

## UTILITY SERVICE FEE SCHEDULE

Utility service fees work in conjunction with utility rates and charges to offset the cost of delivering public services. The utility service fee schedule is organized into two sections. First, fees in the customer relationship management section recover the cost of using existing facilities. Second, fees in the land management section recover the cost of adding new facilities to the utility system. Utility service fees are listed for new connection and metering facilities. Other fees to recover the cost of growth are listed by cross reference to system development agreements and impact fees.

### I. CUSTOMER RELATIONSHIP MANAGEMENT

#### 1. Security Deposit

##### 1. Residential

a. Electric	\$265
b. Natural Gas	\$125
c. Solid Waste	\$60
d. Wastewater	\$50
e. Water	\$100

2. Commercial 2.5 x highest monthly usage in previous two years

3. Hydrant Meter \$1,500

4. Credit Check fee. The fee will be to verify a customer's credit when a utility deposit waiver is requested by a customer. ~~\$25~~ **\$3**

2. Establish Service. The fee will be the sum of the administrative charge, normal next day charge for one or more metered utility services (e.g., electric, natural gas, water, and hydrant meter), and same day or after hours surcharge if applicable.

1. Administrative Charge \$11

##### 2. Normal Next Day Charge

##### a. Turn On and Turn Off

1. Electric	\$16
2. Natural Gas	\$32
3. Water	\$16
4. Hydrant Meter Installation	\$150
5. Hydrant Meter Relocation	\$150

3. Same Day or After Hours Surcharge \$45

#### 3. Unauthorized Use (per occurrence)

a. Single Family Residential	\$100
b. Commercial, Multifamily, and Construction	\$1,000

#### 4. Late Fee

- a. The late fee will be applied to an account with an unpaid balance of \$20.00 or more.
- b. The late fee amount will be the greater of either five dollars or two percent of the unpaid balance.

5. Returned Payment (e.g., check, credit card) \$25

6. Account History Research (per hour). Historical information is available for the latest 36 months. \$26

7. Non-Payment Disconnection Letter	\$3
8. Pre-Disconnect Multi-Unit Notice Fee, \$2 per unit, with a \$50 minimum and \$200 maximum fee per complex	\$50/min \$200/max
9. Commercial Hanger fee to notify business of scheduled disconnect date	\$50
10. Trip Charge. The fee will recover the cost of unscheduled trips taken at the customer's convenience.	\$17
11. Disconnection of Service for Non-Payment	\$17
12. Reconnection of Service the Next Day after Disconnection of Service for Non-Payment. The fee will be the sum of the administrative charge and the normal next day charge for one or more metered utility services (e.g., electric, natural gas, and water).	
1. Administrative Charge	\$11
2. Normal Next Day Charge	
1. Electric	\$8
2. Natural Gas	\$24
3. Water	\$8
13. Reconnection of Service the Same Day or After Hours following Disconnection of Service for Non-Payment. The fee will be the sum of the administrative charge, normal next day charge for one or more metered utility services (e.g., electric, natural gas, and water), and same day or after hours surcharge.	
1. Administrative Charge	\$11
2. Normal Next Day Charge	
1. Electric	\$8
2. Natural Gas	\$24
3. Water	\$8
3. Same Day or After Hours Surcharge	\$45
14. Diversion Investigation. The fee will recover the cost of gathering evidence of resource diversion.	\$58
15. Secure Damaged Service	
1. Electric Locking Ring Replacement	\$36
2. Natural Gas Locking Device Replacement	\$30
3. Natural Gas Valve Replacement	\$170
4. Water Angle Valve Replacement	\$300
5. Water Locking Device Replacement	\$32
6. Water Reseter (Riser) Replacement	\$84
7. Portable Locking Device Replacement (e.g., padlock).	\$36
16. Damaged Meter Repair	
1. Electric (replace glass only)	
a. Normal Next Day Charge	\$117
b. Same Day or After Hours Charge (if available)	\$154
2. Natural Gas	
a. 800 CFH	\$27
b. 1,000 CFH and larger	\$47
c. 1,000 CFH and larger (with volume collector and other)	Time and Material
3. Water	
a. 3.00 Inch and larger	Time and Material

# 17. Damaged Meter Replacement

1. Electric	
a. Normal Next Day Charge	
1. 1S	\$182
2. 2S	\$145
3. 16S	\$263
b. Same Day or After Hours Charge	
1. 1S	\$230
2. 2S	\$193
3. 16S	\$311
2. Natural Gas	
a. 250 CFH	\$91
b. 400 CFH	\$129
c. 800 CFH	\$430
d. 1,000 CFH	\$513
e. 2,000 CFH	\$519
f. 3,000 CFH	\$789
g. 5,000 CFH	\$1,014
h. 7,000 CFH	\$1,334
i. 11,000 CFH	\$1,559
j. 16,000 CFH	\$2,173
3. Water	
a. 0.75 Inch	\$297
b. 1.00 Inch	\$350
c. 1.50 Inch	\$582
d. 2.00 Inch	\$678
e. 3.00 Inch	\$1,263
f. 4.00 Inch and larger	Time and Material
4. Wastewater	Time and Material

# 18. Disconnection and Reconnection of Service at Main

1. Electric	
a. Normal Next Day Charge	
1. Single Phase	\$116
2. Three Phase	\$203
b. Same Day or After Hours Charge	
1. Single Phase	\$164
2. Three Phase	\$287
2. Natural Gas	\$5,378
3. Wastewater	
a. Local Roadway	\$5,434
b. Collector Roadway	\$7,296
c. Arterial Roadway	\$9,333
4. Water	\$2,072

19. Meter Accuracy Test (per customer request)

1. Electric	
a. 200 AMP	\$89
b. 400 AMP	\$224
2. Natural Gas	
a. 250 CFH	\$126
b. 300 CFH	\$126
c. 400 CFH	\$126
d. 800 CFH	\$190
e. 1,000 CFH	\$190
f. 2,000 CFH	\$190
g. 3,000 CFH and larger	\$267
3. Water	
a. 0.75 Inch	\$185
b. 1.00 Inch	\$185
c. 1.50 Inch	\$249
d. 2.00 Inch	\$249
e. 3.00 Inch	\$527
f. 4.00 Inch	\$527
g. 6.00 Inch	\$527
h. 8.00 Inch	\$527
i. 10.00 Inch	\$893

20. Backflow ~~Compliance Late inspection fee~~  
\$100

21. Single family residential service lateral from public sewer main blockage removal \$150

22. Industrial Pretreatment. The fees will be applied in accordance with the Sanitary Sewer Regulations to all categorical and non-categorical industries, institutions, and business establishments located inside and outside the incorporated area of the city limits. See Title 8, Chapter 4 of the Mesa City Code.

1. Commercial and Industrial	
a. Administrative Charge (quarterly)	
1. 1 to 5,000 gpd	\$358
2. 5,001 to 50,000 gpd	\$358
3. 50,001 to 100,000 gpd	\$501
4. > 100,000 gpd	\$572
b. Compliance Monitoring Charge (quarterly)	
1. 1 to 5,000 gpd	\$580
2. 5,001 to 50,000 gpd	\$893
3. 50,001 to 100,000 gpd	\$1,200
4. > 100,000 gpd	\$1,506
2. Hospitals	
a. Administrative Charge (quarterly)	
1. 1 to 5,000 gpd	\$358
2. 5,001 to 50,000 gpd	\$358
3. 50,001 to 100,000 gpd	\$501
4. > 100,000 gpd	\$572
3. Non-Compliance (per occurrence)	
a. Re-Inspection	\$116
b. Main Blockage	\$1,548

23. Temporary Turn Off/On of Master Water Meter. The fee will recover the cost to turn on and turn off service to master water meters.

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|-----------------------------|-------|
| 1. Street Valve (per valve) |       |
| a. Normal Next Day Charge   | \$154 |
| b. Same Day or After Hours  | \$209 |
| 2. Vault (per vault)        |       |
| a. Normal Next Day Charge   | \$215 |
| b. Same Day or After Hours  | \$298 |

24. Temporary Turn Off/On of Water Service. The fee will recover the cost to turn off and turn on service to all water meters except master meters.

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|--|-------|
| 1. Small Service (0.75 to 2.00 Inch Service) |       |
| a. Normal Next Day Charge                    | \$49  |
| b. Same Day or After Hours                   | \$94  |
| 2. Large Service (3.00 Inch or Larger)       |       |
| a. Normal Next Day Charge                    | \$208 |
| b. Same Day or After Hours                   | \$253 |

25. Temporary Electric Power

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|---|-------------------|
| 1. Installation and Removal   |                   |
| a. Overhead Single Phase. Single phase service, self-contained meter, 100 Amp or less switch size, wire span 100 feet or less, existing transformer in place. | \$205             |
| b. Overhead Three Phase   | Time and Material |
| c. Underground Single or Three Phase  | Time and Material |

## II. LAND MANAGEMENT

### 1. Electric

1. Connection and Metering Facilities Quote
2. Other Fees. System development agreements will recover the cost of facilities supporting utility system growth. Agreements will be administered by the Energy Resources Department.

### 2. Irrigation Quote

### 3. Natural Gas

#### 1. Connection and Metering Facilities

##### a. Residential

1. Install Service and Meter \$1,943
2. Install Meter \$336

The service shall include only such length of line on customer premises as may be necessary to enable City to furnish service at a single point of delivery on customer premises. The location of the service shall follow the shortest practical route as determined by the City from the City's gas mains that have been, or will be, constructed along the public highway or other bonafide right-of-way. If the location of the residential meter is over 70 feet from the property line, there will be an additional charge of \$15.00 per foot for all over 70 feet. In addition, the charge for a length of service beyond the standard front building corner location shall be \$15.00 per foot.

##### b. Large Residential. Service over 600 CFH (600,000 BTU/H)

1. Install Service and Meter Quote
2. Install Meter Quote

##### c. Commercial Quote

##### d. Relocation of Meters or Services Quote

##### e. Retrofit (Upgrade) Existing Meter

1. Retrofit existing residential service meter with gas load of less than 600 CFH \$0
2. Retrofit of all other existing meters Quote

2. Other Fees. System development agreements will recover the cost of facilities supporting utility system growth (e.g., main extension). Agreements will be administered by the Energy Resources Department.

### 4. Wastewater

#### 1. Connection Facilities

- a. Service Line and Main Extension. Customer will be responsible for all costs of extending public mains as necessary to be directly adjacent to the real property receiving service. Service lines will be installed by customer.

2. Other Fees. Impact fees will recover the cost of facilities supporting utility system growth (e.g., wastewater reclamation plant). Impact fees will be collected in addition to utility service fees. For more information on impact fees, go to the website [www.mesaaz.gov/budget/](http://www.mesaaz.gov/budget/) and look under the schedule of fees and charges section.

5. Water

1. Main Extension and Metering Facilities

- a. Customer will be responsible for all costs of extending public mains as necessary to be directly adjacent to the real property receiving service. Service lines will be installed by customer.

b. Meter Installation

1. 0.75 Inch		\$374
2. 1.00 Inch		\$374
3. 1.50 Inch		\$632
4. 2.00 Inch		\$728
5. 3.00 Inch		\$1,313
6. 4.00 Inch and larger	Meter will be installed by customer	N/A

c. Meter Sale

1. 4.00 Inch	Reference Mesa Standard Details M-27.1 Fire System and M-28.1 Non-Fire System rated meters	\$3,890
2. 6.00 Inch	Reference Mesa Standard Details M-27.1 Fire System and M-28.1 Non-Fire System rated meters	\$4,841
3. 8.00 Inch	Reference Mesa Standard Details M-27.1 Fire System and M-28.1 Non-Fire System rated meters	\$6,341

- d. Landscape Meter Same price as domestic water meters (Items 5.1.a.-5.1.c.)

- e. Relocation or Adaptation of Water Services \$534

2. Other Fees. Impact fees will recover the cost of facilities supporting utility system growth (e.g., wastewater reclamation plant). Impact fees will be collected in addition to utility service fees. For more information on impact fees, go to the website [www.mesaaz.gov/budget/](http://www.mesaaz.gov/budget/) and look under the schedule of fees and charges section.

6. Pavement Repair and Replacement

1. Connection and Metering Facilities

a. Local Roadway	\$1,339
b. Collector Roadway	\$1,621
c. Arterial Roadway	\$2,024

### III. GENERAL

1. Meters. All meters installed shall be units supplied by the City of Mesa, and such installation shall be subject to payment of the applicable fees.
2. Permanent Facilities. All utility service fees identified in the Utility Service Fee Schedule pertain to permanent facilities unless otherwise specifically provided herein.
3. Meter Accuracy Test Fees. Meter accuracy test fees shall be waived by the City in the event the meter for which testing has been requested fails the applicable meter test.
4. Transaction Processing Charge. All fees listed in the Land Management Section II include a \$50.00 transaction processing charge.
5. State and Local Taxes. Transaction privilege tax shall be added to all utility service fees where applicable.
6. Time and Material. The City reserves the right to charge for all services provided by City and not specifically covered in Utility Service Fee Schedule on a time and material basis.
7. Rates, Terms and Conditions. In addition to the fees set forth in Utility Service Fee Schedule, all City utilities are subject to the applicable rate schedules and Terms and Conditions of Service.