

May 7, 2020

TO: CITY COUNCILMEMBERS

FROM: MAYOR JOHN GILES

SUBJECT: Appointments to Boards and Committees

The following are my recommendations for appointments to City of Mesa Advisory Boards and Committees.

**Housing & Community Development Advisory Board** – Eleven-member board including new appointments.

Kevin Humphrey, District 5. Mr. Humphrey has been the Executive Director of Sunshine Acres Children's Home for the past 9 years and has maintained the organization's 65 year legacy of operating without government funding or fundraising. His experience in investments, retirement planning and estate planning educates donors on gifting and leaving a legacy to qualified non-profits. He earned a Bachelor's Degree in Information Technology from University of Phoenix and is a current member of Mesa's Judicial Advisory Board. Mr. Humphrey will be filling a vacancy formerly held by Linda Star. His term will expire June 30, 2023.

Israe Koval, District 4. Ms. Koval is a poet, writer and art teacher who is interested in "examining critical cultural issues." She encourages students to use their creativity to problem solve. Her background in the service industry has given her extensive experience in teamwork, conflict resolution, communication and working successfully under pressure. She was a speaker at the Mesa Arrspace Lofts grand opening ceremony and has complete the Toastmasters Visionay Communications course. Ms. Koval will be filling a vacancy formerly held by Candace Miller. Her term will expire June 30, 2023.

## KEVIN HUMPHREY

### PROFESSIONAL PROFILE

Bachelors Degree in Information Technology with 9 years' experience as Executive Director for Sunshine Acres Children's Home, an Arizona Non-Profit Organization. Notable accomplishments include, leading a 65-year old organization which is the only group home in the State of Arizona who does not take State or Federal funding while staying true to the mission and culture of a 65-year organization who does not solicit, market or fundraise for money. Experience in investments, retirement planning and estate planning to educate and inform donors on gifting and leaving a legacy to qualified non-profits.

### PROFESSIONAL ACHIEVEMENTS

#### REORGANIZED CORPORATE STRUCTURE

- Separated Sunshine Acres Children's Home into 3 distinct Corporate Entities
- Achieved lowering our open bed rate from 30% to a waiting list for children.
- Increased employee retention by identifying gaps in our hiring process and long-term employee support

#### DEVELOPED AND UPDATED NEW POLICY AND PROCEDURES

- Reviewed and updated stagnant and irrelevant policies.
- Separated policy from procedure from all corporate policies.

#### EXPANDED DONATION CENTER OPERATIONS

- Found new sources of revenue through thrift and recycling.
- Grew fleet of two donation pickup trucks to eleven full time positions.
- Built relationships with other non-profit operations to help support their cause and needs.

#### IMPLEMENTED A CHARITABLE FOUNDATION FOR SUNSHINE ACRES

- Created the Sunshine Acres Charitable Foundation to take over the fiduciary responsibility of managing the endowment for Sunshine Acres.
- Helped secure seventeen million dollars in estate gifts for endowment.
- Developed and implemented a long-term insurance benefit plan to provide future income for the endowment.

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**SKILLS**

- Strategic Thinking
- Effective Management
- Technical Background in Information Technology
- Optimizing Financial Operations
- Provide Leadership to All Staff
- Ensuring Non-Profit Tax Compliance
- Overseeing and Streamlining Daily Operations

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**WORK HISTORY**

**EXECUTIVE DIRECTOR, SUNSHINE ACRES CHILDREN’S HOME – MESA AZ**  
October 2011 to PRESENT

**PRESIDENT, SUNSHINE ACRES BOUTIQUE & DONATION CENTER, INC. – MESA AZ**  
July 2017 to PRESENT

**PRESIDENT, SUNSHINE ACRES CHARITABLE FOUNDATION, INC – MESA AZ**  
July 2017 to PRESENT

**FINANCIAL ADVISOR -OSJ, INDEPENDENT FINANCIAL ADVISORS**  
January 2005 to May 2018

**LEVEL 3 NETWORK ENGINEER, TOSCO MARKETING COMPANY – CIRCLE K – CONOCO PHILLIPS**  
December 1998 to December 2005

**CITY OF MESA JUDICIAL ADVISORY BOARD – 3 YEAR TERM**  
2019-PRESENT

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**EDUCATION**

**BACHELORS IN INFORMATION TECHNOLOGY, UNIVERSITY OF PHOENIX**  
**SERIES 7, SERIES 66, SERIES 24**  
FINRA Licensing for Financial Advisor Position

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**REFERENCES**

**CAROL WHITWORTH**  
President, Sunshine Acres Children’s Home  
480-832-2540

**DR. RONALD SANDLER**  
Secretary, Sunshine Acres Charitable Foundation,  
480-654-3867

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## Isarae Koval

[I.E.Koval@icloud.com](mailto:I.E.Koval@icloud.com)

480-286-1789

I am passionate about pursuing writing as a vocation, with a specific interest in examining critical cultural issues. My objective is to use language to encourage the examination of inner states which trigger wider cultural manifestations. I aim to write in a style that is both succinct and poetic, illuminating yet mundane. My background in the service industry has also given me extensive experience in collaborating as a team, the ability to thrive under pressure, and concise communication skills.

### Publications & Presentations

ChArt Journal, Issue #7 – *Contributing Poet* ..... *Forthcoming*

Barflies: The Podcast – *Guest contributor* ..... *Forthcoming*

Aliento Open Mic Creates Welcoming  
Space for an Impacted Community- *Phoenix New Times*..... *December 2019*

Barflies – *Storyteller* ..... *November 2019*

The Artspace Quarterly, Issue #5 *Featured Contributor* ..... *March 2019*

Mesa Artspace Lofts Grand Opening – *Speaker/ Poet* ..... *January 2019*

My Beauty Within Movement- *Poet* ..... *January 2019*

Poets & Muses Podcast – *Featured contributor* ..... *December 2018*

Sky Island Journal, Issue # 3 – *Contributing Poet* ..... *January 2018*

### Training and Certifications:

Toastmasters – Visionary Communication Course ..... *July 2019- Present*

### Writing Samples:

**Aliento Open Mic Creates Welcoming Space for an Affected Community**, Phoenix New Times  
<https://www.phoenixnewtimes.com/arts/the-best-things-to-do-in-metro-phoenix-this-week-december-26-january-1-11407981>

**Cultivating Community**, Artspace Quarterly #5  
<https://www.artspace.org/scene-cultivating-community>

**the things my mother believes in, the language the dead know**, Sky Island Journal #3  
<https://www.skyislandjournal.com/issue-3-winter-2018/>

## **Work History**

### **Young Rembrandts... Drawing Instructor**

*January 2020 - Present*

My focus here is on encouraging my student's confidence so that they can successfully take on challenges and use their creativity to problem solve. I direct my class through step by step procedures, and work individually with those that need extra help to produce an image that they are proud of, all while keeping the group on schedule. In this position, I use skills like

- Leadership
- Organization and time management skills
- Mentoring
- Creative problem solving

### **Perfect Pear Bistro ... Server**

*February 2017-November 2019*

This position really strengthened my capabilities as a server, more than previous positions. We operated on a very minimal staff compared to other restaurants, and the work-load each employee was responsible for was much greater. We servers were expected to act as our own bartenders, bussers, and expo, which is uncommon for most service industry jobs. Skills I demonstrated in this position were

- Clear and effective communication
- Staying calm under pressure
- Organizational skills
- Working quickly, efficiently, and accurately
- Working cooperatively as a part of a team

### **The Draft Sports Grill... Server**

*March 2016- March 2017*

In this role, I really developed my customer service skills. We strived to make our guests feel that they were at home, and interacted with a lot of regular and repeat customers. This was another position that demanded a cool head under pressure, as major sporting events would lead to a packed restaurant of guests who all planned to leave at the same time. It was imperative to maintain mental clarity and calm in a hectic environment, all while having harmonious interactions with guests. I consistently displayed

- High levels of customer service
- Clarity of mind in a chaotic environment
- Strong memorization skills
- Ability to prioritize a sequence of events
- Maintaining a tidy workspace
- Attention to detail

### **Tapacubo (Graduate Hotel) ...Server**

*January 2015- February 2016*

This was my first serving job in a full service restaurant. I also occasionally served large banquets here and got a great introduction to the service industry. This restaurant had just recently opened at the time I was hired, which did, however, create some unique challenges. Staff turnover was high, and the inexperienced kitchen crew often struggled to keep up with the work-flow. This created a lot of dissatisfaction among our guests, who it was my responsibility to deal with. For better or worse, this taught me skills like

- How to resolve customer complaints
- Minimizing and de-escalating conflict
- Taking charge in difficult situations