



City Council Report

Date: March 19, 2018
To: City Council
Through: Michael Kennington, Chief Financial Officer
From: Edward Quedens, Business Services Director
Matt Bauer, Procurement Administrator
Subject: Purchase for a Governance, Risk and Compliance Software Subscription for the Information Technology Department **(Citywide)**

Purpose and Recommendation

Council is requested to approve the award as recommended.

The Information Technology Department and Purchasing recommend authorizing the purchase from the State of Arizona cooperative contract and lowest quoted vendor, Custom Storage dba cStor at \$46,656.34.

Background / Discussion

This purchase will provide an annual software subscription for a Governance, Risk and Compliance solution specifically their Compliance Assessment module. This subscription will provide unlimited user access to the Compliance module that can be used by all City Departments to track and measure compliance with any regulation or standard.

This software is requested because the City's current method used to track compliance against the variety of required regulations is manually intensive. For example, there are 242 controls/requirements within PCI-DSS 3.2 (Payment Card Industry Security Standard) alone that the City is required to track and this is only one of numerous standards the City must adhere to. With the fact that regulatory compliance, or lack thereof, is becoming a greater organizational risk, a systematic, operational and automated approach to ensuring compliance is being recommended.

Information Technology researched and determined the Allgress subscription and their hosted services is the best value, factoring cost and functionality. This tool can store and track requirements across multiple City Departments with different regulations. Examples include, but are not limited to:

- PCI (Payment Card Industry)
- HIPAA (Health Insurance Portability and Accountability Act)
- ISO 27001 (International Organization for Standardization)
- COBIT 5 (Control Objectives for Information and Related Technologies)
- NIST SP 800-53 (National Institute of Standards and Technology)

Additionally, this tool can create custom standards and track adherence to them as well. Our goal for the Cybersecurity Program is to map multiple industry standards, such as NIST, HIPAA and PCI to our City of Mesa Security Standards to ensure they meet or exceed these industry standards.

Purchase Information

Action: Award

Procurement Type: Cooperative Contract Use

Contract Number: 2018152

Contracting Agency/Contract Number: State of Arizona/ADSP016-137340

Local Consideration: Policy did not apply to this procurement method

Protests Received: None

Funding Source: The purchase is funded in the Information Technology Department operating budget

AWARD RECOMMENDATION

Allgress Assessment Module (Software) includes one year of technical support and software upgrades; Implementation Services for deployment of the Module; and Annual Hosting Fee for Cloud hosted implementation per Contract Nos. 2018152, State of Arizona / ADSP016-137340, and Quote COM 020818.1 dated 2/8/2018

Hardware, Software and Support	\$29,325.00
Implementation Services for Deployment (Non-Taxable)	\$10,000.00
Annual Hosting Fee for Cloud	\$5,000.00
Estimated Sales Tax	<u>\$2,331.34</u>
Total	<u>\$46,656.34</u>