

Good Neighbor Policy for Quick N Clean Car Wash



324 N Country Club Drive Mesa, AZ

Quick N Clean Car Wash (QNC) is a locally owned and operated company with their corporate office in Scottsdale, Arizona. QNC has developed numerous locations throughout the Phoenix metropolitan area and has always developed and maintained a good relationship with their neighbors. This project involves the remodel of an existing full-service car wash to an express car wash with canopied vacuum areas. QNC has completed several similar projects and has been successful implementing the revamped business concept with the surrounding neighbors and businesses. In the event there is an issue that needs to be addressed the site manager will do his/her best to address the concern on-site and, if unresolved, will escalate the concern to the District Manager and, ultimately, the owner. The owner's contact information can be found below.

Quick N Clean Car Wash
Attention: Richard Karle
7291 E. Adobe Drive
Suite 110
Scottsdale, AZ 85254
Phone: 480-444-8060

Complaints requiring the attention of the staff and procedural changes on site are addressed during morning staff meetings until the operations are sufficiently revised to address the complaint. Each complaint is followed by a personal response to the individual filing the complaint from the owner of the company.

On Site Operations and Design:

The building is secured with roll down doors at both ends of the tunnel and over the vending area opening to prevent illegal, non-business hour, occupancy. Security cameras will be installed on-site and within the car wash tunnel and building. The footage from the cameras will be made available to police and neighbors should such footage prove helpful to them.

The hours of operations for the car wash will be from 7AM to 7PM seven days a week. A minimum of 2 employees are on site during operational hours. Employees arrive 30 minutes before opening to clean the site and test the equipment and remain on site for a minimum of 30 minutes after closing to clean the site and close the business. Employees are required to walk the site before their shift to ensure that the site is in a clean and presentable manner free from debris, trash, etc. One employee will be focused on assisting the customer at the pay station and being available for customer issues or concerns. A second employee will be focused on the car wash tunnel (guiding customers onto the conveyor and making sure the equipment is operating correctly). Additional employees are occasionally on site to maintain the equipment and assist with the operations. Each parking stall will be provided with a trash can on the canopy structure to aid the staff in controlling litter on the site.

This project, an existing full-service car wash, is adjacent to a residential district (DR-3). Noise and lighting will both be controlled as a courtesy to the residential neighborhood to the west and to the neighboring businesses. The noise will be mitigated by installing the central vacuum equipment inside the equipment room and running the main feeds to the vacuum stanchions underground and the lighting will be mitigated by having all light sources down shielded. In addition, only low-level security lighting will remain on after operational hours.