

CODE COMPLIANCE 2010 ANNUAL UPDATE

City Council Study Session

February 3, 2010

Development and Sustainability

Deputy Director - Tammy Albright

COUNCIL STRATEGIC INITIATIVE:
QUALITY OF LIFE

CODE COMPLIANCE VISION:

Mesa has quality development and is a sustainable community.

CODE COMPLIANCE MISSION:

Enhance quality of life and community pride through consistent compliance with adopted codes and approved permits.

CODE COMPLIANCE IS CHARGED WITH THE ENFORCEMENT OF:

- ✦ Public Nuisance
 - ✦ Property Maintenance
 - ✦ Neighborhood Preservation
- ✦ Zoning
- ✦ Signs
- ✦ Environmental Codes
- ✦ Residential Rental Inspections
- ✦ Construction Without Permits

WEEDS

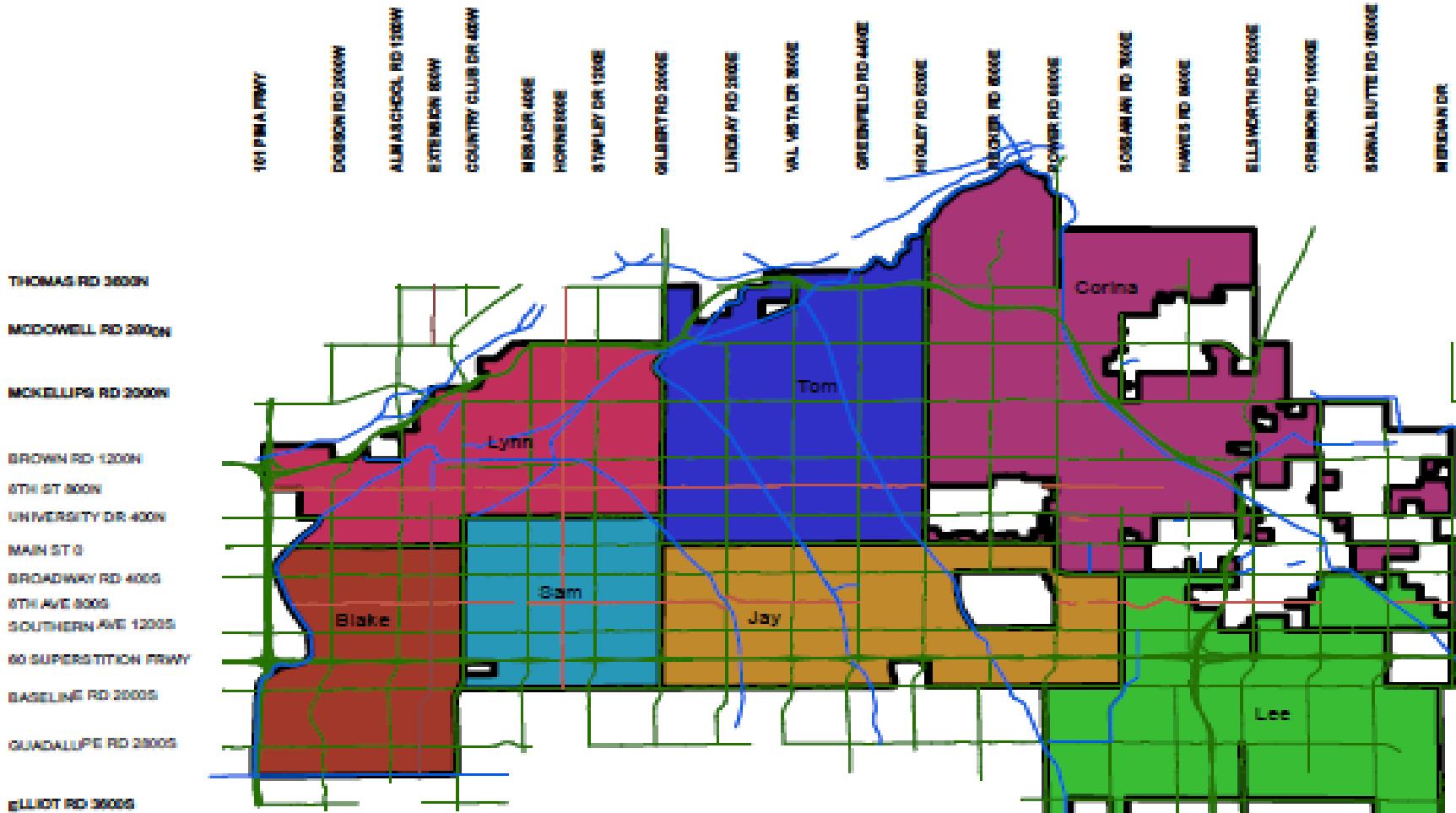


INOPERABLE CARS



YARD SALES

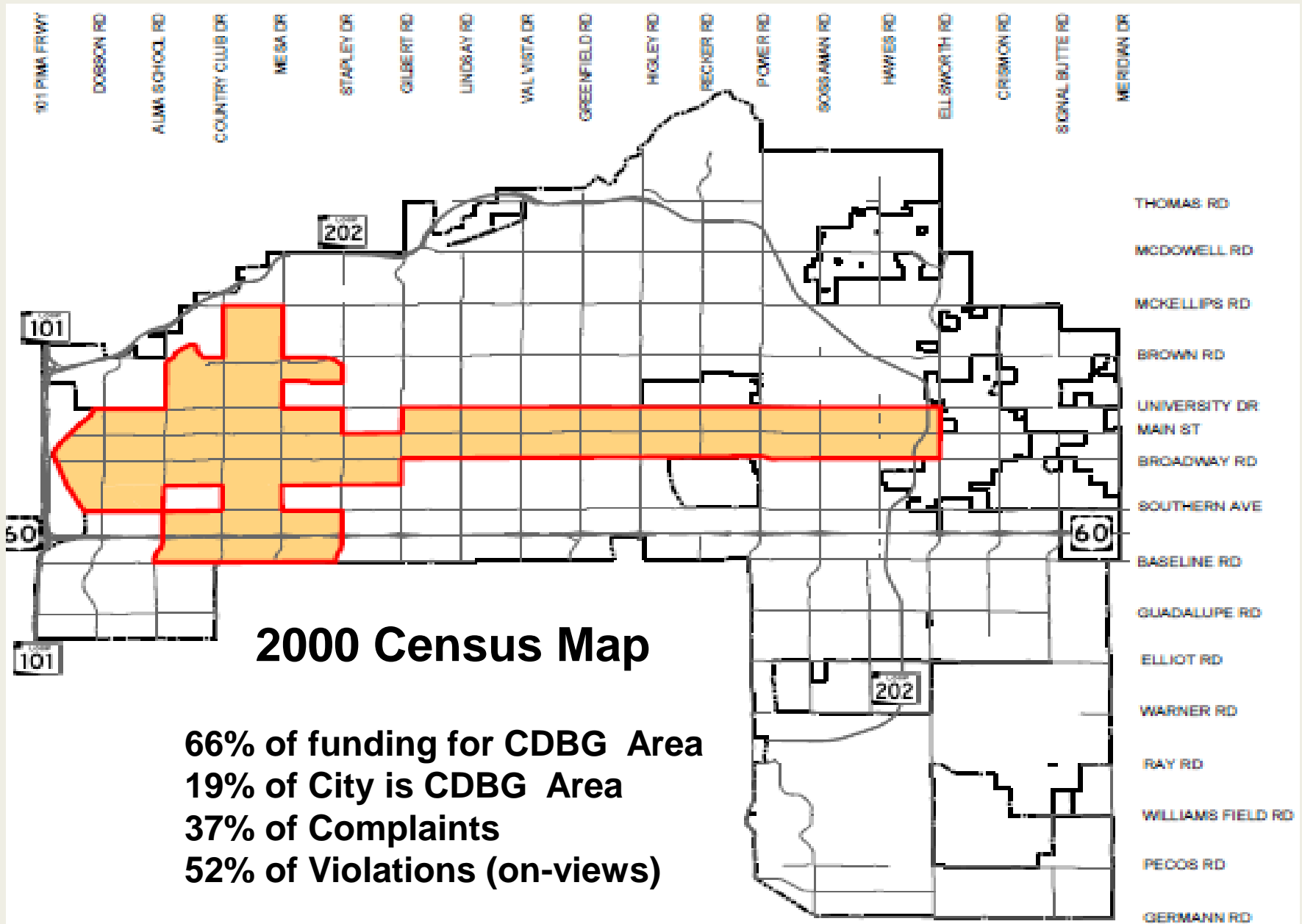




Enforcement Services Officer Areas

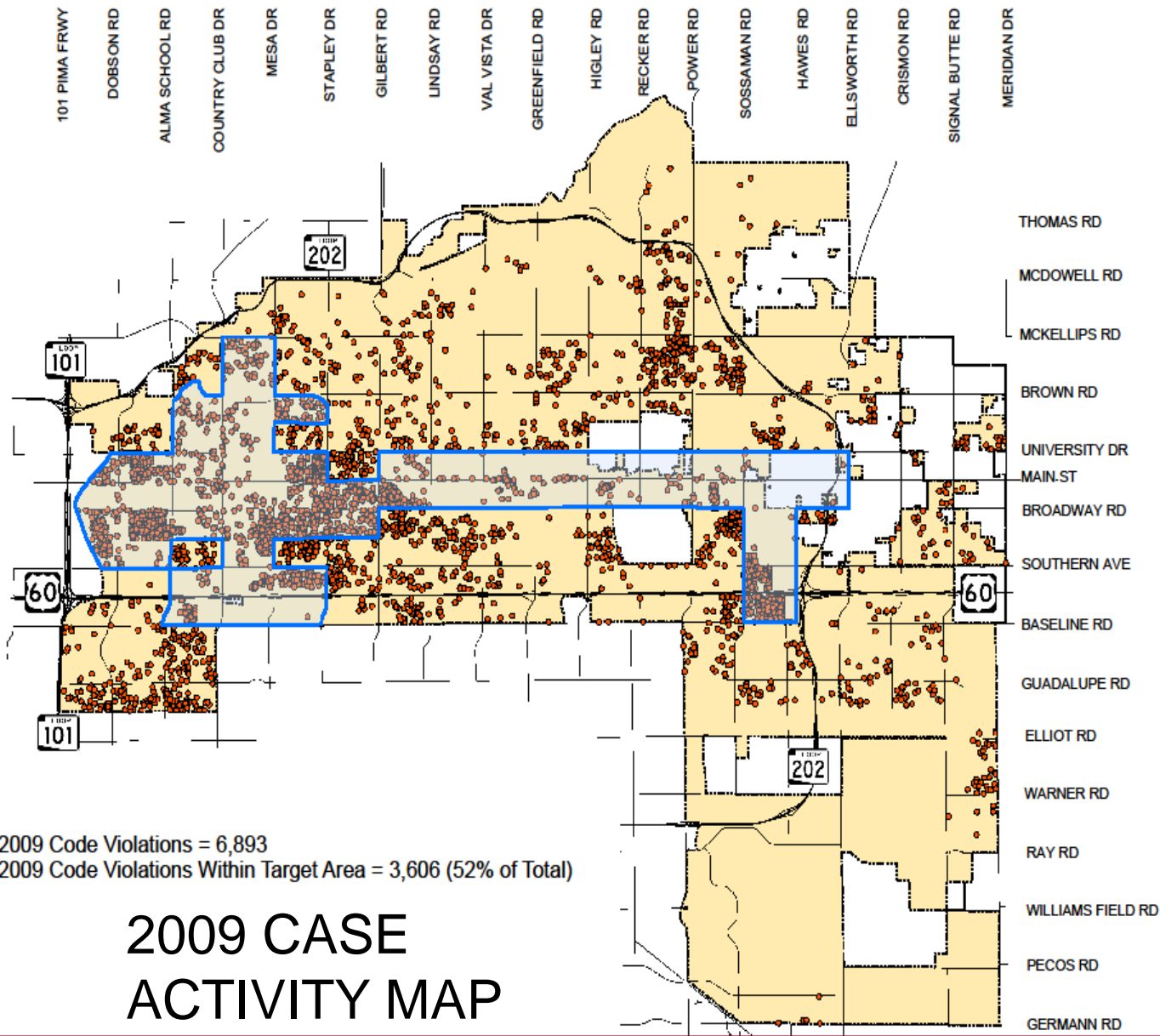
Blake - 644-4543
 Jay - 644-2048
 Corina - 644-4319
 Lee - 644-5067
 Lynn - 644-5511
 Sam - 644-4360
 Tom - 644-5512

7/1/09



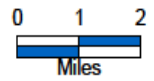


2009 Code Violations



LEGEND

- Code Violation Location
- CDBG Target Area Boundary
- Arterials
- City Boundary



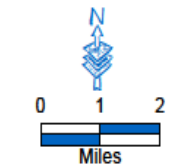
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2009 Code Violations = 6,893
 2009 Code Violations Within Target Area = 3,606 (52% of Total)

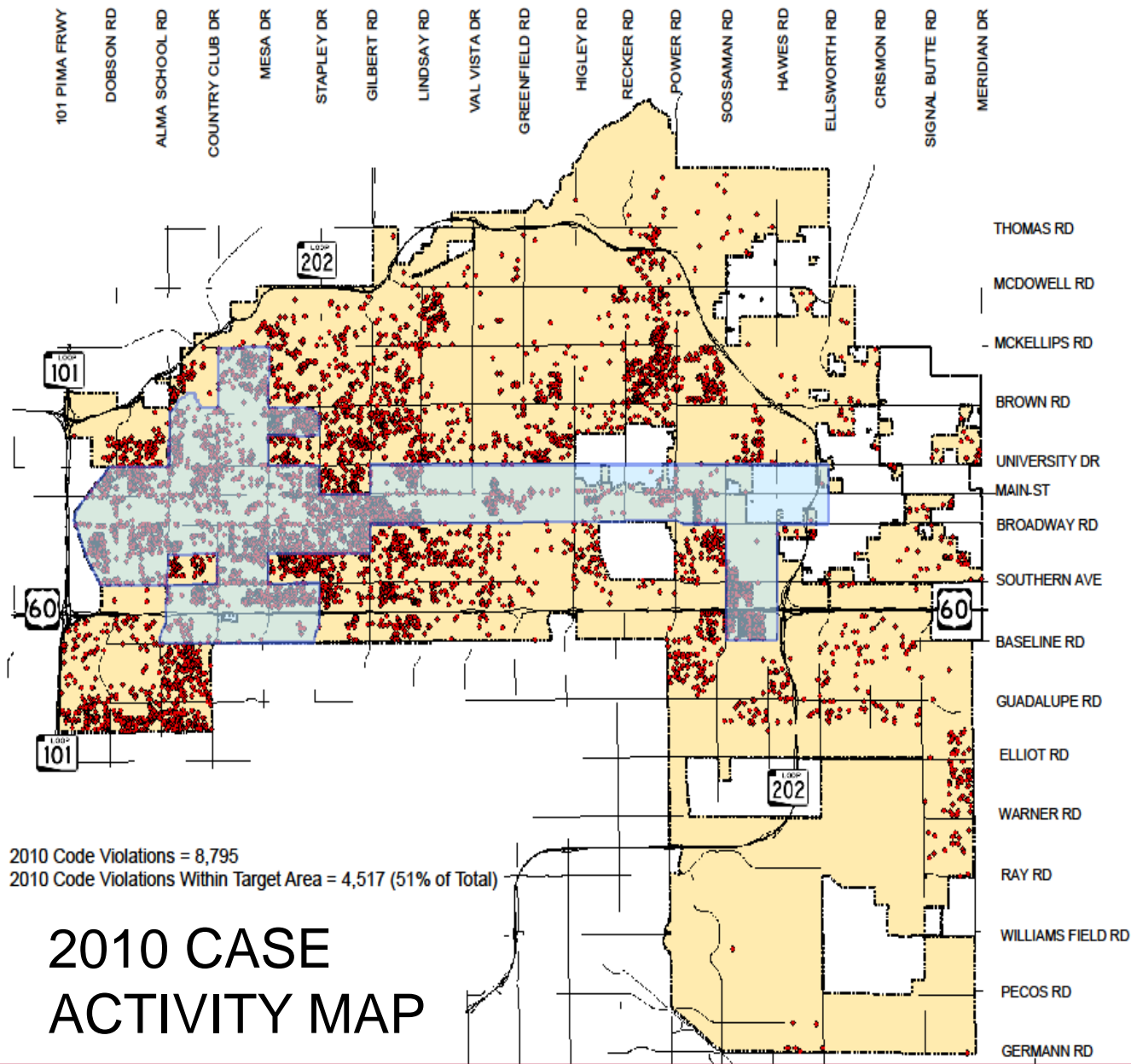
2009 CASE ACTIVITY MAP

2010 Code Violations

- Code Violations
- CDBG Target Area
- City Boundary
- Arterials



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2010 Code Violations = 8,795
 2010 Code Violations Within Target Area = 4,517 (51% of Total)

2010 CASE ACTIVITY MAP

STAFF & FUNDING

- ✦ 7 Code Compliance Officers
- ✦ 6 of 7 Code Officers Funded by CDBG
- ✦ Temporary Position Funded by CDBG
- ✦ 30% of Building Inspectors Time –
Equivalent to 1.5 Additional Staff

HOW WE OPERATE

- ✦ Respond to Complaints
- ✦ Proactive Approach in CDBG Areas – “on views”
- ✦ Offer Compliance Alternatives
- ✦ Use Multiple Approaches to Achieve Compliance
 - ✦ Voluntary
 - ✦ Civil Citations
 - ✦ Criminal Citations

FACTS & FIGURES 2010

- ✦ 9,043 Cases Opened
- ✦ 8,060 Courtesy Notices Issued
- ✦ 2,461 Notices of Violation Issued
- ✦ 493 Civil Citations Issued
- ✦ 26 Criminal Citations Cases
- ✦ 86% Voluntary Compliance
- ✦ Management of Approximately 130 Open Cases at One Time
- ✦ 447 Cases with Foreclosures

GENERAL ENFORCEMENT PROCEDURES

- ✦ *Habitual Offender* is declared after **responsible** for 3 citations within 24 months. (Proposed modification to 36 months)
- ✦ Policy: *Repeat Offender* can be declared if owner has more than 3 Notices in 36 months.

PRIORITY LIST

- ✦ Life Safety
- ✦ Utility Inspection
- ✦ Unsecured Buildings
- ✦ Illegal Dumping
- ✦ Green Pools or Fencing
- ✦ Environmental Code Violations
- ✦ Parking on Unimproved Surface

PRIORITY LIST

- ✦ Weeds or Dead Plants
- ✦ Obstruction in ROW
- ✦ Unauthorized Construction
- ✦ Junk or Storage
- ✦ Housing or Property Maintenance
- ✦ Non Life Safety Code Violations
- ✦ Other Nuisance Violations
(Signs, Inoperable Vehicles, RV Storage, etc)

COMMUNITY INVOLVEMENT 2010

- ✦ Participated in 2 City Hall at Mall Events
- ✦ Volunteer Sign Team – 9,564 signs
- ✦ Marlborough Mesa and Pace East Mesa
- ✦ West Mesa CDC – exploring options
- ✦ Participated in 4 Building Strong Neighborhood

BUILDING STRONG NEIGHBORHOODS

- ✦ 4 Events
- ✦ 133 Cases Opened
- ✦ 119 Cases in Compliance
- ✦ 13 Cases Open at End of Project
- ✦ Projects Run 30 Days

CODE PARTNERSHIP RESULTS - 2010

- ✧ The West Mesa CDC
 - ✧ 4221 Properties Inspected
 - ✧ 599 Violations
 - ✧ 235 Violations Abated
 - ✧ 128 Still Active
 - ✧ **60 Referred to City**
 - ✧ 8 Issues abated by West Mesa CDC
- ✧ Exploring - Partnerships to Abate / Demo Properties

SPECIAL PROJECTS - 2010

- ✦ Probationer Clean Ups – Expanded Program
 - ✦ 389 Alleys Blocks Cleaned up
 - ✦ 9 Homes Cleaned up
- ✦ CDBG Abatements
 - ✦ One Demolition, Two in Progress
 - ✦ 12 Dumpsters Provided
 - ✦ 9 Sites Secured
 - ✦ 11 Homes Cleaned up

ALLEY CLEAN UPS



FUTURE OF CODE ENFORCEMENT

- ✦ Continue with Education & Neighborhood Programs
- ✦ Extraordinary Properties in Mesa Program
- ✦ Expand Abatement Programs
- ✦ Help to Educate Elderly and/or Disabled Residents on Property Maintenance Assistance Programs

FUTURE OF CODE ENFORCEMENT

- ✦ Enhanced Use of Technology
- ✦ Increase Volunteer Code Activities
- ✦ Partner with Community Agencies
- ✦ Streamline the Enforcement Processes
- ✦ Working on Updating Ordinances

QUESTIONS

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