

September 20, 2016

Case Planner

City of Mesa Planning Department

55 N Center Street

Mesa, AZ 85201

(480) 644-2181 office

RE: GOOD NEIGHBOR POLICY

Existing Cobblestone Auto Spa Car Wash

5245 E. Southern Ave.

Mesa, AZ 85209

Dear Neighbor:

In accordance to the City of Mesa's Good Neighbor Policy we are concerned with ongoing compatibility with our neighbors and would like to provide you with the assurance of being good neighbors by not disturbing or impeding on your property.

Operational Contact Person:

- Should you have any concerns or would like to report any problems you can contact the following person; Tuck Bettin @ 602-920-9274

Complaint Response Procedure:

- After the complaint is received we will follow up with a return call or email to see how we can resolve
- If further investigation is required we will escalate to higher management to reach an agreement when possible, and applicable with the law of the land and accordance to City of Mesa building code.
- Litter control measures are being handled by staff and other tenants of the location by removing trash routinely and on a daily basis

Sincerely,

Cobblestone Mesa