



# Mesa Animal Control Services Update

Public Safety Committee  
October 17, 2016

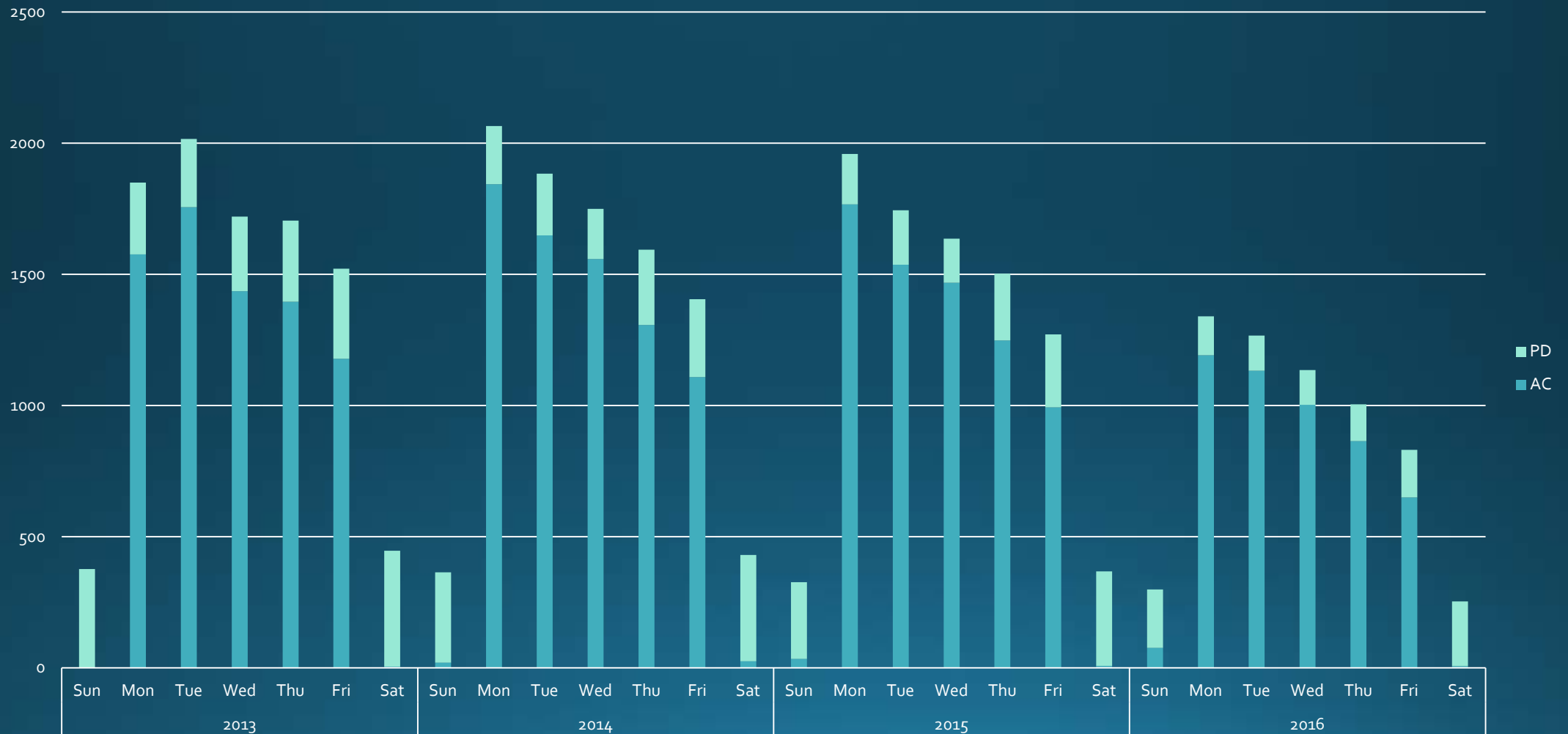
# Review of Committee Requests

- Volunteer Program
- Analyze peak times of Animal Control calls for service
- Innovative ways to maximize current services

# Animal Control Volunteer Program

- Volunteer Office Assistant position posted
- Applicants are being reviewed
  - Improve efficiency in answering phones
  - Reduce time in dispatching calls for service including dropped calls
  - Participate in community events
  - Conduct clerical duties
  - Research and apply for grants
- Developing and establishing Field Volunteer position to assist in the field

# Number of Calls by Day of Week



# Types of calls handled by Mesa Police

Police Calls for Service for Animal Control Issues					
YTD 2016					
Time Frame	Type of Calls				
	Animal Noise	Animal Cruelty	Dog at Large	Animal Bites	Total
Nights	329	66	67	4	466
Animal Control Office Open	22	149	98	3	272
Weekends	232	134	94	9	469
Grand Total	583	349	259	16	1207

# Updates

- Added a second phone line so more than one line can be answered
- Notified Mesa Police Dept. to transfer more calls to Animal Control during and after office hours
- Volunteer to work on Mondays
- Increased marketing of online form for Noise Disturbances and Deceased Animals – [mesaaz.gov/bark](https://mesaaz.gov/bark)

# Possible Innovation - Temporary Shelter

- Seek FY 17/18 budget consideration to build a City-owned temporary shelter
  - Assist MPD w/arrests, after-hour impounds
  - Animal Control Officers could adjust schedules and work later in evenings and have place to take animals
  - Reduce the number of owner turn-ins to county shelter for a savings that could be \$1000/month

# Temporary Shelter continued

- Modeled on other Animal Control units in the Valley
- Place on existing City property
- Would be managed by Animal Control and Volunteers
- Approximate cost \$75,000 - \$100,000
- Secure facility
- After appropriate holding time, dogs would be taken to County Shelter





# Next Steps

- Continue to analyze how to maximize current resources
- Continue to analyze if expanded coverage needed based on peak times
- Update City Manager's Office as information is available

# Questions? Committee Recommendations.

