

TRANSIT SERVICES AMENDMENT
BETWEEN
THE CITY OF MESA AND
THE REGIONAL PUBLIC TRANSPORTATION AUTHORITY
CONTRACT # 145-75-2016

THIS AMENDMENT dated this 1st day of July, 2015, amends the following items of the Transit Service Agreement Contract # 145-75-2015 entered into between the City Mesa and the Regional Public Transportation Authority, dated the 1st day of July 2013 as amended July 1, 2014.

The following Schedules amend those Schedules of the agreement entered into July 1, 2014.

The attached Schedule A amends Schedule A entered into July 1, 2014.

The attached Schedule B amends Schedule B entered into July 1, 2014.

The attached Schedule C amends Schedule C entered into July 1, 2014.

The attached Schedule D amends Schedule D entered into July 1, 2014.

The attached Schedule E amends Schedule E entered into July 1, 2014.

The attached Schedule F amends Schedule F entered into July 1, 2014.

All other terms of the Parties Transit Services Agreement dated July 1, 2013 remain unchanged and in full force and effect.

IN WITNESS WHEREOF, the Parties have each executed this Agreement as of the date first set forth above.

REGIONAL PUBLIC TRANSPORTATION AUTHORITY (RPTA)

By: _____
Stephen R. Banta, Chief Executive Officer

APPROVED AS TO FORM:

By: _____
Michael J. Ladino, General Counsel

CITY OF MESA

By: _____
Christopher J. Brady, City Manager

By: _____
DeeAnn Mickelsen, City Clerk

APPROVED AS TO FORM:

By: _____
Jim Smith, City Attorney

SCHEDULE “A” Continued, REGIONALLY FUNDED FIXED ROUTE BUS SERVICE

Routes

The following routes are funded in whole or in part by the RPTA and CITY pursuant to this Agreement.

The following routes are funded in whole or in part by the RPTA.

45 – Broadway (ongoing savings)
40 – Main Street Supergrid
61 – Southern Avenue
96 – Dobson Road
108 – Elliot Road
112 – Country Club Drive
136 – Gilbert Road
156 – Chandler Blvd/Williams Field Road
184 – Power Road
531 – Mesa/Gilbert Express
533 – Mesa Express
541 - Chandler Express
535 – Red Mountain Express
LINK - Main Street
LINK -Arizona Avenue/Country Club Drive

The following routes are funded in whole or in part by the City of Mesa.

Routes

30 – University Drive
45 – Broadway Road
61 – Southern Avenue
77 – Baseline Road
104 – Alma School Road
120 - Mesa Drive
128 – Stapley Drive
Buzz

SCHEDULE “A” REGIONALLY FUNDED FIXED ROUTE BUS SERVICE

Sources of Project Operating Budget

I. Regionally Funded Fixed Route Bus Service **\$7,633,489** (including express)

The above line represents the value of transit service paid for by the RPTA to the benefit of the City of Mesa

The calculation to derive this figure is daily revenue miles of service x number of service days x cost per revenue mile of service.

FY16 Fixed Route Estimate						
RPTA Operated in the City of Mesa						
PTF Funded						
HASTUS						
Funding	Mesa RPTA					
Sum of Gross						
Level	Route	Total Miles	Cost	Sum of Fares	Sum of PM	Sum of Net Cost
W	40	231,573	1,427,941	(343,671)	(144,296)	939,974
W	45	93,787	578,313	(134,621)	(58,439)	385,253
W	61	305,815	1,885,734	(593,408)	(190,556)	1,101,769
W	96	137,874	850,169	(398,614)	(85,911)	365,645
W	108	27,438	169,192	(33,528)	(17,097)	118,567
W	112	101,535	626,093	(315,198)	(63,268)	247,627
W	136	102,945	634,785	(130,591)	(64,146)	440,048
W	156	9,004	55,520	(21,530)	(5,610)	28,380
W	184	202,528	1,248,840	(96,331)	(126,197)	1,026,312
W	531	13,299	87,769	(20,638)	(8,287)	58,843
W	533	33,173	218,920	(96,939)	(20,670)	101,310
W	535	35,304	232,988	(56,876)	(21,999)	154,114
W	541	10,478	69,147	(21,809)	(6,529)	40,809

SCHEDULE “A” REGIONALLY FUNDED FIXED ROUTE BUS SERVICE Cont.

W	LINK-Arizona	66,097	407,569	(148,478)	(41,186)	217,905
W	LINK-Main St	241,031	1,486,259	(236,572)	(150,189)	1,099,497
S	40	45,830	282,603	(61,370)	(28,557)	192,675
S	61	45,179	278,585	(88,624)	(28,151)	161,809
S	96	22,191	136,836	(50,645)	(13,828)	72,364
S	108	2,024	12,480	(3,157)	(1,261)	8,062
S	112	9,875	60,891	(27,730)	(6,153)	27,008
S	136	8,250	50,874	(10,160)	(5,141)	35,573
S	156	1,565	9,649	(3,303)	(975)	5,371
S	184	20,799	128,253	(10,576)	(12,960)	104,716
S	LINK-Arizona	7,130	43,968	(15,939)	(4,443)	23,586
H	40	55,525	342,384	(90,128)	(34,598)	217,657
H	61	44,105	271,963	(83,911)	(27,482)	160,569
H	96	23,114	142,529	(39,411)	(14,403)	88,715
H	108	2,277	14,039	(3,363)	(1,419)	9,258
H	112	10,841	66,847	(23,006)	(6,755)	37,086
H	156	1,597	9,846	(2,400)	(995)	6,451
H	184	25,199	155,384	(8,164)	(15,702)	131,518
H	LINK-Arizona	7,516	46,344	(16,644)	(4,683)	25,017
Grand Total		1,944,898	\$12,032,713	-\$3,187,337	-\$1,211,887	\$7,633,489

SCHEDULE “B” – CITY FUNDED FIXED ROUTE BUS SERVICE COST ESTIMATE

For the period July 1, 2015 to June 30, 2016 the City of Mesa will pay the Regional Public Transportation Authority **\$3,588,011** for bus service on Routes 30, 45, 61, 77, 104, 120, 128, and Buzz in Mesa.

Payments made by the CITY to RPTA for operation of Bus Routes depicted in Schedule B shall consist of twelve (12) monthly installments of **\$299,000.92** commencing July 1, 2015 and shall become due within thirty (30) days of receiving an invoice from the RPTA.

FY16 Fixed Route Estimate									
RPTA Operated in the City of Mesa									
Mesa Funded									
Route	Hastus	Funding	Service	Level	Miles	Gross Cost	FY 16 Fares	PM	Net Cost
30	Mesa	Mesa	Local	W	269,532	1,662,004	(400,934)	(167,948)	1,093,122
45	Mesa	Mesa	Local	W	181,469	1,118,986	(260,486)	(113,075)	745,425
77	Mesa	Mesa	Local	W	21,610	133,255	(47,150)	(13,466)	72,639
104	Mesa	Mesa	Local	W	108,039	666,194	(161,374)	(67,320)	437,500
120	Mesa	Mesa	Local	W	53,744	331,400	(88,185)	(33,489)	209,727
128	Mesa	Mesa	Local	W	72,530	447,239	(84,138)	(45,194)	317,906
Buzz	Mesa	Mesa	Circulator	W	66,301	383,921	-	(41,313)	342,609
61	Mesa	Mesa	Local	school	3,157	19,467	(4,848)	(1,967)	12,651
30	Mesa	Mesa	Local	S	27,880	171,914	(34,160)	(17,372)	120,382
45	Mesa	Mesa	Local	S	26,835	165,475	(43,174)	(16,721)	105,579
77	Mesa	Mesa	Local	S	2,306	14,222	(4,394)	(1,437)	8,390
104	Mesa	Mesa	Local	S	6,978	43,031	(14,063)	(4,348)	24,620
120	Mesa	Mesa	Local	S	5,696	35,126	(6,156)	(3,550)	25,421
128	Mesa	Mesa	Local	S	8,091	49,891	(9,102)	(5,042)	35,747
Buzz	Mesa	Mesa	Circulator	S	7,023	40,669	-	(4,376)	36,293
					861,192	\$5,282,794	(\$1,158,165)	(\$536,618)	\$3,588,011

SCHEDULE “C” – DIAL A RIDE SERVICES AND FINANCIAL INFORMATION

FINANCIAL INFORMATION

I. Sources of Project Operating Budget:

FY 2015-2016

For the period from July 1, 2015 through June 30, 2016, the City of Mesa will pay Valley Metro a total of \$712,461.00 for the provision of East Valley Dial A Ride Services. This payment will be broken into twelve equal monthly installments of \$59,371.75, which will be based on the following:

- The EVDAR Contractor’s fixed monthly fee multiplied by the City’s projected share of billable Vehicle Revenue Miles
- The EVDAR’s Vehicle Revenue Mile (VRM) rate multiplied by the number of VRM’s projected to be traveled by City residents plus the number of VRM’s projected to be traveled within the City by visitors to the EVDAR service.
Collected fares retained by the EVDAR contractor as partial reimbursement will be deducted from this amount. The City is responsible for all VRM’s traveled by its residents (regardless of the actual origins and destinations), and the City is responsible for the actual number of VRM’s which visitors to the EVDAR program travel within City’s boundaries.
- Wheelchair boarding fees associated with trips by City residents plus the City’s pro rata share of the wheelchair boarding fees associated with trips taken by visitors to the EVDAR service area

SCHEDULE “C” – DIAL A RIDE SERVICES AND FINANCIAL INFORMATION Cont.

The City will also be charged its pro rata share of additional incentives paid to the EVDAR contractor for exceptional performance. Conversely, the City will receive a discount based on its pro-rata share of service for any disincentives assessed against the EVDAR contractor for poor performance.

The City will also pay a pre-determined amount to cover Valley Metro’s costs of administering the EVDAR service.

Within 60 days of the close of the fiscal year, Valley Metro will conduct a final reconciliation of the EVDAR program to determine the actual number of EVDAR trips and VRM’s which are billable to each participating City. Valley Metro will use this analysis to determine whether any cities have overpaid or underpaid based on the actual service provided. In the event that either party owes the other, Valley Metro will either pay the City or invoice the City within 30 calendar days of acceptance of the final reconciliation by both parties. The City has 30 calendar days to pay any invoices pertaining to this program.

SCHEDULE “C” – DIAL A RIDE SERVICE SPECIFICATIONS

EAST VALLEY DIAL-A-RIDE SERVICE DESCRIPTION

East Valley Dial-a-Ride (EVDAR) is a sub-regional door-to-door transportation program serving the cities of Chandler, Gilbert, Mesa, Scottsdale, Tempe and adjacent portions of Phoenix and unincorporated Maricopa County. EVDAR is intended to comply with the requirements of the Americans with Disabilities Act of 1990 (ADA), Section 504 of the Federal Rehabilitation Act of 1973 (as amended) and local Dial-a-Ride rules established by each member city. The goal of EVDAR is to meet the mobility needs of qualified seniors (age 65 and above) and people with disabilities which cannot be met by other Valley Metro transit services. The following is a description of the EVDAR program.

1. Type of Service:

The EVDAR service is provided by a Transportation Broker who accepts trip requests, schedules service, operates a portion of service directly and who subcontracts with multiple transportation providers for the portion of service which the Broker does not operate directly. Collectively, the Broker and subcontractors operate a fleet of taxicabs, sedans, minivans, vans and accessible vans. The fleet is appropriately sized and configured to meet the varying needs of EVDAR riders.

2. Eligibility Criteria

EVDAR service is available, in Mesa, for use by persons that are ADA certified

4. Fares:

ADA fares shall comply with the adopted RPTA Board Policy.

5. Days and Hours of Service

Dial a Ride service hours will be from 4 am to 1 am in Chandler, Gilbert, Mesa, Scottsdale and Tempe. Days and hours of service may be amended by mutual consent of the parties to this agreement.

6. Service area:

Schedule B depicts the EVDAR service area. For Mesa the service area does not include County island areas with its jurisdictional limits. The service area covered by the agreement may be amended by mutual consent of the parties to this agreement.

7. Transfers:

Transfers between EVDAR and Phoenix Dial-a-Ride will be arranged by the service operating in the area where the passenger resides. Transfers will be carried out in a safe and accessible location (to be determined by Valley Metro), and transfers must be scheduled to avoid unnecessary delays of more than 30 minutes at a transfer location.

8. Complaints:

Valley Metro's Customer Service Department processes customer complements, comments and complaints for all Dial-a-Ride services. Customers Information about this process can be found on Valley Metro's website (<http://www.valleymetro.org>). Each City is also responsible for establishing a local process which its residents can use to report service concerns. In the event of a complaint, Valley Metro is responsible for researching, resolving and responding within ten business days or less, depending on the urgency of the matter prompting the complaint.

SCHEDULE “C” – DIAL A RIDE SERVICE SPECIFICATIONS Cont.

9 Performance Measures

The following table shows the performance measures that Valley Metro will track for Dial-a-Ride and the standards that we consider to represent an acceptable level of service. The table also shows how the performance measure will be tracked, e.g. for the City or for the program in its entirety.

Performance Measure	Standard	Tracked for the System?	Tracked for the City?	Reporting Frequency
Trips		X	X	Monthly
Passengers (categorized as Riders, PCA's, Companions, Children, Other)		X	X	Monthly
Total Miles		X	X	Monthly
Shared Miles	At least 15% of total miles are shared.	X		Monthly
Total Cost		X	X	Monthly
Cost per Trip		X	X	Monthly
Fares Collected	At least 90% of all fares are collected and applied to offset program cost.	X	X	Monthly
On-Time Performance	95% of all trips are performed no earlier and not more than 30 minutes later than the scheduled pick-up time.	X	X	Monthly
Missed Trips	No more than 1% of trips are performed later than 45 minutes after the scheduled pick-up time.	X	X	Monthly

Complaints	The program receives no more than 2 valid complaints per 1,000 trips.	X	X	Monthly
Accident Frequency	No more than 1 preventable accident per 100,000 miles operated.	X		Monthly
Timeliness of Reports	Valley metro provides all required data and reports to the City on or before the last business day of the calendar month after the month covered by the data and reports.		X	Monthly

SCHEDULE "C" – DIAL A RIDE SERVICE COST ESTIMATE

East Valley Dial-a-Ride						
FY 2016 Cost Estimates						
Trips:	Chandler	Gilbert	Mesa	Scottsdale	Tempe	Total
ADA Ambulatory	39,116	33,912	105,840	39,623	32,561	251,051
ADA Wheelchair	8,841	8,100	25,920	8,514	8,453	59,828
Non-ADA Ambulatory	5,097	-	-	6,228	2,153	13,477
Non-ADA Wheelchair	205	-	-	56	681	942
Total Trips	53,258	42,012	131,760	54,420	43,847	325,298
Cost:						
ADA Ambulatory	895,275	1,004,092	2,604,490	825,106	595,332	5,924,294
ADA Wheelchair	376,254	399,158	1,147,681	344,784	320,805	2,588,682
Non-ADA Ambulatory	116,653	-	-	129,683	39,356	285,691
Non-ADA Wheelchair	8,714	-	-	2,253	25,864	36,831
Total Variable Cost	1,396,896	1,403,249	3,752,170	1,301,826	981,356	8,835,498
Shared Trip Var Cost Savings	(13,969)	(14,032)	(37,522)	(13,018)	(9,814)	(88,355)
Contractor's Fixed Fee	88,537	88,940	237,817	82,511	62,200	560,005
Contractor's Incentive	9,486	9,529	25,480	8,840	6,664	60,000
RPTA Salaries, Fringes & OHD	50,748	50,979	136,312	47,294	35,652	320,984
Total Gross Cost	1,531,698	1,538,664	4,114,258	1,427,454	1,076,058	9,688,132
CONTINGENCY	28,255	27,595	73,786	26,332	19,850	175,817
Revenue per Trip	4.14	4.00	4.00	4.00	4.06	
Total Revenue	220,489	168,048	527,040	217,682	178,019	1,311,277
Total Net Cost	1,339,464	1,398,211	3,661,004	1,236,104	917,889	8,552,672
Regional PTF ADA Costs	1,219,252	1,398,211	3,661,004	1,110,828	856,888	8,246,183
Regional Non-ADA Costs	120,212	-	-	125,275	61,002	306,489
Total Net Cost	1,339,464	1,398,211	3,661,004	1,236,104	917,889	8,552,672
Maximum PTF Available	1,215,400	1,030,584	2,948,543	1,440,670	1,025,813	7,661,010
PTF Applied	1,215,400	1,030,584	2,948,543	1,110,828	856,888	7,162,243
Member City Contributions:						
ADA-Costs	3,852	367,627	712,461	-	-	1,083,940
Non-ADA Costs	120,212	-	-	125,275	61,002	306,489
Total	124,064	367,627	712,461	125,275	61,002	1,390,429

SCHEDULE “D” – RIDE CHOICE

The City of Mesa agrees to participate and financially support the RideChoice Transportation Services program for Fiscal Year 2015-2016. The City of Mesa shall fund this project in the amount of \$555,903.00 for the period July 1, 2015 to June 30, 2016. The City of Mesa will pay the RPTA for the project in twelve (12) monthly installments of \$46,325.25. Payment of invoices shall become due within thirty (30) calendar days after the receipt of an invoice from RPTA.

City of Mesa	
RideChoice Program	
Fiscal Year 2015 - 2016	
Funding:	
New Freedom Grants	\$255,400
Coupon Revenue	129,019
City Contributions	555,903
Total Funding	\$940,322
Expenditures:	
Payments to Taxi Cab Companies	\$430,063
Dialysis Voucher Program	\$284,140
Program Cost	\$714,203
Agency Staff, Overhead, Program Mgmt.	226,119
Total Expenditures	\$940,322

**SCHEDULE “E” – AMERICANS WITH DISABILITIES ACT (ACT) – PUBLIC
TRANSPORTATION FUNDS (PTF) AVAILABILITY**

For the period July 1, 2015 to June 30, 2016 the maximum amount of Public Transportation Funds (PTF) available for the City of Mesa is **\$2,948,543.00**. The PTF will pay actual costs for ADA trips and other requests for paratransit service made by ADA certified Riders up to the maximum amount. A final reconciliation at fiscal year-end will be performed and adjustments, if necessary, will be made using actual ADA eligible costs.

Any remaining ADA PTF funds not used up to the maximum reimbursements may be requested by City for other ADA certified rider eligible expenses. The City’s chief financial officer or designee must certify what additional rider eligible expenses qualify for payment from remaining ADA PTF funds. RPTA will credit or transfer City, based upon availability of funds. City may request that reimbursements be made electronically. Wire transfers must be pre-arranged through the RPTA Finance Department.

Maximum amount: **\$2,948,543.00**

SCHEDULE “F” – ADA PLATINUM PASS PROGRAM

Member does hereby agree to participate in the Valley Metro ADA Platinum Pass Program specified in this Schedule F. The Platinum Pass Program allows ADA certified customers to travel on fixed-route services at no cost to the customer. The PTF funds 100 percent of the fare due (reduced fare for local service; full fare for express service) and will be allocated as a regional service without allocation to the Member or sub-regional JE. Participation in the ADA Platinum Pass Program is voluntary by Member and may be cancelled by Member by providing a ninety (90) calendar day written notice to RPTA. This program is designed to encourage ADA certified individuals to use fixed-route service for a trip whenever possible, in lieu of a traditional paratransit trip. This program provides cost avoidance for both the participating city and the customer. Each eligible ADA certified passenger that opts to participate will receive a reduced fare ADA Platinum Pass to be used at rail fare vending machines and at bus fare boxes for the payment of fare, as defined by the Valley Metro RPTA Board approved fare policy in effect. Current fare information can be found here:

http://www.valleymetro.org/paying_your_fare/fare_options/.