

# City of Mesa

## Massage Establishment Operations

Deanna Cantrell – Assistant Chief  
Sherry Burlingame - Commander  
Tim Meyer – Licensing  
Patti Tracey – Mesa Prosecutor's Office





# Overview

- Enhance the professionalism of the massage service industry and protect the health and safety of the public.
- Improve oversight and accountability over massage establishments
- Partnered with members from the Hickey Foundation, the Arizona Trust, stakeholders combating human trafficking, the massage industry and concerned citizens.
- Hosted 3 community/business meetings
- Resulted in a model massage establishment ordinance



# Administrative Changes

- Reporting requirements of owners/controlling persons from 5 to 10 years.
- Requires current/legible photo and identification
- Operating Hours to 6:00 am to 10:00 pm
- Eliminated need to have a manager on duty



# Facility Changes

- Visibility into business (exemptions)
- Signage requirements
- No direct access to sleeping/living quarters
- No massage behind locked door (incl. exemptions)
- Personal affects to stay with client



# Criminal Violations

- Refuse an inspection
- No massage to exposed persons
- Practice massage without a license/establishment license
- Failure to disclose all controlling persons
- Use establishment as a living/sleeping quarters
- No massage in unauthorized areas
- No photography of clients without consent
- Operate under a name not on the license
- Conduct a massage after 10:00 pm



## Civil Violations (New)

- Created a civil process
- Created civil violations in 5-12-17 to address facility and administrative requirements
- Specified fines up to 3 violations in an 18 month period
- Reinforcement for denial, suspension, revocation and non-renewal of license
- Extends timelines from 12 to 18 months.

# Questions

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