TRANSIT SERVICES AMENDMENT

BETWEEN

THE CITY OF MESA AND

THE REGIONAL PUBLIC TRANSPORTATION AUTHORITY CONTRACT # 145-75-2014

THIS AMENDMENT dated this 1st day of July, 2014, amends the following items of the Transit Service Agreement Contract # 145-75-2014 entered into between the City Mesa and the Regional Public Transportation Authority, dated the 1st day of July 2013.

The following Schedules amend those Schedules of the agreement entered into July 1, 2013.

The attached Schedule A amends Schedule A entered into July 1, 2013.

The attached Schedule B amends Schedule B entered into July 1, 2013.

The attached Schedule C amends Schedule C entered into July 1, 2013.

The attached Schedule D amends Schedule D entered into July 1, 2013.

The attached Schedule E amends Schedule E entered into July 1, 2013.

The attached Schedule F amends Schedule F entered into July 1, 2013.

All other terms of the Parties Transit Services Agreement dated July 1, 2013 remain

unchanged and in full force and effect.

IN WITNESS WHEREOF, the Parties have each executed this Agreement as of the date first set forth above.

REGIONAL PUBLIC TRANSPORTATION AUTHORITY (RPTA)

Stephen R. Banta, Chief Executive Officer	
By:	
APPROVED AS TO FORM:	
By: Michael J. Ladino	
General Counsel	
City of Mesa	
By:	
Christopher J. Brady, City Manager	
By:	
DeeAnn Mickelsen, City Clerk	
APPROVED AS TO FORM:	
By:	
Deborah J. Spinner, City Attorney	

SCHEDULE "A" Continued, <u>REGIONALLY FUNDED FIXED ROUTE BUS SERVICE</u>

Routes

The following routes are funded in whole or in part by the RPTA and CITY pursuant to this Agreement.

The following routes are funded in whole or in part by the RPTA.

45 – Broadway (ongoing savings)
40 – Main Street Supergrid
61 – Southern Avenue
96 – Dobson Road
108 – Elliot Road
112 – Country Club Drive
136 – Gilbert Road
156 – Chandler Blvd/Williams Field Road
184 – Power Road
531 – Mesa/Gilbert Express
533 – Mesa Express
541 - Chandler Express
535 – Red Mountain Express
LINK - Main Street
LINK - Arizona Avenue/Country Club Drive

The following routes are funded in whole or in part by the City of Mesa.

Routes

30 – University Drive 45 – Broadway Road 77 – Baseline Road 104 – Alma School Road 120 - Mesa Drive 128 – Stapley Drive Buzz

SCHEDULE "A" REGIONALLY FUNDED FIXED ROUTE BUS SERVICE

Sources of Project Operating Budget

I. Regionally Funded Fixed Route Bus Service \$8,016,382 (including express)

The above line represents the value of transit service paid for by the RPTA to the benefit of the City of Mesa

The calculation to derive this figure is daily revenue miles of service x number of service days x cost per revenue mile of service.

RPTA	Funded Ser	vice in th	e City of	Mesa					
Fixed F	Route Estimate								
FY 201	5								
Level	Route	HASTUS	Funding	Total Miles	CPM	Gross Cost	FY 15 Fares	PM	Net Cost
W	40	Mesa	RPTA	230,651	6.30	1,452,658	(381,283)	(132,571)	938,804
W	45	Mesa	RPTA	93,413	6.30	588,324	(164,839)	(53,691)	369,793
W	61	Mesa	RPTA	304,596	6.30	1,918,375	(716,696)	(175,072)	1,026,607
W	96	Mesa	RPTA	137,089	6.30	863,399	(471,892)	(78,794)	312,713
W	108	Mesa	RPTA	27,329	6.30	172,121	(14,447)	(15,708)	141,965
W	112	Mesa	RPTA	101,131	6.30	636,931	(259,315)	(58,127)	319,489
W	136	Mesa	RPTA	102,535	6.30	645,773	(139,766)	(58,934)	447,073
W	156	Mesa	RPTA	8,709	6.30	54,850	(15,906)	(5,006)	33,938
W	184	Mesa	RPTA	201,721	6.30	1,270,458	(85,688)	(115,943)	1,068,826
W	531	Mesa	RPTA	13,247	6.48	85,784	(33,267)	(7,614)	44,904
W	533	Mesa	RPTA	33,041	6.48	213,970	(85,863)	(18,991)	109,116
W	535	Mesa	RPTA	35,164	6.48	227,720	(33,089)	(20,211)	174,420
W	541	Mesa	RPTA	10,436	6.48	67,583	(15,104)	(5,998)	46,481

SCHEDULE "A" <u>REGIONALLY FUNDED FIXED ROUTE BUS SERVICE Cont.</u>

Level	Route	HASTUS	Funding	Total Miles	CPM	Gross Cost	FY 15 Fares	PM	Net Cost
W	LINK-Arizona	Mesa	RPTA	79,778	6.30	502,446	(142,638)	(45,854)	313,954
W	LINK-Main St	Mesa	RPTA	295,628	6.30	1,861,889	(323,145)	(169,917)	1,368,827
S	40	Mesa	RPTA	45,830	6.30	288,644	(88,669)	(26,342)	173,633
S	61	Mesa	RPTA	45,179	6.30	284,541	(84,414)	(25,967)	174,159
S	96	Mesa	RPTA	22,142	6.30	139,453	(54,400)	(12,727)	72,327
S	108	Mesa	RPTA	2,024	6.30	12,746	(1,487)	(1,163)	10,096
S	112	Mesa	RPTA	9,875	6.30	62,193	(24,168)	(5,676)	32,350
S	136	Mesa	RPTA	8,250	6.30	51,962	(10,309)	(4,742)	36,910
S	156	Mesa	RPTA	1,565	6.30	9,855	(1,757)	(899)	7,199
S	184	Mesa	RPTA	20,799	6.30	130,995	(8,411)	(11,955)	110,629
S	LINK-Arizona	Mesa	RPTA	8,630	6.30	54,355	(17,665)	(4,960)	31,729
H	40	Mesa	RPTA	55,525	6.30	349,704	(92,253)	(31,914)	225,537
H	61	Mesa	RPTA	26,605	6.30	167,561	(56,032)	(15,292)	96,236
H	96	Mesa	RPTA	23,112	6.30	145,563	(44,253)	(13,284)	88,025
H	108	Mesa	RPTA	2,277	6.30	14,340	(1,116)	(1,309)	11,915
H	112	Mesa	RPTA	10,841	6.30	68,276	(17,450)	(6,231)	44,595
H	156	Mesa	RPTA	1,597	6.30	10,057	(1,645)	(918)	7,494
H	184	Mesa	RPTA	25,199	6.30	158,706	(6,607)	(14,484)	137,615
H	LINK-Arizona	Mesa	RPTA	9,116	6.30	57,412	(13,155)	(5,239)	39,018
Grand	Total			1,993,032		12,568,644	(3,406,731)	(1,145,532)	8,016,382

SCHEDULE "B" - CITY FUNDED FIXED ROUTE BUS SERVICE COST ESTIMATE

For the period July 1, 2014 to June 30, 2015 the City of Mesa will pay the Regional Public Transportation Authority \$3,641,134 for bus service on Routes 30, 45, 77, 104, 120, 128, and Buzz in Mesa.

Payments made by the CITY to RPTA for operation of Bus Routes depicted in Schedule B shall consist of twelve (12) monthly installments of \$303,427.83 commencing July 1, 2014 and shall become due within thirty (30) days of receiving an invoice from the RPTA.

City of	Mesa Fund	led Servic	ee						
Fixed Ro	oute Estimate								
FY 2015									
Level	Route	HASTUS	Funding	Total Miles	CPM	Gross Cost	FY 15 Fares	PM	Net Cost
W	30	Mesa	Mesa	268,467	6.30	1,690,828	(442,689)	(154,306)	1,093,833
W	45	Mesa	Mesa	180,746	6.30	1,138,355	(318,950)	(103,887)	715,517
W	77	Mesa	Mesa	21,203	6.30	133,535	(39,049)	(12,187)	82,300
W	104	Mesa	Mesa	133,505	6.30	840,824	(228,933)	(76,734)	535,156
W	120	Mesa	Mesa	53,530	6.30	337,137	(91,087)	(30,767)	215,282
W	128	Mesa	Mesa	72,241	6.30	454,981	(87,443)	(41,522)	326,015
W	Buzz	Mesa	Mesa	56,077	5.65	317,044	-	(32,231)	284,813
school	61	Mesa	Mesa	2,547	6.30	16,038	(3,222)	(1,464)	11,352
S	30	Mesa	Mesa	27,881	6.30	175,595	(41,679)	(16,025)	117,891
S	45	Mesa	Mesa	26,835	6.30	169,012	(36,317)	(15,424)	117,271
S	77	Mesa	Mesa	2,272	6.30	14,309	(4,463)	(1,306)	8,540
S	104	Mesa	Mesa	9,778	6.30	61,586	(17,596)	(5,620)	38,370
S	120	Mesa	Mesa	5,696	6.30	35,877	(5,211)	(3,274)	27,392
S	128	Mesa	Mesa	8,091	6.30	50,958	(8,991)	(4,650)	37,316
S	Buzz	Mesa	Mesa	5,923	5.65	33,489	-	(3,405)	30,085
Grand T	Cotal			874,791		5,469,568	(1,325,632)	(502,802)	3,641,134

SCHEDULE "C" – DIAL A RIDE SERVICES AND FINANCIAL INFORMATION

FINANCIAL INFORMATION

I. Sources of Project Operating Budget:

FY 2014-2015

For the period from July 1, 2014 through June 30, 2015, the City of Mesa will pay Valley Metro a total of \$497,516.00 for the provision of East Valley Dial A Ride Services. This payment will be broken into twelve equal monthly installments of \$41,459.67, which will be based on the following:

- The EVDAR Contractor's fixed monthly fee multiplied by the City's projected share of billable Vehicle Revenue Miles
- The EVDAR's Vehicle Revenue Mile (VRM) rate multiplied by the number of VRM's projected to be traveled by City residents plus the number of VRM's projected to be traveled within the City by visitors to the EVDAR service. Collected fares retained by the EVDAR contractor as partial reimbursement will be deducted from this amount. The City is responsible for all VRM's traveled by its residents (regardless of the actual origins and destinations), and the City is responsible for the actual number of VRM's which visitors to the EVDAR program travel within City's boundaries.
- Wheelchair boarding fees associated with trips by City residents plus the City's pro rata share of the wheelchair boarding fees associated with trips taken by visitors to the EVDAR service area

SCHEDULE "C" - DIAL A RIDE SERVICES AND FINANCIAL INFORMATION Cont.

The City will also be charged its pro rata share of additional incentives paid to the EVDAR contractor for exceptional performance. Conversely, the City will receive a discount based on its pro-rata share of service for any disincentives assessed against the EVDAR contractor for poor performance.

The City will also pay a pre-determined amount to cover Valley Metro's costs of administering the EVDAR service.

Within 60 days of the close of the fiscal year, Valley Metro will conduct a final reconciliation of the EVDAR program to determine the actual number of EVDAR trips and VRM's which are billable to each participating City. Valley Metro will use this analysis to determine whether any cities have overpaid or underpaid based on the actual service provided. In the event that either party owes the other, Valley Metro will either pay the City or invoice the City within 30 calendar days of acceptance of the final reconciliation by both parties. The City has 30 calendar days to pay any invoices pertaining to this program.

SCHEDULE "C" - DIAL A RIDE SERVICE SPECIFICATIONS

EAST VALLEY DIAL-A-RIDE SERVICE DESCRIPTION

East Valley Dial-a-Ride (EVDAR) is a sub-regional door-to-door transportation program serving the cities of Chandler, Gilbert, Mesa, Scottsdale, Tempe and adjacent portions of Phoenix and unincorporated Maricopa County. EVDAR is intended to comply with the requirements of the Americans with Disabilities Act of 1990 (ADA), Section 504 of the Federal Rehabilitation Act of 1973 (as amended) and local Dial-a-Ride rules established by each member city. The goal of EVDAR is to meet the mobility needs of qualified seniors (age 65 and above) and people with disabilities which cannot be met by other Valley Metro transit services. The following is a description of the EVDAR program.

1. Type of Service:

The EVDAR service is provided by a Transportation Broker who accepts trip requests, schedules service, operates a portion of service directly and who subcontracts with multiple transportation providers for the portion of service which the Broker does not operate directly. Collectively, the Broker and subcontractors operate a fleet of taxicabs, sedans, minivans, vans and accessible vans. The fleet is appropriately sized and configured to meet the varying needs of EVDAR riders.

2. Eligibility Criteria

EVDAR service is available, in Mesa, for use by persons age 65 and over or persons disabilities that are ADA certified

4. Fares:

ADA fares sheall comply with the adopted RPTA Board Policy.

5. Days and Hours of Service

Dial a Ride service hours will be from 4 am to 1 am in Chandler, Gilbert, Mesa, Scottsdale and Tempe. Days and hours of service may be amended by mutual consent of the parties to this agreement.

6. Service area:

Schedule B depicts the EVDAR service area. For Mesa the service area does not include County island areas with its jurisdictional limits. The service area covered by the agreement may be amended by mutual consent of the parties to this agreement.

7. Transfers:

Transfers between EVDAR and Phoenix Dial-a-Ride will be arranged by the service operating in the area where the passenger resides. Transfers will be carried out in a safe and accessible location (to be determined by Valley Metro), and transfers must be scheduled to avoid unnecessary delays of more than 30 minutes at a transfer location.

8. Complaints:

Valley Metro's Customer Service Department processes customer complements, comments and complaints for all Dial-a-Ride services. Customers Information about this process can be found on Valley Metro's website (http://www.valleymetro.org). Each City is also responsible for establishing a local process which its residents can use to report service concerns. In the event of a complaint, Valley Metro is responsible for researching, resolving and responding within ten business days or less, depending on the urgency of the matter prompting the complaint.

SCHEDULE "C" - DIAL A RIDE SERVICE SPECIFICATIONS Cont.

9 Performance Measures

The following table shows the performance measures that Valley Metro will track for Dial-a-Ride and the standards that we consider to represent an acceptable level of service. The table also shows how the performance measure will be tracked, e.g. for the City or for the program in its entirety.

Performance	Standard	Tracked for the	Tracked for the	Reporting
Measure		System?	City?	Frequency
Trips		X	X	Monthly
Passengers		X	X	Monthly
(categorized as				
Riders, PCA's,				
Companions,				
Children, Other)				
Total Miles		X	X	Monthly
Shared Miles	At least 15% of	X		Monthly
	total miles are			
	shared.			
Total Cost		X	X	Monthly
Cost per Trip		X	X	Monthly
Fares Collected		X	X	Monthly
	At least 90% of			
	all fares are			
	collected and			
	applied to offset			
	program cost.			
On-Time	95% of all trips	X	X	Monthly
Performance	are performed no			j
	earlier and not			
	more than 30			
	minutes later than			
	the scheduled			
	pick-up time.			
Missed Trips	No more than 1%	X	X	Monthly
	of trips are			
	performed later			
	than 45 minutes			
	after the			
	scheduled pick-			
	up time.			
	op unio.			

Complaints	The program receives no more than 2 valid complaints per 1,000 trips.	X	X	Monthly
Accident Frequency	No more than 1 preventable accident per 100,000 miles operated.	X		Monthly
Timeliness of Reports	Valley metro provides all required data and reports to the City on or before the last business day of the calendar month after the month covered by the data and reports.		X	Monthly

SCHEDULE "C" – DIAL A RIDE SERVICE COST ESTIMATE

FY 2015

Trips:	Chandler	Gilbert	Mesa	Scottsdale	Tempe	Total
ADA Ambulatory	39,200	29,828	89,905	45,538	39,013	243,484
ADA Wheelchair	8,181	6,754	26,271	9,932	7,666	58,804
Non-ADA Ambulatory	3,288	-	-	10,580	8,742	22,610
Non-ADA Wheelchair	2,654	-	-	1,605	1,573	5,833
Total Trips	53,323	36,582	116,176	67,655	56,994	330,730
Cost:						
ADA Ambulatory	998,806	891,868	2,103,769	852,477	720,174	5,567,095
ADA Wheelchair	370,355	335,590	1,134,662	382,487	293,214	2,516,309
Non-ADA Ambulatory	83,776	-	-	198,052	161,376	443,204
Non-ADA Wheelchair	120,149	-	-	61,816	60,178	242,143
Current Cost trend adjustn	(69,716)	(734)	90,360	71,918	38,016	129,844
Total Variable Cost	1,503,370	1,226,725	3,328,791	1,566,751	1,272,957	8,898,595
Var Cost % of Program	16.9%	13.8%	37.4%	17.6%	14.3%	100.0%

SCHEDULE "C" - DIAL A RIDE SERVICE COST ESTIMATE Cont.

Trips:	Chandler	Gilbert	Mesa	Scottsdale	Tempe	Total
Shared Trip Var Cost Savi	(9,995)	(8,156)	(22,132)	(10,417)	(8,463)	(59,164)
Contractor's Fixed Fee	91,175	74,397	201,881	95,019	77,201	539,673
RPTA Salaries, Fringes &	48,672	39,716	107,771	50,724	41,213	288,096
Total Gross Cost	1,633,222	1,332,682	3,616,312	1,702,077	1,382,908	9,667,200
CONTINGENCY	139,502	70,744	107,331	35,978	46,444	399,999
Revenue per Trip	4.00	4.00	4.00	4.00	4.00	
Total Revenue	213,290	146,328	464,704	270,621	227,974	1,322,919
Total Net Cost	1,559,434	1,257,097	3,258,938	1,467,433	1,201,377	8,744,280
Regional ADA Reclass %	93.8%	100.0%	100.0%	90.5%	88.3%	
Regional PTF ADA Cos	1,462,749	1,257,097	3,258,938	1,328,027	1,060,816	8,367,628
Regional Non-ADA Cos	96,685	-	-	139,413	140,561	376,659
Total Net Cost	1,559,434	1,257,097	3,258,938	1,467,440	1,201,377	8,744,287
Maximum PTF Available PTF Applied	1,180,000 1,180,000	965,181 965,181	2,761,422 2,761,422	1,349,245 1,328,027	981,863 981,863	7,237,711 7,216,493
Member City Contributio	ns:					
ADA-Costs	282,749	291,917	497,516	-	78,953	1,151,135
Non-ADA Costs	96,685	-	_	139,413	140,561	376,659
Total	379,434	291,917	497,516	139,413	219,514	1,527,794

SCHEDULE "D" - RIDE CHOICE

The City of Mesa agrees to participate and financially support the RideChoice Transportation Services program for Fiscal Year 2014-2015. The City of Mesa shall fund this project in the amount of \$497,611.00 for the period July 1, 2014 to June 30, 2015. The City of Mesa will pay the RPTA for the project in twelve (12) monthly installments of \$41,467.58. Payment of invoices shall become due within thirty (30) calendar days after the receipt of an invoice from RPTA.

Regional Public Transportation Authority					
Ride Choice Program					
City of Mesa					
Fiscal Year 2014 - 2015					
Funding:					
New Freedom Grants	\$93,039				
Coupon Revenue	133,000				
City Contributions	497,611				
Total Funding	\$723,650				
Expenditures:					
Payments to Taxi Cab Companies	\$197,910				
Dialysis Voucher Program	271,860				
Program Cost	\$469,770				
Agency Staff, Overhead, Program Mgmt.					
Total Expenditures	\$723,650				

SCHEDULE "E" – AMERICANS WITH DISABILITIES ACT (ACT) – PUBLIC

TRANSPORTATION FUNDS (PTF) AVAILABILITY

For the period July 1, 2014 to June 30, 2015 the maximum amount of Public

Transportation Funds (PTF) available for the City of Mesa is \$2,761,422.00. The PTF will pay

actual costs for ADA trips and other requests for paratransit service made by ADA certified

Riders up to the maximum amount. A final reconciliation at fiscal year-end will be performed

and adjustments, if necessary, will be made using actual ADA eligible costs.

Total reimbursements to the City will not exceed ADA PTF Funds actual costs associated

with operating RPTA's Assessment Mobility Center and ADA Certification office.

Any remaining ADA PTF funds not used up to the maximum reimbursements may be

requested by City for other ADA certified rider eligible expenses. The City's chief financial

officer or designee must certify what additional rider eligible expenses qualify for payment from

remaining ADA PTF funds. RPTA will credit or transfer City, based upon availability of funds.

City may request that reimbursements be made electronically. Wire transfers must be pre-

arranged through the RPTA Finance Department.

Maximum amount:

\$2,761,422.00

16

SCHEDULE "F" – ADA PLATINUM PASS PROGRAM

The City agrees to participate in the Valley Metro ADA Platinum Pass Program specified in this Schedule F. The Platinum Pass Program allows ADA certified customers to travel on fixed-route services at no cost to the customer. The City subsidizes 100 percent of the fare due (reduced fare for local service; full fare for express service). Participation in the ADA Platinum Pass Program is voluntary by City and may be cancelled by City by providing a ninety (90) calendar day written notice to RPTA. This program is designed to encourage ADA certified individuals to use fixed-route service for a trip whenever possible, in lieu of a traditional paratransit trip. This program provides cost avoidance for both the participating city and the customer. Each eligible ADA certified passenger that opts to participate will receive a reduced fare ADA Platinum Pass to be used at rail fare vending machines and at bus fare boxes for the payment of fare, as defined by the Valley Metro RPTA Board approved fare policy in effect. Current fare information can be found here:

http://www.valleymetro.org/paying_your_fare/fare_options/.

It is estimated that City's ADA PTF annual allocation for the ADA Platinum Pass Program shall incur a cost of \$22,500.00 in FY 2014-15. In all cases City shall be responsible for the actual costs incurred by RPTA for administering this program including all fares incurred by its residents using the ADA Platinum Pass. In the event that City does not use its estimated funding provided through the RPTA Board approved ADA-PTF allocation, RPTA may direct such remaining funding to other ADA programs approved by RPTA, including but not limited to, funding of dial-a-ride and other alternative transportation programs for ADA certified users within City jurisdiction.

RPTA shall administer this program on behalf of City and will deduct funding from City's annual ADA allocation of Public Transportation Funds (PTF) that may be appropriated annually to City by the RPTA Board of Directors. RPTA shall provide reports within 15 calendar days from the receipt of detailed billing report from the City of Phoenix on usage and costs incurred. City ADA-PTF account shall be debited for all pass uses by residents of CITY on an annual basis up to the monthly capped amount of the individual reduced fare Platinum Pass and/or express fare Platinum Pass when applicable.