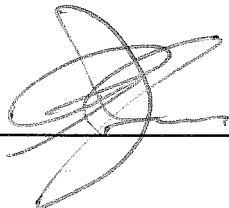
Address 919 E. BROADWAY RD, MESA, 85207

Email pjenglish41@aol.com

Date 9/20/18

Statement:

"I support Mesa zoning case ZON 18-00361 for the property located at 224 North Extension Rd. Mesa, AZ 85201. The proposed Crossroads treatment center will be an excellent addition to the neighborhood by providing the highest of quality care to local women in recovery from within our community. The proposed high-quality treatment center provides top of the line care to women and allows them a space to work with others who are going through, or have gone through, the same issues."

Signature 

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### **Statement of Support**

Name

PETER RAPPA GEORGE

Address

919 E BROADWAY RD MESA  
85204

Email

Date

9-20-18

Statement:

"I support Mesa zoning case ZON 18-00361 for the property located at 224 North Extension Rd. Mesa, AZ 85201. The proposed Crossroads treatment center will be an excellent addition to the neighborhood by providing the highest of quality care to local women in recovery from within our community. The proposed high-quality treatment center provides top of the line care to women and allows them a space to work with others who are going through, or have gone through, the same issues."

Signature

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### **Statement of Support**

Name MARK DOYLE  
Address 526 S. 99<sup>th</sup> Mesa, AZ. 85208  
Email marksdoyle123@gmail.com  
Date 9/20/18

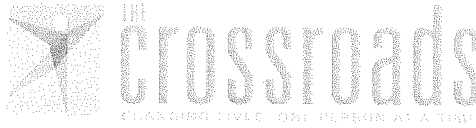
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Signature Mark S Doyle

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### **Statement of Support**

Name Kenneth P. Zwolinski  
Address 54 E. 9 Ave Mesa, AZ. 85210  
Email Kenski158@hotmail.com  
Date 9/20/18

#### **Statement:**

"I support Mesa zoning case ZON 18-00361 for the property located at 224 North Extension Rd. Mesa, AZ 85201. The proposed Crossroads treatment center will be an excellent addition to the neighborhood by providing the highest of quality care to local women in recovery from within our community. The proposed high-quality treatment center provides top of the line care to women and allows them a space to work with others who are going through, or have gone through, the same issues."

Signature 

Please consider sending an email to Mesa City Planner Ryan McCann in support of the Crossroads zoning application at [ryann.mccann@mesaaz.gov](mailto:ryann.mccann@mesaaz.gov)



### **Statement of Support**

Name Michael D'Ambrosio

Address 919 E Broadway Rd

Email \_\_\_\_\_

Date 9-20-18

Statement:

"I support Mesa zoning case ZON 18-00361 for the property located at 224 North Extension Rd. Mesa, AZ 85201. The proposed Crossroads treatment center will be an excellent addition to the neighborhood by providing the highest of quality care to local women in recovery from within our community. The proposed high-quality treatment center provides top of the line care to women and allows them a space to work with others who are going through, or have gone through, the same issues."

Signature Michael D'Ambrosio

Please consider sending an email to Mesa City Planner Ryan McCann in support of the Crossroads zoning application at [ryann.mccann@mesaaz.gov](mailto:ryann.mccann@mesaaz.gov)



### **Statement of Support**

Name Tory Buccella

Address Tory@GLRecovery.net

Email 1010 N. Grand, Mesa AZ, 85201

Date 9-16-18

#### **Statement:**

"I support Mesa zoning case ZON 18-00361 for the property located at 224 North Extension Rd. Mesa, AZ 85201. The proposed Crossroads treatment center will be an excellent addition to the neighborhood by providing the highest of quality care to local women in recovery from within our community. The proposed high-quality treatment center provides top of the line care to women and allows them a space to work with others who are going through, or have gone through, the same issues."

Signature Tory Buccella

Please consider sending an email to Mesa City Planner Ryan McCann in support of the Crossroads zoning application at [ryann.mccann@mesaaz.gov](mailto:ryann.mccann@mesaaz.gov)



### **Statement of Support**

Name Daniel Martinez

Address 746 E 46th Ave Mesa Az

Email \_\_\_\_\_

Date 9-20-16

#### **Statement:**

"I support Mesa zoning case ZON 18-00361 for the property located at 224 North Extension Rd. Mesa, AZ 85201. The proposed Crossroads treatment center will be an excellent addition to the neighborhood by providing the highest of quality care to local women in recovery from within our community. The proposed high-quality treatment center provides top of the line care to women and allows them a space to work with others who are going through, or have gone through, the same issues."

Signature Daniel Martinez

Please consider sending an email to Mesa City Planner Ryan McCann in support of the Crossroads zoning application at [ryann.mccann@mesaaz.gov](mailto:ryann.mccann@mesaaz.gov)